

Wednesday, 15 March 2023

Dear Member

# South Lanarkshire Community Planning Partnership Board

You are requested to attend a meeting of the above Board to be held as follows:-

Date: Wednesday, 22 March 2023

Time: 13:00

Venue: By Microsoft Teams,

The business to be considered at the meeting is listed overleaf.

#### Members

Councillor Joe Fagan

Cleland Sneddon, Chief Executive

Paul Manning, Executive Director, Finance and Corporate Resources

Rhonda Leith, Community Engagement Manager, Finance and Corporate Resources

Kay Morrison, General Manager, South Lanarkshire Leisure and Culture

Jann Gardner, Chief Executive, NHS Lanarkshire

Martin Hill, Chair, NHS Lanarkshire Board

Josephine Pravinkumar, Director of Public Health, NHS Lanarkshire

John Binning, Principal Policy Officer, Strathclyde Partnership for Transport

Jim Quinn, Area Commander, Scottish Fire and Rescue Service

Stephen Dolan, Chief Superintendent, Police Scotland

Andrew Thomson, Superintendent (Partnerships), Police Scotland

Soumen Sengupta, Director, Health and Social Care Partnership

Steven Sweeney, Chief Executive, VASLan

Clare Hicks, Director of Education Reform, Scottish Government

Shona Mitchell, Head of Operations South West, Skills Development Scotland

Elizabeth O'Reilly, Head of Campus Services, University of the West of Scotland

Hisashi Kuboyama, Development Manager, West of Scotland, Federation of Small

#### **Businesses**

Pat Mavor, Representative, Clydesdale Community Partnership

Cheryl Burnett, Representative, Cambuslang and Rutherglen Community Partnership

# **BUSINESS**

1	Declaration of Interests					
2	Note of Previous Meeting Note of the meeting of the Partnership Board held on 14 December 2022 submitted for approval as a correct record. (Copy attached)					
M	onitoring Item(s)					
3	Community Planning Partnership Budget and Expenditure Report Report dated 22 February 2023 by the Executive Director (Finance and Corporate Resources), South Lanarkshire Council. (Copy attached)	17 - 20				
4	Cambuslang and Rutherglen Community Partnership Update Report dated 22 February 2023 by the Executive Director (Finance and Corporate Resources), South Lanarkshire Council. (Copy attached)	21 - 26				
5	Clydesdale Community Partnership Update Report dated 22 February 2023 by the Executive Director (Finance and Corporate Resources), South Lanarkshire Council. (Copy attached)	27 - 30				
6	Community Planning Partnership Risk Register Update Report dated 22 February 2023 by the Executive Director (Finance and Corporate Resources), South Lanarkshire Council. (Copy attached)	31 - 38				
7	South Lanarkshire Integration Joint Board Annual Performance Report 2021/2022 Report dated 22 February 2023 by the Director, Health and Social Care, South Lanarkshire Health and Social Care Partnership. (Copy attached)	39 - 62				
8	Safer South Lanarkshire Board Presentation – Thematic Update Presentation by the Executive Director (Housing and Technical Resources), South Lanarkshire Council					
lte	em(s) for Decision					
9	Community Planning Review Progress Update Report dated 22 February 2023 by the Executive Director (Finance and Corporate Resources), South Lanarkshire Council. (Copy attached)	63 - 76				
10	Challenging Mental Health Stigma and Discrimination; CPP Board Session Proposal May 2023 Report dated 22 February 2023 by the Mental Health Improvement Development Manager, NHS Lanarkshire. (Copy attached)	77 - 80				
11	Developing an Age Friendly South Lanarkshire Report dated 22 February by the Executive Director (Finance and Corporate Resources), South Lanarkshire Council. (Copy attached)	81 - 84				

# Item(s) for Noting

# 12 South Lanarkshire Child Protection Committee Annual Report 85 - 124 2021/2022 and Business Plan 2022/2023

Report dated 22 February 2023 by the Head of Children and Justice Services and Chief Social Work Officer, South Lanarkshire Council. (Copy attached)

# 13 South Lanarkshire Community Justice Partnership Annual Report 125 - 142 2021-2022

Report dated 22 February 2023 by Head of Children & Justice Services and Chief Social Work Officer, South Lanarkshire Council. (Copy attached)

# 14 South Lanarkshire Register of Information

143 - 148

Report dated 22 February 2023 by the Executive Director (Finance and Corporate Resources), South Lanarkshire Council. (Copy attached)

### 15 Date of Next Meeting

Wednesday 7 June 2023

# **Any Other Competent Business**

### 16 Any Other Competent Business

Any other items of business which the Chair decides are competent.

For further information, please contact:-

Clerk Name:	Helen Calley
Clerk Telephone:	07385370069
Clerk Email:	helen.calley@southlanarkshire.gov.uk

# SOUTH LANARKSHIRE COMMUNITY PLANNING PARTNERSHIP BOARD

Note of meeting held via Microsoft Teams on 14 December 2022

#### Chair:

Councillor Joe Fagan, Leader, South Lanarkshire Council

#### **Partners Present:**

C Burnett, Representative, Cambuslang and Rutherglen Community Partnership

A Comrie, Senior Transport Planner, Strathclyde Partnership for Transport

S Dolan, Chief Superintendent, Police Scotland

J Gardner, Chief Executive, NHS Lanarkshire

C Hicks, Director of Education Reform, Scottish Government

M Hill, Chair, NHS Lanarkshire Board

H Kuboyama, Development Manager – West of Scotland, Federation of Small Businesses

R Leith, Community Engagement Manager, Finance and Corporate Resources, South Lanarkshire Council

P Manning, Executive Director (Finance and Corporate Resources), South Lanarkshire Council

K Morrison, General Manager, South Lanarkshire Leisure and Culture

J Pravinkumar, Director of Public Health, NHS Lanarkshire

J Quinn, Area Commander, Scottish Fire and Rescue Service

C Sneddon, Chief Executive, South Lanarkshire Council

S Sweeney, Chief Executive, VASLan

#### Also Attending:

H Calley, Administration Officer, Finance and Corporate Resources, South Lanarkshire Council

S Dunsmore, Insurance and Risk Manager, Finance and Corporate Resources, South Lanarkshire Council

R Hart, Shaping Places for Wellbeing Project Lead, Rutherglen, Improvement Service

T Little, Head of Communications and Strategy, Finance and Corporate Resources, South Lanarkshire Council

E Lynch, Programme Manager, Performance Management and Benchmarking, Improvement Service

K Mullarkey, Partnership Planning Manager, Education Resources, South Lanarkshire Council

A Murray, Community Planning Adviser, Finance and Corporate Resources, South Lanarkshire Council

L Purdie, Head of Children and Justice Services, Social Work Resources

#### Apologies:

J Binning, Principal Policy Officer, Strathclyde Partnership for Transport

P Mavor, Representative, Clydesdale Community Partnership

S Mitchell, Head of Operations, South West, Skills Development Scotland

E O'Reilly, Head of Campus Services, University of the West of Scotland

S Sengupta, Director, Health and Social Care, South Lanarkshire Health and Social Care Partnership

A Thomson, Superintendent (Partnerships), Police Scotland

# 1 Declaration of Interests

No interests were declared.

# 2 Note of Previous Meeting

The note of the meeting of the South Lanarkshire Community Planning Partnership Board held on 14 September 2022 was submitted for approval as a correct record.

**Outcome(s):** Note of meeting approved as a correct record.

# 3 Community Planning Budget and Expenditure Report

A report dated 9 November 2022 by the Executive Director (Finance and Corporate Resources) was submitted providing an update on the Community Planning Partnership (CPP) budget and expenditure as at 7 October 2022 (Period 7).

As outlined in Appendix 1 to the report, the CPP budget for 2022/2023 was £100,486 which included a balance of funding carried forward of £52,136 and total income of £48,350 in 2022/2023. Actual expenditure was £25,659.54 as at the end of Period 7.

The forecast spend for the year was £35,179, which left a total carry forward of £65,307 available into 2023/2024, assuming full spend on the Lived Experience Fund and no further salary costs.

Specific spend within the period related to salary costs of £21,049.96 for the Community Development Officer, the Lived Experience Fund, Community Planning Event costs and printing and stationery costs. £500 had been returned to the Lived Experience Fund from Cairn Housing Association.

On 14 September 2022, the Board approved the projected salary costs for the Community Development Officer and agreed an extension of the post to November 2023.

Spend was incurred for the Community Plan and Volunteering Pledge event on 3 October 2022, for promotion of the new plan and Learning and Development aligned to the year 2 delivery actions. £10,000 had also been aligned to Learning and Development for the Community Plan action regarding developing a shared learning plan for communities and partners to support collaborative working. As the plans for the spend were developed with partners and communities, further information would be provided to the Board.

A further update on the CPP budget would be provided at the next Board meeting.

The Executive Director (Finance and Corporate Resources) confirmed that the conference mentioned at previous meetings would be progressed.

Outcome(s): Noted.

[Reference: Note of 14 September 2022 (Paragraph 3)]

L Purdie, C Hicks and C Burnett joined the meeting during this item of business

# 4 Cambuslang and Rutherglen Community Partnership Update

A report dated 9 November 2022 by the Executive Director (Finance and Corporate Resources) was submitted providing an update on the work of the Cambuslang and Rutherglen Community Partnership.

A quarterly update was provided at Appendix 1 to the report and C Burnett of the Cambuslang and Rutherglen Community Partnership highlighted some areas for action, together with the partner update for that action in relation to:-

- involvement and engagement in the decision-making processes relating to Cambuslang Gate
- clarity on the Warm Welcome Initiative and whether Cambuslang Library was being considered as a base for the initiative
- the provision of more detailed Police statistics to gain better insight into the nature of incidents, trends and interventions
- the play park renewal survey
- consideration of a collaborative Partnership campaign to promote the Young Persons' Free Bus Travel Scheme application process

#### Outcome(s):

- (1) Noted.
- (2) Noted that the Progress Group would work with the Partnership to support the delivery of the actions outlined in Appendix 1 to the report.

[Reference: Note of 14 September 2022 (Paragraph 5)]

# **5 Shaping Places for Wellbeing Programme**

A report dated 9 November 2022 by R Hart, the Shaping Places for Wellbeing Project Lead, Rutherglen, Improvement Service, was submitted providing an update on the progress of the Shaping Places for Wellbeing Programme in Rutherglen.

At its meeting on 24 June 2021, the Board had agreed to the offer from Public Health Scotland (PHS) and the Improvement Service (IS) to be involved in the Shaping Places for Wellbeing Programme funded by the Health Foundation. The Council was not selected as an initial test site, however, PHS and IS secured additional funding enabling Rutherglen to receive support as a test site with a dedicated Project Lead and Community Lead. This amended offer was approved by the Board at its meeting on 22 June 2022.

Shaping Places for Wellbeing was a 3-year Programme, running until March 2024, which aimed to improve Scotland's wellbeing by reducing inequality in the health of its people while addressing the health of the planet. The Programme's objective, approach and consistent requirements it sought to work with, were detailed in the report.

The Project Lead, Rutherglen, started in post on 16 August 2022 and was working closely with the Project Steering Group to progress the initial stages of the Programme in Rutherglen. The Steering Group included representatives from across the Council, NHS Lanarkshire and the Third Sector and met monthly. The progress to date and next steps were provided in the report.

R Hart responded to members' questions confirming that, although there was good engagement with all stakeholders with an appetite to share information, this could be improved.

Outcome(s): Update noted.

[Reference: Note of 22 June 2022 (Paragraph 13)]

J Pravinkumar left the meeting during this item of business

# 6 Outcomes from the CPP Board Development Session – Gender-Based Violence – 12 October 2022

L Purdie, Head of Children and Justice Services (Social Work Resources) provided a verbal update on the outcomes from the Community Planning Partnership Board Development Session on Gender-Based Violence (GBV) held on 12 October 2022.

It was noted that, although attendance was low at the session, the numbers present allowed for open and frank discussion. The session included presentations from the Lead Officer of the GBV Partnership, Women's Aid, ASSIST Court Team, Rape Crisis Lanarkshire and the NHS GBV Team. It was an opportunity to raise the profile of the Partnership's work, share the prevalence of domestic abuse and the victim's experience of the system, from support in the community through the court process and to supports available.

The session included discussion on the governance and reporting arrangements of the Partnership to the Public Protection Chief Officers' Group and how this had raised profile, status and accountability.

The themes discussed at the session included:-

- the prevalence, increased reporting during the pandemic and concerns regarding hidden harm as community resources had been stood down
- the impact of increased referrals during the pandemic across all areas with resources working to capacity and often remotely
- the funding challenges, with no real increase in funding and specialist community resources often relying on one-off grants
- trauma of victims, the vicarious trauma experienced by staff who worked in an intensive daily way with victims, how to become a trauma informed workforce and the supports needed

The next steps included holding a similar session of presentations for International Women's Day on 8 March 2023 with Board members, wider staff groups, community groups and employers all invited. The presentations would include gender specific supports and also celebrate women and their role in the workforce and communities, including the work they undertook to address stigma.

Outcome(s): Verbal update noted.

S Dunsmore and E Lynch joined the meeting during this item of business R Hart left the meeting after this item of business

#### 7 Lived Experience Fund Feedback and 2022/2023 Applications

A report dated 9 November 2022 by the Executive Director (Finance and Corporate Resources) was submitted providing an update on the feedback from REACH Lanarkshire Autism.

As agreed by the Board at its meeting on 17 April 2019, £5,000 from the Community Planning budget was allocated annually to the Lived Experience Fund. The aim of the Fund was to capture the lived experience of people experiencing poverty, inequalities and/or deprivation. Applications to the fund were restricted to local organisations operating in South Lanarkshire.

R Leith provided feedback on REACH Lanarkshire Autism's use of the Fund. REACH Lanarkshire Autism was a charity based in Whitlawburn, Cambuslang, which provided support to families who had a young person with an Autism Spectrum Condition living within the South Lanarkshire area.

Families who lived in the Whitlawburn area had been isolated by Covid-19 lockdown restrictions and children had not been able to attend regular groups and activities. REACH Lanarkshire Autism held groups and activities that increased children's confidence and gave parents a small amount of time out. Details were provided in Appendix 1 to the report.

Information in respect of REACH Lanarkshire Autism's current interventions and support was provided at Appendix 2 to the report.

Feedback from organisations would be used as part of the evidence to help identify any policy issues and gaps in service provision. Further discussions would be held with REACH Lanarkshire Autism to ensure that individuals and families were aware of the current supports available and identify any gaps.

In response to a member's question, R Leith confirmed there was ongoing dialogue with organisations that received funding.

#### Outcome(s):

- (1) Feedback from REACH Lanarkshire Autism noted.
- (2) Current interventions and supports provided across the Partnership noted.
- (3) Feedback from REACH Lanarkshire Autism to be used as evidence to help inform the priorities of the new Community Plan.

# 8 Community Planning Partnership Risk Register Annual Review

A report dated 9 November 2022 by the Executive Director (Finance and Corporate Resources) was submitted presenting the updated Risk Register following the annual review.

A Community Planning Partnership Risk Register and Risk Control Plan were maintained to formally record, assess and aid management of strategic risks faced by the Partnership. A process to review the Risk Register and note progress with the implementation of actions to mitigate risks was in place and monitored as a standing item on the agenda of Board meetings.

The annual review of the Risk Cards and Control Plan had been completed. The main changes to the Risk Cards were summarised at Section 4.2 of the report and the Risk Register and Risk Control Plan 2022/2023 were summarised at Section 5.1.

Following feedback from the risk workshop and partners, an updated Risk Control Plan, showing the actions for 2022/2023, was provided at Appendix 1 to the report. Appendix 2 of the report provided an update on the progress with the delivery of the actions in the 2021/2022 Risk Control Plan.

The Community Planning Progress Group would continue to progress actions and monitor and review the Risk Register and Risk Control Plan, with all cards reviewed annually. It was noted that risk scores and rankings could be amended if new information arose that resulted in reassessment.

The next planned review of the full Risk Register and Control Plan would take place during April 2023.

#### Outcome(s):

- (1) Draft Community Planning Partnership risks, as set out in the report, and draft Control Plan for 2022/2023 approved.
- (2) Progress on the delivery of the 2021/2022 Control Plan noted.

[Reference: Note of 24 June 2021 (Paragraph 6) and 14 September 2022 (Paragraph 4)]

# 9 Community Planning Information Board (CPIB) Update

E Lynch, Improvement Service, gave a presentation on the role of the Community Planning Information Board (CPIB).

The CPIB provided leadership to influence policy, practice and reform at local and national level. The aim of this was to promote good practice, innovation and improvement in Community Planning through:-

- ◆ prioritisation: alignment with the Covid-19 Recovery Strategy reflecting the role of Community Planning (CP) in underpinning recovery and renewal efforts
- evidence: highlighting good practice and identifying key barriers
- influence: senior level commitment from all key CP partners, membership on Covid Recovery Strategy Programme Board, engagement with Deputy First Minister

The CPIB had a Short Life Working Group on financial security for low income households which was working on the following:-

- progress in data sharing
- evaluation linking with academic partners and sharing good practice
- addressing funding barriers
- reporting and governance structures

The CPIB also had a Short Life Working Group on climate change which was working on the following areas:-

- fragmentation of funding landscape
- prioritisation of 'big ticket' areas
- greater strategic co-ordination of procurement
- sustainable funding for the third sector

The CPIB's resources were available on its website and E Lynch asked for reflections and discussion on:-

- were the strategic themes right and were they the key partnership issues for the 'deep dives'?
- how could CPIB members ensure the forum was helping CP at a local level?
- how could 2-way feedback be developed and knowledge and expertise be shared with CP Partnerships and individual sectors about the key issues for CP?

E Lynch responded to members' questions on learning from and sharing good practice, child poverty, the impact of Covid-19, funding and promoting the work of CP and partnership working with the third sector.

Outcome(s): Presentation noted.

J Pravinkumar re-joined the meeting during this item of business E Lynch, M Hill and H Kuboyama left the meeting after this item of business

# 10 Update on the Work of the Getting It Right for South Lanarkshire's Children's Services Partnership

A joint report dated 9 November 2022 by the Director, Health and Social Care, South Lanarkshire Health and Social Care Partnership and Executive Director (Education Resources) was submitted providing an update on the progress of the activity of the Getting It Right for South Lanarkshire's Children's Services Partnership and the Council's Children's Services Plan 'Working together: making a difference. A foundation for recovery'.

The Children and Young People (Scotland) Act 2014 had a requirement for each Council and Health Board to prepare and publish the following:-

- ♦ a Children's Services Plan covering the period April 2017 to March 2020 and subsequent plans on a rolling 3 year cycle (statutory)
- ♦ a Children's Right's Report by March 2020 and subsequent reports to coincide with the Children's Services Plan cycle (non-statutory)

The current Children's Services Plan covered the period April 2021 to March 2023. Taking into account the impact of the Covid-19 pandemic allowed for a 'roll-over' year for the previous plan, a refreshed plan was due by 1 April 2023. Since putting the current iteration of the Children's Services Plan in place, a number of key national policy areas had evolved as follows and were detailed in the report:-

- The Promise
- community access to mental health services
- whole family wellbeing and the introduction of the Whole Family Wellbeing Fund (WFWF)
- the United Nations Convention on the Rights of the Child (UNCRC) Incorporation Bill
- the refresh of Getting It Right for Every Child (GIRFEC) guidance
- the proposal to introduce a new National Care Service to include children and families

The report included an update on progress on the Children's Services Plan including its annual report which was attached as Appendix 1 to the report.

