## **Final notification**

## Notification under section 49 of the Communications Act 2003

Decision by South Lanarkshire Council in response to a proposal by British Telecommunications plc for the removal of public call boxes pursuant to Part 2 of the Schedule to a Direction published by Ofcom on 14 March 2006 ('the Direction').

- On 1<sup>st</sup> November 2016, South Lanarkshire Council, in accordance with section 49(4) of the Communications Act 2003 ('the Act'), issued a notification setting out its draft decision in response to a proposal by British Telecommunications plc for the removal of public call boxes pursuant to Part 2 of the Direction ('the First Notification').
- 2. A copy of the First Notification was sent to the Secretary of State in accordance with section 50(1)(b) of the Act.
- 3. In the First Notification, South Lanarkshire Council invited representations about the draft decision by 12.00pm on 1<sup>st</sup> December 2016.
- 4. South Lanarkshire Council has considered every representation about the draft decision duly made to it and Ofcom has not notified South Lanarkshire Council of any international obligation of the United Kingdom for this purpose.
- 5. The decision is set out in the schedule to this Notification.
- 6. The effect of, and South Lanarkshire Council reasons for making, the decision is set out in the Schedule to this Notification.
- 7. South Lanarkshire Council consider that the decision complies with the requirements of section 45 to 50 of the Act, as appropriate and relevant to the proposals.
- 8. In making the decision, South Lanarkshire Council has considered and acted in accordance with the six community requirements in section 4 of the Act.
- 9. A copy of this Notification has been sent to the Secretary of State in accordance with section 50(1)(b) of the Act.
- 10. The Schedule to this notification shall form part of this Notification.

Pauline Elliott Head of Planning and Economic Development 2 December 2016

## Schedule

Decision by South Lanarkshire Council in response to a proposal by British Telecommunications plc for the removal of public call boxes pursuant to Part 2 of the Schedule to a Direction published by Ofcom on 14 March 2006 9'the Direction')

	Telephone number	Location	Decision	Reason(s)
1.	01355220426	BY SHOPS MURRAY SQUARE, SIMPSON DRIVE, EAST KILBRIDE G75 0AX	(Object/Consent) Object	Relatively higher social need of the area - (potentially leading to lower mobile phone usage); located adjacent to: - retirement/sheltered housing (Strathcona House) provided by the Council; - two primary schools - a doctor's surgery; - the Murray Owen Centre which caters for those with learning difficulties during day and as a community facility at other times – classes/community meetings/functions etc; - number of adjacent shops
2.	01355220505	ADJ TO NO.22 STRATHFILLAN RD, EAST KILBRIDE G74 1DA	Consent	No usage in past year, more public comment in favour of removal than against it.
3.	01355221285	CALDERWOOD RD, EAST KILBRIDE G74 3EU	Consent	Low level of usage, more public comment in favour of removal than against it.
4.	01355221415	PCO OWEN AVE. EAST KILBRIDE G75 9AH	Consent	Low level of usage, more public comment in favour of removal than against it.
5.	01355222188	ADJ TO INCHOLM PL. BURNCROOKS, EAST KILBRIDE G74 1DL	Consent	Low level of usage, more public comment in favour of removal than against it.
6.	01355223484	PCO WESTWOOD SQUARE, EAST KILBRIDE G75 8JQ	Object	Relatively higher social need of the area: - higher % of population is 75+ compared to national average - high density of population (high % of terraced houses/flats) - high % of council rented accommodation - located adjacent to

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				shops where the phone may be used by visitors to the area - relatively high usage of the phone
7.	01355224901	JUNCTION OF TEWKSBURY RD STRATFORD, EAST KILBRIDE G74 3QJ	Consent	Low level of usage, more public comment in favour of removal than against it.
8.	01355237591	FOOTPATH/CARPARK MULL, EAST KILBRIDE G74 2DY	Consent	Low level of usage, more public comment in favour of removal than against it.
9.	01357300220	ADJ BURNS RD, BENT RD, CHAPELTON, STRATHAVEN ML10 6SA	Consent	Low level of usage. Not in an area where socio-economic factors support retention.
10.	01357300335	PCO LIMEKILNBURN RD, HAMILTON ML3 7XB	Consent	Low level of usage, more public comment in favour of removal than against it.
11.	01357520350	PCO NEWTON RD STRATHAVEN ML10 6BQ	Consent	Low level of usage. Not in an area where socio-economic factors support retention.
12.	01357521073	POST OFFICE, STONEHOUSE RD SANDFORD, STRATHAVEN ML10 6PD	Consent	Low level of usage, more public comment in favour of removal than against it. Not in an area where socio-economic factors support retention.
13.	01357521258	PCO KIRKLAND PARK AVE STRATHAVEN ML10 6DY	Consent	Low level of usage. Not in an area where socio-economic factors support retention.
14.	01357521269	LARKHALL ROAD, GLASSFORD, STRATHAVEN ML10 6TH	Object	Reasonable level of usage. Variable network coverage.
15.	01416313380	CRUACHAN ROAD, RUTHERGLEN G73 5EL	Object	Area of deprivation and higher social need of the area: - ranked in the worst 15% in Scotland (SIMD) - Scores poorly in housing/income/employ ment indicators
16.	01416343065	SPITTAL RD, ALLOWAY DRIVE, RUTHERGLEN G73 4PP	Object	<ul> <li>Higher social need of the area:</li> <li>ranked in the worst 15% in Scotland (SIMD)</li> <li>very high % of lone adult/pensioner households</li> <li>high density of</li> </ul>

