



**Meeting of the Partnership Board to be held on
Wednesday 13 December 2017 at 1.00pm
in Committee Room 1, Almada Street, Hamilton
(light lunch available from 12.30pm)**

AGENDA

| Number | Item |
|---------------------------|--|
| 1 | Apologies and Minute of Previous Meeting Minutes of the meeting of the Partnership Board held on 11 October 2017 submitted for approval as a correct record |
| Presentations | |
| 2 | South Lanarkshire Transport Outcomes Report (TOR) 2017-18 |
| 3 | Economic Growth (Presenters – Michael McGlynn and Jim McRoberts) |
| 4 | Health and Care (Presenters – Val de Souza and Craig Cunningham) |
| Items for Decision | |
| 5 | Community Planning Budget and Expenditure |
| 6 | Progress report on the Local Outcome Improvement Plan, Neighbourhood Planning and Learning |
| Items for Noting | |
| 7 | Welfare Reform Update |
| 8 | Quality Improvement Awards 2017 – Community Planning Partnership Submissions |
| 9 | South Lanarkshire Register of Information |
| Other item(s) | |
| 10 | A.O.C.B. |
| 11 | Date and location of next meeting – Thursday, 22 February 2018, Committee Room 1, Almada Street, Hamilton |

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SOUTH LANARKSHIRE COMMUNITY PLANNING PARTNERSHIP BOARD

Minutes of the meeting held in Committee Room 1, Council Offices, Almada Street, Hamilton on 11 October 2017.

Chair: Councillor Maureen Chalmers, Depute Leader, South Lanarkshire Council

Representatives Present:

G Bennie, Chief Executive, VASLan
 B Cameron, Area Manager, Skills Development Scotland
 A Comrie, Senior Transport Planner, Strathclyde Partnership for Transport
 B Connolly, Stakeholder and Partnership Engagement Senior Executive, Scottish Enterprise
 V de Souza, Director, Health and Social Care
 G Docherty, Interim Director of Public Health, NHS Lanarkshire
 A Fairbairn, Area Commander, Scottish Fire and Rescue
 R Hay, Superintendent for Partnerships, Police Scotland
 T Little, Head of Communications and Strategy, South Lanarkshire Council
 P Manning, Executive Director, Finance and Corporate Resources, South Lanarkshire Council
 A Morton, Central Research Unit Manager, South Lanarkshire Council
 A Murray, Community Planning and Governance Adviser, South Lanarkshire Council
 J McRoberts, Head of Service - Commercial, Scottish Enterprise
 E Paterson, Community Planning and Governance Officer, South Lanarkshire Council
 N Reid, Improvement and Community Planning Manager, South Lanarkshire Council

Representatives' Apologies:

C Campbell, Chief Executive, NHS Lanarkshire
 L Freeland, Chief Executive, South Lanarkshire Council
 C Hicks, Location Director for South Lanarkshire, Scottish Government
 R Irvine, Chief Superintendent, Police Scotland
 N Mahal, Chair, Lanarkshire NHS Board
 H Mathieson, Head of Operations, South West Region, Skills Development Scotland

1 Apologies and Minutes of Previous Meeting

Councillor Chalmers opened the meeting and welcomed Mr Docherty of NHS Lanarkshire to the Board.

Introductions followed by all attending members of the Partnership Board.

The apologies for the meeting were presented and the minutes of the meeting of the South Lanarkshire Community Planning Partnership Board held on 16 August 2017 were submitted for approval as a correct record.

Councillor Chalmers referred to the publication of the Board papers which was approved at the Board meeting on 16 August 2017 and asked when this would take effect.

The Executive Director, Finance and Corporate Resources, South Lanarkshire Council advised that as a courtesy to the Board, the papers would be published following the Board meeting.

Outcome(s):

- (1) Apologies noted and previous minute approved; and
- (2) The Board papers for 11 October 2017 to be published on the Community Planning website.

2 Community Planning Budget and Expenditure

The Improvement and Community Planning Manager, South Lanarkshire Council, provided an overview of the current Partnership Budget spend as at Period 6 to 18 August 2017.

The award of £10,000 from the Capacity Building/Transformational Change budget line to support Participatory Budgeting activity in South Lanarkshire which was previously approved by the Board on 16 August 2017 will be included within the Budget Report at the next meeting.

Outcome(s):

(1) Budget noted.

3 Single Outcome Agreement Quarter 4 Progress Report 2016-17

The Head of Communications and Strategy, South Lanarkshire Council, provided the Board with an overview of the Single Outcome Agreement (SOA) Quarter 4 Progress Report 2016-17 and highlighted a breakdown of the red and amber indicators as at the end of March 2017.

The SOA sets out objectives and priorities for the partnership and is underpinned by a Partnership Improvement Plan (PIP).

The report provided a breakdown of the 115 outcome measures with 76 judged to be on course to achieve the targets set, 14 considerably off target and 13 slightly off target. There are 12 outcome measures where no data is available other than the baseline set or where data is no longer available. Further comments on red and amber measures has been provided by the Thematic Groups advising why outcome measures are off target and the actions that are being taken to improve the outcomes.

The Board noted that the number of indicators showing red performance results had increased by a third with the Economic Growth and Recovery priority showing the greatest increase from 2-5. However, this priority also had the greatest reduction in the number of amber measures from 4-0.

As a result of the introduction of the Community Empowerment (Scotland) Act 2015, the SOA will be replaced by the Local Outcomes Improvement Plan (LOIP).

Outcome(s):

(1) Progress made to date against the outcomes within the SOA was noted.

4 Results of Consultation on the Local Outcomes Improvement Plan and adoption as the Community Plan

The Central Research Unit Manager, South Lanarkshire Council reported on the results of the consultation on the Local Outcomes Improvement Plan (LOIP) and adoption of the Plan as the Community Plan.

713 responses were received on the consultation. 93% of residents agreed to the vision of improving quality of life and 97% agreed to the overarching objective of tackling deprivation, poverty and inequality.

In terms of priorities identified, 71% strongly agreed with Getting it Right for Every Child whilst other priorities ranged from 64-66%.

A total of 353 residents, who lived in the identified Neighbourhood Planning areas, completed the survey. 29% identified community safety as the priority which should be in their area over the next 10 years. This was followed by 27% for both Environment and Employment and Incomes and 18% on Health and Wellbeing.

In terms of where they thought the next priority should be, 33% of residents indicated Health and Wellbeing, 29% employment and income, 23% community safety and 13% the environment. The Partnership bid to take part in the Scottish Council Development Centre's (SCDC) Supporting Communities initiative has been successful with West Lothian, Perth and Kinross and Shetland also involved in the programme. The outline offer of support from SCDC will include 4-5 sessions and

will look at related concepts such as poverty, inequality and approaches to addressing these such as asset based and co-productive ways of working. The first meeting of the group will take place in October 2017 and attendees will include members of the voluntary and community sector and partnership officers.

There was a discussion about the timescale for the Board to see the final LOIP.

It was agreed that the draft LOIP would be circulated to the Board members highlighting the areas of work which are still in progress.

The Board was asked to approve the following recommendations:

- (1) Note the outcomes of the consultation on the LOIP and on the development of Neighbourhood Planning in South Lanarkshire;
- (2) Agree to the relevant outputs of the consultation relating to the work of the Strategic Boards be forwarded to them for consideration;
- (3) Agree to the LOIP being adopted as the new Community Plan for South Lanarkshire and for it also to replace the SOA; and
- (4) Note the Partnership has been accepted onto the SCDC's Supporting Communities programme along with West Lothian, Perth and Kinross and Shetland CPP; and

Outcomes(s):

- (1) The content of the report was noted;
- (2) All recommendations were approved; and
- (3) LOIP to be circulated to the Board members highlighting the areas of work which are still in progress.

5 Community Planning Partnership's approach to Neighbourhood Planning

The Central Research Unit Manager, South Lanarkshire Council, provided the Board with an update on the proposed approach to Neighbourhood Planning in South Lanarkshire.

Building on data provided to the Board at the meeting on 16 August 2017, the report provides further detail on what the elements of Neighbourhood Planning activity in South Lanarkshire would entail.

The Community Empowerment (Scotland) Act 2015 places a statutory duty on Community Planning Partnerships (CPPs) to identify smaller areas within the local authority which experience the poorest outcomes and to prepare and publish locality plans on agreed priorities for these communities.

The guidance within the Act makes it clear what is required to develop locality planning and that participation with communities must lie at the heart of community planning.

South Lanarkshire Council's Central Research Unit has undertaken a statistical exercise at a datazone level which identified areas experiencing the poorest outcomes over a range of indicators. This resulted in 9 of the council's 20 wards as being identified as potential Neighbourhood Planning areas.

Further analysis was undertaken to identify appropriate areas to pilot a partnership approach to Neighbourhood Planning. As a result of this exercise, 3 areas were identified:

- **Springhall and Whitlawburn East** is the subject of a major housing planning process which includes Springhall as the areas are closely aligned physically and share local primary schools and resources;
- Community Links activity is taking place in **Hillhouse** which has resulted in a community hub. Further National Lottery funding has been secured to extend the approach to **Burnbank and Udston**;
- **Strutherhill** has been the subject of a Chance to Thrive initiative which is a 5 year partnership regeneration initiative to support local people and communities to bring about long term change.

The Central Research Unit Manager also advised that although focus will be on the identified areas, work will still be ongoing within other areas.

A discussion took place about the pilot process regarding timescales, evaluation and analytical support. It was noted that the Partnership would need to support mechanisms and structures to deliver the approach to communities.

There was a discussion about the links between the Health and Social Care Partnership (HSCP) Locality Planning and Neighbourhood Planning and ensuring that these links are made.

The Board was asked to approve the following recommendations:

- (1) Note the contents of the report;
- (2) Agree to the approach detailed in Appendix 1 being adopted by the Partnership as the approach to be used in respect of the delivery of Neighbourhood (Locality) Planning in South Lanarkshire;
- (3) Agree to the approach being piloted in three of the areas identified as showing poorer outcomes for local residents across a range of indicators relating to economic, social, health and community safety in particular – namely Strutherhill, Burnbank, Udston and Hillhouse and Whitlawburn and Springhall;
- (4) Provide leadership to ensure their organisations fully engage in the Neighbourhood Planning process and as part of this, that officials from the organisations meet to consider the existing information on the inequalities being experienced in these areas, ascertain the drivers behind these poor outcomes, and with the participation of local residents and service users review what is currently working and what needs to be changed and what these changes could be; and
- (5) Recognise that although this paper proposes developing and testing an approach for Locality/Neighbourhood Planning in three areas, this does not mean that the partners will stop engaging with other communities and undertaking work with them. This includes the Building and Celebrating Communities work that the Health and Social Care Partnership is supporting and activity facilitated by the voluntary sector such as new work to be undertaken in the Cambuslang area (including Halfway and the Circuit), that Health and Happy Community Development Trust has received funding from the Aspiring Communities Fund to progress.

Outcome(s):

- (1) The content of the report was noted; and
- (2) All recommendations were approved.

6 Review of Risk Management

The Head of Communications and Strategy, South Lanarkshire Council, provided the Board with an update on the arrangements for Risk Management.

A review of the Partnership's Risk Management arrangements took place during 2009-10 and the outputs from the workshops were used to develop a South Lanarkshire Partnership Risk Register and Risk Control Plan.

In light of the development of the Local Outcomes Improvement Plan (LOIP), it would be appropriate to review and update the Partnership's Risk Register. It is proposed that South Lanarkshire Council's Risk Management Team facilitate a Risk Workshop at Board level at the Board meeting in February 2018. The Risk Register will then be presented to the Board for discussion/approval at the April 2018 meeting.

Outcome(s):

- (1) That a workshop is undertaken at the Board meeting in February 2018 to identify the major risks to partnership working and the controls and actions required to mitigate high priority risks;
- (2) That the Board undertakes the review in collaboration with South Lanarkshire Council's Risk Management Team; and
- (3) That the Partnership Risk Register is updated on completion of the Local Outcomes

7 Participation Requests

The Improvement and Community Planning Manager, South Lanarkshire Council, provided the Board with a summary of the guidance on participation requests under Part 3 of the Community Empowerment (Scotland) Act 2015.

Part 3 of the Community Empowerment Act 2015 provides a framework for the use of participation requests by community bodies which will provide communities with an avenue into decision making processes.

The guidance states that 'participation requests are intended to provide opportunities for communities to proactively be involved in improving outcomes. They are designed to help groups highlight community needs and issues, and become involved in change or improvement'.

Schedule 2 of the Act, as detailed at Section 4.2 of the report, lists the public service authorities to whom a participation request can be made. The guidance also provides the following summary of the process:

- A community participation body puts forward a participation request to a public service authority asking them to take part in a process with a view to improving the outcome set out by the community body;
- The public service authority must agree to the request and set up an outcome improvement process unless there are reasonable grounds for refusal. If it refuses the request, it must explain the reasons;
- How the outcome improvement process will work and how long it should take is discussed between the community participation body and the public service authority; and
- At the end of the process the public service authority must publish a report summarising the process, whether the outcomes were improved and how the community body contributed to that improvement.

The public service authority has 30 working days to assess a request, and if more than one public service authority is involved, the time may increase to 45 working days. The outcome improvement process must be started within 90 days.

The Improvement and Community Planning Manager also advised that the legislation requires that communities are given support to engage in processes like participation requests.

Outcome(s):

- (1) That the statutory guidance in relation to participation requests under Part 3 of the Community Empowerment (Scotland) Act 2015 be noted; and
- (2) That partners specified at 4.2 note the requirements of the Act in terms of requests to participate in partnership improvement processes.

8 South Lanarkshire Register for Information

The Head of Communications and Strategy, South Lanarkshire Council, provided the Board with an update on the information circulated to Community Planning Partners from 16 July 2017 to 15 September 2017.

Outcome(s):

- (1) The content of the report was noted.

9 Partnership Board – 2018 Meeting Dates

The Head of Communications and Strategy, South Lanarkshire Council, provided the Board with the dates for the 2018 Board meetings shown below:

- 22 February 2018
- 18 April 2018
- 6 June 2018
- 5 September 2018
- 24 October 2018
- 12 December 2018

Outcome(s):

(1) The content of the report was noted.

10 AOCB

There were no other items of competent business.

Outcome(s):

(1) Noted.

11 Date of Next Meeting

The next meeting of the Board will be held on 13 December 2017 in Committee Room 1, Almada Street, Hamilton, ML3 0AA.

Report

| | |
|------------------|--|
| Report to: | Partnership Board |
| Date of Meeting: | 13 December 2017 |
| Report by: | Bruce Kiloh, Head of Policy and Planning, Strathclyde Partnership for Transport (SPT) |

| | |
|----------|--|
| Subject: | South Lanarkshire Transport Outcomes Report (TOR) 2017-18 |
|----------|--|

1. Purpose of Report

1.1. The purpose of the report is to:-

- ◆ inform the Partnership Board of the preparation by Strathclyde Passenger Transport (SPT) of the South Lanarkshire Transport Outcome Report (TOR);
- ◆ highlight the connection between SPT activities and local priorities from the Single Outcome Agreement; and
- ◆ highlight the focus given within the TOR to the services and benefits that SPT has delivered in 2016-17 together with details of the SPT – South Lanarkshire joint work streams for 2017-18.