The next steps included multi-agency activity across the Partnership to prepare a new Children's Service Plan for 2023 to 2026 and a robust process of engagement with children, families and the wider workforce was in place to inform a Joint Strategic Needs Analysis (JSNA) and the Plan itself. The Children's Services Partnership was also completing a 'governance review' to ensure its structure, processes and resourcing of support to families was fit for purpose.

K Mullarkey gave a presentation on South Lanarkshire's Children's Services Plan, including the improved outcomes for children and families. South Lanarkshire's Children's Services Partnership's vision was that "children and young people will be safeguarded and supported to reach their full potential and thrive within their communities".

K Mullarkey outlined the policy context and feedback on what children, young people and parents were saying. The journey to the new Plan included:-

- data informed plan (JSNA)
- voice of children, young people and families (JSNA)
- workforce perspective (staff seminars)
- writing group key stakeholders
- co-design with children, young people and families
- scrutiny process
- planned publish date of 1 April 2023

**Outcome(s):** Report and supporting presentation noted.

J Gardner left the meeting during this item of business

#### 11 The Open University in Scotland – Unlocking Potential

A report dated 9 November 2022 by the Executive Director (Finance and Corporate Resources) was submitted advising of the partnership work involving research and support for potential adult learners in high Scottish Index of Multiple Deprivation (SIMD) areas.

In March 2022, the Open University (OU) in Scotland commissioned a research agency, Compass, to undertake qualitative research of OU students living in disadvantaged areas in Scotland and the wider population living in those areas (SIMD 20% and 40%).

Information was shared through COSLA and the OU in Scotland Team decided that Cambuslang and Rutherglen was a suitable location for its urban strand of research. Rural research focused on Dumfries and Galloway and another strand focused on existing OU students from high SIMD areas.

The recruitment of participants was supported by the Council's Community Engagement Team and partners working within the Cambuslang and Rutherglen neighbourhood planning areas. The aims of the research were detailed in the report.

The report included progress to date of phase 1 which focused on the student population in deprived areas and/or disadvantaged in other ways. Phase 2 focused on non-students in rural and city/town areas with high levels of deprivation/disadvantage. A summary of the results was provided in the report and further details in Appendix 1 to the report.

Participants identified key barriers to learning as capacity, readiness and motivation and the following motivators to support their return to study:-

- improve life for themselves and their children/role model
- maturity and life experience had enabled them to recognise their potential
- desire to prove to themselves and others so they could gain qualifications/self-worth
- having support from family/friends/employer 'You can do this'

Using the research findings, the OU in Scotland intended to work with local partners to support residents to access further learning. To do this, it planned to test several interventions and measure their effectiveness in 1 of the higher SIMD areas in South Lanarkshire. The next steps included a model with 3 stages as follows:-

- building and supporting a network of open learn champions
- ♦ space to explore tasters for informal and formal study
- ♦ access course psychology, social science and wellbeing

The key outcomes for each stage and the proposed timetable were detailed in the report.

The majority of the costs involved with the delivery of the model, the campaign and the bespoke landing page would be met by the Open University, however, some funding was needed to deliver stage 3 of the model. The maximum cost of this would be £4,000.

Members expressed their support of the work.

#### Outcome(s):

- (1) Results of the research undertaken by the Open University in Scotland regarding barriers to learning for adults living in high SIMD areas noted.
- (2) Use of up to £4,000 from the 2023/2024 Partnership budget for this work approved.
- (3) Ongoing partnership work around trialling new support for potential adult learners in South Lanarkshire approved.

S Dunsmore and J Quinn left the meeting during this item of business

### 12 South Lanarkshire Adult Protection Committee Biennial Report 2020 to 2022

A report dated 9 November 2022 by the Director, Health and Social Care, South Lanarkshire Health and Social Care Partnership was submitted on the South Lanarkshire Adult Protection Committee Biennial Report 2020 to 2022.

South Lanarkshire Adult Protection Committee (SLAPC) had finalised its Biennial Report covering the period 2020 to 2022, attached at Appendix 1 to the report. This highlighted the work of the Committee over the last 2 years and the developments it would be embarking on to continue to keep adults safe from harm.

The SLAPC was responsible for developing and implementing adult protection policy and strategy across and between the multi-agency workforce. Under Section 42 of the Adult Support and Protection (Scotland) Act 2007, the Committee performed a number of crucial functions which were detailed in the report.

The SLAPC Business Plan set out the high level priorities for addressing Adult Support and Protection (ASP) in South Lanarkshire and was aimed at frontline service provision, with a clear focus on providing improved outcomes for adults at risk of harm and their families. The SLAPC continually reviewed the Plan to ensure that actions were implemented and in turn, informed the priorities for joint self-evaluation, learning and development.

The SLAPC continued to ensure that quality assurance was an integral part of its improvement process, with all multi-agency evaluations of adult protection led by the SLAPC Continuous Improvement Group. The Improvement Group maintained an overview of single and multi-agency audit and evaluation activities, based on issues of local and national concern and implemented findings, actions and outcome measures as a result. The SLAPC had an ambitious programme of multi-agency audit and self-evaluation activity and over the past 2 years, had undertaken self-evaluation from a range of sources which were noted in the report.

The SLAPC designed, implemented and evaluated clear multi-agency adult protection policies, procedures, protocols and guidance. In the reporting period, SLAPC introduced and reviewed several procedure and guidance documents, details of which were provided in the report.

The SLAPC also had an extensive programme of learning and development opportunities and believed that improved outcomes would be achieved by promoting and facilitating links between all of the public protection disciplines.

The report included information on the ASP statistics which had a 3% decrease in referrals from 2020/2021 to 2021/2022 but an increase of 11% in investigations. The location of harm remained varied, with a slight increase in the number of adults being harmed within their own homes and accounted for over 50% of all ASP investigations, with care homes at 30% of cases.

The main challenge all services across Scotland faced was the impact the pandemic had and continued to have, on communities, organisations and workforce. The key themes that emerged during the pandemic were noted in the report.

The Biennial Report 2020 to 2022 demonstrated the vast range of activities undertaken by SLAPC and its member agencies to keep adults safe from harm in South Lanarkshire. The SLAPC continued to meet its objectives contained within the Business Plan and remained committed to maintaining a clear focus on working in partnership to achieve better outcomes for adults at risk of harm in South Lanarkshire.

L Purdie advised that the ASP joint inspection had been completed, with the resulting report published on 6 December 2022 which highlighted good practice across South Lanarkshire and showed more strengths than weaknesses.

Outcome(s): (1) Noted.

- (2) Work of the South Lanarkshire Adult Protection Committee in continuing to progress activity in relation to its Business Plan and Self Evaluation Strategy supported.
- (3) South Lanarkshire Adult Protection Committee website www.adultprotectionsouthlanarkshire.org.uk and access to relevant Adult Protection publicity material noted.
- (4) Members to identify training needs within individual agencies and liaise with the South Lanarkshire Adult Protection Committee Learning and Development Worker for support in meeting identified needs.

T Little, C Sneddon, J Pravinkumar and S Sweeney left the meeting during this item of business

# 13 Community Planning Partnership Board 2023 Meeting/Development Session Dates

A report dated 9 November 2022 by the Executive Director (Finance and Corporate Resources) was submitted providing proposed dates for Board meetings and development sessions for 2023.

At its meeting on 9 September 2020, the Board agreed that the number of its annual meetings would reduce from 6 to 4 and development sessions would be scheduled in advance. The proposed dates were:-

- ♦ Wednesday 22 March 2023 (Board Meeting)
- Wednesday 10 May 2023 (Development Session)
- ♦ Wednesday 7 June 2023 (Board Meeting)
- Wednesday 6 September 2023 (Board Meeting)
- ♦ Tuesday 10 October 2023 (Development Session)
- Wednesday 13 December 2023 (Board Meeting)

The proposed themes for the 2 development sessions would be provided to the Board at a later date.

**Outcome(s):** Meeting and development session dates for 2023 noted.

[Reference: Note of 9 September 2020 (Paragraph 4)]

#### 14 South Lanarkshire Register of Information

A report dated 9 November 2022 by the Executive Director (Finance and Corporate Resources) was submitted providing a summary of information which had been circulated to Community Planning Partners between 17 August and 8 November 2022, as outlined in Appendix 1 to the report.

Outcome(s): Noted.

[Reference: Note of 14 September 2022 (Paragraph 17)]

# 15 Date of Next Meeting

It was noted that the next meeting of the Board would be held on Wednesday 22 March 2023 at 1.00pm.

16 Any Other Competent Business

The Board agreed with the Chair's proposal that the format and structure of reports be condensed so agenda items and meetings were more focused.



# Report

3

Report to: Partnership Board
Date of Meeting: 22 March 2023

Report by: Executive Director (Finance and Corporate Resources)

**South Lanarkshire Council** 

Subject: Community Planning Partnership Budget and

**Expenditure Report** 

# 1. Purpose of Report

1.1. The purpose of the report is to:-

 provide the Partnership Board with an update on the Community Planning Partnership Budget and Expenditure as at 27 January 2023 (Period 11)

# 2. Recommendation(s)

- 2.1. The Partnership Board is asked to approve the following recommendation(s):-
  - (1) that the content of the report be noted; and
  - that the level of funding for the Lived Experience Fund, as detailed at paragraph 6.3, be increased to £8,000 so that each Community Partnership area will receive £2,000, be approved

# 3. Background

3.1. Details of the South Lanarkshire Community Planning Partnership Budget and Expenditure are reported to every Partnership Board meeting. This provides Partners with an opportunity to seek clarification on the budget and sums spent during the relevant period.

# 4. Budget and Expenditure

- 4.1. The total available budget for 2022/2023 is £100,486. This includes a balance of funding carried forward of £52,136 and total income of £48,350 received in 2022/2023.
- 4.2. The actual expenditure at the end of Period 11 is £29,134.62. Appendix 1 provides a breakdown.
- 4.3. The forecast spend for the year is £42,732.67 leaving a total carry forward of £57,753.33 available into 2023/2024. Approved committed expenditure to be carried forward to 2023/2024 includes: £25,783 for salaries, £5,500 for the Lived Experience fund (September 2022) and £4,000 for Learning and Development (December 2022).

# 5. Income and Expenditure During 2022/2023

5.1. Specific spend within this period relates to the final salary costs for the previous Community Development Officer, Community Planning event costs and printing and stationery costs.

5.2. Future spend of circa £1,000 will be incurred for the Gender Based Violence event, which is taking place on 8 March 2023, for catering, printing and equipment.

# 6. Lived Experience Fund

- 6.1. As set out at 4.3 above, the Board previously agreed to provide the Cambuslang and Rutherglen, and Clydesdale Community Partnerships with an equal share of £5,500 of the Lived Experience Fund (LEF) which had not been spent during 2022/2023 and will be carried forward to the 2023/2024 budget. The Community Partnerships are currently considering their proposals to take this forward and assistance will be provided to progress this.
- 6.2. Work continues to liaise with the successful LEF 2022/2023 groups to submit their consultation feedback advising on the lived experience of their clients during Covid-19.
- 6.3. Arrangements are currently being made to carry out a LEF Campaign for 2023/2024 and it is proposed that this will commence on 3 April 2023. The Board is asked to consider continuation of funding via the Community Partnerships. This will mean that Community Partnerships will be supported to allocate funds to local groups with feedback going through the partnership then up to the Board. As it is anticipated that at least 4 partnership groups will be operating by March 2024, the Board is asked to increase the funding available for LEF to £8,000 so that each area will receive £2,000.
- 6.4. The 2023/2024 consultation feedback will focus on the Community Plan's 3 key ambitions: People; Place and Planet with each application/project focusing on 1 of these 3 priorities. The feedback will be used to help inform future policy and service delivery.

# 7. CPP Budget 2023/2024

- 7.1. The Board is asked to note that arrangements will be made for partners to be invoiced for their annual contribution to the Community Planning budget.
- 7.2. A further update will be provided at the next meeting of the Partnership Board on 7 June 2023.

#### 8. Employee Implications

8.1. The Board is asked to note that a new Community Development Officer has been recruited and has accepted a 1-year contract in accordance with what has been previously agreed by the Board.

#### 9. Financial Implications

9.1. The financial implications are detailed in Section 5 of this report.

# 10. Climate Change, Sustainability and Environmental Implications

10.1. There are no implications for climate change, sustainability or the environment in terms of the information contained in this report.

#### 11. Other Implications

11.1. There are no risk or sustainability issues associated with this report.

#### 12. Equality Impact Assessment and Consultation Arrangements

12.1. There are no Equality Impact Assessment or Consultation implications associated with this report.

# Paul Manning Executive Director (Finance and Corporate Resources) South Lanarkshire Council

22 February 2023

# **Contact for Further Information:**

If you would like further information, please contact:-

Tom Little, Head of Communications and Strategy, South Lanarkshire Council

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Community Planning Budget 2022-23					
Opening Balance April 2022	£52,136	£52,136	£52,136		
Income					
Partner Contributions	Budget	Forecast	Actual to Date		
NHS Lanarkshire	18,350	18,350	18,350		
South Lanarkshire Council	22,000	22,000	22,000		
Police Scotland	5,000	5,000	5,000		
Fire Scotland	3,000	3,000	3,000		
Total Income	£48,350	£48,350	£48,350		
Total available funding	£100,486	£100,486	£100,486		
	£		£		
Proposed Expenditure 2022-23	Proposed Expenditure	Forecast	Expenditure		
Community Plan Delivery	10,000	1,468.00	700.00		
Community Planning Events	2,500	2,030.50	641.70		
Learning and Development	10,000	0.00	0.00		
Lived Experience Fund	10,000	4,000	4,000.00		
Printing/Stationery/General	1,500	1,646.32	1,265.07		
Reports, Strategies and Plans	1,000	256.27	156.68		
Salaries	65,000	33,259.68	22,799.27		
Travel	486	71.90	71.90		
Total Expenditure			£29,634.62		
Adjustment*			-500.00		
Total Expenditure	£100,486	£42,732.67	£29,134.62		

 $<sup>^{\</sup>star}$  The Board is asked to note that the adjustment in expenditure relates to returned funding of £500 from the 2020-21 Lived Experience fund.



# Report

4

Report to: Partnership Board
Date of Meeting: 22 March 2023

Report by: Executive Director (Finance and Corporate Resources)

**South Lanarkshire Council** 

Subject: Cambuslang and Rutherglen Community Partnership

**Update** 

# 1. Purpose of Report

1.1. The purpose of the report is to:-

 provide the Partnership Board with an update on progress of the work of the Cambuslang and Rutherglen Community Partnership

### 2. Recommendation(s)

- 2.1. The Partnership Board is asked to approve the following recommendation(s):-
  - (1) that the content of the report is noted; and
  - that the Progress Group works with the partnership to support the delivery of the actions outlined in Appendix 1

#### 3. Background

- 3.1. Two areas in South Lanarkshire (Clydesdale, and Cambuslang and Rutherglen) were identified for the development of new locality planning structures. As agreed by the Board, locality boundaries are being defined by the communities themselves and will take account of the legislative requirements relating to localities for the Health and Social Care Partnership.
- 3.2. Development sessions were held with local organisations and groups within the Cambuslang and Rutherglen area during February 2021. Following further meetings of the group, now named as the Community Partnership, the Terms of Reference were approved by the Board on 2 December 2021, which included the recommendation that the Chair of the Community Partnership join the Board as a member in June 2022.
- 3.3. It was also agreed that the Cambuslang and Rutherglen Community Partnership would provide quarterly update reports to the Board.

#### 4. Cambuslang and Rutherglen Community Partnership Quarterly Update

4.1. A copy of the Cambuslang and Rutherglen Community Partnership Quarterly Update report is attached as Appendix 1. Items within the Appendix will be progressed as appropriate with partners. An update on current progress has also been provided for information.

# 5. Employee Implications

5.1. There are no employee implications associated with this report.

# 6. Financial Implications

6.1. There are no financial implications associated with this report.

# 7. Climate Change, Sustainability and Environmental Implications

7.1. There are no implications for climate change, sustainability or the environment in terms of the information contained in this report.

# 8. Other Implications

8.1. There are no issues in terms of risk associated with this report.

# 9. Equality Impact Assessment and Consultation Arrangements

9.1. There are no Equality Impact Assessment or consultation implications associated with this report.

# Paul Manning Executive Director (Finance and Corporate Resources) South Lanarkshire Council

22 February 2023

#### **Contact for Further Information:**

If you would like further information, please contact:-

Tom Little, Head of Communications and Strategy, South Lanarkshire Council

Tel: 01698 454904

Email: tom.little@southlanarkshire.gov.uk

# Cambuslang and Rutherglen Community Partnership Update Report

# General update

The Community Partnership held its last meeting on 2 February 2023. This meeting
was convened with the primary purpose of discussing South Lanarkshire Council's
(SLC's) budget consultation and to prepare and submit a collective response on behalf
of the Community Partnership. A response was duly submitted on 3 February 2023.

# General issues related to the consultation - future considerations and impacts Timescale for consultations

 The group felt that the timescales for the SLC budget consultation were too short and that this may have impacted and potentially compromised participation levels.

#### **Early involvement**

 Partnership members asked if the survey had been tested with the general public prior to release. Members asked that their previous request to be involved in the design and development of surveys and consultations be discussed and actions to pursue this request be outlined.

# Preparation in readiness for participation

- More information was needed on the budget setting process and attending timescales concerning decisions.
- Members felt that the format of the survey was not fit for purpose, the context could have been more concise and it was long in parts. The link to the Committee report was very helpful, if lengthy but could have come as a separate link at the start of the survey.

# **Engagement methods**

The group felt that a range of engagement methods should have been used to facilitate
the participation of residents in the survey. The use of focus groups, thematic meetings
and face-to-face engagement could have been more productive. The group recognises
that the approaches suggested are labour intensive but feel that participation levels
would be improved proportionately.

#### Partner update:

• The council's approach to engagement for the budget consultation can be found at Appendix 2.

# **Future proofing decisions**

Reference was made about poverty proofing and future proofing decision. Many
members felt that saving disproportionally affected children, young people and families.
Members also noted the proposal to change arrangements for burgundy bins/food
waste, the feeling was that this would be a costly administrative minefield and given
legislation is imminent obligating all local authorities to make arrangements around food
waste this proposal would be impractical.

#### Partner update:

 At the present time there are 14 councils who have introduced a charge for the collection of garden waste. Several more have now agreed to introduce a charge through the recent budget setting process and will implement during 2023-24. South Lanarkshire Council has decided not to progress with this proposal at the present time.

#### Issues for action

## Scottish Government decision making powers

• The Community Partnership would like to request clarity regarding Scottish Government powers around the allocation of the Pupil Equity Fund (PEF), teacher compliment and decisions around early years provision.

#### Partner update:

- With regards to Pupil Equity Funding (PEF), Scottish Ministers are clear that
  Headteachers should continue to be empowered to invest their PEF. Headteachers
  should work in partnership with each other, and their local authority, to agree the use of
  the funding and PEF Allocations have been confirmed for four years (up until 2025-26)
  to aid short and longer-term planning.
- In relation to teacher complement i.e. the number of teachers employed in a school
  this is not set out in law. Maximum class sizes are determined by the Scottish
  Negotiating Committee for Teachers (SNCT) which is a non-statutory body but
  involves the SG, COSLA and Teacher unions; however Primary 1 class sizes are set
  out in law.
- Since 1 August 2021, all three and four year olds in Scotland have been eligible for 1,140 hours of funded Early Learning and Childcare (ELC) per year. Local authorities have a statutory duty to make available funded ELC to all entitled children in their area and are responsible for local admission policies.
- The Children and Young People (Scotland) Act 2014 (Section 50) requires local authorities to consult with families in their area about how they should make ELC available. This duty helps local authorities to ensure an appropriate mix of provision within their area that reflects local circumstances and allows for choice of: different types of settings, which meet the National Standard including those in the private, third and childminding sector; and patterns of delivery such as varying lengths in sessions (whole day, half day, placements across more than one setting, etc.) and the number of weeks of the year in which they access the statutory entitlement (for example, term time or year round provision).