	Telephone number	Location	Decision (Object/Consent)	Reason(s)
				<ul> <li>population (high % of terraced houses/flats)</li> <li>high % (47.8%) of council rented accommodation</li> <li>overcrowding figure is twice the national average</li> <li>Scores poorly in health and employment indicators. Also located adjacent to surgery</li> </ul>
17.	01416471616	AT MAIN ST, MCCALLUM AVE, RUTHERGLEN G73 3AL	Object	Reasonable level of usage. Higher social need of the area: ranked in the worst 20% in Scotland (SIMD 2016) including: - higher than average percentage income deprived - higher than average housing tenure is council rented or social rented
18.	01416474574	JNCT STONELAW RD, JOHNSTONE DRIVE, RUTHERGLEN G73 2PT	Object	<ul> <li>Higher social need of the area:</li> <li>higher % of population aged 75+ than national average</li> <li>higher % lone pensioner households</li> <li>adjacent to retirement/sheltered housing</li> <li>adjacent to Rutherglen Primary Care Centre – full range of clinics and health care services which may generate requirement for payphone use from visitors to these facilities</li> </ul>
19.	01501785201	O/S TELEPHONE EXCHANGE, AUCHENGRAY ROAD, AUCHENGRAY, LANARK ML11 8LN	Consent	Low level of usage. Not in an area where socio-economic factors support retention.
20.	01555662610	PCO CLEGHORN AVE, LANARK ML11 7AZ	Consent	Reasonable usage, but not in an area where socio-economic factors support retention.
21.	01555662920	AT HAGHOLM RD, CLEGHORN TERRACE,	Consent	No usage in past year. Not in an area where socio-economic factors support retention.

	Telephone number	Location	Decision (Object/Consent)	Reason(s)
		CLEGHORN, LANARK ML11 7SJ		
22.	01555663181	CARTLAND VILLAGE, CARTLAND, LANARK ML11 7RF	Consent	No usage in past year. Not in an area where socio-economic factors support retention. No public objections received to its removal.
23.	01555663982	PCO HALL RD, NEMPHLAR, LANARK ML11 9JE	Consent	No usage in past year. Not in an area where socio-economic factors support retention
24.	01555770066	PCO BRAIDWOOD RD, BRAIDWOOD, CARLUKE ML8 5NY	Consent	Low level of usage. Not in an area where socio-economic factors support retention.
25.	01555771015	OPP BRAIDWOOD RD, BOGHALL RD, BRAIDWOOD, CARLUKE ML8 5PF	Consent	Low level of usage. Not in an area where socio-economic factors support retention.
26.	01555771150	PCO GLENCOE RD, CARLUKE ML8 4JQ	Consent	No usage in past year. Not in an area where socio-economic factors support retention.
27.	01555771282	PCO SANDY RD, CARLUKE ML8 5DY	Consent	No usage in past year. Not in an area where socio-economic factors support retention
28.	01555772140	PCO SHIELDHILL ROAD, CARLUKE ML8 5AL	Consent	No usage in past year. Not in an area where socio-economic factors support retention.
29.	01555772149	PCO CAIRNEYMOUNT RD, CARLUKE ML8 4DZ	Consent	No usage in past year
30.	01555772211	ADJ NO.10 1PCO VILLAGE GREEN, CARLUKE ML8 4QJ	Consent	No usage in past year. Not in an area where socio-economic factors support retention.
31.	01555811269	NEW SITE/HAYWOOD, FORTH, LANARK ML11 8ES	Consent	No usage in past year. Not in an area where socio-economic factors support retention.
32.	01555811269	PCO MERLINDALE, FORTH, LANARK ML11 8DP	Object	Reasonable usage, mobile coverage variable in the locality. Higher social need of the area: ranked in the worst 20% in Scotland (SIMD), including: - higher than average percentage income deprived 26% - double the national average) - higher than average housing tenure is council rented or social rented