2. Recommendation(s)

2.1. The Partnership Board is asked to approve the following recommendation(s):-

- (1) that the content of the report is noted.

3. Background

- 3.1. SPT has prepared a Transport Outcome Report (TOR) for South Lanarkshire annually since 2008 as a means of demonstrating our commitment and contribution as a Community Planning partner through the delivery of key services, projects and initiatives.
- 3.2. The TOR is directly linked to the SPT Regional Transport Strategy (RTS) Delivery Plan 2014–2017¹ and is the local monitoring and planning element of SPT's suite of strategic plans.
- 3.3. SPT officers worked with South Lanarkshire colleagues to agree the key areas for partnership working (known as the 'joint work streams') for 2017-18. The 2017-18 TOR is attached at Appendix 1.

¹ http://www.spt.co.uk/wmslib/Documents_RTS/RTS%20Delivery%20Plan%202014-17.pdf?2

- 3.4. The TOR summarises our commitment and contribution as a Community Planning Partner by detailing the links between the joint work streams and South Lanarkshire local priorities from the Single Outcome Agreement.

4. Report Summary

- 4.1. The 2017-18 report provides an overview of the following areas of work and progress:-

- *Working in Partnership* - This section sets out the four RTS Outcomes and the associated joint workstreams, as agreed with each council;
- *Improving outcomes for local residents* – This section explains the relationships between the local outcomes from each council’s Single Outcome Agreement and the TOR joint workstreams that most support the achievement of the local outcomes;
- *Delivering transport improvements* – This section highlights the SPT activity including services and initiatives that have benefitted council residents over the past year and capital investments made over the past three years;
- *Measuring progress* – This section shows a key transport-related measure for each strategic outcome with figures for both the local area and SPT area as a whole;
- *Main body of the document* – The main body of the TOR includes four sections – one for each of the four RTS Outcomes – and each section provides a progress update on investments, other work undertaken under each joint workstream and a look at the year ahead. Key supporting statistics are provided²;
- *Appendices* – These sections provide a list of supported bus services operating in the council area during 2017-18 and a list of the 2017-18 capital projects for the council area; and
- *Back cover* – The back cover includes contact details for the main public transport operators within the council area.

5. Joint work streams

- 5.1. The SPT – South Lanarkshire joint work streams for 2017-18 are as follows:-

- Bus Policy, Statutory Quality Partnerships, Bus Infrastructure Improvements and Smart and Integrated Ticketing;
- Strategic Rail Enhancements, Strategic Road Enhancements, Freight and Integrating Land-Use and Transport Planning;
- Socially Necessary Bus Services, Access to Healthcare and Equal Access Improvements; and
- Park and Ride, Cycling and Travel Behaviour Change.

- 5.2. The joint work streams will be reviewed annually and any new local priorities can be accommodated within the TOR structure.

6. Local priorities for South Lanarkshire

- 6.1. The TOR summarises the role of transport in achieving local outcomes with the following specifically highlighted:-

² Detailed background information for each workstream is located in the RTS Delivery Plan and the 2017/18 TOR

- Economic Growth and Recovery;
- Employment;
- Outcomes for Older People;
- Health Inequality and Physical Activity; and
- Safer and Stronger Communities.

6.2. The relationship between the joint work streams and the SOA local outcomes is set out in Section 3 of the TOR.

7. Conclusion

7.1. The TOR summarises the SPT activities and investments delivered in 2016-17 that benefitted South Lanarkshire residents.

7.2. The TOR provides detailed information on the agreed SPT – South Lanarkshire joint work streams for 2017-18 including key issues, progress to date and a look at the year ahead.

7.3. The TOR highlights the role of transport in achieving positive outcomes at the local level by noting the supporting relationship between the joint work streams agreed between SPT and South Lanarkshire and the local outcomes set out in the Single Outcome Agreement.

8. Recommendations

8.1. It is recommended that the Board note the contents of the report.

9. Employee Implications

9.1 There are no employee implications associated with this report.

10. Financial Implications

10.1 There are no financial implications associated with this report.

11. Other Implications

11.1 There are no other implications arising from this report.

12. Equality Impact Assessment and Consultation Arrangements

12.1 There are no Equality Impact Assessment or consultation arrangements associated with this report.

Bruce Kiloh

Head of Policy and Planning, Strathclyde Partnership for Transport

22 November 2017

Contact for Further Information

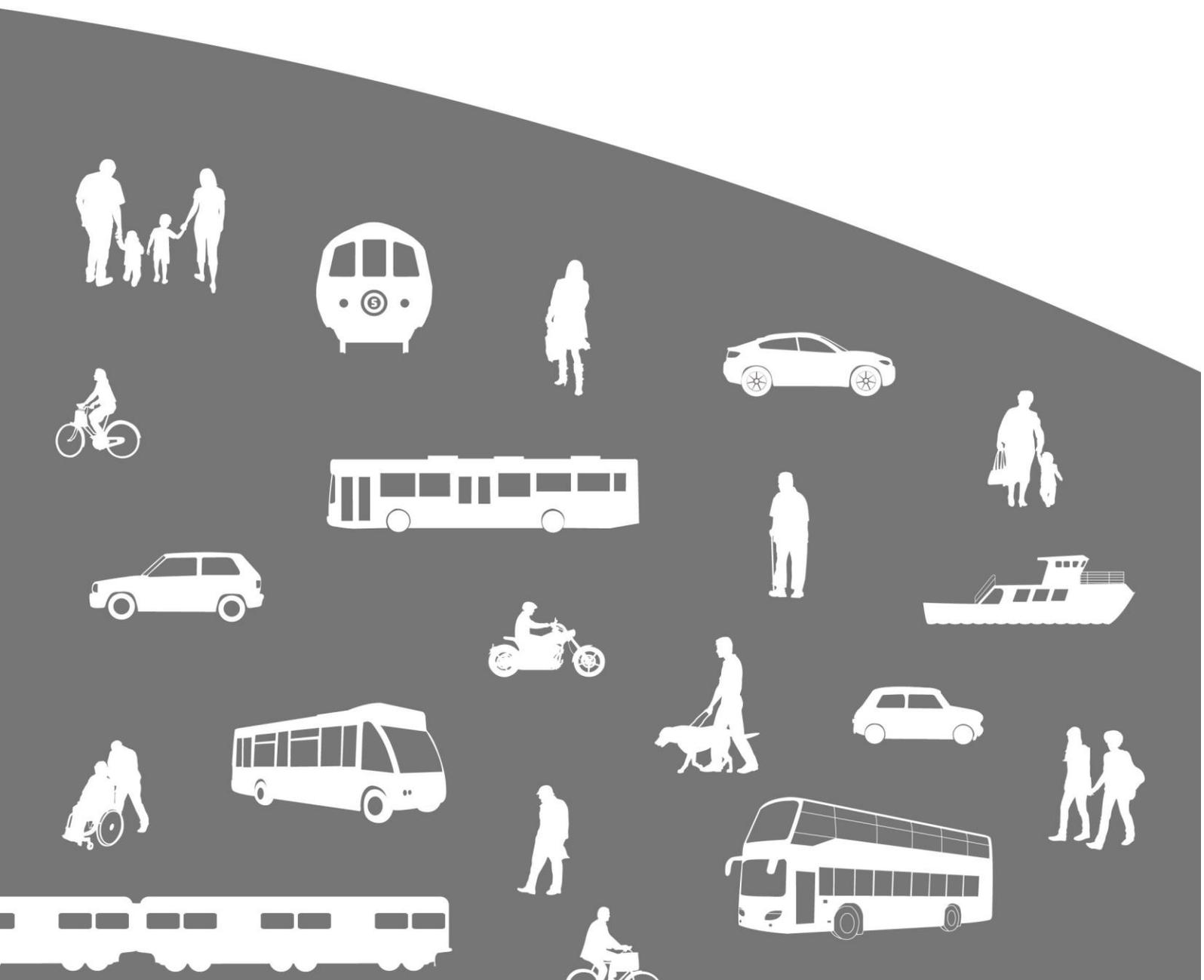
If you would like to inspect the background papers or want further information, please contact:-

Bruce Kiloh
Head of Policy and Planning
Strathclyde Partnership for Transport

Telephone: (0141) 332 6811



Transport Outcomes Report: South Lanarkshire 2017/18



in partnership with



ABOUT US

Strathclyde Partnership for Transport (SPT) is the Regional Transport Partnership for the west of Scotland and is a partnership of twelve councils. SPT was established by the Transport (Scotland) Act 2005, which created Scotland's seven Regional Transport Partnerships and is responsible for the development of the Regional Transport Strategy (RTS).¹ SPT is a statutory participant in Community Planning and a 'key agency' in the Development Planning process.

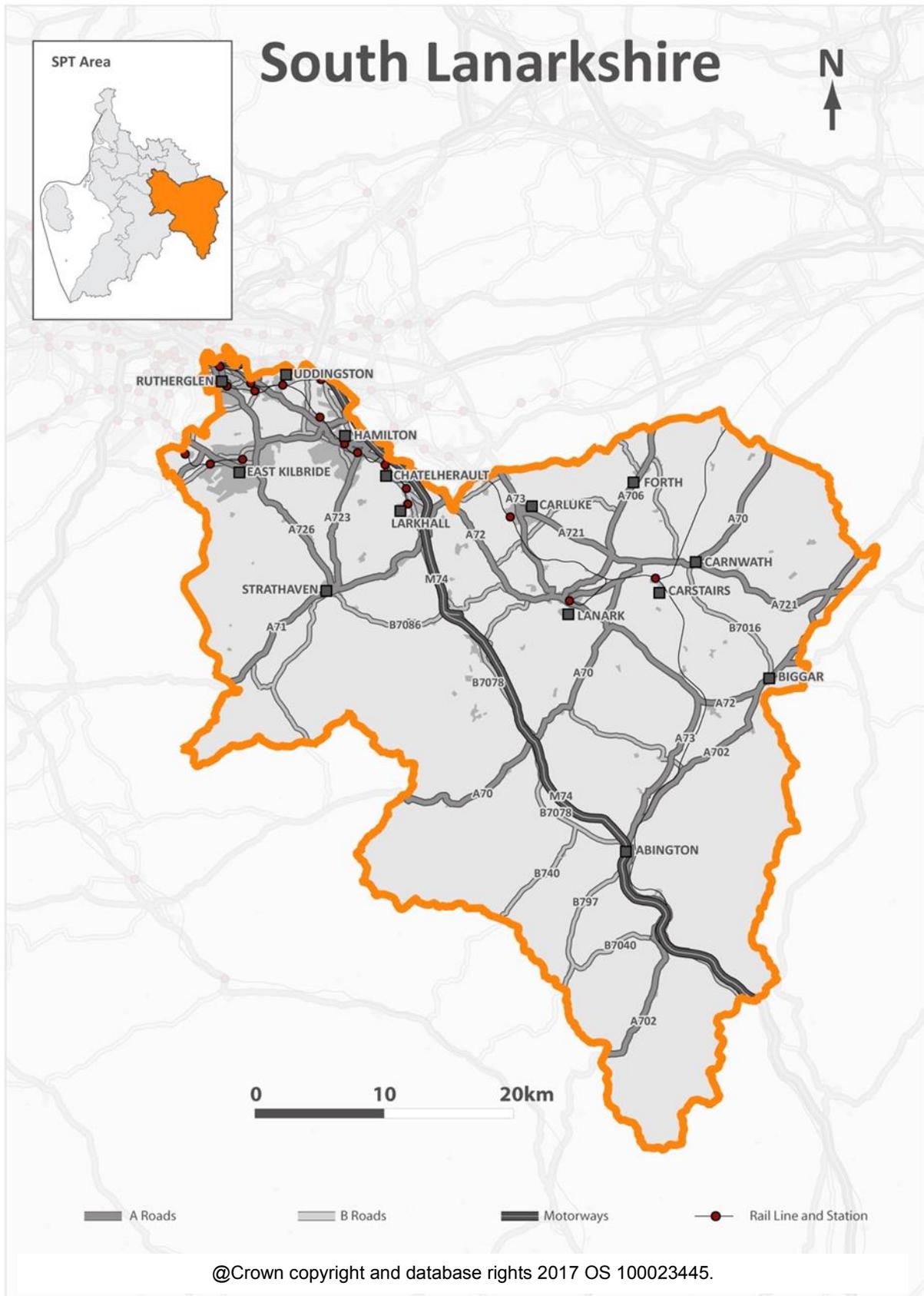
SPT has a range of operational responsibilities including the management and operation of the Subway, bus stations and bus infrastructure, supporting socially necessary bus services, delivering schools transport on behalf of eleven of our partner councils and coordinating the MyBus demand responsive transport service. SPT also acts as the secretariat for the Strathclyde Concessionary Travel Scheme on behalf of our partner Councils and the coordination of ticketing schemes including Subway smartcard and the ZoneCard multi modal scheme.

South Lanarkshire Council (SLC), in addition to wider responsibilities, is the local Roads Authority and Planning Authority for South Lanarkshire. SLC is responsible for the development of the Local Transport Strategy² and Local Development Plan³ and is lead partner in the development of the South Lanarkshire Partnership Single Outcome Agreement⁴ and Local Outcome Improvement Plan.⁵ SLC has a duty to manage and maintain local public roads, footways, street lighting and traffic signals and the powers to improve infrastructure as necessary. SLC also has responsibility for road safety and flood risk management.

SPT, SLC and partners work together to deliver a range of solutions to enhance and develop our transport network, infrastructure and services; to promote sustainable development; to mitigate and adapt to the impacts of climate change on the transport network and to promote accessible travel choices. This includes investment in and delivery of public transport infrastructure, active travel infrastructure, park and ride and strategic roads projects.

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1. Foreword

This Transport Outcomes Report (TOR), produced annually by SPT in partnership with each council in the west of Scotland, outlines the impact of transport improvements in each area to achieve more sustainable, healthy, inclusive and resilient communities across the SPT area.

SPT continues to focus on achieving the four strategic outcomes from the Regional Transport Strategy – Attractive, Seamless, Reliable Travel; Improved Connectivity; Access for All; and Reduced Emissions – which underpin the successful delivery of key social, economic, environmental and health outcomes at national, regional and local levels.