#### Capital and revenue budgets and reserves

• For public accountability and transparency, the group asked for greater clarity on the allocation and spend of capital and revenue budgets and available reserves.

#### Partner update:

This information is given in detail in regular reports to South Lanarkshire Council's
 Executive Committee and Full Council by the Executive Director (Finance and
 Corporate Resources). More information can be found using the following links: <a href="Mailto:CMIS">CMIS</a>
 <a href="Mailto:Meetings calendar">Meetings calendar</a>.

#### Council leaders position statement/letter to elected representatives

Members commended Councillor Joe Fagan for his candour in this correspondence.

#### Other issues

Several Partnership members highlighted serious concerns about a steep rise in
occurrences of vandalism, including what seems to be organised and sustained attacks
on walls, bus stops and street furniture. Examples cited include parts of the newly
refurbished Cambuslang Main Street and damage to murals which resulted in
considerable amounts of time and resources being invested to carry out repairs.
Promoting civic pride is key, given the efforts of communities and organisations to bring
about positive change across 2 town centres and neighbourhoods.

Partnership members are requesting a roundtable discussion with relevant partners to gain an insight into what is being done to address issues of vandalism and graffiti and to initiate discussion and identify how we can work, in partnership, to mitigate the negative impacts on individuals, communities and all other stakeholders.

- CCTV Review is a review planned and how and when will the Community Partnership get the opportunity to contribute to this?
- Communication remains a key priority for the Community Partnership, the group is continuing to explore a range of opportunities to engage more fully and effectively with the wider community.

# Partner update:

- Vandalism The partnership agrees with the points made regarding vandalism and would welcome further discussion at the Board on this issue.
- Police Scotland advise that there has been some progress following investigations into vandalism in the area. This includes some charges in active criminal cases, and also work via schools to discourage such activities. Joint partner working also includes targeted use of SLC temporary CCTV in key areas. There will be an ongoing focus on this issue.
- CCTV Review SLC Cambuslang Update: The Public Space CCTV is due to be upgraded and the team are in the early planning stages of this large project. Camera positions and the number of cameras appropriate for all areas across the authority will be jointly reviewed with Police Scotland.
- CCTV Review SLC Rutherglen Update: Recent reports of anti-social behaviour (ASB) in Main Street have led to joint efforts between the council's CCTV department, ASB Team, and Police Scotland. Upgrades to the fixed public space cameras are in the initial stages. Meanwhile, a new high-definition camera has been installed in the Main Street hotspot area and the CCTV Control Room operators will carry out additional checks of Main Street to allow for early intervention by the Police.
- Community Partnerships are asked to continue to report all incidents to the Police as this information is used to inform the review.

# **Community Engagement Team – Budget Consultation 2023**

- 1. The Community Engagement Team was charged with promoting the council budget consultation through its networks and focussing on the priority areas in urban South Lanarkshire. The team distributed the information and web links to all networks including Neighbourhood Planning groups. Groups such as the Financial Inclusion Network were also encouraged to submit responses.
- 2. Presentations were given to several groups across the four localities, notes were taken on key points and organisations encouraged to make individual responses.
- 3. Focus Groups were held with specific community groups and service users. The survey was discussed, and key comments noted.



# Report

5

Report to: Partnership Board
Date of Meeting: 22 March 2023

Report by: Executive Director (Finance & Corporate Resources)

**South Lanarkshire Council** 

Subject: Clydesdale Community Partnership Update

## 1. Purpose of Report

1.1. The purpose of the report is to:-

 provide the Partnership Board with an update on the progress of the Clydesdale Community Partnership

# 2. Recommendation(s)

- 2.1. The Partnership Board is asked to approve the following recommendation(s):-
  - (1) that the content of the report is noted

#### 3. Background

- 3.1. Clydesdale Community Partnership is 1 of the 4 locality partnerships where community representatives from community councils and other community bodies, come together to discuss common issues and report to the Community Planning Partnership on the discussions and look at improvement actions/options. The report from the meeting is attached at Appendix 1.
- 3.2. Clydesdale Community Partnership has met once since the last Board meeting. Development work has continued over the last 3 months, looking to increase understanding of the Community Partnership model and increase attendance at the meeting. The recruitment of dedicated staff to support Partnerships across South Lanarkshire should mean that the Community Partnerships develop, both in terms of membership and importance.
- 3.3. The most recent meeting of the Partnership focussed on the Council's budget consultation and the local resources given to the Lived Experience Fund. The Partnership has had an ambition from the start to look at community transport across rural South Lanarkshire and would like to engage with the Council and Partners to develop an event on community transport.

#### 4. Employee Implications

4.1. There are no employee implications associated with this report.

#### 5. Financial Implications

5.1. There are no financial implications associated with this report.

#### 6. Other Implications

6.1. There are no risk or sustainability issues associated with this report.

# 7. Equality Impact Assessment and Consultation Arrangements

7.1. There are no Equality Impact Assessment or consultation arrangement implications associated with this report.

Paul Manning
Executive Director (Finance & Corporate Resources)
South Lanarkshire Council

22 February 2023

# **Contact for Further Information:**

If you would like further information, please contact:-

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# **Clydesdale Community Partnership Update Report**

Submitted on 15 February 2023 for consideration at the Community Planning Partnership Board meeting on 22 March 2023.

# **General Update**

- Further discussion on the Terms of Reference
- Further discussion on the need to widen/increase participation in the Partnership and it is hoped that the new dedicated staff will help increase involvement
- General feedback from the Community Planning Partnership (CPP) Board meeting in December
- The appointment of a community representative to the CPP Board. Pat Mavor has agreed to represent the Community Partnership at future CPP meetings
- Developing a schedule of meetings for the year ahead the group has decided to meet 8-weekly and a schedule of meetings will be drawn up incorporating the CPP Board meeting dates
- Discussions focussed on the Council's budget consultation and each group was encouraged to submit an online survey. The short timescale for responses was highlighted while the Partnership noted the timeline was largely out of the Council's control
- The allocation to the Partnership of the Lived Experience Fund was discussed and each member was asked to consider themes that could be used to prioritise applications. Further discussions at the next Partnership meeting

Issues discussed at the Community Partnership and requiring action or feedback
The Partnership would like to hold a seminar/event at the next meeting or at a specially
arranged session on transport and specifically community transport development in rural
South Lanarkshire. The group wishes to engage with the Community Planning Partnership
Board to ensure Partner attendance and agenda development for the session.

**Partner Update:** Officers from the Council and from SPT have been identified and await the opportunity to engage with the Community Partnership.



# Report

6

Report to: Partnership Board
Date of Meeting: 22 March 2023

Report by: Executive Director (Finance and Corporate Resources)

**South Lanarkshire Council** 

Subject: Community Planning Partnership Risk Register Update

# 1. Purpose of Report

- 1.1. The purpose of the report is to: -
  - ◆ provide a summary of the current Community Planning Partnership Risks and an update on progress in the delivery of the Risk Control Plan

### 2. Recommendation(s)

- 2.1. The Partnership Board is asked to approve the following recommendation(s):-
  - (1) that the summary of Community Planning Partnership risks, be noted; and
  - (2) that progress in the delivery of actions to mitigate these risks, be noted

#### 3. Background

- 3.1. A Community Planning Partnership risk register and risk control plan is maintained to formally record, assess and aid management of strategic risks for the Partnership.
- 3.2. On 11 September 2019, the Partnership Board approved the process to review the risk register and noted progress with the implementation of actions to mitigate risks. A risk workshop was subsequently held on 5 December 2019 to discuss and review the feedback received and to consider proposed amendments to the risk register.
- 3.3. At the Partnership Board on 12 February 2020, it was agreed that a report on the monitoring of the risk register and risk control plan be a standard agenda item at the Partnership Board meetings.
- 3.4. The annual review of the Risk Cards and Control Plan was completed by the Community Planning Progress Group, with support from South Lanarkshire Council's Risk Management Team, on 25 October 2022 and approved by the Partnership Board on 14 December 2022.

# 4. Risk Register

4.1. Following approval of the Risk Cards at the Partnership Board on 14 December 2022, the current Community Planning Partnership risks are summarised in the table below:-

Risk	Risk Key risk		Residual	
Category		Risk Score	Risk Score	
1 Very High (15-25)	National and Global Challenges. Partners are required to re-direct resources to respond to local impacts of multiple national and global challenges including: Biodiversity Loss; Climate Action Failure; Cost of Living Crisis; Extreme Weather Events; European Union Exit; Infectious diseases (for example COVID-19) and Mental Health Deterioration Risk Number: CPP/2022/001	20	16	
	Failure to meet sustainable development principles and respond collectively to the climate and nature emergencies. Risk Number: CPP/2018/003	20	16	
2 High (8-12)	Failure to achieve the outcomes of the Community Plan 2022-2032 Risk Number: CPP/2018/001	20	12	
(6 12)	Ineffective engagement and collaborative working with communities Risk Number: CPP/2018/002	20	12	
	Failure to implement integrated locality working structures which take a "whole systems approach" to deliver the priorities of the Community Plan and Neighbourhood Plans Risk Number: CPP/2018/008	16	9	
	Effective use of data owned by partners to support efficient collaborative working practices; to inform a shared understanding of communities; decision making processes and target resources to those most in need. Risk Number: CPP/2018/006	16	8	

4.2. Appendix 1 provides an update on the progress with the delivery of the actions in the 2022/2023 Risk Control Plan. The following table provides a summary of their status. Of the 20 actions in the plan: 14 are on target to deliver and 6 have not started. The progress update also highlights the actions that have been transferred to the new Risk Control action plan.

Status	Summary
Complete	There are <b>no actions</b> completed.
On target	<b>Fourteen actions</b> are currently deemed to be on target to deliver within the timescale set.
Not started	There are <b>six actions</b> currently on hold.
Minor slippage	There has been minor slippage for <b>no actions</b> .
Major slippage	There has been major slippage for <b>no actions</b> .

# 5. Monitoring and Reporting Arrangements

- 5.1. The Community Planning Progress Group will continue to progress actions and monitor and review the Risk Register and Risk Control Plan. All cards are reviewed annually, however, it should also be noted that risk scores and rankings may be amended if new information comes to light that allows the position to be re-assessed.
- 5.2. Any changes to the Risk Cards will be presented to the Board for approval. Following the annual review of the Risk Cards, the Board will also receive an Annual Risk Update Report.
- 5.3. The next planned review of the full Risk Register and Control Plan will take place during April 2023.

## 6. Employee Implications

6.1. There are no employee implications associated with this report.

# 7. Financial Implications

7.1. There are no financial implications associated with this report.

# 8. Climate Change, Sustainability and Environmental Implications

8.1. Climate change, sustainability and environmental risks have been identified for the partnership and these are outlined at 4.1. Controls and mitigation actions have been included in the relevant risk control cards and actions are included in the 2023/2024 programme of work. Progress is being monitored by the Progress Group and reported quarterly as part of the update contained in Appendix 1 to this report.

### 9. Other Implications

9.1. Failure to demonstrate that risk is actively considered and managed could adversely affect the delivery of the Community Plan and could affect the reputation of the Community Planning Partnership. The work undertaken to identify and review the Community Planning Partnership's strategic risks and to determine the risk controls and actions necessary enabled the Community Planning Partnership to manage the impact.

### 10. Equality Impact Assessment and Consultation Arrangements

10.1. There are no Equality Impact Assessment or consultation arrangement implications associated with this report.

# Paul Manning Executive Director (Finance and Corporate Resources) South Lanarkshire Council

22 February 2023

#### **Contact for Further Information**

If you would like further information, please contact:-

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# Community Planning Partnership – Risk Control Plan 2022/2023

Status update key: Not started Complete On target Minor slippage Major slippage/Failed to meet target

Key Risk	Action	Responsible person	Target completion date	Status update	Comments
Failure to achieve the outcomes of the Community Plan 2022 to 2032 (CPP/2018/001)	Communications to be developed to promote and increase awareness of the Community Plan with Partners, Businesses and Communities	CPP Communications Group	30/06/23	In Progress	This action is being progressed by the CPP Communications Group through the Community Plan Communications Workstream, work to date has included the development of animations on Community Planning and for Neighbourhood Planning areas; updates to the website to increase visibility of the Board; presentations to local groups; and a monthly Register of Interest for Community Partnerships.
	Establish Community Partnerships in the areas of Hamilton and East Kilbride	Community Engagement Team/ Partners	30/06/23	In Progress	The establishment of the Hamilton and East Kilbride Community Partnerships are now being progressed by the Partnership Community Development Officer. Two meetings of the East Kilbride partnership have been held and work continues to strengthen the membership of this group. Early discussions have taken place with community representatives in the Hamilton area to establish interest and membership.
	Implement the next phase of the review of Community Planning structures	Community Planning Outcomes Leads	30/06/23	In Progress	Action revised and carried forward from 2021-22 plan. The review of the Community Planning structures is progressing. The Outcomes Leads have been meeting regularly which included a workshop on 18 January 2023 to review the current structures, with new structure proposals being submitted to the Board on 22 March 2023.

Key Risk	Action	Responsible person	Target completion date	Status update	Comments
	Undertake a review of governance and accountability arrangements in line with the review of Community Planning structures	Community Planning Outcomes Leads/ Community Planning Team	30/06/23	In Progress	Action revised and carried forward from 2021- 22 plan. Revised governance arrangements for the CPP Board are in development and will be presented at the meeting in June 2023.
	Develop new Neighbourhood Plans in the areas of East Kilbride, Hamilton and Lanark	Community Engagement Team/Partners	31/12/23	In Progress	Eddlewood/Low Waters Neighbourhood Plan development carried over from 2021-22 plan. New officers in post and further discussions held with key groups in Eddlewood/Low Waters, Hamilton. Discussions held with Lanark Vision Group and specific engagement work in Smyllum, Lanark progressed. Initial discussions with a range of community groups in Greenhills, East Kilbride completed.
	Develop a process to ensure that the Board has clearer oversight of the resourcing of community planning initiatives (resource pooling is a requirement of the Community Empowerment Act – extract from SLC BVAR report April 2019)	Community Planning Outcomes Leads	31/12/23	Not started	Action carried forward from 2021-22 plan. This work is aligned to the locality working proposal that the Board has tasked the Outcomes Leads with. The focus of the group has been on reviewing the current CPP structures which is now complete, therefore this will be the focus of the next meeting which is scheduled to take place on 23 March 2023.
Ineffective engagement and collaborative working with communities (CPP/2018/002)	Work with South Lanarkshire Council (SLC) Planning Service to develop an Engagement and Participation statement (statutory planning requirement as part of the preparation of Local Development Plan 3).	SLC Planning Services/ Partners	30/06/23	In Progress	Carried forward from 2021-22 plan. Partners are working with Planning Services to progress this action. In addition, a review of the Community Participation and Engagement Group will be completed by the Progress Group at their meeting in March 2023.

Key Risk	Action	Responsible person	Target completion date	Status update	Comments
	Review the Community Planning website in line with the review of Community Planning	Community Planning and Governance Adviser	31/12/23	In Progress	Work is commencing to update the information pages on the website including the biographies of the CPP Board Members. Plans to update the look and functionality of the website will be delivered by the council's IT Team. This project has been added to their work plan for 2022-23.
	Dedicated capacity building and training support provided to the volunteers of the Community Partnerships (VASLan)	VASLan	30/09/24	Not started	This action is being progressed through the Community Plan Volunteering Workstream 2.
Failure to meet sustainable development principles and respond collectively to the climate and	Map and align all CPP priorities to the UN Sustainable Development Goals and identify local indicators for monitoring and reporting	Community Planning Progress Group	31/12/23	In Progress	A Climate Change and Sustainable Development Working Group has been established to map and align the CPP priorities to the UN Sustainable Development Goals. The first meeting of the group was held on 30 January 2023 and a terms of reference has been agreed.
nature emergencies (CPP/2018/003)	Partners to commit to a planned programme of activities to raise public awareness of climate and nature emergencies	Communications Group/ Sustainable Communities Engagement Officer	31/06/23	In Progress	Action revised and carried forward from 2021-22 plan. This action is being progressed through the Community Plan Climate and Nature Action Workstream. An initial meeting has taken place and actions for delivery agreed which are being progressed.
	Incorporate mitigation and enhancement measures identified through the Strategic Environmental Assessment into partnership plans	All partnership planning leads	31/03/24	In Progress	This action falls into various workstreams for 2023-24 and is being progressed.
Effective use of data owned by partners to support efficient	Data sharing assurance framework to be developed by the Partnership as part of the implementation of the	Outcomes Leads	31/12/23	Not started	Action revised and carried forward from 2021- 22 plan. This work is aligned to the locality working proposal and will be progressed by the Outcomes Leads group.

Key Risk	Action	Responsible person	Target completion date	Status update	Comments
collaborative working	new collaborative working methods				
practices; to inform a shared understanding of communities; decision making processes and	Privacy Impact Screening to be undertaken by the Partnership as part of the implementation of the new collaborative working methods	Outcomes Leads/ Progress Group	31/12/23	Not started	The Outcomes Leads and Progress Group have been meeting regularly and work is progressing to undertake a Privacy Impact Screening. Once completed, an update on this exercise will be submitted to a future CPP Board.
target resources to those most in need. (CPP/2018/006)	Data sharing protocols/agreements to be developed as part of the implementation of the new collaborative working methods	Progress Group	31/12/23	In Progress	This action is being progressed through the Community Plan Information Sharing Workstream. A meeting was held on 6 February 2023 to learn more about the Lanarkshire Data Intelligence Hub that is being developed.
Failure to implement integrated locality working structures which take a 'whole	All Thematic Partnership groups to review current planning and delivery arrangements and prepare a transition plan to locality working	Thematic Groups/ Outcomes Leads	31/01/23	In Progress	The review of the Thematic Partnership groups is progressing. The Outcomes/ Thematic Leads have been reviewing current planning and delivery arrangements and considering the transition to locality working.
systems approach' to deliver the priorities of the	Develop a locality delivery model proposal and implementation plan	Community Planning Outcomes Leads	31/03/23	In Progress	At the meeting in December 2022, the Outcomes Leads discussed current locality delivery models. This will be the focus of the group at their meeting on 23 March 2023.
Community Plan and Neighbourhood Plan (CPP/2018/008)	Evaluate sustainable service delivery models such as the "whole person" and "whole family" approaches	Community Planning Outcomes Leads	31/03/23	In Progress	At the meeting in December, the Outcomes Leads considered different service delivery models. This will be the focus of the group at their meeting on 23 March 2023.
National and Global Challenges (CPP/2022/001)	Work with Community Partnerships to develop a framework for creating community resilience plans	Community Planning Team	31/12/23	Not started	Action revised and carried forward from 2021- 22 plan. This action is being progressed through the Community Plan Local Planning Workstream.

Key Risk	Action	Responsible person	Target completion date	Status update	Comments
	(including plans for food security and climate change)				
	Partners to support communities to develop resilience plans	Community Engagement Manager/ Resilience Advisor	31/03/24	Not started	Action revised and carried forward from 2021- 22 plan. This action is being progressed through the Community Plan Local Planning Workstream.