	Telephone number	Location	Decision (Object/Consent)	Reason(s)
33.	01555811270	OUTSIDE NO.12 CARNWATH RD, BRAEHEAD, LANARK ML11 8EY	Consent	Low level of usage. Not in an area where socio-economic factors support retention.
34.	01555811316	PCO CLIMPY RD, FORTH, LANARK ML11 8EW	Consent	Low level of usage, little objection to removal.
36.	01555820228	AT DUNN CRESCENT, COALBURN RD, COALBURN, LANARK ML11 0LH	Consent	No usage in past year. Not in an area where socio-economic factors support retention.
36.	01555840499	OPP NO.38 MAIN ST, NEWBIGGING, LANARK ML11 8LZ	Object	<ul> <li>inconsistent mobile coverage</li> <li>located on A721 which has a history of road traffic accidents</li> <li>area frequented by tourists who may not have access to the network</li> </ul>
37.	01555851312	ADJ NO.2 GLESPIN, AYR RD, RIGSIDE, LANARK ML11 9NP	Consent	No usage in past year
38.	01555860270	CROSSFORD HALL, LANARK ROAD, CROSSFORD, CARLUKE ML8 5QQ	Object	Reasonable usage, adjacent to community facility and near a stretch of the A72 that has a history of vehicle accidents.
39.	01555860699	SUB POST OFFICE, HAZELBANK, LANARK RD, CROSSFORD, LANARK ML8 5RE	Consent	No usage in past year. Not in an area where socio-economic factors support retention
40.	01555870361	PCO ST CHARLES AVE, CARSTAIRS JUNCTION, LANARK ML11 8PG	Object	Some degree of usage; in an area where housing tenure includes a significant proportion of council rented accommodation (47.1%, compared to Scottish average of 13.2%); close to railway station where presence of payphone can provide a valuable service.
41.	01555880206	PCO SANDILANDS, LANARK ML11 9UA	Consent Request from private individual to purchase	No usage in past year. Not in an area where socio-economic factors support retention
42.	01555880214	PCO 1PCO CROSSRIDGE RD, DOUGLAS WATER, LANARK ML11 9LP	Consent	No usage in past year
43.	01555880257	PCO BEECHGROVE	Object	Reasonable usage, higher social need of the area (ranked in the

	Telephone	Location	Decision	Reason(s)
	number		(Object/Consent)	
		ST, RIGSIDE, LANARK ML11 9LU		worst 5% in Scotland (SIMD 2016), including: - higher than average council rented accommodation (50.1% of the housing tenure compared to 13.2% Scottish average)
44.	01555880287	PCO MORRISON ST, DOUGLAS WATER, LANARK ML11 9LH	Consent	Low level of usage. Not in an area where socio-economic factors support retention.
45.	01555892257	PCO BROCKETSBRAE RD, LESMAHAGOW, LANARK ML11 9PT	Consent	No usage in past year. Not in an area where socio-economic factors support retention
46.	01555892349	PCO THE CRESCENT, LESMAHAGOW, LAANRK ML11 0DP	Consent	Low level of usage. Not in an area where socio-economic factors support retention. No public objections received to its removal.
47.	01555893213	ADJ NO.329 LANARK RD, LESMAHAGOW, LANARK ML11 9PJ	Consent	No usage in past year. Not in an area where socio-economic factors support retention
48.	01555893452	PCO NEW TROWS RD, LESMAHAGOW, LANARK ML11 0EW	Consent	Low level of usage. Not in an area where socio-economic factors support retention. No public objections received to its removal.
49.	0165974254	ADJ BUS SHELTER, RAMSAY RD, LEADHILLS, BIGGAR ML12 6YA	Object	<ul> <li>Lack of mobile of mobile coverage</li> <li>Safety – emergency calls</li> <li>Extreme weather conditions: lifeline</li> <li>Only publically accessible fixed line phone on 15 mile stretch between Abington/Mennock</li> <li>Highest usage of the rural phones listed</li> <li>Loss of red phone box in Conservation Area</li> </ul>
50.	01698281031	OPP NO.5 CASTLE WYND, QUARTER, HAMILTON ML3 7XD	Consent	Low level of usage. Not in an area where socio-economic factors support retention. More public comment in favour of removal than against it.
51.	01698281088	PCO WELLHALL RD, HAMILTON ML3 9TA	Consent	Although reasonable level of usage, more public comment in favour of removal than against it.
52.	01698372508	PCO LAWHILL RD, LAW, CARLUKE ML8	Consent	Low level of usage. Not in an area where socio-economic factors support retention.