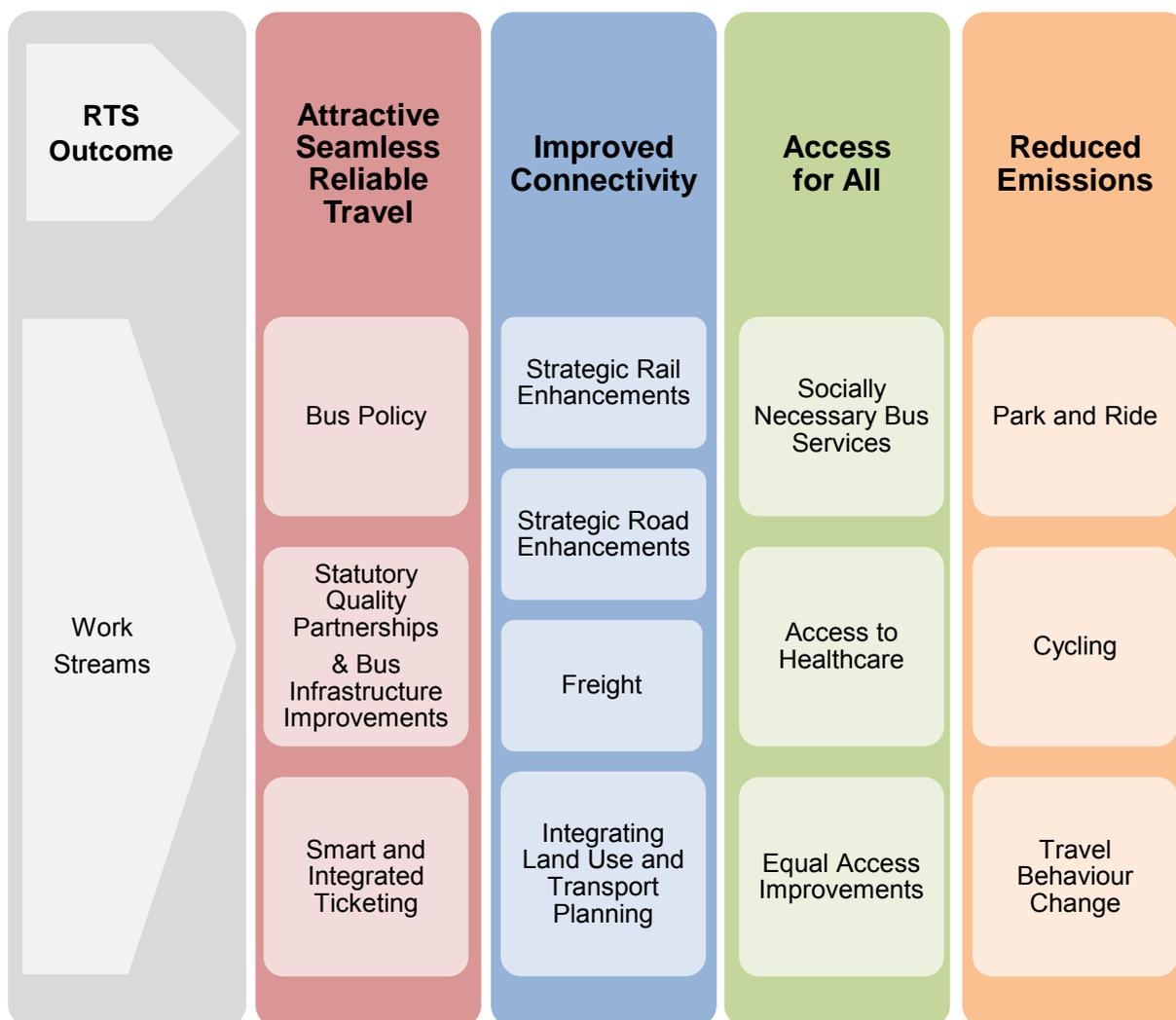
This TOR outlines SPT's investments, projects and services for the past year and current year and sets out the role of transport in achieving improved outcomes for local residents and business in South Lanarkshire, with the aim of supporting the achievement of the South Lanarkshire Community Planning Partnership's vision *to improve the quality of life for all in South Lanarkshire by ensuring equal access to opportunities and to services that meet people's needs.*

SPT will continue to work with South Lanarkshire Council and our other partners on such key initiatives as integrating respective Glasgow City Region City Deal projects; to plan new transport infrastructure to support sustainable economic growth, road safety and reduced emissions objectives; and to deliver material change to the regional bus market and public transport ticketing to realise safe, integrated and affordable public transport services for all.

2. Working in partnership with South Lanarkshire

The 2017/18 Transport Outcomes Report follows the same structure as last year's report, with the principal sections based on the four strategic outcomes and the associated work streams, which fall from the Regional Transport Strategy Delivery Plan 2014-2017.⁶ These are set out in Figure 2.1 on the next page. This year's report provides an update on the joint work streams, whilst the 2014/15 TOR and the Delivery Plan provide additional background information on the work streams. Services, projects, investments and initiatives that benefit South Lanarkshire residents are detailed under each work stream within the main body of the report (sections 6 – 9).

Figure 2.1: RTS Outcomes and SPT – South Lanarkshire 2017/18 work streams



3. Improving outcomes for South Lanarkshire residents

SPT is a statutory participant in Community Planning and works in partnership with South Lanarkshire Council (SLC) and other partners across a range of themes including health, education, accessibility, social inclusion, equalities and community safety. Our four strategic outcomes are closely linked to national community planning policy priorities including independence for older people, improving the lives of young people, economic growth, stronger communities, more employment and reducing health inequalities.

Transport has an important role in achieving the aims of the South Lanarkshire Partnership Single Outcome Agreement (SOA) 2013 – 2023. Figure 3.1 shows the relationship between the TOR work streams and the SOA local priorities. More details on the relationships are found in the text below.

For Economic Growth and Recovery and Employment - high-quality, modern transport infrastructure supports physical regeneration efforts; an efficient, reliable transport network built upon sustainable development and land use patterns reduces the cost of transport and congestion for business and residents and supports environmental targets; and good transport access increases employment opportunities.

For Outcomes for Older People - safe, accessible transport supports independent living by improving access to services and facilities and reducing isolation by making it easier to visit family and friends and attend social events. Improving conditions for active travel encourages healthy, active lifestyles. Sustainable development improves local access to goods and services.

For Health Inequality and Physical Activity and Safer and Stronger Communities - good access to services supports residents in fully realising the benefits of available healthcare, education and training opportunities. Promoting active travel and investing in cycling infrastructure supports healthy, active lifestyles. Improving road safety is achievable through a combination of factors including infrastructure improvements, awareness and training programmes and pedestrian-friendly development.

Figure 3.1 South Lanarkshire local priorities and TOR work streams

| South Lanarkshire Partnership SOA Local Priorities | Work streams | | | | | | | | | | | | |
|--|--------------|--------------------------|-----------|------|------|---------|-------------------------------|-----------------------------|----------------------|--------------|-------------|---------|-------------------------|
| | Bus Policy | SQP / Bus Infrastructure | Ticketing | Rail | Road | Freight | Land use & transport planning | Socially necessary services | Access to healthcare | Equal Access | Park & Ride | Cycling | Travel Behaviour Change |
| Economic Growth and Recovery | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | | | | ✓ | ✓ | ✓ |
| Employment | ✓ | | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | | ✓ | ✓ | ✓ | ✓ |
| Outcomes for Older People | ✓ | ✓ | | | | | ✓ | ✓ | ✓ | | | ✓ | |
| Health Inequality & Physical Activity | ✓ | ✓ | | | | | ✓ | ✓ | ✓ | | | ✓ | ✓ |
| Safer and Stronger Communities | | ✓ | | | ✓ | | ✓ | ✓ | ✓ | | | ✓ | ✓ |

4. Delivering transport improvements for South Lanarkshire

Figure 4.1: Summary of SPT investments and services in South Lanarkshire

| RTS Outcome | 2016/17 activity and 2014/15 - 2016/17 capital projects for SLC |
|--|--|
| Attractive Seamless Reliable Travel | <ul style="list-style-type: none"> • £250,000 in grants from the SPT capital programme for bus infrastructure improvements • 17 identified breaches of traffic regulations or other regulating issues across 56 days of local service monitoring • 1,580 bus stops, 560 shelters and 2,025 pole-mounted information cases maintained (bus stops and shelters under agency agreement) • 15 new bus stops, 1 new shelter, 24 bus stop pole upgrades and 112 bus stop graphic upgrades delivered by SPT in South Lanarkshire with £34,000 from SPT capital programme • 240,000 bus departures from East Kilbride Bus Station for services to South Lanarkshire • 240,000 bus departures from Hamilton Bus Station for services to South Lanarkshire • 100,000 bus departures from Buchanan Bus Station for services to South Lanarkshire • 28,000 ZoneCard tickets purchased by South Lanarkshire residents • £920,000 in estimated savings for South Lanarkshire residents through ZoneCard ticketing |
| Improved Connectivity | <ul style="list-style-type: none"> • £2.7 million in grants from the SPT capital programme for road safety projects, traffic management and congestion reduction measures • Responded to revised proposals for East Kilbride Community Growth Area. • £50,000 in grants from the SPT capital programme for Lanark Interchange study and design |
| Access for All | <ul style="list-style-type: none"> • Supported local bus services carrying 1.5 million passengers at a cost of £1.8 million • MyBus services carrying 91,000 passengers at a cost of £1 million • £100,000 in grants to Community Transport operators in South Lanarkshire • £450,000 investment in 3 new vehicles on supported local services operating in South Lanarkshire • 287 school contracts carrying 7,100 school children per school day at a cost of £5,400,000 (under agency agreement) • School contract inspections - 234 on site inspections, 283 vehicles inspected and 389 Disclosure Scotland clearance applications processed • Estimated savings of £1.1 million on rail travel for South Lanarkshire residents through the Strathclyde Concessionary Travel Scheme • 3,600 National Entitlement Card (NEC) renewals or applications processed for South Lanarkshire residents and 8,900 NEC enquiries from South Lanarkshire residents |
| Reduced Emissions | <ul style="list-style-type: none"> • £1.1 million in grants from SPT capital programme for cycling infrastructure and active travel improvements • £730,000 in grants from SPT capital programme for park and ride projects in South Lanarkshire |

5. Measuring progress

The figures below are measures of key travel and transport issues. For Figure 5.2, it should be noted that there are various factors that can influence the figures and that congestion experienced by residents of South Lanarkshire may be in another local authority area. Major roads schemes on the trunk road network within SLC and on strategic routes to/from SLC are likely to have influenced this figure in recent years.

Figure 5.1: Satisfaction with public transport⁷

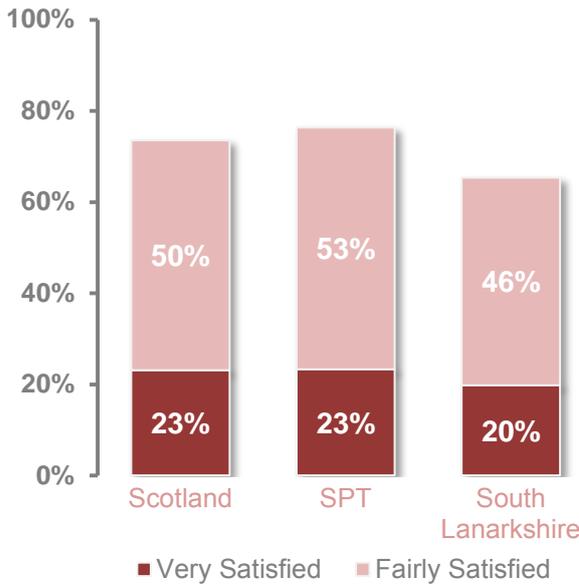


Figure 5.2: Congestion delays experienced by drivers⁸

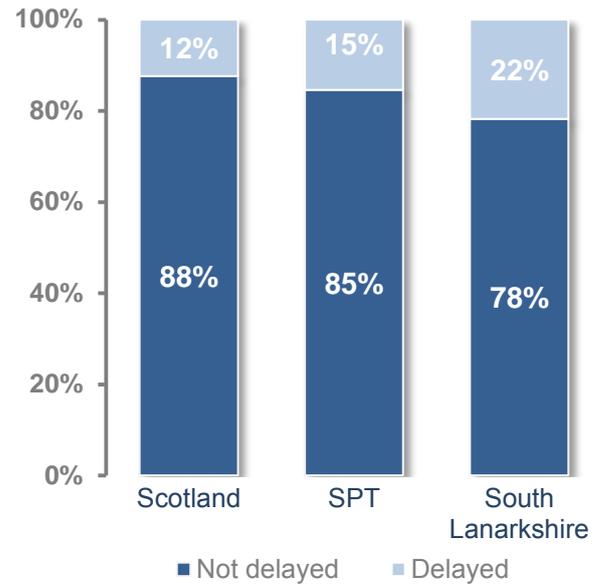


Figure 5.3: Convenience of public transport⁹

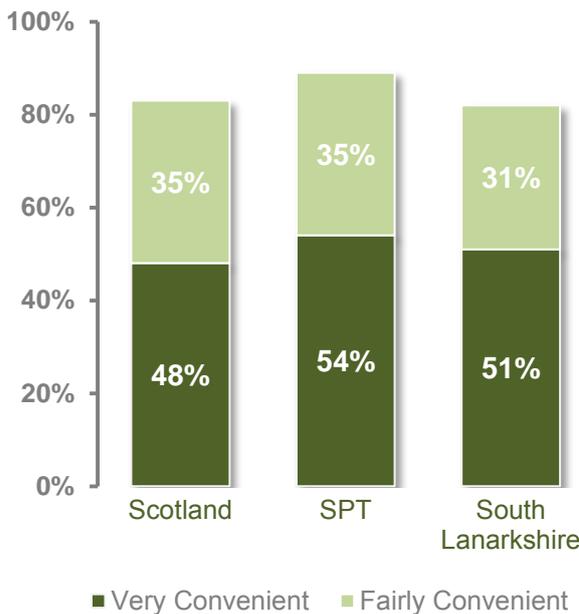
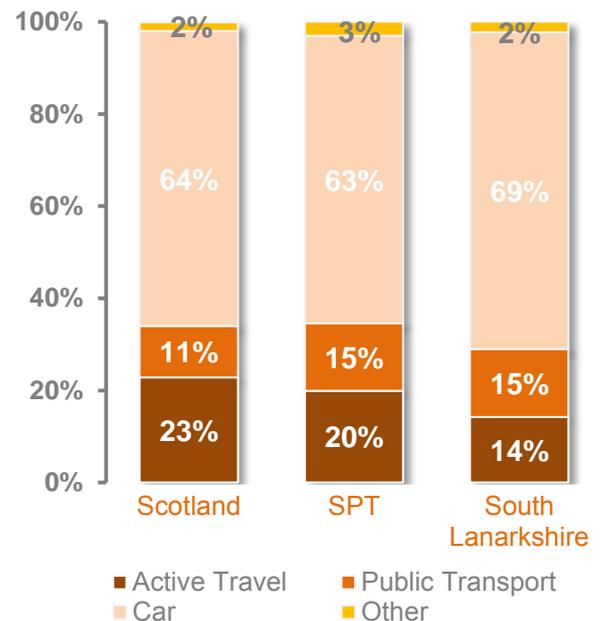


Figure 5.4: Main mode of travel¹⁰



6. Achieving 'Attractive Seamless Reliable Travel'

6.1 Bus Policy

SPT, working together with Transport Scotland, local bus operators and other members of the Bus Stakeholder Group, continues to progress its '10 Point Plan' of proposed changes to legislation, regulations and powers to deliver a better offering for bus passengers and a more active return for the considerable public sector investment in the bus market.

In 2016, SPT invited bus operators, local authorities and other partners to join a Strathclyde Bus Alliance (SBA), a new partnership with the purpose of changing the long term trends in bus patronage from a declining trend to year on year growth by 2020. The SBA is promoting the establishment of powers to implement enhanced SQPs to deliver a more integrated bus network with more reliable and attractive services to improve conditions for existing passengers and attract more passengers.

In 2017/18, SPT will continue dialogue with bus operators, local authorities, Transport Scotland and other partners to advance the SBA in preparation for the forthcoming Transport Bill expected during the current Scottish Parliament.

6.2 Statutory Quality Partnerships & Bus Infrastructure

SPT service compliance inspectors identified 17 breaches of traffic regulations or other local bus service issues during 56 days of local service monitoring in South Lanarkshire during 2016/17. Inspectors will continue to undertake local monitoring throughout 2017/18.