# Report

7

Report to: Partnership Board
Date of Meeting: 22 March 2023

Report by: Director, Health and Social Care, South Lanarkshire

**Health and Social Care Partnership** 

Subject: South Lanarkshire Integration Joint Board Annual

Performance Report 2021/2022

#### 1. Purpose of Report

1.1. The purpose of the report is to:-

 present the South Lanarkshire Integration Joint Board's Annual Performance Report 2021/2022

#### 2. Recommendation(s)

- 2.1. The Partnership Board is asked to approve the following recommendation:-
  - (1) that the content of the report, be noted

#### 3. Background

- 3.1. Section 42 of the Public Bodies (Joint Working) (Scotland) Act 2014 requires that Annual Performance Reports (APRs) are prepared by an Integration Authority, for example, the Integration Joint Board (IJB) in a South Lanarkshire context. The 2014 Act obliges that the APR should cover the preceding year's activity and be published 4 months after the end of that reporting year.
- 3.2. The purpose of the APR is to ensure that performance is open and accountable, whilst at the same time providing an overall assessment of performance in relation to planning and carrying out integration functions. The APR is also of interest to the Health Board and South Lanarkshire Council in monitoring the success of the integration arrangements they have put in place, as per the Integration Scheme.
- 3.3. The Scottish Government issued Guidance for APRs in March 2016, with recommended areas for inclusion, including:-
  - a summary of progress against the 9 National Health outcomes using as a minimum the 23 core national performance indicators; and
  - financial performance and best value

### 4. Annual Performance Report 2021/2022

- 4.1. The IJBs Annual Performance Report 2021/2022 is attached, following agreement at the IJB on 13 December 2022.
- 4.2. As with previous years, this APR 2021/2022 is aligned to reporting progress against the intentions outlined in the Strategic Commissioning Plan for that given year. This APR covers the final year of the 2019 to 2022 Strategic Commissioning Plan.

- 4.3. The Scottish Government has advised that similar to last year, IJBs can delay the release of their APR if they wish and as laid out in the Coronavirus Scotland Act (2020).
- 4.4. Audit Scotland has previously made recommendations to the IJB relating to enhancing the public accessibility of its formal publications, notably by encouraging greater use of infographics where appropriate.

#### 5. Employee Implications

5.1. There are no employee implications associated with this report.

#### 6. Financial Implications

- 6.1. The APR includes information on financial performance and best value.
- 6.2. The IJB's appointed External Auditor, Audit Scotland, is required to supply an audit certificate outlining the findings of the audit process undertaken in relation to the IJB's Annual Accounts 2021/2022. The External Auditor's Annual Audit Report 2021/2022 was duly completed and then presented to and approved at, the IJB Performance and Audit Sub Committee (PASC) meeting of 12 October 2022 in advance of the statutory publication timescale of 31 October 2022.
- 6.3. The External Auditor concluded that the financial statements of the South Lanarkshire IJB for 2021/2022 give a true and fair view of the state of affairs and of its net expenditure for the year and has therefore, issued an unqualified independent Auditor's Report. This assurance is consequently reflected within the attached APR for that same period.
- 6.4. The External Auditors key messages include:
  - effective governance and decision-making arrangements were in place during 2021/2022. IJBs across Scotland were operating in a volatile and challenging environment in 2021/2022. The South Lanarkshire IJB had to prioritise its health and social care response to the Covid-19 pandemic against the backdrop of workforce and financial challenges that impacted on its capacity to progress its planned service developments
  - the IJB has enhanced the openness and transparency of its activities and decision-making through the introduction of live online streaming of the IJB and the PASC meetings
  - the IJB's effective planning and communication helped in managing the system-wide health and social care system pressures, including acute service pressures, experienced during December 2021 and January 2022. The IJB Chief Officer and their team, through both partners, created a prioritisation framework that was reflective of the challenges it faced, with a focus on its most vulnerable citizens. The Scottish Government circulated this framework to other Joint Boards noting it as a template for good practice

#### 7. Climate Change, Sustainability and Environmental Implications

7.1. There are no implications for climate change, sustainability or the environment in terms of the information contained in this report.

#### 8. Other Implications

8.1. The APR presents progress in a range of areas that contribute to the mitigation of a number of risks within the IJB Risk Register, notably:-

- demand pressures (very high)
- financial sustainability (very high)
- external provider resilience (high)
- public protection (medium)
- public sector duties (medium)
- transformation (medium)
- 8.2. The APR 2021/2022 is aligned to reporting progress against the final year of the 2019 to 2022 Strategic Commissioning Plan.
- 8.3. There are no other issues associated with this report.

#### 9. Equality Impact Assessment and Consultation Arrangements

- 9.1. This report does not introduce a new policy, function or strategy or recommend a change to an existing policy, function or strategy and therefore, no impact assessment is required.
- 9.2. The APR 2021/2022 is aligned to reporting progress against the final year of the 2019 to 2022 Strategic Commissioning Plan which was fully consulted upon.

### Soumen Sengupta Director, Health and Social Care, South Lanarkshire Health and Social Care Partnership

22 February 2023

#### **Contact for Further Information**

If you would like further information, please contact:-

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# South Lanarkshire Integration Joint Board 2021/22 Annual Performance Report

















# Our Vision is

Working together to improve health and wellbeing in the community with the community



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# 1. Foreword

We write these opening remarks at a time when the environment our teams and partners operate is more challenging than anything we have encountered in our entire history.

Influenza. The cost of living crisis. Increasing morbidity as people live longer. The continued impact of Covid-19, and the many implications the pandemic has had... These are just some of the combining factors, constituting a maelstrom of unparalleled pressure that's enveloped every facet of the health and social care system.

With that 'here and now in mind', with our unmitigated focus on safely negotiating matters in hand, the publication of an Annual Performance Report (APR), which reflects on the previous financial year (1 April 2021 and 31 March 2022) could, understandably, seem somewhat of an unnecessary exercise, perhaps surplus to the pressing demands of the current, unprecedented situation.

Yet this a hugely important and valuable document, now more than ever.

# Why?

As you would expect, and as required of our organisation, this report covers all the statutory/ governance requirements relating to performance. It also sets the scene for going forward; we endeavour to maintain the wellbeing of the workforce; we continue to invest in key areas to address the increased demand for services while looking at how to redesign services to maximise the use of available resources. Of course, our Strategic Commissioning Plan has now been refreshed to cover the period 2022/2025 along with a Strategic Needs Analysis.

Crucially, the rigour and spirit of our Partnership is a golden thread woven throughout the following pages. As we touch on in section 3, the robust and unbreakable fabric of that partnership has prevailed despite pressures that have been nothing short of manifold (or to use a now, well-worn phrase 'unprecedented'). Over the course of the year, we've encountered well-publicised, national challenges around workforce supply, the continued adversity of the COVID-19 pandemic and everincreasing demand, to name but a few.

Yet, in this report, examples abound of improvement and innovation that show that teams have done so much more than "just cope". Indeed, at the time of writing, and as a result of those efforts, we have a number of areas of work that in contention for numerous high-profile awards and are the subject of positive national interest.

There's so much to be proud of and we thank our staff and partners for their ongoing commitment. We also recognise that in the current conditions any sense of battle weariness would be completely understandable (to put it mildly) within our staff groups, partners and communities.

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This report acts as a reminder of the value of true partnership – and working together in tough times, united by a common purpose. Right across our services, teams and professions, quality – and resilience – is borne out of mutual respect and support for each other; an emphasis on evidence-based and solution-orientated collaboration; and, fundamentally a unified commitment to service users/patients, their carers and the communities we serve.

And, finally, to answer the question above . . .

As much as this document is a look at the rearview mirror, the concrete evidence of outstanding achievement and exemplary professionalism is a source of renewed confidence - and bodes well - for whatever twists and turns we have to collectively negotiate in the road ahead.



Lesley McDonald Chair, South Lanarkshire Integration Joint Board



Margaret Walker Vice Chair, South Lanarkshire Integration Joint Board



Soumen Sengupta
Chief Officer,
South Lanarkshire
Integration Joint Board

# 2. The role of the integration joint board

**Integration** Joint Board (Strategic)

- Formal public body
- Develops and leads the strategy for Health and Social Care through the Strategic Commissioning Plan
- Issues 'Directions' to SLC and NHSL

**Health and Social Care Partnership** (Operational)

- Takes forward the operational implementation of the plan on behalf of the parties – SLC and NHSL
- Provides assurance to the IJB and the parties on progress with the implementation of the plan

# 3. Our progress: moving forward in the most challenging period on record

The progress made by the SLHSCP on the strategic commissioning intentions and the key performance indicators are reported regularly to the IJB which can be accessed from the HSCP website.

2021/2022 represented a period where we not only made marked, concrete progress against our strategic priorities – we also established nationally-recognised good practice across many disciplines.

In any 'ordinary' year, these achievements would be noteworthy. It should be emphasised, however, that these milestones were attained despite a maelstrom of challenge. Variant strains of Covid-19, staffing challenges, fluctuating availability of resources combining with wider societal conditions and the increased acuity of people - both in hospital and in the community – all added significant additional pressure on our health and social care system.

These pressures have been formally noted in the Audit Scotland Reports on Social Care and the NHS in Scotland. See: Social care briefing | Audit Scotland (bit.ly/social-care-briefing) and NHS in Scotland 2021 | Audit Scotland (bit.ly/nhs-in-scotland-2021)

Testament to the resilience, drive and commitment of our staff and partners, the following quick-guide fact file provides a 'snapshot' of objectives attained, progress made and the continued evolution of safe, innovative and highly effective health and care - during the most challenging period on record.



# 4. Fact file: what we did to meet our strategic priorities

## Strategic priority:

Supporting the delivery of core and statutory duties

### What we did:

# Protected our most vulnerable and our staff

- The safety of those in our care and of our staff is our fundamental priority. A prioritisation framework was established, which took all available information to inform live decision making on the deployment of resources to prioritise support to the most vulnerable in our communities.
- The Scottish Government circulated the approach to other IJBs noting it as a 'template for good practice.'

## Kept people safe

- At the turn of the year, health and care services across South Lanarkshire were faced with escalating pressures, particularly pronounced amongst the care at home workforce.
- A range of measures were activated to prioritise community health and care provision for those people at most risk within local communities with Care at Home recommencing on a careful footing to reintroduce full supports.

# Invested in an interactive tool to assist adult support and protection decision making for vulnerable adults

 The app was successfully downloaded by partners across South Lanarkshire including over
 1000 care at home staff as part of the pilot stage.



Protecting vulnerable adults





# Established a Partnership-wide daily safety briefing

 A daily safety brief involving district nurses, allied health professionals, social workers and care at home staff enabled partners to come together to discuss patient safety concerns, supporting a collaborative approach to risk assessment and risk management in the delivery of person-centred care.

# Launched a campaign against violence and aggression

Health and social care continues to be a positive, vibrant and rewarding sector to work in, whether that be in primary care, community, hospital or with one of our partners. As much as it's very challenging it is very rewarding – most people are patient and very appreciative. Sadly, however, during the period we continued to hear reports from our staff that they are on the receiving-end of unpalatable behaviours from a minority.

 A high-profile campaign featuring staff from South Lanarkshire HSCP taking a stand against those who direct any form of abuse to health and social care professionals can be viewed here: https://vimeo.com/682751507

# Strategic priority:

Improve unscheduled care

### What we did:

- Progressed the Discharge without Delay (DWD) programme and Home First
  - Home First is a key part to our local response to the pressures in health and social care. It is based on three elements. Firstly, people can be cared for at home (or as close to home as possible). Secondly, prevention of avoidable admissions to hospital and thirdly, where hospital admission is necessary, Home First seeks to support timely discharge.
- We boosted the capacity of local integrated supported teams (ICST) with an initial investment package of £4 million

which included additional nursing staff. ICSTs combine the expertise of a variety of health and social care professionals working together.

 Multi-agency Home First teams have also been established in Lanarkshire's hospitals.

Their work is part of the discharge without delay (DwD) programme, which aims to establish a clear timeframe of when someone will go home - at the earliest possible stage - with community, hospital staff and other partners working together closely. Between November 2021 and May 2022 90 patients were discharged from hospital through Home First. Of those patients requiring a care at home package

42% were either stopped or reduced following assessment.

For those requiring end of life care patients were provided with holistic care with most patients able to die at home.

• The End-of-Life pathway team, who provide holistic care to patients approaching end of life within a homely setting, are also a key part of the approach. They work on the premise that no end-of-life care patients should suffer unnecessary delays in their discharge from hospital and that all health and social care needs will be delivered by the community nursing team.

**Note:** In the summer 2022 members of South Lanarkshire Integration Joint Board (IJB) showed their support for the ongoing phase, approving £5.428m of additional investment to consolidate progress made. South Lanarkshire Health and Social Care Partnership's (SLHSCP) Home First triumphed in the Integrated Care category in the 2022 Scottish Health Awards. The evening recognises excellence across health and social care services.

# **Case Study**

Assessing a person in their own familiar environment, as opposed to a clinical setting, can be less stressful for them. In turn, that enables staff to gather a much more accurate picture of a person's needs. This is crucially important to ensuring the right package of care is set out, whilst supporting independence. When Jessie Turner was admitted to hospital last year having suffered a stroke, she feared she might not return to her Cambuslang home. Having only just recovered from a hip operation, the still active 94-year-old was convinced that her much-prized independence was at risk. Thanks to the Home First programme, she has been able to recover and rehabilitate in the comfort and security of the house she's lived in for decades.

I don't know where I would be without the carers who come in every day, said Jessie." "I feel so fortunate. Thanks to Home First, my home carers, the hospital physiotherapists, and occupational therapists all worked together and planned things so that I could not only get back to my home but live well there.

"Having this team of people in my life has made more difference than I could ever have imagined, medically, practically and emotionally and I cannot thank them enough. It's been life changing. 🕊

Read Jessie's full story: bit.ly/jessie-praises-care.



## Strategic priority:

To promote self-care/management and mental health and wellbeing

### What we did:

# Launched a Suicide Prevention app

• The app has been downloaded 1,498 times and has useful information to help keep people safe and provide guidance on how to look out for others.

# Supported adults in their recovery with alcohol and drug misuse

 The Community Addiction and Recovery Service (CAReS) brought together NHS and SLC staff to form South Lanarkshire's first integrated addictions service to support adults with their recovery from problematic alcohol and drug use. The service will provide assessments and interventions to assist individuals in better managing their alcohol and drug-use.

# Supported people through assistive technology

Demand for assistive technology increased by



with **2287** assistive technology items installed during 2021/22.

Care and Repair technicians carried out

2046 assistive technology visits

to community alarm service users' homes during 2021/22, and increase by



on the previous year.

3/%





with 900 visits completed during 2021/22.

## Fire safety sensors and falls detectors

were the most frequently requested assistive technology peripherals in 2021/22.



## Strategic priority:

To promote early intervention, prevention and health improvement

#### What we did:

Supported children and young people with complex needs in self-care through on-line videos



 2021/22 saw an increase in requests for occupational therapy for children and young people by 25%. The use of on-line videos increased our capacity and reduced waiting times for more specialist occupational therapy interventions which has transformed how families receive early support.

# Supported safe care for people in care homes



In Lanarkshire, the Care Home Assurance Tactical Group (CHAT), composed of senior health board,

local authority and care home representatives, was established in the early stages of the pandemic to support care homes negotiate the many challenges Covid presented and improve the healthcare for adults and older people living in care homes and to support staff.



#### This included:

- Infection Prevention and Control (IPC) resources were increased with advice, guidance and support. Where necessary focused work could be undertaken on the prevention of infection.
- While some measures changed or stepped down as the infection rate reduced, vaccination measures have been successful, CHAT continued to support care homes jointly with other arranged visits to ensure monitoring, assurance and support as well as strengthening the partnership working relationship.
- This group coordinated the COVID-19 and Flu vaccination programme for care home residents and staff ensuring they were prioritised. CHAT monitor individual care home data, support and encourage uptake to ensure high levels of compliance.

## Supported care home staff wellbeing

- Recognising the challenges the care home workforce was facing in the early stages of the pandemic, a number of key staff working alongside Lanarkshire's care homes responded proactively; by forming a wellbeing group. The group was set up to tailor supports that would be effective, targeted and available to all care home staff, regardless of role or employer/owner.
- The group is made up of representatives from North and South Lanarkshire HSCPs, NHS Lanarkshire, Scottish Care and, most importantly, members of the frontline care home workforce themselves. Nursing staff, clinical psychologists and a communication adviser supported (and are part of this team too).
- The group's aim has been to ensure care home staff are supported. This has ranged from the provision of simple wellbeing tools, supporting and nurturing a culture of natural peer-to-peer support . . . to clear access to clinical support for those who require mental health assessment and intervention.

**Note:** The Care Home Wellbeing Group were finalists at the 2022 Scottish Health Awards for the Care for Mental Health Award. The approach has been recognised as good practice across the UK.

# **Progressed the Primary Care** Improvement Plan (PCIP)

PCIP supports the delivery of the national 2018 General Medical Services (GMS) contract which, in essence. aims to refocus the role of GPs as expert medical generalists - working with a wider team to provide more care in the community.

#### **Key achievements included:**

• The community link worker (CLW) programme was implemented and rolled out during the pandemic. A CLW is a non-clinical practitioner aligned to a cluster of GP practices who works directly with patients to help them navigate and engage with wider services. They often serve a socio-economically deprived community or assist patients who need support because of the complexity of their conditions.

**CLWs** supported almost 5000 local people since the service was set up in March 2021.

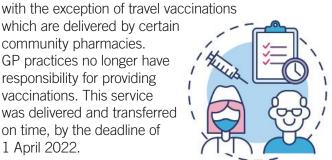
 Improved outpatient musculoskeletal physiotherapy 15% of total demand for outpatient musculoskeletal physiotherapy is from patients

with knee symptoms. The pandemic accelerated improvement work with this cohort of patients with the establishment of a new pathway. To date

**306** patients with knee Osteo Arthritis (OA) are being managed through this work. This also builds on the MSK Website where information and evidence based advice and exercise for 18 common conditions, including knee OA, is available for patients and clinicians to help manage MSK conditions.

 Achieved the vaccination transformation programme All vaccinations are now provided by NHS Lanarkshire's vaccination service -

which are delivered by certain community pharmacies. GP practices no longer have responsibility for providing vaccinations. This service was delivered and transferred on time, by the deadline of 1 April 2022.



# **Strategic priority:** Supporting carers

### What we did:

- Continued to work in partnership with carers organisations. Recognising the important contribution of informal/unpaid carers a Carers Partnership Group meets regularly consisting of a wide range of third sector organisations and is progressing the development of a new South Lanarkshire Carers Strategy.
- Contributed to the Care Inspectorate Carer Survey on carers experiences of adult social care services in supporting carers to maintain their quality of life.
- In January 2022, the Scottish Government announced additional funding for local Carers Centres to expand vital support services for unpaid carers during the winter period. Shared Care Scotland distributed this funding through Time to Live delivery partners. Lanarkshire Carers is the Time to Live delivery partner for Lanarkshire. Key findings from Winter funding impact report (April 2022) highlighted the following:
  - o 949 carers benefitted from Carers Winter Funding Package in Lanarkshire
  - o 781 individual grants awarded to carers
  - £268,554 worth of individual grants awarded, paid directly to carers within 14 days of receipt of payment information



South Lanarkshire Young Carers (SLYC)
 Action for Children have 99 young
 carers registered with the service.

