



Your health is your responsibility. The management and staff of this organisation are dedicated to helping you take every opportunity to enjoy the facilities that we offer. With this in mind, we have carefully considered what we can reasonably expect of each other.

Our commitment to you

1. We will respect your personal decisions, and allow you to make your own decisions about what exercise you can carry out. However, we ask you not to exercise beyond what you consider to be your own abilities.
2. We will make every reasonable effort to make sure that our equipment and facilities are in a safe condition for you to use and enjoy.
3. We will take all reasonable steps to make sure that our staff are qualified to the fitness industry standards as set out by the Register of Exercise Professionals.
4. If you tell us that you have a disability which puts you at a substantial disadvantage in accessing our equipment and facilities, we will consider what adjustments, if any, are reasonable for us to make.

Your commitment to us

1. You should not exercise beyond your own abilities. If you know or are concerned that you have a medical condition which might interfere with you exercising safely, before you use our equipment and facilities you should get advice from a relevant medical professional and follow that advice.
2. You should make yourself aware of any rules and instructions, including warning notices. Exercise carries its own risks. You should not carry out any activities which you have been told are not suitable for you.
3. You should let us know immediately if you feel ill when using our equipment or facilities. Our staff members are not qualified doctors, but there will be a person available who has had first-aid training.
4. If you have a disability, you must follow any reasonable instructions to allow you to exercise safely.

This statement is for guidance only. It is not a legally binding agreement between you and us and does not create any obligations which you or we must meet.



South Lanarkshire Leisure & Culture Ltd
Terms and Conditions of Registration
(hereinafter referred to as 'the company')

General Conditions of Registration

- a) The company reserves the right to refuse any application for registration including, without notice, any re-joining applicant who has outstanding defaulted payments from a previous membership.
- b) Applicants aged under 16 years of age must first be pre-registered via their local leisure centre. This will ensure the appropriate Junior rate is applied thereafter.
- c) Registration is free. However, any bookings subsequently made will be subject to our Booking Cancellation Policy i.e. no refunds will be given if less than 24 hour notice for booking cancellations.
- d) Membership cards are issued to all current members and must be used to gain entry every time a visit is made. Cards are not transferable and any use other than by the member will result in the cancellation of that membership with no refund available. We reserve the right to charge a fee for replacement cards.
- e) Photograph will be taken on the applicant's first visit to any participating SLLC facility. This photograph may be used should the applicant apply for any additional membership or service and will be accessible only within South Lanarkshire Leisure & Culture Ltd.
- f) Fees do not include the use of a locker - these are available for use in various areas.
- g) The company reserve the right to review fees every six months in April and September
- h) The company will be entitled to make unilateral variations to these terms and conditions, but only where such variations can be objectively justified with a valid reason. Such reasons may include (without limitation):
 - Any changes (however implemented) to the company's statutory duties
 - Any changes in the tax arrangements of the company

Data Protection

SLLC are continually striving to improve its services through customer consultation and how we host our customer data. To help achieve this, we may, on occasion, require the services of third party organisations out with SLLC. Whilst these organisations will use/host our customer data, they will do so under the strict guidelines of the Data Protection Act and overall governance by SLLC; and will not pass this data onto any other organisations.

By ticking the "I have read and agree to the Terms and Conditions including Payment and Refund Policy" box you understand and agree that the information collected on this form (including but not limited to my personal data) can be used by South Lanarkshire Leisure and Culture (SLLC) and third parties approved by SLLC to enable SLLC to deliver, improve and develop its services.