SPT bus station staff managed 240,000 departures at East Kilbride Bus Station, 240,000 departures at Hamilton Bus Station and 100,000 departures at Buchanan Bus Station for bus services operating within South Lanarkshire during 2016/17.

In 2016/17, SPT maintained 1,580 bus stops and 560 shelters under agency agreement and maintained 2,025 SPT-owned, pole-mounted information cases in South Lanarkshire. These services will continue in 2017/18. Additionally in 2016/17, SPT delivered 15 new bus stops, 1 new shelter, 24 bus stop pole upgrades and 112 bus stop graphics upgrades with £34,000 from the SPT capital programme.

In 2016/17, SLC delivered improvements to bus infrastructure in South Lanarkshire including new shelters in Lesmahagow, Cambuslang, Strathaven and Hamilton, high access kerbs in Hamilton and bus stop lining works in Law and Rutherglen with £62,000 in capital funding

from SPT. SLC will deliver further improvements in 2017/18 with £125,000 from the SPT capital programme.

SPT will continue in partnership with South Lanarkshire Council and bus operators to deliver quality infrastructure and service improvements in Hamilton. In the longer term, SPT, in partnership with local authorities and bus operators, will seek to extend Real Time Passenger Information across the region as part of the Strathclyde Bus Investment Programme.

6.3 Smart and Integrated Ticketing

SPT continues to promote ZoneCard integrated ticketing products and provides administrative and secretarial support to the ZoneCard Forum. South Lanarkshire residents bought an estimated 28,000 ZoneCards and made around 1,400,000 trips using a ZoneCard in 2016/17 – saving South Lanarkshire residents an estimated £920,000. SPT also improved access to integrated ticketing by launching an improved online sales portal for ZoneCard ticket renewals and multi-modal Daytripper ticket sales in 2016/17.

SPT continues to work towards the vision of one card multi-modal, multi-operator travel across the region. In 2016/17, interoperable smartcard ticketing was delivered across ScotRail and Subway services. SPT also launched online registration and ticket sales for Subway smartcard passengers. Further, Nevis Technologies, SPT’s joint venture with Rambus, provided back office systems for McGill’s Buses smartcard including online registration and ticket sales.

6.4 Additional figures in support of Attractive Seamless Reliable Travel

Figure 6.1 Bus mileage in South Lanarkshire¹¹

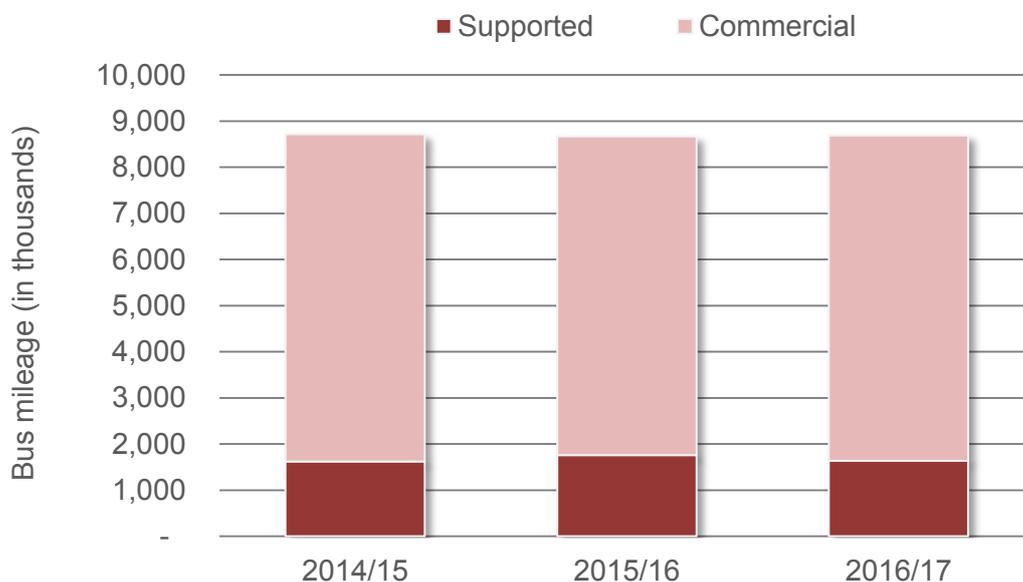
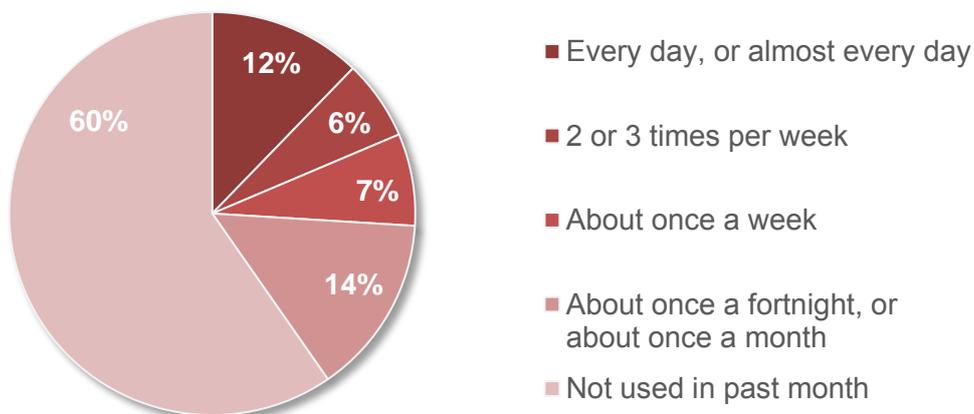


Figure 6.2 Use of local bus services (adults aged 16+ living in South Lanarkshire), 2015¹²

7. Achieving 'Improved Connectivity'

7.1 Rail

SPT, through the West of Scotland Rail Forum and other engagement activities, will continue to co-ordinate and lead on regional input to the ScotRail franchise including service and timetable changes, fares and ticketing; investment in rail infrastructure; network planning and integration; and new station development. SLC has commissioned a transport appraisal study for improved transport infrastructure and services in the Clydesdale area.

SPT will continue to play a key role in the Edinburgh-Glasgow Improvement Programme (EGIP) including working with partners to ensure the re-development of Glasgow Queen St station, the third busiest station in Scotland, delivers improved accessibility and integration of all sustainable modes.

7.2 Roads & Freight

In 2016/17, SLC delivered road safety improvements on the B7018 between the B7078 and Kirkfieldbank with £210,000 from the SPT capital programme. In 2017/18, SLC will seek to design junction improvements at the B7071 Bothwell Road / Hamilton Industrial Estate access and B7071 Bothwell Road, Hamilton at Caird Street with £300,000 from the SPT capital programme. Traffic signal equipment will be purchased for these locations for installation in a future year and some preliminary ground works may be completed.

In 2017/18, SLC will deliver further improvements in Hamilton town centre with £200,000 in capital funding from SPT. The project is part of the wider strategy to reduce congestion and improve journey time reliability through the town centre.

In 2016/17, SLC delivered congestion reduction measures in Hamilton with £200,000 in capital funding from SPT. In 2017/18, SLC will investigate options for improvements to Uddingston Main Street and Glasgow Road, Cambuslang, undertake the installation of traffic signals at Lanark A72/A73 Junction and install and commission traffic signal equipment including extension of MOVA/SCOOT enabled junctions on Hamilton Leechlee Road with £300,000 in capital funding from SPT.

In 2016/17, SPT, with partners and industry stakeholders, delivered a regional freight strategy, building on work undertaken previously for Ayrshire. The strategy identifies key issues and opportunities and sets objectives for improved air quality, increased safety, intermodal freight movements, enhanced quality of life, economic competitiveness and improved communication between public and private sector stakeholders. The freight strategy findings will feed into the development of the Regional Transport Strategy.

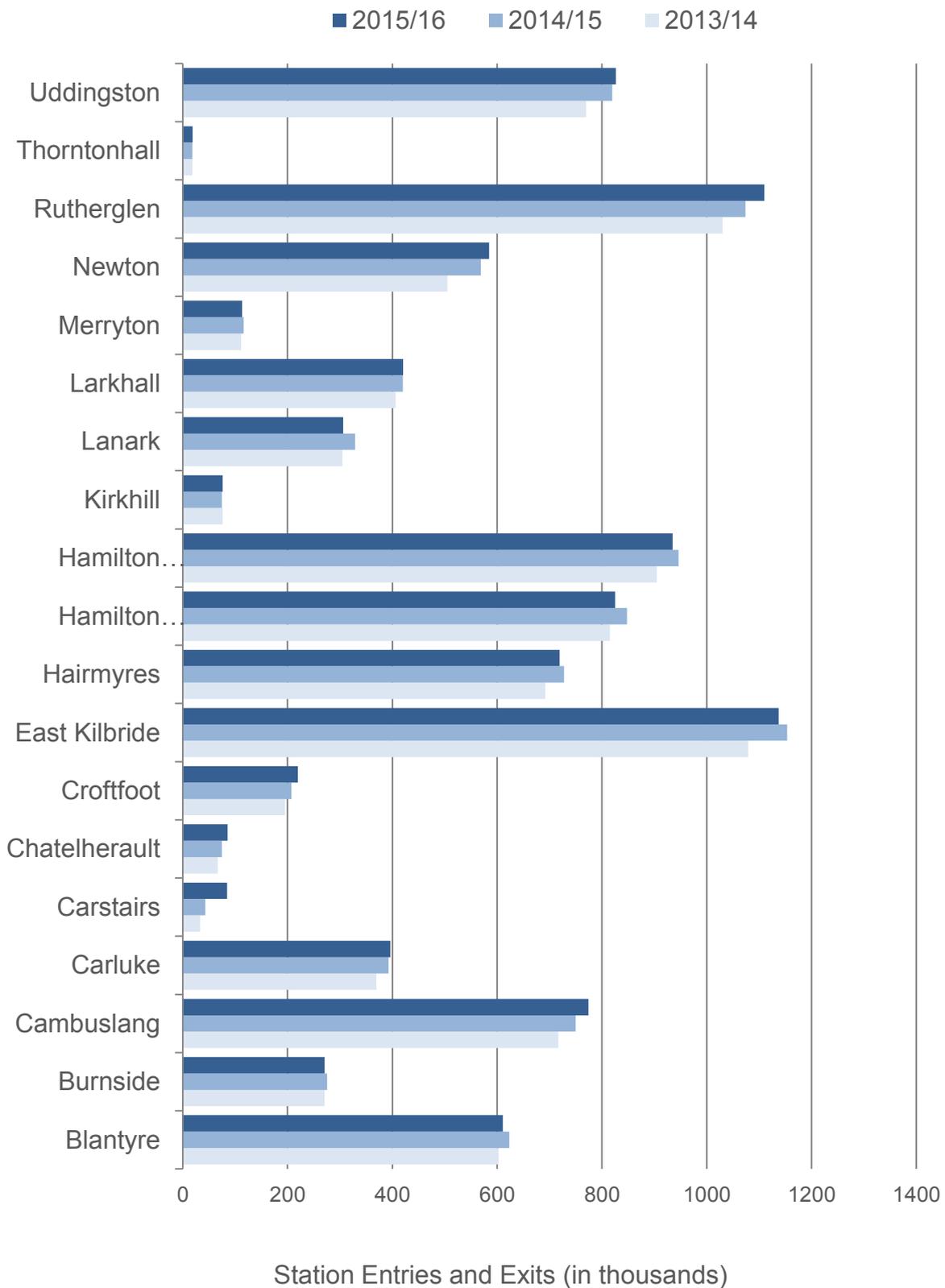
7.3 Integrating Transport and Land Use Planning

In 2016/17 SPT provided input on a number of proposed developments including revised proposals for East Kilbride Community Growth Area and the consideration of access requirements in relation to development proposals at Poniel / Happendon, off the M74.

In 2017/18, SPT will provide input into the Main Issues Report for the South Lanarkshire Local Development Plan 2 and review the accessibility of sites that come forward through the “call for sites”. We will continue to work with the Council and developers to strengthen integration of transport and land use planning and to promote sustainable transport solutions for future development in support of the delivery of successful places. SPT will also continue to work with all partners in the assessment of the transport impacts of Glasgow City Region City Deal projects through participation in the Transport Appraisal Group and with SLC as the detailed designs for the dualling of Greenhills Road and Strathaven Road emerge.

7.4 Additional figures in support of Improved Connectivity

Figure 7.1 Patronage at rail stations in South Lanarkshire¹³



8. Achieving 'Access for All'

8.1 Socially Necessary Services

In 2016/17, SPT supported local bus services in South Lanarkshire on contracts that carried 1.5 million passengers in total. SPT MyBus services in South Lanarkshire carried 91,000 passengers.

In 2016/17, SPT supported two Community Transport operators with £100,000 in grants. Services included Crawford – Douglas – Lesmahagow local bus service operated by the Rural Development Trust and the Rural Voluntary Service's Community Transport service for Rural Clydesdale.

In 2016/17, SPT managed 287 school bus contracts on behalf of South Lanarkshire Council that transported 7,100 children to school every school day. SPT compliance inspectors made 234 inspections on site at schools, SPT vehicle examiners inspected 283 vehicles operating on school contracts and SPT processed 389 Disclosure Scotland clearance applications for potential drivers on school contracts.

In 2017/18, SPT will continue to provide socially necessary services in South Lanarkshire to support greater access to education, employment, healthcare, shopping and other travel purposes.

8.2 Access to Healthcare

In 2016/17, SPT supported several local bus services that provided direct access to Hairmyres Hospital and Wishaw General Hospital, provided MyBus services for healthcare appointments and supported Community Transport projects that provide individualised transport for South Lanarkshire residents travelling to healthcare appointments.

8.3 Equal Access

In 2016/17, SPT maintained 8 Travel Points at Blantyre, Cambuslang, Carluke, Forth, Hamilton, Lanark, Larkhall and Rutherglen to provide public transport timetables and journey planning information in easily accessible locations.

In 2016/17, South Lanarkshire residents saved an estimated £1.1 million on rail and Subway travel through the Strathclyde Concessionary Travel Scheme and SPT processed 3,600 National Entitlement Card (NEC) applications or renewals on behalf of SLC and handled

8,900 enquiries on NECs from South Lanarkshire residents. SPT will continue to deliver these services in 2017/18.