Young carers have been supported to access funding to support them in their caring role. Awareness raising through partnered schools has identified new young carers. In February 2022 SLYC successfully applied for winter wellbeing funding which was used to provide breaks and enhancing gaming.

# Strategic priority:

The provision of suitable and sustainable housing and delivering intermediate care

What we did:
Allocated
20

# technology enabled homes

 Within the Blantyre Care development, 8 one-bedroom bungalows and 12 one- and two-bedroom flats were allocated to tenants based on assessed need and defined eligibility criteria. The homes were designed to be fully accessible and embrace modern technology solutions for independent living. These solutions range from simple ideas that you would find in any smart home (such as voice activated lights) to more advanced and specialised equipment (such as for fall detection).

**Note:** At the Chartered Institute of Housing Excellence Awards 2022, the technology-enabled housing within the Blantyre development won the award for Excellence in Health and Wellbeing, recognising the work undertaken during the period of this APR. South Lanarkshire's Health and Social Care Partnership have been working in collaboration with the council's Housing and Technical Resources and Cruden Building (Scotland) Limited on the multi-million-pound development, supported by funding from the Scottish Government.

# **Case Study**

Ms M, who moved into a tech enabled home said she loves it but couldn't believe it was just for her and gave the development a ringing endorsement. Due to her disability Ms M requires a wheelchair and said:

It is the most beautiful wee house that I have moved into. The kitchen is massive I thought they had made a mistake and given me a home like this, but it was for me. "I really love it. I feel a lot of contentment in here." "I have had loads of visitors, and I am really grateful to all the friends who helped make my move so easy. 99

To make things happen our key enablers:

# Supported our workforce

- Our workforce is our largest resource therefore maintaining the safety of the workforce, including provision of wellbeing support, has been paramount. Access to wellbeing supports have been made available to all staff such as wellbeing seminars, self-help guides and educational programmes alongside regular management contact to support physical and mental wellbeing.
- We protected our staff by making sure they had access to PPE and provided rest areas to support their wellbeing.

## Advanced our learning

 We advanced our learning and work with a number of academic institutions. Successful student placements with Glasgow Caledonian University (GCU) in 2021 by the physiotherapy service has led to offering

38 level 3 students an unpaid placement within NHS Lanarkshire for eight weeks in 2022.

 Five clinical educators were seconded for one day a week over five months which led to changes in clinical practice and the educators redesigned the placement approach. Meanwhile, in the field of research, developments with GCU include falls and rehabilitation. physiotherapy and podiatry. Research with Strathclyde university include stroke and diabetic foot ulceration.

### **Ensured organisational resilience**

- Partnership debriefing allowed the sharing of information on the challenges and key lessons for partners involved in the response to the COVID pandemic within the Lanarkshire Resilience Partnership.
- Representatives across the HSCP were actively involved throughout NHS Lanarkshire's Strategic Command Structure. This ensured alignment of approach, support and communication throughout the period.

# Increased public access to the IJB by making use of technology

 To enhance openness and transparency the IJB have improved accessibility of meetings. From March meetings of the IJB and the Performance and Audit Sub-Committees were livestreamed with recordings made available on South Lanarkshire Council's YouTube channel.

## **Reviewed our Integration Scheme**

 A review of the South Lanarkshire Integration Scheme was undertaken in 2021/2022 completed in accordance with statutory requirements resulting in no material changes to delegated functions.

# 5. Strategic Overview

Performance improvement objectives are wide ranging and take account of complex national legislation and strategic priorities. The Public Bodies (Joint Working) (Scotland) Act 2014 sets out the framework for integrating health and social care. There is a range of other legislation, policies, guidance and proposals which have a bearing on the work that the IJB progresses, and these are listed in detail in the following document available here: https://bit.ly/3W2lyMi.



# 6. Governance and accountability

The governance framework within the IJB is set out in the South Lanarkshire IJB Code of Corporate Governance which comprises of the systems, processes, culture and values by which the IJB is directed and controlled.

# The IJB has well-established governance and decision-making arrangements in place.

The governance structure for South Lanarkshire HSCP provides a robust and streamlined process for efficient and effective Partnership decision making. The IJB holds the ultimate decision-making and commissioning authority, with its assurance responsibilities strengthened by the important scrutiny provided by its Performance and Audit Sub-Committee (PASC).

The Strategic Commissioning Group (SCG) is a multiagency forum comprised of professional key leaders across the HSCP, South Lanarkshire Council, NHS Lanarkshire and Third, Independent and Carers sectors. The group provides support and delivery of the thirteen priorities and national health and wellbeing outcomes of our SLHSCP Strategic Commissioning Plan.

It also ensures the delivery of NHS Lanarkshire objectives in relation to service transformation and financial prudence as well as relevant elements of South Lanarkshire Council's Connect Plan 2017/2022. One function of the SCG is to ensure effective links to each of our four localities.

In 2021/22 the IJB has reviewed and updated its Integration Scheme, had its Records Management Plan approved by the Keeper of the Records, and submitted a climate change and sustainability statement.

# 7. Risk

The IJB has undertaken significant work to understand the importance of risk appetite and risk tolerance relating to the implementation of its strategic priorities. It is recognised by the IJB that there cannot be a 'one size fits all' approach to this as it will be very much assessed depending on the strategic priority under consideration. For example, where statutory imperatives require to be fully discharged, the IJB may take a more cautious approach but conversely in terms of pursuing an early intervention and prevention strategy, the IJB may be more open and stretch its overall appetite/tolerance. With this in mind, the IJB will have a flexible approach to risk appetite and tolerance, which will be considered on a case-by-case basis and regularly reviewed by the IJB and the supporting Sub-Committee structure.

The IJB regularly reviews its Risk Register through its Performance and Audit Sub-Committee. As the IJB and the HSCP have matured it is currently undertaking an exercise to review all risks in line with the new Strategic Commissioning Plan 2022/2025. This aligns to the review of strategic directions which was undertaken and reported to the IJB on 29 March 2022. Going forward into 2022/23 our key risks highlight the challenges presented in this report.

They are identified as follows:

## Very High or High Risks

- Demand pressures
- Workforce availability
- Financial sustainability
- External provider resilience

### Medium/Lower Risks

- Public Protection
- Public Sector Duties
- Transformation
- National Care Service

# 8. Performance against national indicators

The IJB seeks to promote a culture of continuous improvement to deliver better outcomes for individuals and communities. Our Performance Management Framework provides the structure by which the IJB can make informed decisions on future priorities, using performance information to identify and drive improvement work.

A core suite of indicators has been agreed nationally to ensure consistency across all IJB areas. Nine of these indicators are survey based or qualitative measures which are gathered every two years from the national Health and Social Care experience survey, with the remaining indicators being regular health and social care performance measures.

A summary of the MSG (Ministerial Steering Group) indicators in South Lanarkshire for currently available data showing the year-on-year comparison between April 2021 and March 2022 is detailed below.

The performance trends below are reflective of the fact that COVID-19 restrictions significantly impacted more on access to services in the year 2020/2021 when compared with 2021/2022.

# Ministerial Strategic Group (MSG) Indicators

MSG Indicator	2017/18	2018/19	2019/20	2020/21	2021/22
Number of emergency admissions	39,661	40,996	40,460	32,537	37,044
Number of unscheduled hospital bed days (acute specialties)	229,726	233,385	238,503	200,687*	238,260
Number of A&E attendances	105,876	109,627	110,095	83,441	104,080
Acute bed days lost to delayed discharges	41,187	38,473	46,570	22,585	35,941
% of last six months of life spent in Community setting*	87.6%	88.5%	88.2%	90.8%	Not available
Balance of care: Percentage of 75+ population at home unsupported*	83.5%	83.0%	83.6%	84.7%	Not available

<sup>\*</sup>Please note that figures presented will not take into account the full impact of COVID-19 during 2020/21 and 2021/22.

National Indicator	2019/20	2021/22
Percentage of adults able to look after their health very well or quite well	92.1%	89.9%
Percentage of adults supported at home who agreed that they are supported to live as independently as possible	84.2%	82.2%
Percentage of adults supported at home who agreed that they had a say in how their help, care, or support was provided	75.3%	65.6%
Percentage of adults supported at home who agreed that their health and social care services seemed to be well co-ordinated	70.5%	64.3%
Total % of adults receiving any care or support who rated it as excellent or good	80.5%	70.2%
Percentage of people with positive experience of the care provided by their GP practice	73.2%	56.4%
Percentage of adults supported at home who agree that their services and support had an impact on improving or maintaining their quality of life	78.1%	80%
Total combined % carers who feel supported to continue in their caring role	31.1%	28.7%
Percentage of adults supported at home who agreed they felt safe	82.0%	80.7%

National Indicator	2019/20	2020/21	2021/22	Comments
*Premature mortality rate per 100,000 persons	430.5	493.4	472*	Premature mortality rates have improved since last year but remain higher than 2019/20. Premature mortality rates are above Scotland levels during 2021 and remain heavily influenced by Covid.
*Emergency admission rate (per 100,000 population)	14,222	11,999	12,840	Emergency admission rates have increased since 2020/21. This can be attributed to the impact of the pandemic. This is true across Scotland as a whole. However, it is anticipated that the development of the Urgent Care Pathway will have a positive impact on unscheduled care performance.
*Emergency bed day rate (per 100,000 population)	123,085	97,662	115,799	Emergency Bed day rates have increased for SL residents and above the Scotland level. This indicator has been affected by the Covid emergency.
*Emergency readmissions to hospital within 28 days of discharge (rate per 1,000 discharges)	97	112	103	The rate of emergency readmissions is below the average level for Scotland, and the rate for SL residents has decreased since last year.

National Indicator	2019/20	2020/21	2021/22	Comments
*Proportion of last 6 months of life spent at home or in a community setting	88.2%	90.8%	*89.5%	One of the key strategies for the HSCP is shifting the balance of care from hospital to community settings. The Partnership continues to make steady progress towards this aim.
*Falls rate per 1,000 population aged 65+	21.5	19.3	*22.4	Falls can have a significant impact on quality of life. We have developed a falls action plan and organised services to support the prevention of falls. Performance has slightly decreased against this indicator. However, it is performing well against the Scotland rate.
*Proportion of care services graded 'good' (4) or better in Care Inspectorate inspections	79.9%	80.1%	76.1%	Performance has declined in this area but is above the Scotland level.
*Percentage of adults with intensive care needs receiving care at home	63.7%	63.4%	64.8%*	People want to stay at home for as long as possible rather than care home or hospital. We have steadily improved our performance and intend to improve through actions outlined in our Strategic Commissioning Plan 2022-2025.
Number of days people spend in hospital when they are ready to be discharged (per 1,000 population)	1,156	544	910	This has been an indicator which has been a major focus for the HSCP. Working in partnership with NHS and Social Care has shifted reliance on hospital care. 2021/22 rates will be heavily impacted by Covid.
**Percentage of health and care resource spent on hospital stays where the patient was admitted in an emergency	23.7%	19.0%	23.0%	SL H&SCP strategic commissioning plan outlines how we intend to develop strong community services to reduce the number of unplanned admissions.

<sup>\*</sup>For indicators 11, 12, 13, 14, 15, 16 and 18, Calendar year 2021 is used here as a proxy for 2021/22 due to the national data for 2021/22 being incomplete. We have done this following guidance issued by Public Health Scotland to all Health and Social Care Partnerships. Figures presented may not fully reflect activity during 2021/22 due to the varying impact of COVID-19 at different points of the pandemic.

<sup>\*\*</sup>For Indicator 20 NHS Boards were not able to provide detailed cost information for 2020/21 due to changes in service delivery during the pandemic. As a result, Public Health Scotland have not provided information for indicator 20 beyond 2019/20. PHS previously published information to calendar year 2020 using costs from 2019/20 as a proxy but, given the impact of the COVID-19 pandemic on activity and expenditure, Public Health Scotland no longer consider this appropriate.

# 9. Financial Performance 2021/22

# Financial Performance 2021/22

IJBs across Scotland were operating in a volatile and challenging environment in 2021/2022. The South Lanarkshire IJB had to prioritise its health and social care response to the Covid-19 pandemic against the backdrop of workforce and financial challenges that impacted on its capacity to progress its planned service developments.

The financial envelope available to the IJB in 2021/2022 totalled £633.837m. The South Lanarkshire Council partner contribution was £146.735m. The NHS Lanarkshire partner contribution was £487.102m and included resource transfer funding and social care funding which was transferred to the South Lanarkshire Council partner to support expenditure across Social Care and Housing Services.

Financial information is part of our performance management framework with regular reporting of financial performance to the IJB. National Health and Wellbeing Outcome 9 also requires resources to be used effectively and efficiently in the provision of health and social care services. The resources available to the IJB to deliver the delegated functions set out in the Integration Scheme and the Strategic Commissioning Plan (SCP) are comprised of the financial contributions from South Lanarkshire Council (SLC) and NHS Lanarkshire (NHSL). The financial position for public services continues to be challenging. Notwithstanding these pressures, within the financial envelope available to each partner and following a process of consultation, in March 2021 the IJB agreed a financial plan 2021/2022 to ensure a balanced budget was achieved by 31 March 2022. The detail of this plan is available here: https://bit.ly/3QvVAzL.

# The IJB Financial Position at 31 March 2022

The financial monitoring report for the year ended 31 March 2022 confirmed an underspend of £63.9m (NHSL - £57.1m; SLC £6.8m). The total SLC underspend was £8.8m and £2m funding was returned to the SLC partner, resulting in and underspend of £6.8m for the IJB. The main underspends were as follows:

£33.2m of uncommitted 2021/2022 Covid-19 funding retained to meet Covid-19 costs in 2022/2023



£9.8m in respect of the Primary Care Improvement funding



£3.0m in respect of the Alcohol and Drug Partnership funding



£1.2m in respect of the additional funding from Scottish Government for Multi-Disciplinary teams



£4.9m on services hosted by South Lanarkshire IJB



£5.0m budgets within Health Care Services



# 10. Looking to the future

£3.7m in respect of the additional funding from Scottish Government for expanding Care at Home capacity



Alongside the continued demands of the pandemic, we planned for the future and undertook considerable engagement with stakeholders to develop a new Strategic Commissioning Plan 2022/2025 from August 2021 through to its approval on 25 March 2022. This activity has been favourably audited. Read full audit report here: bit.ly/SLIJB-meeting-papers-20-september.

£1.3m in respect of the additional funding from **Scottish Government for** interim care



Our plan on a page provides a clear summary (overleaf).



£0.9m of uncommitted funding for future strategic commissioning plan priorities





The Scottish Government allocated funding in March 2022 for Covid-19 costs incurred in 2021/2022 and for future years. The balance of the funding at 31 March 2022 of £33.2m was transferred to an earmarked reserve (ring fenced funding). The underspend of £9.8m on the Primary Care Improvement funding was also transferred to an earmarked reserve (ring fenced funding) at the year end.

In October 2021, the Scottish Government announced funding of £300m in response to winter planning and system pressure work that had been undertaken. The underspends in relation to this funding are referenced above and were transferred to both an earmarked reserve (voluntary) and the contingency reserve.



# South Lanarkshire Integration Joint Board Strategic Commissioning Plan Section 2: Pla

2022-25

# Plan on a page

Vision:

Working together to improve health and wellbeing in the community — with the community

Values:

**Empathy** 

**Empower** 

**Elevate** 



https://vimeo.com/689689109/cb5228bd69



- Changing needs of the population
- Meeting the needs of all our communities fairly and equally
- Applying evidence of what works
- Best use of the public pound
- Feedback from our communities what is important to people

# Our priorities

**Priority 1:** Sustaining statutory social care and core health care functions

**Priority 2:** Greater emphasis on early intervention, prevention and inequalities

**Priority 3:** Addressing mental health and addictions

**Priority 4:** Improving unscheduled care and optimising intermediate care

**Priority 5:** Supporting carers

**Priority 6:** Promoting self-care and self-management including technology enabled care

**Priority 7:** Improving transitional arrangements

**Priority 8:** Facilitating single point of access and increasing access to seven-day services

**Priority 9:** Investing in enablers to support integration

**Priority 10:** Promoting suitable and sustainable housing

**Priority 11:** Contributing to homelessness prevention and reduction

Priority 12: Responding to the impact of the COVID-19 pandemic



https://vimeo.com/739607180

# Key enablers

- Evidence
- Innovation
- Learning
- Partnerships
- Technology
- Leadership
- Our staff
- Our communities
- Our commitment







we can best meet your needs.

Phone: 0303 123 1015

Email: equalities@southlanarkshire.gov.uk



# Report

9

Report to: Partnership Board

Date of Meeting: 22 March 2023

Report by: Executive Director (Finance and Corporate Resources)

**South Lanarkshire Council** 

Subject: Community Planning Review Progress Update

#### 1. Purpose of Report

1.1. The purpose of the report is to:-

- provide the Partnership Board with an update on progress of the Community Planning Structure and Governance Review; and
- provide the Partnership Board with a progress update on delivery of the new Community Plan

#### 2. Recommendation(s)

- 2.1. The Partnership Board is asked to approve the following recommendation(s):-
  - (1) that the progress made to date with the review, be noted
  - that the revised duties for the Community Planning Partnership Development Officer, as set out at paragraph 4.1.2.2, be approved
  - that the proposed Thematic Group Partnership structure, as set out at paragraph 4.1.3, be approved
  - (4) that the progress to deliver the Community Plan, be noted
  - that the proposal for an event, led by communities, for communities, focussing on "Having Climate and Nature Community Conversations that Matter" as set out at paragraph 4.2.5, be approved; and
  - (6) that the proposal for a revised CPP Board Reporting Template, as detailed at paragraph 5.1, be approved

#### 3. Background

- 3.1. The Board undertook a self-assessment, which was facilitated by the Improvement Service, during January/February 2019. Following approval of the Best Value Assurance Report by the Council in June 2019, an extended Community Planning Partnership (CPP) session took place on 11 September 2019 to consider the output of the facilitated self-assessment session along with the outcomes of the Council's Best Value Assurance Report.
- 3.2. A session with representatives from the Thematic Partnership Boards took place on 3 October 2019 and draft implementation plans were prepared on the CPP structure, joint problem solving and scrutiny of the work of the Thematic Boards.
- 3.3. A further session took place with the Board on 23 October 2019 to consider how the CPP Board should be structured and the structures required at a Thematic/Locality level. It was agreed that a proposal would be drafted by the Improvement Service and the Community Planning Team for consideration by the Board at its December 2019 meeting.

- 3.4. At the meeting on 5 December 2019, proposals were set out for a new structure and the Board agreed that a short-life working group be established to further consider these and develop proposals. A discussion on the CPP Board membership took place at the meeting on 12 February 2020 and the working group was also tasked with developing a membership proposal. An update on the work of the group was also reported to the Board on 1 July 2020.
- 3.5. The first phase of the new structure proposal has been implemented. This included Community Partnerships in the areas of Clydesdale and Cambuslang and Rutherglen; a Community Engagement Partnership Group and an Outcomes Leads Group to oversee the development of the new Community Plan and the next stage of the review. The new Community Plan was published in June 2022.
- 3.6. This report provides an update on current progress in relation to the new structure proposals and delivery of the Community Plan.

