

Swimming pool admission policy

The following ratios must be adhered to when swimming with children under 8 in South Lanarkshire Leisure and Culture pools.

Hamilton Water Palace and Dollan Aqua Centre

Under 4 one adult with one child under 4 or one adult with 2 children **4-7 years**.



or



Approved floatation devices must be used for weak/non-swimmers

All other SLLC Pools. Under 8 years



The accompanying responsible adult must:

- Be 16 years of age or older
- Remain in water with children at all times
- Maintain a constant watch over the children in pool and changing village
- Remain in close contact with children that are weak/non-swimmers



Why do pool closures happen?

Accidents do happen!

Sometimes people can have accidents in swimming pools. This can include babies with poorly fitting nappies, excitable children who can't wait to get to the toilet and people who feel unwell.

The cleaning process

When there is an accident of poo in the pool all bathers are asked immediately to exit the water and to shower. The pool is then closed for up to 48 hours whilst the water is treated to ensure all the harmful bacteria is removed. The length of time this treatment process takes will vary between pools and is dependent on the volume of water and the filtration rate of its pool plant.

During this time we have to use additional fresh water, chemicals and energy to return the pool back to normal and these lead to increased financial and environmental costs. The impact of such a closure affects a wide range of our community such as the general public, schools, the swimming lesson programme and our clubs.

You can help reduce closure.

The most important thing you can do to help us keep the water safe is:

- Avoid using the swimming or spa pools if you feel unwell and especially if you have had vomiting or diarrhoea. Don't use the pool until at least 48 hours AFTER the symptoms have gone.
- If you have been diagnosed with cryptosporidium then speak to us BEFORE you use the facilities.
- If your children are not fully toilet trained, make sure that they are wearing well-fitting swim nappies/swim pants (available to buy at reception).
- Encourage young swimmers to use the toilets before they come into the pool. Ensure they know to leave the pool to use the toilet before it is too late.
- Shower thoroughly using soap before you enter the pool.
- If you start to feel unwell (take stomach cramps etc) during your swim, stop and leave the water.
- If you do have an accident please let lifeguards know straight away so it can be dealt with. Don't put other people at risk.

If you need this information in a different format or language, please contact us to discuss how we can best meet your needs.
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