8.4 Additional figures in support of Access for All

Figure 8.1 Supported bus services in South Lanarkshire, 2016/17

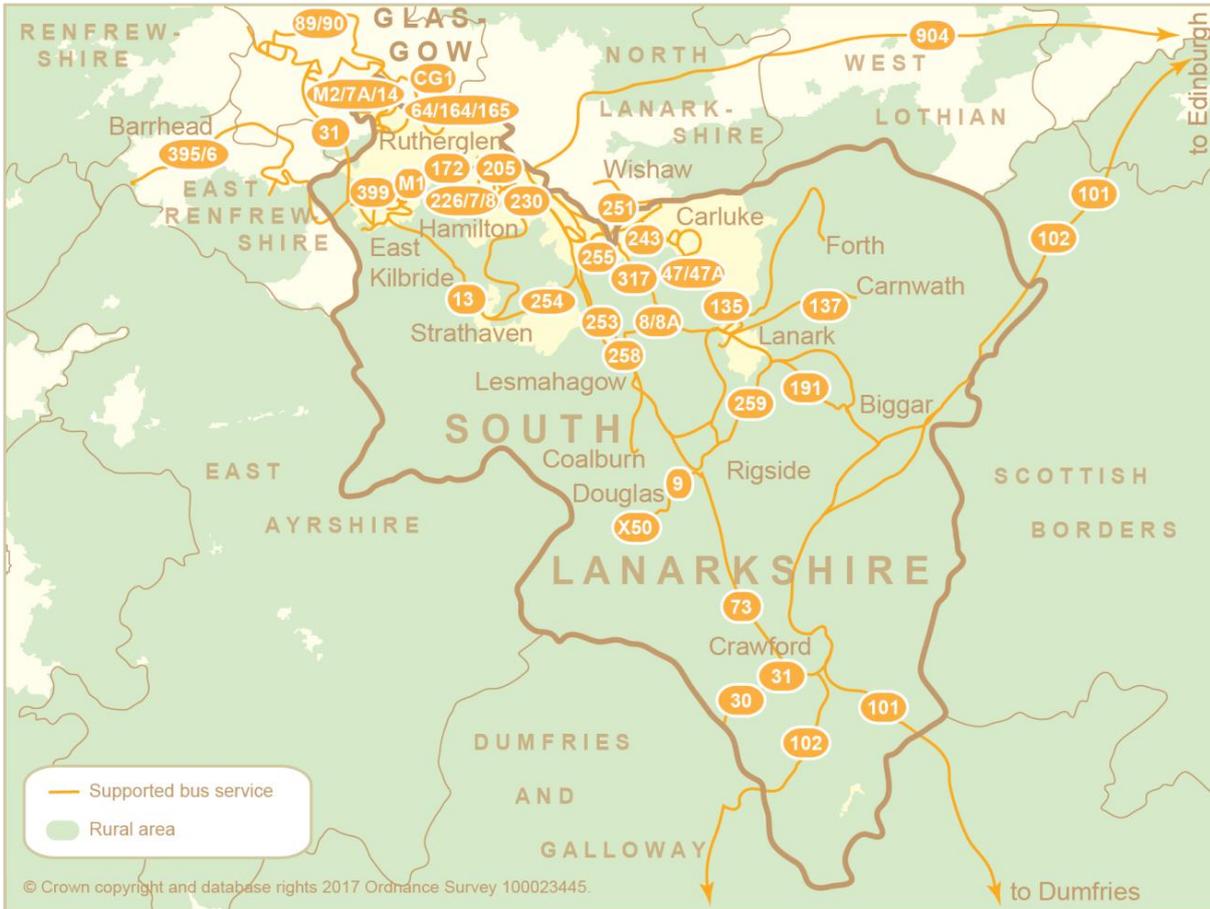


Figure 8.2 MyBus passengers by age, 2016/17

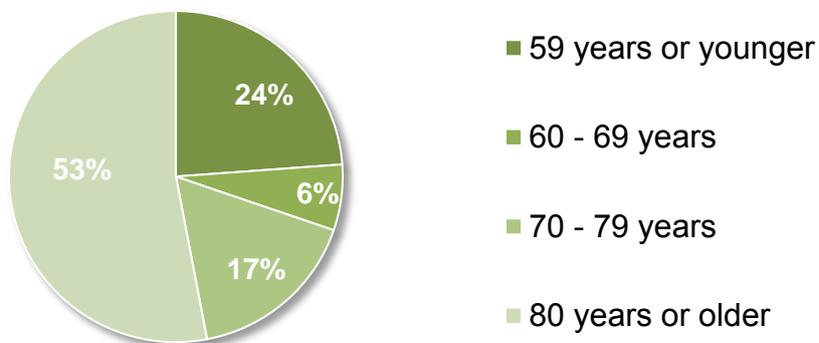
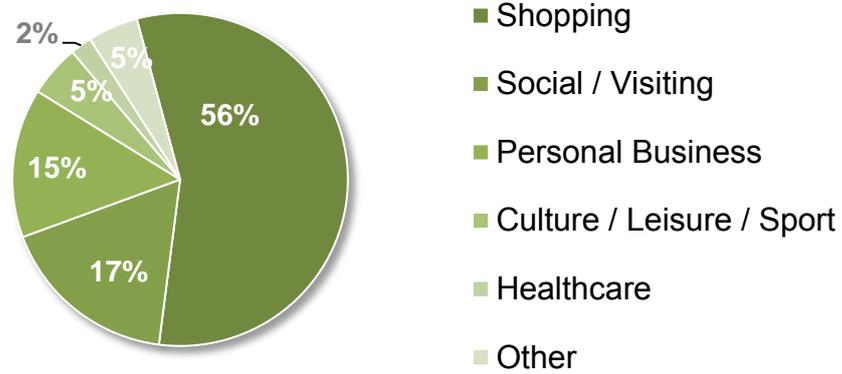
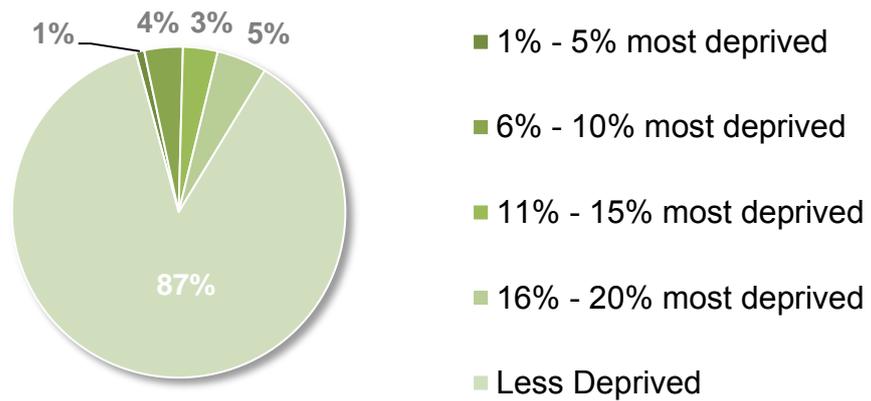


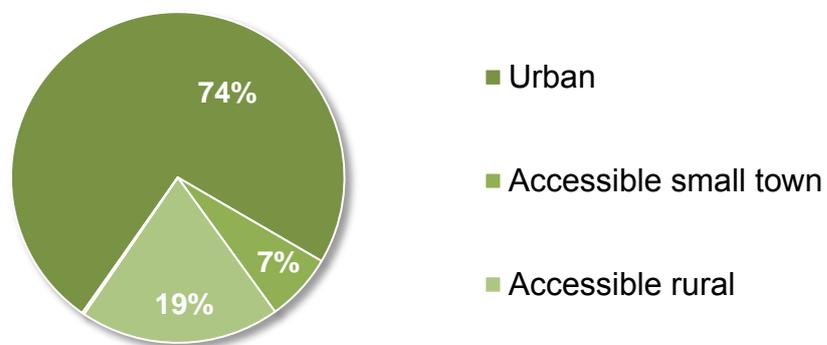
Figure 8.3 MyBus passengers by journey purpose, 2016/17



Figures 8.4 MyBus passengers by deprivation levels¹⁴ (of area of residence), 2016/17



Figures 8.5 MyBus passengers by urban-rural characteristic¹⁵ (of area of residence), 2016/17



9. Achieving 'Reduced Emissions'

9.1 Park and Ride

In 2016/17, SLC delivered the phase 1 of the Carstairs station park and ride with a £233,000 grant from SPT capital programme. Patronage at Carstairs has increased significantly in recent years following service improvements and the new park and ride will improve conditions for existing passengers as well as encourage more use of the station for residents of the surrounding area. In 2017/18, SLC will seek to complete detailed design, planning and land acquisition for phase 2 of this project with £40,000 in capital funding from SPT.

SPT and SLC continue to work together to seek to deliver improved interchange facilities at Lanark rail and bus stations. This project will potentially increase park and ride capacity, improve layout of the bus station, improve walking and cycling access to the bus and rail stations and improve safety for all users.

SPT and SLC will also continue to work together to look at options for additional park and ride at Cambuslang and to complete design and planning for additional park and ride facilities at East Kilbride. SPT has provided £55,000 in capital funding in 2017/18 towards these projects.

9.2 Cycling

In 2016/17, SLC completed designs for extensions to cycle networks in East Kilbride and installed new cycle parking and cycle counters at key locations with £150,000 in capital funding from SPT. In 2017/18, SLC will design and construct cycle routes in the Calderwood and St. Leonard's area in East Kilbride, and in Lesmahagow, and will install bike parking facilities and undertake design works for the Hamilton cycle network.

9.3 Travel Behaviour Change

SPT will continue to support interventions to change behaviours towards more sustainable travel outcomes including supporting the regional car sharing scheme, JourneyShare, which has 6,000 active members.

9.4 Additional figures in support of Reduced Emissions

Figure 9.1 Frequency of walking in past week as a means of transport (adults aged 16+ in South Lanarkshire), 2014¹⁶

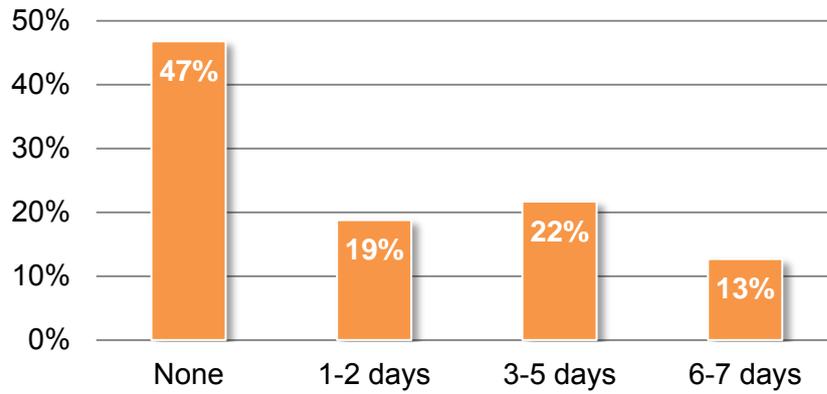


Figure 9.2 Park and ride sites and capacity in South Lanarkshire, 2016

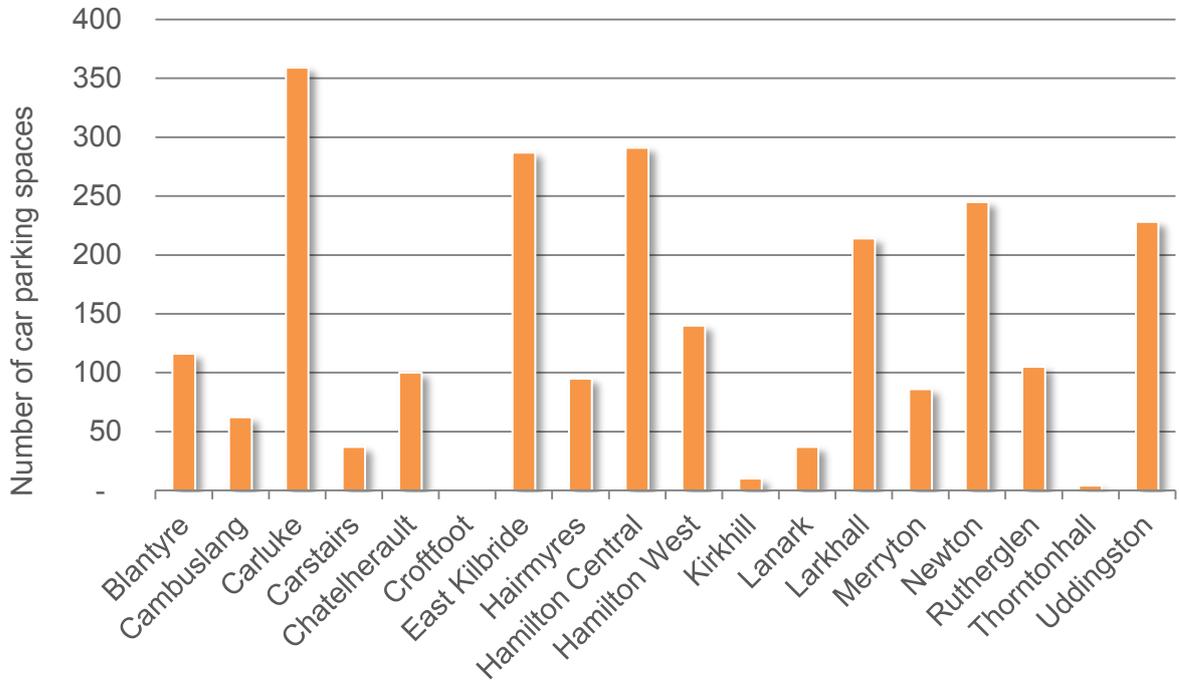
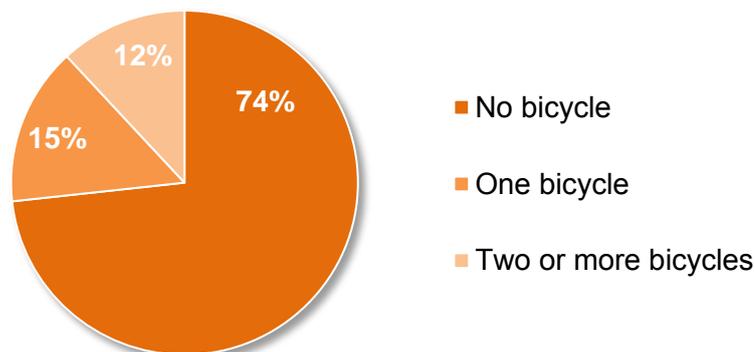


Figure 9.3 Number of bicycles available for private use by households (in South Lanarkshire), 2015¹⁷



Appendix 1: 2016/17 supported bus services in South Lanarkshire

| Service Number | Route |
|----------------|---|
| CG1 | Rutherglen - Bridgeton - Carmyle |
| M1 | East Kilbride Bus Station - Mossneuk - Hairmyres Circular |
| M2 | Toryglen - Crofffoot |
| 7A | Glasgow City - Bankhead |
| 8 / 8A | Lanark - Lesmahagow |
| 9 | Lanark - Douglas - Glespin |
| 13 | East Kilbride – Strathaven – Hamilton Bus Station |
| 14 | Rutherglen - Fernhill |
| 30/31 | Lanark - Leadhills - Wanlockhead |
| 31 | East Kilbride – Carmunnock – Glasgow City Centre |
| 47A/47B | Carluke - Lower Braidwood |
| X50 | Glespin - Hamilton |
| 64 /164 / 364 | Glasgow City Centre - Parkhead - Carmyle - Cambuslang - Halfway |
| 73 | Crawford-Douglas-Lesmahagow (Rural Development Trust) |
| 89/90 | Glasgow Circular via Rutherglen |
| 101/102 | Dumfries - Biggar - Edinburgh |
| 135 | Lanark Local |
| 137 | Carnwath - Lanark - Forth - Braehead |
| 165 | Cambuslang, Cairns - Rutherglen |
| 172 | Halfway – Cambuslang – East Kilbride Bus Station |
| 191 | Lanark - Biggar |
| 205 | Hamilton, Torr Farm - Blantyre - East Kilbride - Hairmyres Hospital |
| 226 | Fairhill - Hamilton - Hillhouse |
| 227/228 | Whitehill - Hamilton / High Earnock - Hamilton |
| 230 | Silvertonhill - Hamilton Bus Station - Coatshill |
| 243 | Carluke - Law - Hamilton |
| 251 | Wishaw General - Overton - Larkhall |
| 253 | Coalburn - Hamilton |
| 254 | Hamilton – Stonehouse - Strathaven |
| 255 | Netherburn - Larkhall - Hamilton |
| 258/259 | Lanark - Lesmahagow / Lanark - Douglas - Glespin |
| 317/B | Lanark - Clyde Valley/Crossford - Larkhall - Hamilton |
| 395 / 396 | East Kilbride – Eaglesham - Newton Mearns - Nitshill - Uplawmoor |
| 399 | Hairmyres Station Interlink |
| 904 | East Kilbride - Hamilton - Motherwell - Chapelhall - Harthill - Edinburgh |

Appendix 2: SPT capital programme

SPT invested more than £4.8 million in capital projects delivered by South Lanarkshire Council over financial years 2014/15, 2015/16 and 2016/17.