#### 4. Current Progress

#### 4.1. Community Planning Structures

4.1.1. The following sections provide an overview of activity undertaken during the last 6 months:-

#### 4.1.2. Community Partnerships

Work continues to set up and develop the Community Partnerships. The following provides a summary of current activity:-

- ♦ Cambuslang and Rutherglen areas the Partnership continues to meet regularly with officers across the Partnership in attendance to progress areas of interest. As agreed by the Board, £2,750 from the Lived Experience Fund has been awarded to the Partnership to spend on its shared priorities to reduce inequalities. This has been discussed with the Partnership and its proposal is due to be submitted early March 2023. Further to discussions with the CPP's Development Officer, the Partnership plans to create an information page on the Community Planning website
- ◆ Clydesdale area the Partnership met late January 2023 to refocus and reestablish commitment. It has identified transport as a key priority and this will be the focus of the next meeting. Representatives from the Council's Transport Service and SPT will be in attendance. This Partnership has also been awarded £2,750 from the Lived Experience Fund and we await its proposal
- ♦ East Kilbride and surrounding areas the second meeting of the Partnership was held mid-January 2023. Further development work is required to increase the current membership. During February/March, the team is attending meetings of local groups to encourage participation
- ◆ Hamilton and surrounding areas Development work has restarted and meetings are taking place with local groups to discuss the benefits of joining the Partnership
- 4.1.2.1. Feedback from the Partnership received to date has been around communication of local activity. A Community Partnership Register of Interest has been put in place and updates are issued monthly. A draft governance document has been developed and is currently with the Chairs for review.
- 4.1.2.2. The Partnership's new Development Officer started on 9 January 2023. In preparation for this, a review of the key tasks was undertaken (Neighbourhood Planning and Communications) with the Community Engagement Team Manager.

The main findings of this review were the need for more stability in the Neighbourhood Planning areas through staff continuity and a more co-ordinated approach to the development of the Community Partnerships. With this in mind, the Board is asked to note that the Officer will continue to lead on Partnership communications and is asked to approve that the Officer now focuses on the establishment and development of the Community Partnerships across the area. Neighbourhood Planning activity will now be delivered through the Hamilton Community Engagement Officer.

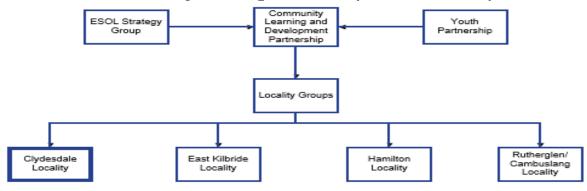
#### 4.1.3. Thematic Structures

The work by Thematic Groups to map current Partnership activity concluded in December 2022. This was a substantial piece of work for all involved. Following this, a review session was held in January 2023 with the Outcomes Leads Group to consider the recommendations and agree a draft structure. Progress on the review of the Safer South Lanarkshire Board is provided in a separate report. The key groups remaining fulfil statutory duties and are outlined below:-

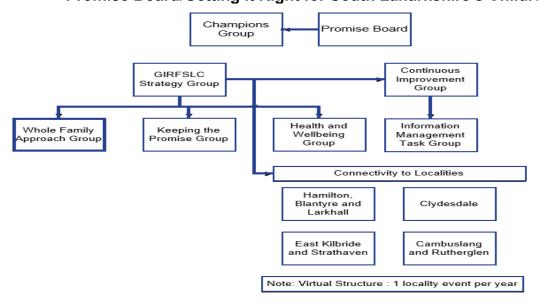
- Community Learning and Development Partnership
- Health and Social Care Partnership; and
- Promise Board

The Board is asked to note that the new structure will remain under review and continue to evolve alongside the Community Plan and the associated delivery requirements. Visuals of the new structures for the Thematic areas are set out below. This also includes the current Public Protection Partnership structure to reaffirm the linkages between this and the Board:-

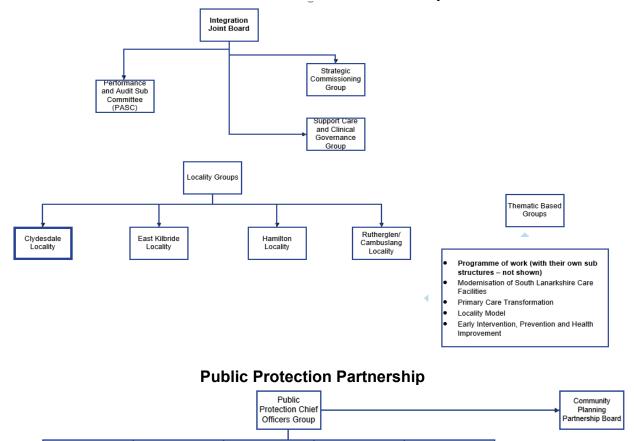
#### Community Learning and Development Partnership



#### Promise Board/Getting it Right for South Lanarkshire's Children



#### **Health and Social Care Partnership**



### 4.1.4. Locality Delivery Structures and Model

Adult Support

and Protection

Child Protection

4.1.5. The work of the Outcomes Leads has moved to locality based planning and delivery which is key to realising the Partnership's ambition to build structures from the community level upwards. Two stages were set out for this to progress: the transition of Thematic Groups to a new model of working and the adoption of a "Whole Systems" approach as an integrated model of planning and delivery with communities.

MAPPA

(incl. Offender

Management)

ADF

Alcohol and

Drugs

Partnerships

Community

Partnership

Gender Based

Partnership

- 4.1.6. The current focus of the Group is on developing a locality based proposal and implementation plan and evaluating sustainable service delivery models, such as the "whole person" and "whole family" approaches. The transition of Thematic Groups from a thematic level delivery model to a locality delivery model will also form part of this work.
- 4.1.7. The Group has recommended that this work should focus on a single locality and it has agreed the following short to medium term actions:-
  - agree one locality for implementation
  - ♦ agree the next steps as to how all Community Planning work can be viewed through a Health and Inequalities Lens
  - agree the next steps to how all Community Planning work can be viewed through a Climate Change Lens
  - ♦ map all locality level structures in the area of focus, identify gaps, duplication, silo working; realign towards a whole systems approach

- ♦ have conversations with the Chairs of these structures and agree a way forward
- ♦ develop proposals for integrated partnership working arrangements; and
- develop a delivery model proposal
- 4.1.8. The Improvement Service Covid-19 Recovery and Delivery Team has offered support to Community Planning Partnerships working towards the delivery of outcome-led, person centred services. This fits well with current direction and an expression of interest has been made to find out what supports are available.

#### 4.2. Community Plan Delivery

4.2.1. Work continues to progress the delivery of the new Community Plan. Given the level of ambition set out in this plan, substantial preparation and development at partner and community levels is required to help shape and inform delivery. The following sections provide an update on progress so far.

#### 4.2.2. UN Sustainable Development Goals Mapping and Measuring Impact

The first meeting of the Working Group was held at the end of January 2023. There was good representation across the partners and the context for the work was outlined and a Terms of Reference agreed (see Appendix 1). At the next meeting in March, the Group will start to map the Community Plan to the 17 Sustainable Development Goals and their corresponding targets. As part of this work, we aim to develop and evaluate a framework for mapping the goals that partners can use to map partnership plans not included within the scope of this work/their own plans.

#### 4.2.3. Writing the Delivery Plan

The Partnership Community Engagement and Participation Group is critical to the co-production of the delivery plan with local communities. It has been identified that there is a need to repurpose this Group and this will be the focus of the Progress Group at its meeting in March 2023. Working with the current Chair, the aim will be to evaluate progress to date and agree a new approach to move this work forward. The outcomes from this meeting will be reported to the Board at a future date.

#### 4.2.4. Community Plan Year 1 Actions

The year 1 actions approved by the Board have now been consolidated with other CPP action plans such as the Risk Register, Strategic Environmental Assessment and Sustainable Development outcomes, etc. These actions have been combined to create a composite action plan for the Partnership for 2023/2024. Workstreams have been identified and are in the early stages of being progressed with the support of officers from across the Partnership. A summary of current progress is set out in Appendix 2 and a fuller update will be presented in June 2023.

4.2.5. Following on from a successful CPP event, led by communities, for communities, which focussed on "Having Community Conversations that Matter", we are looking to develop this further as a future model for community led events. The next event, proposed to take place in October 2023 to align with national Climate Change/Tackling Poverty weeks, would focus on "Having Climate and Nature Community Conversations that Matter".

With communication regarding the climate and nature crises, community action and resilience being key actions of focus this year, the event would pull together a number of key strands across the Community Plan Ambitions and inform the work of the Partnership moving forwards.

It is also proposed that this event is undertaken with the Council's Sustainable Development Team who is already working with many groups in local communities.

In keeping with the previous event, 7 local community groups from across South Lanarkshire will be identified and supported to tell their stories to wider communities. Whilst the subject list will be finalised, topics could include for example:-

- active travel
- ♦ community resilience
- food growing
- ♦ local planning (youth focus)
- ♦ recycling
- renewable energy; and
- nature based solutions

The Board is asked to approve the draft proposals that continue on the thread of "Having Community Conversations that Matter" for an event to be held in October 2023, led by communities, for communities, focusing on Climate and Nature. A draft outline for the agenda is attached at Appendix 3 and a further update will be provided to the Board in June 2023.

### 5. Governance Arrangements

5.1. As part of the review of current governance arrangements, Thematic Groups are revising their Terms of Reference where necessary and revised governance arrangements are being developed at Board level and will be presented at the June 2023 meeting. To improve accessibility of reports, a revised reporting template has been produced, as detailed in Appendix 4. The new template now includes an Executive Summary for Board Members which details key points of the report including the purpose; delivery partners; key recommendations; risks/challenges and linkages to the Community Plan/other statutory plans of the Partnership.

### 6. Employee Implications

6.1. As partners already commit resources to thematic activity, much of this work should be delivered using existing resources. The Board is asked to commit short-term resources to support the Outcomes Leads with the development of the new locality model and the evaluation of sustainable delivery models. Support will also be provided by the Community Planning Team.

#### 7. Financial Implications

7.1. Whilst it is too early in the review to quantify financial implications, it is anticipated that in the short to medium term non-cashable savings will be realised from streamlining the work of the Thematic Groups of the Partnership. This would be achieved through resourcing less meetings and the related administration and planning activity. Re-focussing the efforts of the Partnership towards prevention activity and reducing inequalities through an integrated service delivery model, also has the potential to produce longer term savings. It is suggested that costing and monitoring activity is undertaken by partners to quantify the financial implications as the review progresses.

#### 8. Climate Change, Sustainability and Environmental Implications

8.1. As a priority of the Partnership, the work outlined in this report will consider these (and nature as agreed through the Strategic Environmental Assessment) with a view to identifying and maximising opportunities. Any potential impacts will be outlined with mitigation/adaptation actions.

#### 9. Other Implications

9.1. An assessment of the risks relating to the proposed new ways of working will be undertaken as part of this work. Where risks are identified, further controls and actions to mitigate these risks will be put in place. The Board will be kept up-to-date with this work as it progresses.

### 10. Equality Impact Assessment and Consultation Arrangements

10.1. There are no Equality Impact Assessment implications associated with this report. Consultation has taken place with representatives of the Outcomes Leads Group. Further communication and consultation is required with partners, Thematic Groups and our communities to progress the recommendations contained in this report.

Paul Manning
Executive Director (Finance and Corporate Resources)
South Lanarkshire Council

22 February 2022

#### **Contact for Further Information**

If you would like further information, please contact:-

Tom Little, Head of Communications and Strategy, South Lanarkshire Council

Tel: 01698 454904

Email: tom.little@southlanarkshire.gov.uk



## South Lanarkshire Community Planning Partnership Climate Change and Sustainable Development Working Group Terms of Reference

Name:	Climate Change and Sustainable Development Working Group
Purpose:	Use the Sustainable Development Goals as a framework to help to address climate change as well as other environmental, social, and economic priorities through a holistic and collaborative approach to partnership policy planning, delivery and monitoring.
Scope:	The focus of this group is to progress the climate change and sustainable development objectives of the Community Planning Partnership (CPP) through the delivery of the Community Plan and other key strategies in line with the UN Sustainable Development Goals (see Appendix 1)
Chairperson:	Community Planning Adviser (FCR), South Lanarkshire Council
Mapping Lead:	Sustainable Development Officer (CER), South Lanarkshire Council
Membership:	Sergeant, Police Scotland Station Commander, Scottish Fire and Rescue Service Community Planning Officer (FCR), South Lanarkshire Council Planning Officer (CER), South Lanarkshire Council Enforcement Officer (CER), South Lanarkshire Council Strategy and Policy Advisor (HTR), South Lanarkshire Council Sustainable Communities Engagement Officer, South Lanarkshire Council Health Improvement Programme Manager, NHS Lanarkshire Head of Sustainability and Environmental Management, NHS Lanarkshire Energy and Environmental Officer, NHS Lanarkshire
	Venue Manager, South Lanarkshire Leisure and Culture
Publications Reference:	South Lanarkshire CPP Community Plan 2022-2032 Sustainable Development and Climate Change Strategy 2022-2027 UN Sustainable Development Goals
Meeting arrangements:	The frequency of the meetings will be scheduled to suit the business required.
Remit:	<ul> <li>Mapping of the UN Sustainable Development Goals (SDG's) to the strategic plans of the Community Planning Partnership namely, the Community Plan; the Children's Services Plan; the Local Child Poverty Action Report; and the Joint Strategic Commissioning Plan to identify gaps/areas for improvement.</li> <li>Demonstrate the impact of initiatives to support the partnership's commitment to the delivery of the SDG's through the identification of local performance measures;</li> <li>Share information on forthcoming developments/emerging agendas and allow opportunities to influence these;</li> <li>Identify and share good practice examples to inform thinking and action;</li> <li>Identify new approaches to tackling long term challenges within communities.</li> </ul>
Version control:	v1.0

# **Community Planning Workstreams 2023/2024**

# **Update on Progress**

Workstream	Progress Summary
1 - Communications	The Community Planning Development Officer is leading on this work supported by the CPP Communications Group and other key officers across the partnership. A range of actions to communicate the work of the partnership have been delivered. This has included the publication of a new online Learning and Development course which gives an introduction to Community Planning. Partners have been provided with a link to access this course and are encouraged to share this with their employees to increase awareness of the work of the partnership.
2 - Volunteering	Links have been established with the council's Tourism Officer in relation to the role of volunteering within cultural and heritage assets. Other key areas include supporting the delivery of the Volunteering Strategy and capacity building/training for Community Partnership volunteers. An initial meeting of this group will be held within the next few weeks.
3 - Local Planning	This workstream contains long term actions around spatial/community planning; community resilience planning; and Neighbourhood Planning. An initial meeting of this group will be held within the new few weeks.
4 - Tackling Poverty	This workstream the current cost of living crisis. Partners are currently carrying out a mapping exercise against the rapid health impact assessment that was conducted by Public Health Scotland. This information will be the starting point for the group and inform the next steps. An initial meeting of this group will be held within the next few weeks.
5 - Community Wealth Building	Discussions are taking place with the council lead for Community Wealth Building to further strengthen the links between these areas of work.
6 - Leadership – Young People	This workstream focuses on a key ambition in the Community Plan that young people lead the way on actions to tackle climate change and nature loss. Whilst an initial meeting of the group has still to be held, links have been made with the council's Education Lead Officer for this area of work to find out what young people are already doing and discuss where linkages can be made.
7 - Strategic Environmental Assessment	This workstream focuses on promoting the benefits of considering environmental issues within the development of plans and strategies across the partnership and this will be progressed through the council's Strategic Environmental Assessment Group.
8 - Community Engagement and Participation	This workstream has been delegated to the Community Participation and Engagement Group and there are a number of actions that are critical to the successful delivery of the

Workstream	Progress Summary
	Community Plan. This will be considered as part of the review being undertaken as set out in paragraph 4.2.3. above.
9 - Review of Community Planning	This work continues to be progressed through the Outcomes Leads Group and Thematic Groups
10 - Information Sharing	The actions in this workstream link to the review of Community Planning however an initial meeting was held with NHS Lanarkshire to find out more about the Lanarkshire Data Intelligence Hub that is currently being developed.
11 - Climate and Nature Action	Initial discussions took place with employees from the council's Sustainable Development team and actions have been agreed, these include targeted communications directed at communities to increase awareness; learning for key employees working in Neighbourhood Planning areas and for employees of the wider partnership. As part of the communications the group would like to recommend that the CPP holds an event in October 2023. Details are included at 4.2.5. below.
12 - CPP Learning and Development Plan	This workstream relates to creating a shared learning plan for communities/employees. An initial meeting of the group is being arranged however the Open Learning University pathway project that the Board are supporting is progressing.
13 - Performance Management and Reporting	This workstream forms part of the work outlined at 4.2.2. above in that the group will develop and recommend local indicators for monitoring and reporting. It also links to the work to be undertaken at 4.2.3, co-production of the delivery plan. In addition, discussions have been held on how best to fully understand the contribution of all partners in the delivery of outcomes and the resulting impact using Contribution Analysis. Research has also been undertaken on wellbeing indicators.
14 - Good Food	There are a number of actions contained in this workstream relating to the development of a more integrated approach to food. Progress is currently on hold as requested by the council's Food Officer and work will commence spring 2023.



#### **Climate and Nature Event**

[Date; Time; Venue TBC]

#### **Programme**

10.00am to 10.15am	Registration – Tea and Coffee
10.15am to 10.30am	Welcome and introduction – Community Planning Partnership Board Chair, Councillor Joe Fagan
10.30am to 11.00am	Presentation: Having climate and nature community conversations that matter – Keynote Speaker TBC
11.00am to 11.45am	Conversation Cafe Session 1 (3x15 mins):
11.45am to 12.15pm	Lunch and networking
12.15pm to 1.15pm	Conversation Cafe Session 2 (4x15 mins):
1.15pm to 1.45pm	Reflection and looking ahead
1.45pm to 2.00pm	Conference Close and Summary – Community Planning Partnership Board Chair, Councillor Joe Fagan







# Community Planning Partnership Board Executive Summary

Date:	
Report by:	
Author and Contact Details:	
Purpose:	
Delivery Partners:	
Key Recommendations/	The Board is asked to approve the following
Decisions/Action	recommendations:-
Required from Partners:	
Risks/Challenges:	
Links to Community	
Plan Ambitions/	
Principles:	
Summary of Report:	



## Report

Report to: Partnership Board

Date of Meeting: ###

Report by: Name (Title)

**Organisation** 

Subject: ####

#### 1. Purpose of Report

- 1.1. The purpose of the report is to:-
  - ♦ provide the Partnership Board with an update on ###

#### 2. Recommendation(s)

- 2.1. The Partnership Board is asked to approve the following recommendation(s):-
  - (1) that the content of the report is noted.

#### 3. Background

3.1. ####

#### 4. Other headings/further information to be added

4.1. #####

#### 5. Employee Implications

5.1. There are no employee implications associated with this report.

#### 6. Financial Implications

6.1. There are no financial implications associated with this report.

#### 7. Climate Change, Sustainability and Environmental Implications

7.1. There are no implications for climate change, sustainability or the environment in terms of the information contained within this report.