	Telephone number	Location	Decision (Object/Consent)	Reason(s)
		5EZ		
53.	01698791036	PCO STRATHAVEN RD, STONEHOUSE, LARKHALL ML9 3JN	Consent	No usage in past year. Not in an area where socio-economic factors support retention
54.	01698818654	JCT OF MYERS CRES, BELLSHILL RD, UDDINGSTON G71 8DT	Consent	Low level of usage. Not in an area where socio-economic factors support retention.
55.	01698852573	CLYDE AVE AT SILVERWELL, CLYDE AVE, BOTHWELL G71 8QQ	Consent	Low level of usage. Not in an area where socio-economic factors support retention. More public comment in favour of removal than against it.
56.	01698852578	WOODLANDS AVE, ST BRIDES WAY, BOTHWELL G71 8PY	Consent	Low level of usage. Not in an area where socio-economic factors support retention. More public comment in favour of removal than against it.
57.	01698885042	PCO ASHGILL, LARKHALL ML9 3AJ	Consent	No usage in past year. No public objection to removal.
58.	01698885522	PCO FIELD RD, LARKHALL ML9 2LE	Consent	No usage in past year. Not in an area where socio-economic factors support retention.
59.	01698886502	PCO CHURCH STREET, LARKHALL ML9 1EZ	Object	Good level of usage. Located close to main commercial/retail area of Larkhall where the service is likely to be used. Also, it is the closest payphone to Strutherhill, which is an area of higher social need, with parts within the most deprived 5% and 10% in terms of the SIMD 2016.
60.	01698887001	PCO MERRYTON STREET, LARKHALL ML9 1DD	Consent	No objections received.
61.	01864502200	PCO CARLISLE RD, CRAWFORD, BIGGAR ML12 6TP	Object	<ul> <li>Adjacent to playpark where there may be need for emergency call or for emergency use by children without mobiles</li> </ul>
62.	01864502334	CAR PARK, CARLISLE RD, ABINGTON, BIGGAR ML12 6SD	Object	<ul> <li>Poor maintenance and condition of the phone detracts from use</li> <li>Potential for greater use if condition improved</li> <li>Seek deferment of final decision until December 2017</li> </ul>
63.	01864504242	PCO GATESIDE RD, CRAWFORDJOHN, BIGGAR ML12 6SL	Object	<ul> <li>Rural area with inconsistent mobile coverage</li> <li>Reasonable usage of</li> </ul>

	Telephone number	Location	Decision (Object/Consent)	Reason(s)
				phone - Seek deferment of final decision until December 2017
64.	01864505218	KIOSK NO.6/SUB POST OFFICE, DUMFRIES RD, ELVANFOOT, BIGGAR ML12 6TF	Object	<ul> <li>Inconsistent mobile coverage</li> <li>A702 at this location has suffered various traffic accidents, hence requirement for emergency payphone</li> </ul>
65.	01899220152	PCO AT JCT A72/CORNHILL RD, WOLFCLYDE BRIDGE, BIGGAR ML12 6JT	Consent	Low level of usage. Not in an area where socio-economic factors support retention
66.	01899221033	PCO COULTER, BIGGAR ML12 6PZ	Consent	No usage in past year. Not in an area where socio-economic factors support retention.
67.	01899308258	PCO MAIN ST, SYMINGTON, BIGGAR ML12 6LL	Object	<ul> <li>Payphone has not been working or repaired, thus usage not accurate</li> </ul>
68.	01899308301	PCO MILL RD/MILLANDS RD, THANKERTON, BIGGAR ML12 6NX	Object	Reasonable level of usage. Mobile coverage variable.
69.	01899308368	QUOTHQUAN POST OFFICE, THANKERTON, BIGGAR ML12 6NU	Consent	No usage in past year. Not in an area where socio-economic factors support retention.
70.	01899810231	ADJ WALSTON U.A.X. PCO CARNWATH, LANARK ML11 8NF	Object	<ul> <li>poor mobile coverage in the locality</li> <li>area frequented by tourists and walkers who may require access to a payphone</li> </ul>
71.	01899810271	PCO CARNWATH RD, ELSRICKLE, BIGGAR ML12 6QZ	Object	<ul> <li>inconsistent mobile coverage</li> <li>located on A721 which has a number of road traffic accidents</li> <li>area frequented by tourists who may not have access to the network</li> </ul>
72.	01899850282	PCO ROBERTONS SPO, ROBERTON, BIGGAR ML12 6RS	Consent	No usage in past year. Not in an area where socio-economic factors support retention.

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73.	01968682225	PCO EDINBURGH RD, DOLPHINTON, WEST LINTON EH46 7AD	Object	<ul> <li>inconsistent mobile coverage</li> <li>located on A702 which has a number of road traffic accidents</li> <li>area frequented by tourists and walkers who may require access to a payphone</li> </ul>