Table 1 below provides a summary of SLC projects in the 2017/18 SPT capital programme.

Table 1: South Lanarkshire category 1 projects in 2017/18 SPT capital programme (April 2017)

| Project | Details | Approved grant |
|---|--|-------------------|
| Bus Infrastructure Improvements QBC | Bus stop and shelter improvements | £125,000 |
| National Strategic Cycle Routes | Cycle route improvements in East Kilbride cycle network, Rutherglen-Hamilton cycle route and Hamilton cycle network | £265,000 |
| Route Action Plans | Road safety improvements across South Lanarkshire | £300,000 |
| Bus Route Congestion Reduction Measures | Traffic management improvements in Cambuslang and Hamilton | £375,000 |
| Carstairs Park & Ride | Park and ride facilities at Carstairs rail station | £40,000 |
| East Kilbride Station Park & Ride Extension | Design for potential expansion | £30,000 |
| Lanark Interchange Improvements | Interchange improvements including redesigned bus station, new park and ride facilities and improved walking and cycling access (phased project) | £200,000 |
| Cambuslang Station Park and Ride | Investigate options for second park and ride facilities for Cambuslang station | £30,000 |
| Total | | £1,365,000 |

Data sources and references

- ¹ A Catalyst for Change. The Regional Transport Strategy for the west of Scotland 2008 – 2021. <http://www.spt.co.uk/corporate/about/strategy/regional-transport-strategy/>
- ² South Lanarkshire Local Transport Strategy 2013-2023 http://www.southlanarkshire.gov.uk/downloads/file/7420/local_transport_strategy_2013-23
- ³ South Lanarkshire Local Development Plan http://www.southlanarkshire.gov.uk/info/200145/planning_and_building_standards/39/development_plans/6
- ⁴ South Lanarkshire Partnership Single Outcome Agreement 2013-2023 http://www.southlanarkshirecommunityplanning.org/cp/info/7/plans_and_strategies
- ⁵ South Lanarkshire Partnership Local Outcomes Improvement Plan 2017-2020 consultative draft http://www.southlanarkshire.gov.uk/cp/downloads/file/93/local_outcome_improvement_plan_-_2017-2020_-_consultation_draft
- ⁶ http://www.spt.co.uk/wmslib/Documents_RTS/RTS%20Delivery%20Plan%202014-17.pdf?2
- ⁷ Scottish Household Survey, Transport and Travel in Scotland, Local Area Analysis 2015. Transport Scotland. Sample size for South Lanarkshire = 340.
- ⁸ Scottish Household Survey, Transport and Travel in Scotland, Local Area Analysis 2015. Transport Scotland. Sample size for South Lanarkshire = 320.
- ⁹ Scottish Household Survey, Transport and Travel in Scotland, Local Area Analysis 2014. Transport Scotland. Sample size for South Lanarkshire = 410.
- ¹⁰ Scottish Household Survey, Transport and Travel in Scotland, Local Area Analysis 2015. Transport Scotland. Sample size for South Lanarkshire = 620.
- ¹¹ SPT PTIS database.
- ¹² Scottish Household Survey Local Area Analysis 2015. Transport Scotland. Sample size for South Lanarkshire = 390
- ¹³ Station Usage Estimates 2013/14, 2014/15 and 2015/16. Office of Rail and Road.
- ¹⁴ Using Scottish Index of Multiple Deprivation. Figures shown are for proportion of South Lanarkshire MyBus passengers living in areas by level of multiple deprivation. For example, 1% of SLC MyBus passengers live in areas classified as the 5% most deprived areas in Scotland.
- ¹⁵ Using Scottish Government Urban Rural Classification. Figures shows are for proportion of South Lanarkshire MyBus passengers living in areas by urban-rural characteristic. For example, 19% of SLC MyBus passengers live in accessible rural areas.
- ¹⁶ Scottish Household Survey Local Area Analysis 2014. Transport Scotland. Sample size for South Lanarkshire = 410. This question is asked every 2 years.
- ¹⁷ Scottish Household Survey Local Area Analysis 2015. Transport Scotland. Sample size for South Lanarkshire = 410.

Useful contacts

Strathclyde Partnership for Transport

131 St Vincent Street
Glasgow, G2 5JF
0141 332 6811
enquiry@spt.co.uk
complaint@spt.co.uk
www.spt.co.uk

Local bus operators

Barc Coach Hire
01721 722 222 0020

Blue Bus Ltd.
01501 820 598

Community Transport Glasgow

booking@ctglasgow.org.uk
www.ctglasgow.org.uk

First Glasgow
0141 420 7600
www.firstgroup.com

JMB Travel Ltd.
01555 661682
mail@jmbtravel.co.uk
www.jmbtravel.co.uk

National Express
0371 781 8181
www.nationalexpress.com

Mackenzie Bus and Coach Services Ltd.
01236 734 883

McGill's Bus Service Ltd.
99 Earnhill Road
Larkfield Industrial Estate
Greenock PA16 0EQ
08000 51 56 51
www.mcgillsbuses.co.uk

McNairn's Coaches Ltd.
191 Station Road
Shotts

Lanarkshire, ML7 4BA

Scottish Citylink Coaches Ltd.
0141 352 4444
info@citylink.co.uk
www.citylink.co.uk

The Rural Development Trust
01555 880551
gordon@ruraldevtrust.co.uk
www.ruraldevtrust.co.uk

Strathclyde Bus
15 Saffronhall Crescent
Hamilton
Lanarkshire ML3 6LE

Stagecoach West Scotland

0141 552 4961
Disability Helpdesk: 07736 892 253
westscotland.enquiries@stagecoachbus.com
www.stagecoachbus.com

Stuarts Coaches Ltd.

01555 773533
stuartscarluke@btconnect.com

Whitelaws Coaches

01698 792 800
www.whitelaws.co.uk

Local rail operators

ScotRail

ScotRail Customer Relations
PO BOX 7030
Fort William PH33 6WX
0845 601 5929
scotrailcustomer.relations@firstgroup.com
www.scotrail.co.uk

Report

| | |
|------------------|---|
| Report to: | Partnership Board |
| Date of Meeting: | 13 December 2017 |
| Report by: | Executive Director (Finance and Corporate Resources) South Lanarkshire Council |

| | |
|----------|---|
| Subject: | Community Planning Budget and Expenditure (to 10 November 2017 – Period 9) |
|----------|---|

1. Purpose of Report

1.1. The purpose of the report is to:-

- ◆ provide the Partnership Board with an update on the Community Planning Partnership Budget and Expenditure as at 10 November 2017 (Period 9).

2. Recommendation(s)

2.1. The Partnership Board is asked to approve the following recommendation:-

- (1) that the content of the report is noted; and
- (2) that they note the proposal being considered by the council on partner contributions for the financial year 2018-19.

3. Background

3.1. Details of the South Lanarkshire Community Planning Partnership Budget and Expenditure are reported to every Partnership Board meeting. This provides the Partners with an opportunity to seek clarification on the budget and sums spent during the relevant period.

4. Budget and Expenditure

4.1. The total available budget for 2017-18 is £48,350.

4.2. The total expenditure at the end of Period 9 is £10,175.96. Appendix 1 provides a breakdown of the expenditure.

5. Income and Expenditure during 2017-18

5.1. Specific spend within this period relates to £10,000 which was awarded from the Capacity Building/Transformational Change budget line to support Participatory Budgeting activity in South Lanarkshire. This was approved by the Partnership Board at its meeting on 16 August 2017.

5.2. An update report will be provided to the next meeting of the Partnership Board on 22 February 2018.

6. 2018-19 Funding

6.1. Given that the balance carried forward from 2016-17 of £44,478 is not required in 2017-18, as part of council budget considerations, the council is considering a proposal that contributions should not be requested for the next financial year,

2018-19. As part of this proposal, it is suggested that normal arrangements resume for 2019-20, and the payment of partners' contributions will be requested during April 2019.

7. Employee Implications

7.1. There are no employee implications associated with this report.

8. Financial Implications

8.1. There are no financial implications associated with this report.

9. Other Implications

9.1. There are no risk or sustainability issues associated with this report.

10. Equality Impact Assessment and Consultation Arrangements

10.1. There are no Equality Impact Assessment or consultation arrangements implications associated with this report.

Paul Manning

Executive Director (Finance and Corporate Resources)

South Lanarkshire Council

22 November 2017

Contact for Further Information:

If you would like to inspect the background papers or want further information, please contact:-

Tom Little, Head of Communications and Strategy, South Lanarkshire Council

Tel: 01698 454904

E-mail: tom.little@southlanarkshire.gov.uk

| Community Planning Budget 2017-18 | | | |
|---|--|----------------|-----------------------|
| Opening Balance Brought Forward April 2017 | | | |
| | | £44,478 | |
| | | | |
| | | Budget | Actual to Date |
| Income | | | |
| Partner Contribution | | £ | £ |
| NHS Lanarkshire | | 18,350 | 18,350 |
| South Lanarkshire Council | | 22,000 | 22,000 |
| Police Scotland | | 5,000 | 5,000 |
| Fire Scotland | | 3,000 | 3,000 |
| Total Income | | £48,350 | £48,350 |
| Expenditure | | | |
| LOIPS – Neighbourhood Planning | | 30,000 | 0.00 |
| Printing/Stationery/Advertising/General | | 300 | 163.16 |
| Travel | | 50 | 12.80 |
| Community Planning Conference | | 3,000 | 0.00 |
| Community Empowerment Act implementation | | 5,000 | 0.00 |
| Capacity Building/Transformational Change | | 10,000 | 10,000.00 |
| Total Expenditure | | £48,350 | £10,175.96 |
| Anticipated Closing Balance Carried Forward March 2018 | | | |
| | | £44,478 | |

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Report

| | |
|------------------|---|
| Report to: | Partnership Board |
| Date of Meeting: | 13 December 2017 |
| Report by: | Executive Director (Finance and Corporate Resources) South Lanarkshire Council |

| | |
|----------|---|
| Subject: | Progress report on the Local Outcome Improvement Plan, Neighbourhood Planning and Learning |
|----------|---|

1. Purpose of Report

1.1. The purpose of the report is to:-

- ◆ Provide the Partnership Board with a progress report on the development of the Local Outcome Improvement Plan (LOIP) and Locality / Neighbourhood Planning.

2. Recommendation(s)

2.1. The Board is asked to approve the following recommendation(s):-

- (1) note that the final version of the LOIP has been produced and is available on the community planning website;
- (2) note the start of the Neighbourhood Planning engagement with communities in the three pilot areas and that this work will require partnership staff in the communities involved being briefed on this activity and be in a position to promote community involvement in the initial phase and in the longer term around the challenges being faced and how to realise the aspirations communities have for their future;
- (3) note that to date the Council has met the cost of the Neighbourhood Planning process and agree to consider the development of a CPP Neighbourhood Planning workstream and associated budget to progress this activity in future financial years reflecting the requirement that all partners contribute to community participation in community planning;
- (4) Note the progress on the work involving officials of the partnership on the SCDC community participation learning programme; and
- (5) Confirm the decision taken for the CPP to take part in the Scottish Government funded action learning programme to improve practice around community participation and meaningful engagement throughout community planning.

3. Background

- 3.1 Through the 2015 Community Empowerment Act the Scottish Parliament gave a statutory purpose for the first time to community planning – to focus on improving outcomes and tackling inequalities in outcomes – including in those communities (covering areas and/or groups of individuals) experiencing the poorest outcomes. It also introduced the requirement for Community Planning Partnerships (CPPs) to develop a Local Outcomes Improvement Plan (LOIP) and any appropriate Locality Plans by 01 October 2017.
- 3.2 At its meeting of the 19th April 2017, tackling poverty, inequality and deprivation be adopted as an overarching objective for the partnership and for the continuation of the work of the

4. Progress to date - LOIP and Neighbourhood Planning

- 4.1. The final version of the **Local Outcomes Improvement Plan (LOIP)** has been produced and circulated to Board Members – as agreed at the last Board meeting – and has also been uploaded onto the Community Planning website.
- 4.2. On the 1st November 2017 two initial awareness sessions were held – one in the afternoon and one at night - with known community activists which involved consideration of the following items:-
 - a) an element related to raising awareness of the LOIP / Neighbourhood Planning in general;
 - b) a breakout into groups reflecting the three pilot areas to obtain their views on the proposed 4 open questions being proposed for the wider community engagement; and
 - c) their views on how to start the engagement at a local level – events, newsletters, social media, community information points (church notice boards, etc.)
- 4.3. A total of 72 local community activists and representatives of organisations attended both events along with a limited number of Council officers whose jobs generally involved them meeting the public - library officers, front desk staff, housing officers, etc. - to help facilitate the discussions and to raise their awareness of what was happening and their role in the next phase of engagement with the wider local community. Other partners did offer to be involved in the process but that – at this time - with the focus being very much on capturing the 'voice' of communities on the proposed process, there would be a danger that conversations would end up focusing on specific local service issues.
- 4.4. It is acknowledged that activity will require to be undertaken to ensure all partnership staff at all levels are aware of the Neighbourhood Planning pilots and the expectation on them to support this approach as appropriate. For its part, the Council is working on a 'core brief' that will be rolled out to all staff employed by the Council.
- 4.5. Currently the Council is meeting all the costs of this process but the Community Empowerment Act 2015 makes it clear that all CPP partners must contribute such funds, staff and other resources as appropriate to secure the participation of communities and community bodies throughout community planning. It is therefore proposed that the CPP considers the development of a CPP Neighbourhood Planning workstream and associated budget to progress this activity in future financial years.

5 CPP Learning Experiences

- 5.1 At its last meeting, the CPP Board agreed to the partnership participating in a **community participation learning experience** organised by the Scottish Community Development Centre (SCDC). The first meeting involving 22 officials from the partners and community representatives was held on 26th October and was generally a 'taking stock' exercise on current community participation activity and getting everyone up to speed on what various terms mean.
- 5.2 It considered what was being undertaken at present to support people in helping to change the situations in their communities – including structures – the current engagement of communities and the current range of approaches. The strands identified to be taken forward under this activity are around meaningful engagement and empowerment and the skills required, establishing why people are not currently engaged and ensuring that when engaging with communities how not to lose sight of other sources of intelligence – research, policy and good practice.
- 5.3 SCDC's view is that in working with communities – in the short term the focus must be on helping them manage their current situation but to encourage collective action in the long term requires encouraging them to be willing to receive and absorb 'difficult' information.