#### 8. Other Implications

8.1. There are no issues in terms of risk associated with this report.

#### 9. Equality Impact Assessment and Consultation Arrangements

9.1. There are no Equality Impact Assessment or consultation arrangement implications associated with this report.

Name Title Organisation (Date)

#### **Contact for Further Information:**

If you would like further information, please contact:Name, Organisation
Tel: ####
Email: ####



## Report

10

Report to: Partnership Board
Date of Meeting: 22 March 2023

Report by: Mental Health Improvement Development Manager,

**NHS Lanarkshire** 

Subject: Challenging Mental Health Stigma and Discrimination;

**CPP Board Session Proposal May 2023** 

#### 1. Purpose of Report

1.1. The purpose of the report is to:-

 explore the role of the South Lanarkshire Community Planning Partnership Board's senior leaders in supporting "addressing mental health stigma and discrimination" as a cross cutting theme of the Lanarkshire Mental Health and Wellbeing Strategy

#### 2. Recommendation(s)

- 2.1. The Partnership Board is asked to approve the following recommendation(s):-
  - (1) that the proposal for a sustained campaign to address mental heath stigma and discrimination across the Partnership, with support from Stigma Free Lanarkshire and See Me as set out at paragraph 3.4, be endorsed; and
  - that the proposal for the Board Development Session on 10 May 2023, as set out in Appendix 1, be approved

#### 3. Background

- 3.1. Challenging mental health stigma and discrimination is at the heart of Getting It right for Every Person: Lanarkshire Mental Health Strategy 2019-2024. The strategy highlights how people with mental health problems often experience poorer health and social outcomes compared to the wider population. Discrimination and prejudice across services and communities can lead to people not being taken seriously, being excluded, not getting the support they need and not being able to achieve the outcomes important to them. The Strategy pledges to create conditions and environments that empower people to speak openly about mental health and ensure that those listening are compassionate, equipped to take action and provide the right support in the right way.
- 3.2. In October 2020, the Scottish Government launched **Mental Health Scotland's Transition and Recovery Plan** which set out its response to the mental health impacts of Covid-19. The plan notes, "the renewed focus on mental health presents us with an opportunity to refresh our commitment to overcome the stigma around mental health. There have been more visible conversations about mental health and wellbeing. Like never before, the people of Scotland have embraced the idea that it's OK not to be OK, it's OK to say that out loud and it's OK to seek help. We must support each other to maintain that shared awareness. We must cherish and protect an environment which promotes the right to good mental health and we will embed human rights, equality, dignity and the voice of lived experience at the heart of our approach".

- 3.3. A small specialist team, Stigma Free Lanarkshire (SFL), has been working tirelessly on an ambitious programme of work in Lanarkshire over a number of years. This has included actions across 4 key settings: workplaces; communities; schools and health settings.
- 3.4. We are keen to explore how we use the renewed focus on mental health as an opportunity to refresh the pledge by the Community Planning Partnership to address mental health stigma and discrimination and build on the role of senior leaders as champions of this work. This starts with the role of senior leaders in creating the conditions for inclusion, for example, digital pledges; tools; resources and key messaging disseminated across organisations, businesses and communities. The campaign would include a Champion's Programme, workshops and capacity building using the voice of lived experience. It would be supported by a multi-agency communications plan.
- 3.5. The SFL team can play a key role in facilitating actions including supporting leaders as champions; supporting local workshops and training; co-producing and sign posting to a broad range of useful tools/resources including videos of people's lived experience.

# 4. Board Development Session Proposal 10 May 2023 - Stigma Free Leaders Session

4.1. The Stigma Free Leaders session is scheduled to take place on 10 May 2023 in Committee Room 1, Council Offices, Almada Street, Hamilton between 1pm and 3pm and would include the delivery of the Understanding Stigma workshop, aimed at increasing awareness and understanding, whilst identifying key actions consistent with existing mental health and wellbeing incentives and action plans. The proposed agenda is set out in Appendix 1.

#### 5. Employee Implications

5.1. We will look to develop capacity through training, co-developing resources, tools and workshops and may consider the merits of a champions programme across various employee groupings deemed to be at high risk of poor mental health.

#### 6. Financial Implications

6.1. This work stream does not have a dedicated budget, however, much of the campaign will be delivered using in kind resources across the partners with support from the SFL team. Any additional costs will be identified as part of the campaign project plan.

#### 7. Climate Change, Sustainability and Environmental Implications

7.1. There are no implications for climate change, sustainability or the environment in terms of the information contained within this report.

#### 8. Other Implications

8.1. The risk lies mainly in the implications of not driving this work. Recovery from Covid19, together with the emerging cost of living emergency, continue to challenge our
efforts to promote positive health and wellbeing. More than ever, we see this work
as a priority and a necessary foundation to achieving the outcomes laid out in
Lanarkshire's Mental Health Strategy.

#### 9. Equality Impact Assessment and Consultation Arrangements

9.1. Addressing Mental Health Stigma and Discrimination is core to Lanarkshire's Mental Health Strategy. Equality Impact Assessments were conducting as part of the development of the strategy. The Mental Health Strategy Board reports to the Integrated Joint Board and Community Planning Partnership.

Jenny Hutton Mental Health Improvement Development Manager NHS Lanarkshire

22 February 2023

#### **Contact for Further Information:**

If you would like further information, please contact:-

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#### NHS Lanarkshire Stigma Free Leaders Session

#### Thursday 10 May 2022 Between 1pm to 3pm at the Council Offices, Almada Street, Hamilton

### **Programme**

1.00pm to 1.05pm	Welcome and introduction by the Chair
1.05pm to 1.15pm	Purpose and Outcomes Jenny Hutton, Mental Health Improvement Development Manager
1.15pm to 2.45pm	Understanding Stigma Workshop Stigma Free Lanarkshire Team and Stigma Free Champion
2.45pm to 2.55pm	Questions
2.55pm to 3pm	Closing Remarks by Jenny Hutton, Mental Health Improvement Development Manager



# Report

11

Report to: Partnership Board
Date of Meeting: 22 March 2023

Report by: Executive Director (Finance and Corporate Resources)

South Lanarkshire Council

Subject: Developing an Age Friendly South Lanarkshire

#### 1. Purpose of Report

1.1. The purpose of the report is to:-

- ◆ provide the Partnership Board with summary information on developing an Age Friendly Community and the stages required to achieve this status
- advise on the role of the Community Planning Partnership (CPP) in supporting this development, should it wish to go ahead in South Lanarkshire with this initiative
- provide an update on the work already undertaken by Seniors Together in South Lanarkshire with this programme and connections made with officers in other Age Friendly Communities and supporting UK organisations and
- advise on the actions required by the CPP to assist the process to move forward

#### 2. Recommendation(s)

- 2.1. The Partnership Board is asked to approve the following recommendation(s):
  - that the Chair, on behalf of the CPP, makes a formal written commitment to the World Health Organisation (WHO) making South Lanarkshire an Age Friendly Community 'a great place to grow older', be approved
  - that delivery of a presentation to the Progress Group from the Centre for Ageing Better on the next steps to develop an Age Friendly South Lanarkshire, be approved
  - that the voice of older people be represented at the CPP Board and related structures, via Seniors Together, be approved; and
  - that the Progress Group is tasked with developing a proposal for moving the project forward working with Seniors Together, be approved

#### 3. Background

- 3.1. A development session focusing on Communities of Interest was held on 20 October 2021. Seniors Together, South Lanarkshire, delivered a presentation on the work that they do with communities towards an Age Friendly South Lanarkshire. At this session, the Board agreed to give consideration to include the senior community within the CPP Board membership.
- 3.2. This report provides information on Age Friendly Communities and seeks to ask for the Board's approval in achieving this through a Community Planning approach and as part of this that a member of the senior community joins the CPP Board.

#### 4. Age Friendly Communities

- 4.1. An Age Friendly Community is one in which people of all ages can actively participate in activities and where everyone is treated with respect, regardless of their age. It is a place that makes it easy for older people to stay connected to people that are important to them and it helps people stay healthy and active, even at the oldest ages and provides appropriate support to those who can no longer look after themselves. The important feature of the approach is that it puts older people at the heart of decision making.
- 4.2. Ageism is the most prevalent form of discrimination in the UK and the development of an Age Friendly Community would go a long way to remove this discrimination in South Lanarkshire.
- 4.3. Being an Age Friendly Community is about taking the decision to make improvements to your place at whatever pace you can. Being Age Friendly means designing services and facilities with older people, not for them. The <a href="World Health Organisation's Age Friendly Cities Framework">World Health Organisation's Age Friendly Cities Framework</a> acts as a guide for communities to achieve this goal.
- 4.4. There are 8 domains that make an Age Friendly Community which link with current work of the CPP at both a local and strategic level. These are:-
  - community and Health Care
  - ♦ transport
  - ♦ housing
  - ♦ social participation
  - outdoor spaces and buildings
  - respect and social inclusion
  - civic participation and employment
  - ♦ communication and information

#### 5. Current Position

- 5.1. Many residents had adjustments to make during lockdown, such as reducing car journeys to work, meeting friends in outdoor public spaces and spending extended periods of time at home. Those have made people of all ages more aware of the restrictions and difficulties that an 'age hostile' environment can create for people in later life.
- 5.2. Ideas such as 'liveable neighbourhoods', limiting traffic and creating more spaces for neighbours to sit and children to play and 20 minute neighbourhoods', ensuring residents can access daily needs within a safe short walk, benefit people of all ages. They also align with the WHO's identified features of age friendly cities.
- 5.3. South Lanarkshire Seniors Together are currently liaising with the Centre for Ageing Better and the Scottish Older People's Assembly (SOPA), who have been providing support and guidance to assist them in developing their knowledge and understanding of the process required to develop an Age Friendly South Lanarkshire.
- 5.4. They have access to resources and templates that have helped them in their engagement and research so far and they have undertaken an audit of initiatives and services to identify their own age friendly activities that are currently delivered by the project.

5.5. SOPA has received funding, for 18 months, to employ a project lead who will assist the development of Age Friendly Communities Network in Scotland. This has resulted in a national steering group being set up that the Seniors Together Chair leads. The aim is to work with local authorities who are in the development stage and assist them through the process. The project lead will work with these new Age Friendly Communities to form a network in Scotland and that will link to the National Age Friendly Communities Network and the Centre for Ageing Better.

#### 6. Proposals

- 6.1. Providing a place to a representative from Seniors Together on the CPP Board as a voice for older people. Current work of the Partnership would be enhanced through alignment with the principles of Age Friendly Communities and their involvement would also help to develop the intergenerational work as set out in the Community Plan. This would also ensure that older people's voices are represented and the knowledge and learning they have gained would assist the Partnership in working towards more Age Friendly Communities.
- 6.2. Case studies developed by Seniors Together are available to demonstrate what an age friendly activity looks like. South Lanarkshire Men's Shed Project would be an example of one that is commonly known.
- 6.3. It is likely that in South Lanarkshire, our programmes for older people will take us quite a bit along the journey that is required to develop an Age Friendly Community. An audit of our age friendly activity across our services might highlight just how far we already are and what still needs to be done.
- 6.4. The audit, mentioned at 6.3 above, would assist with the development of the national strategic plan. Seniors Together have learned from their research that this is the format followed by other local authorities who are members of the UK Centre for ageing better.
- 6.5. From the information available, implementing an Age Friendly Action Plan is at the heart of creating an Age Friendly Community. Our next steps as a Partnership would be that:
  - the Progress Group would receive a presentation on Age Friendly Communities and be ready to action the initial step from the 3 key steps to becoming an Age Friendly Community, ie:-
    - gain political support a letter of commitment to the WHO from the Chair of the CPP Board
    - discussions to take place with stakeholders and older people
    - assess current age friendliness of your place (data baselining and speaking to older people) and
    - reports on progress to the CPP Board

#### 7. Employee Implications

7.1. There are no employee implications associated with this report.

#### 8. Financial Implications

8.1. There are no financial implications associated with this report.

#### 9. Climate Change, Sustainability and Environmental Implications

9.1. There are no implications for climate change, sustainability or the environment in terms of the information contained in this report.

#### 10. Other Implications

10.1. There are no issues in terms of risk associated with this report.

#### 11. Equality Impact Assessment and Consultation Arrangements

11.1. Initial consultation has taken place with members of Seniors Together and associated representative groups in South Lanarkshire.

Paul Manning
Executive Director (Finance and Corporate Resources)
South Lanarkshire Council

22 February 2023

#### **Contact for Further Information**

If you would like further information, please contact:-Kay McVeigh, Head of Personnel Services, South Lanarkshire Council

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# South Lanarkshire Child Protection Committee



Annual Report 2021-2022 and Business Plan 2022 – 2023 Keeping Children and Young People Safe

www.childprotectionsouthlanarkshire.org.uk

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#### Part 2

1. SLCPC Business Plan 2022 – 2023

# 1. Foreword – The Chair of South Lanarkshire Child Protection Committee

As Independent Chair of South Lanarkshire Child Protection Committee (SLCPC), I am pleased to present our Annual Report (2021-2022) and associated Business Plan (2022-2023) that details the work of the Child Protection Committee as a multi-agency partnership.

In line with the Child Protection Improvement Programme, we aim to ensure our "child protection system puts children's wellbeing first and keeps them safe from abuse and neglect". To achieve this aim, we work collaboratively with our colleagues to achieve our planned outcomes. This report illustrates key partnership working and activity by South Lanarkshire Child Protection Committee, and of how the committee has fulfilled its key functions and tasks over the past year. The report outlines our key achievements in relation to the protection of children and young people, and what we intend to do in the coming year in regard to our key priorities and areas for improvement.

We routinely review and update multi-agency policies, procedures and guidance; these are currently in the process of being considered to incorporate the National Guidance for Child Protection (2021). The National Guidance has led to significant multi-agency training implications, as well as practical changes to paperwork, processes, policies, procedures, and electronic systems. The timescale for implementation is expected to take approximately two years (by September 2023).

SLCPC have fully implemented the National Guidance for Undertaking Learning Reviews in Scotland (2021); SLCPC will have concluded the first Learning Review by September 2022. The learning from these reviews and other child protection focused work had enabled us to identify themes for improvement. Our consistent approach to high level self-evaluation activity assists us to identify areas for improvement ensuring key outcomes are met or further developed.

The Joint Self-Evaluation Programme and Activity Plan sets out arrangements for conducting multi-agency self-evaluation of child protection services in South Lanarkshire on behalf of the Child Protection Committee. Forward planning and regular review of our work is essential in helping us measure how effective the work we do as a multi-agency partnership is. This strategy is implemented by multi-agency partners across the Public Protection workforce; our work and findings are regularly reported to the Child Protection Committee (CPC) and the Chief Officer Group (Public Protection) ('COG'). Information about our outcome's measures is described in the SLCPC Business Plan for 2022-2023 (Appendix 1).

All of our work reflects the Care Inspectorate's Quality Framework for Children and Young People in need of Care and Protection (2019) and work together to achieve positive outcomes for children and young people in need of care and protection. We continue to develop the use of qualitative and quantitative data from the National Shared Data Set which is significant in understanding and influencing daily practice; the new Version 2 of the Dataset will be fully implemented across Scotland by mid-2023.

The support of the COG and the professionalism, sensitivity, dedication and diligence of partners within a complex and challenging Child Protection landscape has to be commended, particularly so during the continuing global public health emergency and the current cost of living crisis.

#### Safaa Baxter

Independent Chair South Lanarkshire Child Protection Committee

#### 2. The work of South Lanarkshire Child Protection Committee

#### 2.1 Background

The South Lanarkshire Child Protection Committee (SLCPC) is the local strategic planning partnership responsible for developing and implementing child protection policy and strategy across and between agencies as described in the National Guidance for Child Protection in Scotland (2021).

The SLCPC performs a number of functions in South Lanarkshire as described in Scottish Government publication; Protecting Children and Young People- Child Protection Committee and Chief Officer Responsibilities Guidance (2019). This includes the development of policies, procedures and protocols in securing the effectiveness and quality of local child protection services. The SLCPC provides high quality learning and development opportunities for a range of professionals, practitioners and managers. It actively contributes to national work and embeds learning from national and local activity in striving for improvement across the child protection workforce.

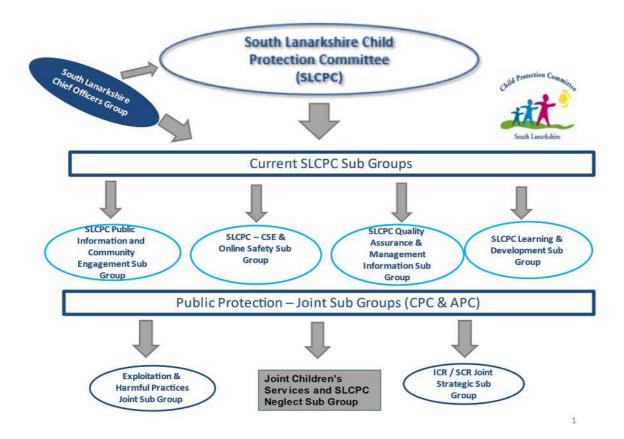
The core business function of SLCPC is linked to continuous improvement in the context of a set of quality indicators based around Five Inspection Questions set by the Care Inspectorate in 2019 and provides a framework for evaluation across the partnership which can be found on page 8 of Quality Framework for Children and Young People in need of Care and Protection (2019).

The South Lanarkshire Child Protection Committee (SLCPC) holds four business meetings which takes place quarterly. The multi-agency task groups support the SLCPC business by considering local and national child protection matters within agreed workplans. The Child Protection Committee also hold two development sessions per year for its members. This offers time to focus in detail on key national and local matters of interest.

We have embedded the National Minimum Dataset for Child Protection Committees in Scotland to our programme of work. This dataset provides information on trends and emerging issues in the protection of children. The analysis of this data informs multi-agency child protection strategy.

We routinely report to the Chief Officers Group (Public Protection), the Integrated Joint Board (IJB), Community Planning Partnership (CPP) and GIRFEC Strategic Group to ensure outcomes are being achieved and Article 12 (UN Convention on the Rights of the Child, 1989) is applied in all our work. The SLCPC Sub-Groups and Joint Public Protection Sub-Groups as detailed below have pivotal roles in reflecting on and adapting practice, while progressing our improvement plans. Through our local structures and membership, we provide individual and collective leadership and direction for the management, quality assurance and continued improvement of child protection services.

#### 3. South Lanarkshire Child Protection Committee structure



#### 3.2 Our Vision - keeping our children safe

The SLCPC supports national outcomes and the GIRFEC approach to wellbeing to ensure that we improve the life chances for children, young people and families at risk. We aim to ensure that we are achieving our shared vision in a number of creative ways:

All children and young people in South Lanarkshire have the right to be cared for and be protected from abuse and harm in a safe environment where their rights are respected. All agencies work together in a collaborative way to promote the safety and wellbeing of children and young people in South Lanarkshire.

#### 3.3 Continuous improvement

While individual agencies have responsibility over the quality assurance of their own service, SLCPC has responsibility for the development and implementation of multi-agency quality assurance mechanisms. The SLCPC Quality Assurance Subgroup and the SLCPC Management Information Sub-Groups maintain overview of single and multi-agency audit and evaluation activity and monitors local data and child protection activity including the early identification of risk.

The continuous improvement programme is set out yearly and considers current issues arising from Local and National areas for learning; this programme allows the CPC to measure against best practice across Scotland. It also provides the partners with an indication how good the Child Protection system within South Lanarkshire is and then set targets for improvements.

There are a number of planned self-evaluation activities for the coming year which will be overseen by the Quality Assurance Sub-Group.

The Management Information Group retains an overview of information from key agencies relating to the protection of children and young people in South Lanarkshire. The function of this group is to:

- a) Monitor data (including the National Child Protection Data Set) in both qualitative and quantitative measures.
- b) Report on and respond to child protection trends at local and national level.
- c) Measure the work of the subgroup against Care Inspectorate Framework of Quality Indicators.
- d) Report all findings and action to the SLCPC, COG and other forums as required.

Both the Quality Assurance Group and the Management Information Group are interconnected in co-ordinating a range of multi-agency child protection audit and evaluation activities based on issues of local and national concern and implementing findings, actions and outcome measures.