5.4 The partnership has also been approached by the Improvement Service and SCDC offering support to CPP Boards on an **action learning programme on community participation** aimed at improving practice around community participation and meaningful engagement throughout community planning. This has been funded by the Scottish Government. The programme is being based on the 6 Regional Collaborative clusters model (which would involve South Lanarkshire and the other 7 CPPs in the Glasgow City Region). They are seeking up to 4 CPP Board / Executive Group members who will represent each CPP in an action learning programme involving 2 full day sessions and a commitment to implement local action learning activities between sessions over the January to April 2018 period.

5.5 During the set-up phase of the programme IS / SCDC intend to have discussions with each CPP to discuss the specific programme outputs and timescales in more detail. If the CPP wishes to participate it must indicate its intentions and provide contact details of those involved by **13th November 2017**.

5.6 The 'offer' was circulated to Board members on and to date the following individuals have been identified to take part in the action learning programme.

- Gabe Docherty, Director of Public Health (interim) – NHS Lanarkshire
- Rob Hay, Superintendent, Police Scotland – Lanarkshire division
- Paul Manning, Executive Director, Finance & Corporate Resources, South Lanarkshire Council
- Alex Morton, Central Research Unit, Finance & Corporate Resources, South Lanarkshire Council

6 RECOMMENDATIONS

6.1 The Board is asked to note:

- ◆ note that the final version of the LOIP has been produced and is available on the community planning website;
- ◆ note the start of the Neighbourhood Planning engagement with communities in the three pilot areas and that this work will require partnership staff in the communities involved being briefed on this activity and be in a position to promote community involvement in the initial phase and in the longer term around the challenges being faced and how to realise the aspirations communities have for their future;
- ◆ note that to date the Council has met the cost of the Neighbourhood Planning process and agree to consider the development of a CPP Neighbourhood Planning workstream and associated budget to progress this activity in future financial years reflecting the requirement that all partners contribute to community participation in community planning;
- ◆ Note the progress on the work involving officials of the partnership on the SCDC community participation learning programme; and
- ◆ Confirm the decision taken for the CPP to take part in the Scottish Government funded action learning programme to improve practice around community participation and meaningful engagement throughout community planning.

7 Employee Implications

7.1 There are no employee implications directly associated with the report.

8 Financial Implications

8.1 There may be financial implications arising from this report in respect of the potential call on resources in supporting neighbourhood planning activities.

9 Other Implications

9.1 There are no risk or sustainability issues associated with the content of this report.

10 Equality Impact Assessment and Consultation Arrangements

- 10.1 This report does not introduce a new policy, function or strategy or recommend a change to an existing policy, function or strategy and, therefore, no impact assessment is required.

Paul Manning
Executive Director (Finance and Corporate Resources)
South Lanarkshire Council

13th November 2017

Previous References

Community Planning Partnership Board paper – Agenda Item 4, 9th February 2017
Community Planning Partnership Board paper – Agenda item, 12th April 2017
Community Planning Partnership Board Paper – Agenda item, 14th June 2017
Community Planning Partnership Board paper – Agenda Item 5, 11th October 2017

List of Background Papers

None

Contact for Further Information

If you would like to inspect the background papers or want further information, please contact:-

Paul Manning, Executive Director (Finance and Corporate Resources)
Ext: 4530 (Tel: 01698 454530)
Email: paul.manning@southlanarkshire.gov.uk

Report

| | |
|------------------|---|
| Report to: | Partnership Board |
| Date of Meeting: | 13 December 2017 |
| Report by: | Executive Director (Finance and Corporate Resources) South Lanarkshire Council |

| | |
|----------|------------------------------|
| Subject: | Welfare Reform Update |
|----------|------------------------------|

1. Purpose of Report

1.1. The purpose of the report is to:-

- ◆ provide an update on issues relating to the Welfare Reform Act and on the work of the Welfare Reform Group in developing the council's approach to the welfare reform agenda.

2. Recommendation(s)

2.1. The Partnership Board is asked to approve the following recommendation(s):-

- (1) that the progress made against key issues on the Welfare Reform agenda be noted.

3. Background

3.1. This report provides an update on issues relating to the Welfare Reform Act and the work ongoing in terms of the council's approach to the Welfare Reform agenda.

4. Universal Credit

- 4.1. As previously reported, Universal Credit (UC) full digital service rolled out in South Lanarkshire on 4 October 2017 to include all new claimants of working age. From this date qualifying claimants within South Lanarkshire will claim UC instead of making new claims for Housing Benefit, Working Tax Credit, Child Tax Credit, Income Support, Employment Support Allowance and Job Seekers Allowance.
- 4.2. While it is too early to measure the impact of UC full service since roll out on 4 October 2017, levels of application are being closely monitored to ensure service delivery arrangements adapt to reflect emerging issues.
- 4.3. In preparation for UC full service roll out, an elected member's seminar took place on 4 October 2017, setting out the key features of UC full service, the service arrangements which have been established and communication and engagement which has been undertaken.
- 4.4. At the same time, the administration of UC live service continues to impact on the council's rental income despite the extensive resources being deployed in providing ongoing support to the increasing number of tenants who are in receipt of UC. Issues continue to be raised locally with the DWP and at a number of national groups.

- 4.5. As at the end of September 2017, 826 council tenants were in receipt of UC, of which 655 (79%) were in arrears at the point they made their claim. The total arrears outstanding in relation to tenants on UC was £0.492 million.
- 4.6. £1.187million of additional bad debt provision has been built into the Housing Revenue Account (HRA) Business Plan for 2017/2018 to provide for the anticipated impact of increase in rent arrears due to UC full service roll out.
- 4.7. The total level of rent arrears is reported as a key performance indicator (KPI) in Housing and Technical Resources monthly performance updates. The rent arrears figures as at the mid-point of this year and compared to the last 2 years is as follows:-

| Date | £million | % |
|------------|----------|------|
| Sept. 2017 | 2.506 | 6.83 |
| Sept. 2016 | 2.431 | 6.86 |
| Sept. 2015 | 2.214 | 6.80 |

- 4.8. It is anticipated that existing benefit claims will move from live service to UC full service from January to June 2018.
- 4.9. The Scottish Flexibilities also went “live” from 4 October 2017. Universal Credit Choices (UCC) is the term given by the Scottish Government to these flexibilities which allow people claiming UC and living in Scotland the choice to:
- ◆ be paid either monthly or twice monthly;
 - ◆ have the housing costs in their award of Universal Credit paid direct to their landlord.

Eligible UC claimants will be offered the choice after they have received their first payment of UC. Relevant procedures have been revised as appropriate to reflect the “flexibilities” and encourage the use of direct payment of housing costs to landlord.

- 4.10. There were a number of positive changes relating to the operation of UC announced in the budget on 22 November and these are summarised below:-
- ◆ Housing costs relating to tenants in temporary accommodation will no longer be paid through UC but will continue to be paid via Housing Benefit. This change will require legislation to be passed and it is anticipated that this will be in place by April 2018. This means that for councils who have not gone live with Full Service before April 2018 then no tenant of temporary accommodation will be transferred to UC for their Housing Costs. However as South Lanarkshire has been live since October 2017 there are and will continue to be tenants in temporary accommodation who will have their rent paid as part of the UC housing costs and not Housing Benefit.
 - ◆ The 7 day assessment waiting period at the start of a UC claim will be abolished which in effect reduces the timescales from 6 to 5 weeks for claimants to receive their payments. It is anticipated that this will be introduced in February 2018.
 - ◆ During the transition phase to UC, Housing Benefit will continue to be paid for the first 2 weeks as opposed to the current process where it is stopped immediately. It is anticipated that this will be introduced from April 2018 onwards following the introduction of new regulations. This should have a positive impact in reducing the level of rent arrears which tenants are currently accruing at present due to time delays in receiving UC.

- ◆ The time period for paying back new advances of UC will be extended from 6 to 12 months and these payments will be processed within 5 days of applying. This change does not need new regulations and will be brought in from January 2018.

4.11. At this stage it is not possible to calculate what degree of positive impact the above changes will have to South Lanarkshire residents in comparison to the current difficulties encountered when they transfer to UC.

5. Under-Occupancy in Social Housing

5.1. At the end of September 2017, a total of 3,502 council tenants were affected by the under-occupancy deduction, of which 890 were in rent arrears to the value of £0.365 million. Arrears recovery action continues to be taken on households whose arrears are greater than the under-occupancy deduction.

5.2. The council has received its initial DHP allocation for 2017/2018 totalling £2.662m from the Scottish Government. This includes £2.127m for under occupancy, which represents 80% of the total estimated under occupancy liability for the year of £2.692m. The required balance will be claimed after March 2018, based on the actual spend for the year.

6. Benefit Cap

6.1. For councils outwith Greater London the cap has now been reduced from £26,000 to £20,000 for couples and from £18,200 to £13,400 for single people. Prior to the implementation of the new cap levels 31 cases were affected in South Lanarkshire. The revised cap levels have increased the number of South Lanarkshire residents affected by the benefit cap to 164. This has resulted in a combined weekly reduction in benefits of £10,267.01 compared to the previous reduction of around £1,500.

6.2. Tenants affected by the Benefit Cap are being provided with DHPs to reduce the impact of the cap.

7. Scottish Welfare Fund

7.1. In 2017/2018 South Lanarkshire Council received funding of £2.403m, of which £2.099m is for grant allocation and £0.304m is for administration. As at the end of September 2017, 5,482 applications had been received with 3,163 awards being made totalling £0.987m. A breakdown of awards made in terms of volume and value is included in the table below:

| | Crisis Grant (CG) | Community Care Grant (CCG) | Total |
|--|------------------------------|---------------------------------------|--------------|
| Number of Awards <i>(%age of total awards)</i> | 1,737 <i>(55%)</i> | 1,426 <i>(45%)</i> | 3,163 |
| Value of Awards <i>(%age of total awards)</i> | £0.130m <i>(13%)</i> | £0.857m <i>(87%)</i> | £0.987m |
| Average Award | £75 | £601 | |

7.2. There have been 124 appeals to date with 52 decisions being overturned in favour of the claimant at first tier review, and 72 decisions being upheld. The significant level of successful appeals is mainly as a result of additional information being provided by the applicant, following the initial decision. First tier appeals are managed by an in house team, independent of the award process. Of the 72 decisions upheld, 18 progressed to second tier review with 8 decisions being overturned to date. Second tier reviews are carried out independently by the Scottish Public Services Ombudsman (SPSO).

- 7.3. Scottish Government funding to South Lanarkshire Council for the Scottish Welfare Fund has been reduced from £2.526m in 2016/2017 to £2.403m in 2017/2018. This represents a reduction of 4.9%.

8. Personal Independence Payments (PIP)

- 8.1. As at 30 September 2017, the council's Money Matters Advice Service has dealt with 4,495 new applications for PIP, from people who would have previously claimed Disability Living Allowance (DLA), with the following outcomes:

| | Number | Decisions | Claimant Awards | No Claimant Awards |
|-----------------------------------|--------|-----------|-----------------|--------------------|
| New Claim | 4,495 | 3,905 | 2,796 | 1,109 |
| Mandatory Reconsiderations | 1,130 | 1008 | 247 | 761 |
| Appeals | 973 | 835 | 495 | 340 |

- 8.2. Reassessment/migration onto PIP has now been rolled out across South Lanarkshire. This affects young people who reach the age of 16 and anyone whose DLA award is due to end, or who reports a change in condition. As at 30 September 2017, Money Matters have dealt with 1,903 of these cases with the following outcomes:

| | Number | Decisions | Claimant Awards | No Claimant Awards |
|--------------------------------------|--------|-----------|-----------------|--------------------|
| Reassessment/Migration claims | 1,903 | 1,758 | 1,519 | 239 |
| Mandatory Reconsiderations | 410 | 389 | 96 | 293 |
| Appeals | 299 | 242 | 160 | 82 |

The more strict criteria for PIP has meant that although many people are being awarded benefit it is at a lower amount than they were previously getting and they are challenging those decisions.

9. NHS Update

- 9.1. NHS Lanarkshire's (NHSL) Money Worries app assists staff with information on financial inclusion and signposting patients to local services. The app has been actively promoted through the use of pop-up banners on health premises and staff lanyards with the download link.
- 9.2. As part of the Health Visiting Universal Pathway, a Health Visiting Financial Inclusion Referral Pathway for health visitors has been designed and tested. The pathway is being rolled out in a phased approach, using improvement science methodology, across South Lanarkshire. A series of Learning Events is being delivered to support the introduction of the pathway. The Blantyre Health Visiting Team was the first to introduce the referral pathway and this year to August 2017, there were 63 referrals to SLC Money Matters. The next phase will include the Hamilton, Rutherglen/ Cambuslang and Lanark Health Visiting Teams.
- 9.3. The Health and Welfare Advice Hubs continue to deliver targeted advice and representation for people with mental ill-health and long term conditions in NHS Health Centres in 5 deprived areas covering Hamilton, Blantyre, Larkhall, Carlisle and Douglas. During Q1 and Q2, the service received 74 new referrals and was

actively working with 249 clients on 1019 issues (new and existing). GPs provide more than 85% of referrals. The number of issues per person using the service is high. During this period 62 clients benefitted from financial gains totalling £402,227.

- 9.4. The Big Lottery funded Lanarkshire Domestic Abuse Response provides welfare advice and support from Hamilton Citizens Advice Bureau (CAB) to survivors of domestic abuse. During Q1 and Q2 the service received 28 referrals, however, the service stopped taking referrals from 13 October to enable current cases to be supported prior to the end of the funded period at 30 November 2017. An evaluation of the initiative is being commissioned and other funding options explored.
- 9.5. During Q1 and Q2 the Rutherglen Primary Care Centre Welfare Advice Service in collaboration with Rutherglen and Cambuslang CAB has supported a total of 51 clients with 156 enquiries and a client financial gain of £103,302 has been secured.
- 9.6. Work with Home Energy Scotland to organise and promote locality road show events for health staff on fuel poverty and energy efficiency has been a piece of significant work.
- 9.7. NHSL/SL HSCP support The Royal Hospital for Children (RHC) Financial Inclusion Service, which provides welfare advice and support to families with children in hospital. From April to October 2017, 89 families from Lanarkshire have used the service, resulting in a total financial gain of £409,780.91. The top areas for families getting assistance were: DLA (care), Child Tax Credit, DLA (both), Carer's Allowance, DLA (mobility), DLA (Child), PIP, Child Benefit.
- 9.8. Challenge Poverty Week – 'Stick Your Labels'. NHSL have signed up to the 'Stick Your Labels' pledge (15–21 October 2017), along with a range of partners across South Lanarkshire. Awareness raising emails were circulated to NHSL/HSCP staff which challenged the stigma associated with poverty and provided facts to counter many commonly held myths.

10. Council Tax Reduction Scheme

- 10.1. The council has been allocated an initial £18.382m for 2017/2018 with a further £2.519m allocation expected, giving a total of £20.901m. This compares with funding of £20.696m received for 2016/2017. The increase is due to changes to the Council Tax Reduction Scheme from 1 April 2017.

11. Administration Subsidy

- 11.1. For 2017/2018 the council will receive £0.412m for the administration of Council Tax Reduction and £1.246m for the administration of Housing Benefit, a combined total of £1.658m. Compared to the 2016/2017 allocation, £1.795m, this amounts to a combined reduction of £0.137m for Housing Benefit Administration. It is anticipated that this shortfall can be mitigated in 2017/2018 through DWP UC migration funding of which the council has been allocated £220,508.

12. Communication and Dialogue

- 12.1. The Corporate Welfare Reform Group have established a communications sub group with responsibility for identifying welfare reform changes and disseminating key messages effectively to staff, residents and local stakeholders. A leaflet outlining the key messages linked to UC full service (digital) roll out will be available for public circulation by November in paper and via the SLC website and other appropriate channels. Housing and Technical Resources have also produced and distributed a Tenants Guide to Universal Credit, specifically targeting SLC tenants, to a wide range of stakeholders.

- 12.2. The approach to communications will continue to have a dual focus which is to raise awareness of all residents by providing general information about Welfare Reform, as well as specific information about the impact of changes on those known to be affected, options to mitigate this, and sources of further support.
- 12.3. The Benefits Are Changing Team (BACT) continues to make individual contact with council tenants affected by Under-Occupancy and Universal Credit, explaining the changes, discussing options and providing advice and support. From 9 October 2017, officers from the BACT began working from the 5 Job Centre Plus offices throughout South Lanarkshire to support tenants make an effective claim.
- 12.4. Strategic and operational liaison meetings have been established to support effective joint working between the council and the DWP in relation to the implementation of UC within South Lanarkshire.
- 12.5. Meetings are being held with other organisations operating in the local area to ensure a consistency of approach, awareness of mutually relevant issues and sharing of knowledge with regard to Welfare Reform. Contact will be maintained on both a formal and an ad hoc basis.
- 12.6. The Scottish Government has announced the outcome of the procurement exercise to deliver the new Scottish Employability Support Service, 'Fair Start Scotland', which supports disabled people and those at risk of becoming long-term unemployed to find and retain work. The contract for Lanarkshire has been awarded to Remploy and will commence on 3 April 2018.
- 12.7. The EU funded Employability Programme will continue to provide significant resources to tackle worklessness, poverty and exclusion for the remainder of 2017/2018.
- 12.8. European Social Fund Poverty and Inclusion funding will support two areas: additional support and advice for the homeless, and the Steps to Employment in Early Learning and Childcare Programme. The programme will provide work training and experience in childcare facilities for lone parents and those from a workless household.
- 12.9. South Lanarkshire Council continues to take the policy lead for the City Deal development on labour market issues on behalf of participating local authorities. As agreed by the Glasgow and Clyde Valley City Deal Cabinet, a partnership with key agencies and the other participating local authorities is chaired by the Leader of South Lanarkshire Council. Its focus is on maximising opportunities from investment and targeting those furthest from the labour market, including people affected by Welfare Reform and the ongoing delivery of the City Deal Employment Support Allowance Programme – Working Matters.
- 12.10. The Financial Inclusion Network, through its 4 sub-groups (Food Poverty, Fuel Poverty, Digital Inclusion and Challenging Stigma) continues to enable and support partnership working to mitigate the negative impacts of Welfare Reform. Each group has representation from a wide range of local partner organisations and council services. Awareness raising activity continues to be a priority.
- 12.11. The Digital Inclusion Sub Group is focusing attention on increasing the level and awareness of the free online access points and support available across the council. Over 100 staff and volunteers from a wide range of local organisations recently attended a "Connecting People and Communities" event. The aim was to help to prepare for the digital inclusion impacts of the rollout of the fully digitised Universal

Credit System as well as supporting digital inclusion more generally. An action plan has been developed following the event. Printed maps signposting free internet access have been circulated to key public/community offices and facilities. All free public access points have been provided with window stickers to promote the facility.

Tackling Poverty Programme funding has enabled public WIFI access in 2 key SLLC community facilities (Fairhill and Fernhill), which are in areas with lower home internet access levels, higher unemployment, and potentially higher UC claims levels and associated rent arrears levels. This will allow local residents to go online for job search or other purposes within the facilities.

In the Fernhill Community Facility the Lloyds Foundation (rebranded as CORRA Foundation) community worker based in the facility is identifying and supporting local residents to help each other get online and make best use of this provision.

The Digital Inclusion Group has also been developing an online learning module for front line staff to increase awareness of digital inclusion.

- 12.12. The Challenging Stigma Group are finalising a new online training module to raise staff awareness of poverty, its importance as a key objective for the council and CPP, and the relevance to council staff and roles. This complements the myth busting emails during Challenge Poverty Week following on from previous effective campaigns. The material is shared across partners to ensure a consistent, partnership approach.
- 12.13. Additional funding from the BIG Lottery, Scottish Government and the European Social Fund (ESF) continue to be available within funding rounds particularly to Third Sector and Social Economy Organisations. Details of funding opportunities are circulated, many of which include a focus on supporting communities to tackle poverty and deprivation and build community involvement in tackling local issues. Appropriate support to develop proposals is provided. This included the new SSE Regional Fund for South Lanarkshire and the SCVO Community Capacity and Resilience Fund, which has a strong focus on Welfare Reform mitigation.

13. Employee Implications

- 13.1. The impact of Welfare Reform on the workforce will continue to be monitored.

14. Financial Implications

- 14.1. As noted at 4.6 above provision of £1.187m has been built into the Housing Business Plan to provide for the anticipated increase in rent arrears.
- 14.2. As noted in 5.2 above, the council has received an initial allocation of £2.662m in 2017/2018 for DHP.
- 14.3. As noted in 7.1 above, the council has received an allocation of £2.403m in 2017/2018 for the Scottish Welfare Fund.
- 14.4. As noted in 10.1 above, the council has received an allocation of £20.901m in 2017/2018 for the Council Tax Reduction Scheme.
- 14.5. As noted in 11.1 above, the council has received an allocation of £1.658m in 2017/2018 for the administration of Housing Benefit and the Council Tax Reduction Scheme and £220,508 for UC migration funding.

15. Other Implications

- 15.1. The risks associated with Welfare Reform have been considered and updated within the Risk Register to reflect changes and progress made as the roll out of Welfare Reform changes continue.
- 15.2. There are no significant implications in terms of sustainability.

16. Equality Impact Assessment and Consultation Arrangements

- 16.1. This report does not introduce a new policy, function or strategy or recommend a change to existing policy, function or strategy and therefore no impact assessment is required.
- 16.2. Ongoing dialogue will continue with trade unions, community groups, the DWP, national and local working forums, neighbouring local authorities and the NHS.

Paul Manning

Executive Director (Finance and Corporate Resources)

22 November 2017

Contact for Further Information

If you would like to inspect the background papers or want further information, please contact:-

Patrick Murphy, Head of Finance (Transactions), South Lanarkshire Council

Tel: 01698 454065

E-mail: patrick.j.murphy@southlanarkshire.gcsx.gov.uk

Report

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|------------------|---|
| Report to: | Partnership Board |
| Date of Meeting: | 13 December 2017 |
| Report by: | Executive Director (Education Resources) South Lanarkshire Council |

| | |
|----------|---|
| Subject: | Quality Improvement Awards 2017 – Community Planning Partnership submissions |
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1. Purpose of Report

1.1. The purpose of the report is to:-

- ◆ provide the Partnership Board with an overview of the Community Planning Partnership submissions for the Quality Improvement Awards 2017 and the resulting outcomes.

2. Recommendation(s)

2.1. The Partnership Board is asked to approve the following recommendation:-

- (1) that the content of the report is noted.

3. Background

- 3.1. The Quality Improvement Awards are a national award ceremony that celebrates quality improvement initiatives. The awards are open to those delivering quality improvement work through the Maternity and Children's Quality Improvement Collaborative (MCQIC), run by Healthcare Improvement Scotland and the Children and Young People Improvement Collaborative (CYPIC), run by the Scottish Government.
- 3.2. The awards are designed to celebrate innovative quality improvement work that is strengthening support and services for families across Scotland, helping ensure every child has the best possible start in life and can reach their full potential as they grow up.
- 3.3. The 2017 awards ceremony was held on 21 November 2017. There were 140 entries across ten categories, detailing how local people and teams have improved services for babies, children, young people and families. The South Lanarkshire Community Planning Partnership submitted four entries over five award categories:-
- **Achieving Results at Scale Award:** Reducing Inequalities in the coverage and uptake of the 27-30 month universal Child Health Review;
 - **Excellence for Quality Improvement in Early Years:** Effective communication pathway for children with developmental or wellbeing concerns at their 27-30 month review;
 - **Excellence for Quality Improvement in Primary Years:** Closing the Gap: Raising Attainment for Struggling Writers; and
 - **Co-Production with Families and Our Services Award;** and

Most Inspiring or Innovative Project Award: Speech and language therapy Health Visitor project.

4. South Lanarkshire Community Planning Partnership Entries

4.1. From the entries submitted, the CPP was shortlisted for three awards. The following is a summary of the projects:-

- **Achieving Results at Scale Award: Reducing Inequalities in the coverage and uptake of the 27-30 month universal Child Health Review.** There were inequalities in the coverage and the uptake ranged from 52% to 91%. In areas of multiple deprivation uptake was particularly low. This project was supported by health visiting Improvement Champions and a 26% increase in the uptake of the child health review was achieved. The gap between children living in the most and least deprived areas was reduced from 11% to 4%.
- **Excellence for Quality Improvement in Early Years: Effective communication pathway for children with developmental or wellbeing concerns at their 27-30 month review.** This project set out to improve the exchange of appropriate information between health visiting and early years professionals. 10 health visiting teams and 104 local authority and partnership nurseries were involved. A more co-ordinated partnership approach resulted in the establishment of a reliable process for sharing wellbeing information to help ease children's transitions into nursery and in partnership with families. It has also informed an earlier nursery response and a staged intervention process, thereby increasing support given to each child.
- **Excellence for Quality Improvement in Primary Years: Closing the Gap: Raising Attainment for Struggling Writers.** Supported by Scottish Attainment Challenge funding, St Paul's Primary School in Hamilton set-up a project to assist six pupils falling far behind the expected attainment levels in writing. A tailored package of after-school support was developed, combining one to one teacher guidance with social development. Play and social interaction were key parts of the project, and parental involvement was encouraged throughout. As a result pupils made significant gains in attainment, along with improved engagement and behaviour.

4.2. The CPP were winners of the "Achieving Results at Scale Award" and the other two projects were runners up. Links to videos about these projects will be circulated following the Board meeting.

5. Employee Implications

5.1. There are no employee implications associated with this report.

6. Financial Implications

6.1. There are no financial implications associated with this report.

7. Other Implications

7.1. There are no risk or sustainability issues associated with this report.

8. Equality Impact Assessment and Consultation Arrangements

8.1. There are no Equality Impact Assessment or consultation arrangements implications associated with this report.

Tony McDaid
Executive Director (Education Resources)
South Lanarkshire Council

22 November 2017

Contact for Further Information:

If you would like to inspect the background papers or want further information, please contact:-

Anne Donaldson, Head of Education (Inclusion), South Lanarkshire Council

Tel: 01698 454452

E-mail: anne.donaldson@southlanarkshire.gov.uk

Maria Reid, Assistant Health Promotion Manager, South Lanarkshire Health and Social Care Partnership

Mobile: 07768590174

E-mail: maria.reid@lanarkshire.scot.nhs.uk

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Report

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|------------------|---|
| Report to: | Partnership Board |
| Date of Meeting: | 13 December 2017 |
| Report by: | Executive Director (Finance and Corporate Resources) South Lanarkshire Council |

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|----------|--|
| Subject: | South Lanarkshire Register of Information |
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1. Purpose of Report

1.1. The purpose of the report is to:-

- ◆ provide the Partnership Board with an update on the information circulated to Community Planning Partners from 16 September 2017 to 15 November 2017.

2. Recommendation(s)

2.1. The Partnership Board is asked to approve the following recommendation:-

- (1) that the content of the report is noted.

3. Background

3.1. This report provides details of information circulated to Community Planning Partners for information between Partnership Board meetings. This report provides Partners with an opportunity to seek clarification or an update on information circulated during the relevant period.

4. Period covered – 16 September 2017 to 15 November 2017

4.1. Appendix 1 provides a summary of the information circulated from 16 September to 15 November 2017.

5. Employee Implications

5.1. There are no employee implications associated with this report.

6. Financial Implications

6.1. There are no financial implications associated with this report.

7. Other Implications

7.1. There are no risk or sustainability issues associated with this report.

8. Equality Impact Assessment and Consultation Arrangements

8.1. There are no Equality Impact Assessment or consultation arrangements implications associated with this report.

Paul Manning

**Executive Director (Finance and Corporate Resources)
South Lanarkshire Council**

22 November 2017

Contact for Further Information

If you would like to inspect the background papers or want further information, please contact:-

Tom Little, Head of Communications and Strategy, South Lanarkshire Council

Tel: 01698 454904

E-mail: tom.little@southlanarkshire.gov.uk

Register of Information circulated to the Partnership

From 16 September 2017 to 15 November 2017

| Date | Subject | Received From | Summary | Action taken |
|----------|--|--|---|---|
| 29/9/17 | Scottish Household Survey 2016 | Scottish Government | Publication of the Scottish Household Survey Results for 2016. | Circulated to the Delivery Officer Group for information. |
| 03/10/17 | Building Strong Communities Through Partnership and Place | Improvement Service | Details of the North Ayrshire Council/Improvement Service 'Building Strong Communities Through Partnership and Place' Conference which is taking place on 31 October 2017 in Saltcoats. | Circulated to the Delivery Officer Group for information. |
| 03/10/17 | Children and Young People's Profile | ScotPHO (Public Health Information for Scotland) | The profile presents a range of indicators relating to the health, wellbeing and broader social determinants of health for children and young people. | Circulated to the Delivery Officer Group for information. |
| 04/10/17 | Consultation – Draft Sustainable Development and Climate Change Strategy 2017-2022 | Support Services, South Lanarkshire Council | Consultation on the Draft Sustainable Development Climate Change Strategy 2017-2022 with a closing date for responses of 31 October 2017. | Circulated to the Delivery Officer Group for information. |
| 13/10/17 | What Works Scotland October 2017 Newsletter | What Works Scotland | Newsletter advising of latest resources and events from What Works Scotland. | Circulated to the Delivery Officer Group for information. |
| 13/10/17 | Good Mental Health for All – North and South Lanarkshire Action Planning Events | NHS Lanarkshire | Invitation to the Good Mental Health for All – North and South Lanarkshire Action Planning Events taking place on 22 and 24 November 2017. | Circulated to the Delivery Officer Group for information. |
| 24/10/17 | Tackling Local Inequalities through | Central Research Unit Manager, | Update on the approach to engage with communities to develop and produce Neighbourhood Plans with | Circulated to the Delivery Officer Group |

| Date | Subject | Received From | Summary | Action taken |
|----------|---|--|---|--|
| | Neighbourhood Planning – Delivery Officer Group Update | South Lanarkshire Council | the long term objective of tackling poverty and inequalities. | for information. |
| 02/11/17 | South Lanarkshire Local Outcome Improvement Plan - 2017-2020 - consultation draft | Central Research Unit Manager, South Lanarkshire Council | Circulation of the Local Outcome Improvement Plan (LOIP) for CPP Board Members information. | Circulated to the Partnership Board for information. |