SLCPC also works closely with the Getting It Right for South Lanarkshire's Children's (GIRSLC) Continuous Improvement Group in their oversight of self-evaluation and improvement activity. The Continuous Improvement Group reports to the Children's Services Strategic Group on the progress and impact of service delivery for children, young people and families. The SLCPC shares the quality assurance program of activities with Children's Service and provides information on progress of what's included within the Children's Services Plan under Child Protection. This is achieved through the systematic management of self-evaluation activity and quality assurance work as detailed in the SLCPC Self-Evaluation Strategy and Activity Programme. The Self Evaluation Strategy make a significant contribution to the development and monitoring of SLCPC improvement plans; all of which are reported to SLCPC and to the Chief Officers Group on a quarterly basis.

We continue to implement the actions of the Child Protection Improvement Programme (2017) as they occur and have improved our strategies to minimise harm. The established Inter-Agency Referral Discussion (IRD) Audit Task Group work to ensure that all those referred into the IRD system benefit from good quality collective decision making when proceeding with notification of concern. Our evaluation process has informed the partnership in relation to areas that are developing well and those where more focus is required.

#### 3.4 Policies, procedures and protocols

The SLCPC designs, develops, publishes, distributes, disseminates, implements and regularly reviews and evaluates clear and robust multi-agency child protection policies, procedures, protocols and guidance to ensure that they support practice and service delivery. We routinely develop public protection guidance across child and adult protection In South Lanarkshire. We ensure that child protection policies, procedures, protocols and guidance are developed around national and local work, fit with legislative frameworks and reflect the principles of GIRFEC alongside existing and emerging key issues that inform our practice at local level.

The SLCPC is supported by task groups in relation to; Quality Assurance, Management Information, Joint Adult and Child Protection Learning and Development, Child Sexual Exploitation and Online Safety, Adult and Child Protection Information and Community Engagement; Adult and

Child Protection Exploitation and Harmful Practices, Neglect across Child Protection and Children's Services and the Joint Public Protection Strategic Significant Case Review (SSCR). Each group is subject to regular scrutiny and has a set of priorities embedded in its work. Action plans are reported quarterly to the SLCPC and to Chief Officers Group (Public Protection) as required.

We are currently in the process of reviewing our policies, procedures, and guidance in light of the publication of the National Guidance for Child Protection in Scotland (2021). South Lanarkshire has joined with five neighbouring local authorities to commission the rewrite and update of the West of Scotland Child Protection Procedures to incorporate the necessary changes outlined in the National Guidance for Child Protection (2021). The work was commissioned to start in October 2022 and conclude in March 2023. This will provide SLCPC with the opportunity to implement the guidance and be ready for full operation by September 2023 as required by the Scottish Government. Further to this, South Lanarkshire and North Lanarkshire Councils have developed a Pan Lanarkshire Group for the implementation of the National Guidance.

The multi-agency workforce are encouraged to use their own agency Child Protection procedures and to also refer to the West of Scotland Child Protection Procedures in carrying out the multi-agency child protection task in the first instance. Specific guides provided by the SLCPC support these. The publication of the new National Guidance for Child Protection in Scotland (late 2021) will inform much of our work in the year ahead.

Key activity in this area over the past year has included the update and refresh of the South Lanarkshire Domestic Abuse and Protection of Children Good Practice Guide. Work is currently underway to update the Pan Lanarkshire Working with Resistance and Challenging Families procedure.

#### 3.5 Promoting good practice

The South Lanarkshire Child Protection Committee has a responsibility to identify and promote good, evidence-based policy and practice developments, encourage learning from effective publications and to identify areas that need to be strengthened. The SLCPC has:

- Identified networks, mechanisms, and opportunities to share lessons across South Lanarkshire and more widely across services and agencies and to other Child Protection Committees across Scotland. For example: SLCPC supports the work of the National Neglect Sub-Group.
- Fully implemented the National Guidance for Undertaking Learning Reviews Scotland (2021)
  and ensured robust mechanisms are in place for the identification, consideration and
  undertaking of Learning Reviews and Reflective Learning Reviews on behalf of the Chief
  Officers Group Public Protection. Overseen by the SLCPC Strategic SCR Sub-Group, these
  include a rigorous evaluation and follow-up processes in relation to actions or findings resulting
  from independent case reviews.
- A number of processes are in place to identify good practice and disseminate lessons learned from past and current practice.
- Worked jointly across public protection wherever possible, including the Annual Public Protection events focussed on Leadership.
- Continued to work with COG (Public Protection) to create more ways to celebrate success and use it to strengthen partnership working at every opportunity.

• Work collaboratively across Lanarkshire in areas of interest, for example contextual safeguarding and Interagency Referral Discussion guidance.

#### 3.6 Learning and Development

Child Protection training and staff development must be undertaken at both single agency and multi-agency level to support the workforce in building their skills and knowledge, and in fostering a common understanding in child protection work. Through the Learning and Development Sub-Group, SLCPC is responsible for promoting, commissioning, and assuring the delivery of quality multi-agency training. We have continued to build on our learning and development opportunities over the past year and can evidence that we are making a difference.

- We value the importance of professional judgement in dealing with the risk and uncertainty of child protection situations and this means that training, learning, and development opportunities are a core consideration.
- The SLCPC has a dedicated Child Protection Learning and Development Worker who
  alongside members of the Joint Adult and Child Protection Learning and Development Task
  Group, evaluates, develops and delivers high quality training. Attendance is maintained at very
  good levels and quality assurance results are high in terms of course choices, availability and
  learning outcomes.
- We can evidence that as a result of learning with us, there is a direct positive impact on
  outcomes for children and young people. Evaluations and audit activity tell us that competence
  and confidence are improved. Our audits indicates that the improved confidence of staff
  carrying out risk assessments shows that much clearer decision making at an earlier stage in
  the child protection process is more effective in achieving outcomes than ever before.

The Learning and Development Sub-Group undertook a Training Needs Analysis in respect of Child Protection Learning and Development which included consultation from all SLCPC agencies in November and December 2021. The findings from this analysis have been incorporated into the Learning and Development Action Plan which is managed by the Learning and Development joint SLCPC and SLASPC Sub-Group.

The South Lanarkshire (SL) Public Protection Learning and Development Programme 2022 was published in January 2022; the programme includes learning and development opportunities from SLCPC, South Lanarkshire Adult Protection Committee and Gender Based Violence Partnership. We continue to support training to organisations and bespoke events when required. Currently, the majority of SLCPC courses are delivered via live virtual sessions, and some courses which have a blended approach of e-learning and live virtual sessions. Our training programme aims to ensure a skilled and confident workforce that is confident in managing risk and uncertainty in child protection situations.

A significant amount of work has taken place to fully introduce two new training courses over the past year. The first being Safe and Together Training; this model works to provide improved safety planning for children and adults and improves the assessment and management of perpetrators. The Safe and Together Implementation Plan is overseen by the Safe and Together Steering Group in South Lanarkshire. Our Learning and Development Worker and our Gender Based Violence Worker were trained in the Safe and Together Train the Trainer Programme in July 2022 and are now certified to deliver the Core, 1 Day overview and 1 hour briefing sessions. The first cohort of the Core Safe and Together Training took place in June 2022 with a further course being completed in September 2022. Feedback from participants was very positive and the training was well received.

The course was provided over 8 half days however, the participants suggested that this be over four full days in the future; this will be considered for future cohorts. The course is sought after across the multi-agency group and there is certainly demand for it.

In association with Action for Children, the Learning and Development Task Group worked to update and review the Neglect Assessment Toolkit for the identification, measurement, and assessment of neglect as a component of care. This toolkit was then used in the East Kilbride Locality as a pilot site, to scrutinise its effectiveness in practice; this pilot concluded in December 2021 and was very successful with positive feedback shared from all involved. A Neglect Strategic Working Group was then established with memberships of key partners from Social Work, Health, Education and SLCPC. The group developed a plan to support the implementation of the Neglect Assessment Toolkit across Children's Services in South Lanarkshire. This Implementation Plan includes the new Responding to Neglect multi-agency training; six sessions of this course have been arranged between August and November 2022, and the course will thereafter be included in the SL Public Protection Learning and Development Programme 2023.

SLCPC and the Chief Officers Group (Public Protection) have a Development Day planned for November 2022. This event will be focused on the learning we have taken from the COVID-19 Pandemic and the impact this has had on practice, service delivery and all areas of public protection including children and families who are in receipt of such services. The session will reflect on our response to changes in legislation and guidance with the introduction of the Coronavirus Act 2020 and the Coronavirus (Scotland) Regulations, and how these contributed to local guidance and procedures during the pandemic. This session will focus on how we will adjust and adapt our public protection services going forward.

#### 3.7 Public information and communication

#### (a) Raising public awareness

A priority of SLCPC is to maximise connectivity and visibility with children, Families communities, and frontline staff. The SLCPC routinely works to improve levels of public awareness, understanding and knowledge of, and confidence in child protection systems. We have promoted our work in each of our four localities and engaged with communities around the theme of "Keeping Children Safe". Including creating a suite of information for children, young people and families about keeping safe on social media platforms.

The SLCPC continues to design, develop, publish, distribute, disseminate, implement and regularly review its work, to improve how we keep the public informed and keep children and young people safe. We listen to children, young people, families, communities and our workforce to produce public information about protecting children and young people.

SLCPC has a dedicated website: <u>www.childprotectionsouthlanarkshire.org.uk</u> which is kept up to date with any activity and child protection developments in South Lanarkshire.

In 2021 we supported Child Protection Committee Scotland (CPC Scotland) Campaign "For Kids Sake" with the support of partners we are also asking children and young people to contact us to tell us if they are worried about harm, abuse or neglect to them or to someone they know.

We continue to support CPC Scotland campaigns aimed at communities throughout the year including those routinely updated on the CPCScotland website: <a href="www.childprotection.scot">www.childprotection.scot</a>

#### (b) Involving Children, Young People and their Families

The SLCPC ensures that the views of children, young people and their families are evidenced in its work, in accordance with GIRFEC principles. We have strengthened our processes over time to ensure we uphold the rights of children and young people including the introduction of the *Mind of My Own* App, which continues to offer outstanding results.

Our aim is to involve children and young people in the design, development, and implementation of SLCPC communications to ensure that information is accessible, and that children's experiences and perspectives are properly reflected.

The implementation of an Advocacy Service for children subject to Child Protection Investigations / Registration remains on SLCPCs agenda; this was agreed in principle at Social Work Resources Committee and the GIRFEC Board. However, the implementation of this service would come at a cost; although this has partnership agreement within SLCPC, funding has not yet been approved to progress this action. This therefore remains an outstanding action for the partnership since the last inspection; it is hoped that this can be progressed in the coming year.

#### 3.8 Community engagement

In order to ensure that South Lanarkshire's children and young people have access to a range of information to help keep them safe, the Joint Adult and Child Protection Public Information and Community Engagement Sub-Group works to enhance and improve levels of public awareness in the public protection arena, and continue to identify ways to further engage children, young people and adults and their carers in our work.

Our direct involvement opportunities have been reduced by the pandemic. It is envisaged that joint Public Protection Events can be planned for the upcoming year.

Aimed at children, young people, friends and families; the South Lanarkshire Child Protection Committee website hosts all local information as well as links to national publications and other social media sites of interest. We use Twitter, Facebook and other platforms to share public information about child protection and host consultation events to help us create and share appropriate information to assist the public when concerned. We aim to strengthen how communities manage, respond, understand and report when a child or young person may be at risk of, or has suffered significant harm. We listen to our communities and take effective action based on what they tell us.

#### 3.9 Getting it Right for Every Child in South Lanarkshire (GIRFEC)

By applying the principles of GIRFEC, we want children and young people in South Lanarkshire to be safe, healthy, achieving, nurtured, active, respected, responsible and included.

We are making considerable effort to promote and evidence through auditing the child's plan, a shift from routine reporting of outputs to clear evidence of impact and desired outcomes being met throughout multi-agency frontline practice. Sources of evidence we considered by us are multi-agency chronologies, risk assessments, the views of children and families, core group activity, initial referral discussions and contingency planning across the partnership.

SLCPC progressed a Child Protection Pilot to review the information within Child protection investigation paperwork in the Hamilton Locality; the aim of this pilot was to review multiagency

processes in assessing and responding to risk, while achieving outcomes for the children and families involved.

The findings of the report were presented to SLCPC and highlighted that the pilot was extremely useful. From this, a Standardised Assessment Checklist was developed to support frontline staff when undertaking child protection investigations. It was agreed at SLCPC that this checklist could be used on a wider scale than Child Protection and would be implemented across South Lanarkshire; work around this is ongoing.

#### 4. Public Protection

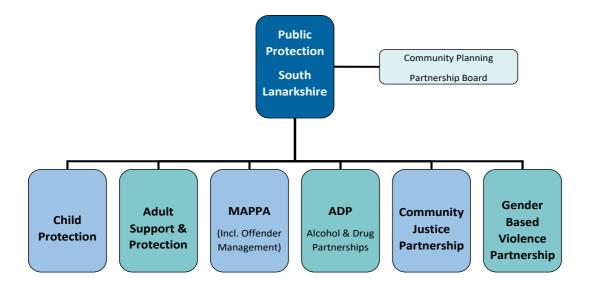
#### **4.1** Public Protection

The contribution of South Lanarkshire Child Protection Committee to strategic planning falls into the following two broad categories:

(a) Making and Maintaining Links with other Planning Forums

SLCPC forms part of the Public Protection Team in South Lanarkshire and has established key links with other bodies to ensure that plans and priorities are clearly linked to other national and local priorities. We work together to ensure our policy agendas are connected and that children, young people and families are provided with the help they need.

Partnership working continues to deliver services and supports that promote outcomes for the most vulnerable children in South Lanarkshire. SLCPC works closely with the wider Public Protection Team including the Adult Protection Committee (APC), Multi-Agency Public Protection Arrangements (MAPPA), the Gender Based Violence Partnership (GBV), the Community Justice Partnership and Alcohol and Drug Partnerships (ADP).



#### (b) Communication, collaboration and co-operation

Effective communication, collaboration and co-operation, both within and between practitioners, managers and senior officers across all services and agencies, remain essential for the protection of children and families as described in our Communications Strategy.

The Committee will continue to raise awareness of Child Protection and its links to Public Protection. It continues to report to a number of key multi agency forums within South Lanarkshire.

As part of the wider South Lanarkshire Public Protection Team, SLCPC aims to:

- Demonstrate effective communication and co-operation at committee and sub-committee level.
- Actively promote effective communication, collaboration and co-operation between all services and agencies.
- Identify and resolve any issues between services and agencies that hinder the protection of children and young people.
- Demonstrate effective communication with other multi-agency partnerships and bodies.
- Communicate effectively about the work of the Child Protection Committee with staff in constituent services and agencies.
- Identify opportunities to share knowledge, skills and learning with other Child Protection
   Committees via national and local networks and forums across Scotland.

#### 5. Our achievements

#### 5.1 Achieving outcomes – our activities (2021-2022)

Reflecting on the previous SLCPC Business Plan we completed a number of self-evaluation tasks and developed further how we deliver child protection support to children, young people and their families.

# Examples of how we have met the quality indicators set out in the Care Inspectorate Framework for Children in Need of Care and Protection (2019):

We continue to provide evidence through multi-agency case file audits that from birth, we are improving how we actively listen and take into account what children, young people and babies tell us about their world. This included a revision of our Participation and Engagement Strategy, further updated in 2021. We have acknowledged significant improvements will be made by the inclusion of advocacy services for children in relation to the Child Protection process. A formal proposal has been made for its introduction.

The continued use of the **Mind of My Own** App from <a href="www.mindofmyown.org.uk">www.mindofmyown.org.uk</a> has been a beneficial and welcomed tool during the COVID-19 pandemic. The App helps young people with a child's plan to communicate their views using a mobile phone. Young people create their own account to ensure they have their say around plans, meetings and issues that affect them. Looked After young people in the community or living away from home, those on the Child Protection Register use the App regularly. A further part of the App assists children with a disability.

Through various quality assurance methods, we have noted a significant increase in the use of both the qualitative and quantitative information gathered by the multi-agency workforce at the time a child protection event occurs. This is supported by the implementation of the National Shared Data Set for CPCs in Scotland.

We found continuing evidence in the use of the National Risk Framework to Support the Assessment of Children and Young People (2012) and we will continue to support the workforce in the use of the tool.

We carried out a comprehensive pilot with one locality area to consider the child protection investigation process and see how we could develop a toolkit for practitioners and managers to set a practice standard in 2021.

Key themes were identified and led to multi-agency changes in practice in the Child Protection Case Conference. Further discussion has taking place about an area wide model to include adult protection.

We produced a multi-agency chronologies guidance and development sessions to support the workforce undertaking "fit for Purpose" chronologies which were made available at key meetings for every child subject to child protection investigation and registration. Our new Child Protection Investigation Checklist for Practitioners and Managers has led to multi-agency changes in practice in the Child Protection Case Conference with frontline Social Work staff routinely quality assuring their own work.

We also undertook a pilot in one locality area for the use of a Toolkit which was established for the purpose of assessment of and response to Neglect, which was very successful. The implementation of both toolkits is ongoing, with the aim of equipping the workforce to identify, assess and respond to concerns for children and young people in our area.

An audit on the communication between our Community Addiction and Recovery Service (CAReS) and Children's Services outlined the need to improve the reports provided by CAReS for Initial and Review Child Protection Case Conferences. Our colleagues in CAReS are now in the process of adapting their report to ensure that they are proportionate and effective in the sharing of information to inform decision making and care planning for children and young people. The findings of this audit have led to a similar piece of self-evaluation activity with our colleagues in Housing Resources regarding the sharing of information for child protection.

There were two Learning Reviews undertaken by the Committee in the period covered by this report in August 2021 – July 2022. These reviews have resulted in improvements in communication, accountability and a shared contribution to child protection work.

We found many multi-agency assessments demonstrate improved intervention methods with children, young people and families who are fully engaged in the process. The use of contingency plans is improving overall and aims to ensure children and young people have increased opportunity to have their say. The child protection workforce demonstrates a strengthening picture around outcomes planning and work SMART to ensure they have demonstrable evidence on the impact of intervention.

A strengthened Joint IRD Guidance for use across Lanarkshire was developed and an opportunity to evaluate those cases that do not proceed to IRD has been agreed. The refresh of Pan Lanarkshire IRD guidance meet the requirement of the new National Guidance for Child Protection in Scotland (2021).

The new Pan Lanarkshire IRD Guidance was launched on 1 June 2022. The application of the new guidance will be monitored by the Inter-Agency Referral Discussion (IRD) Audit Task Group and by SLCPC to ensure that it is implemented correctly and the workforce has the capacity and the resources required.

We have continued to deliver learning opportunities to the child protection workforce in a number of creative ways. We have a virtual training programme which offers a range of learning opportunities for staff across the partnership.

We supported professionals to work SMART and developed training to support the SLCPC - SMART Outcomes in Child Protection and Child's Plan Guidance. We increasingly see more direct examples of its application and a stronger understanding on how to apply its principles to the child's plan. Contingency planning has improved safety overall.

The development and implementation of our Neglect Toolkit has been perceived as an example of best practice and has not only been promoted across South Lanarkshire and neighbouring authorities, but across Scotland via CPC Scotland. The findings have been shared across various groups, and South Lanarkshire's approach to introducing and using this toolkit are now being echoed in a number of other areas. The toolkit is perceived to be significant in not only child protection work, but also in early intervention and preventative work with children and families. Feedback continues to be positive. Evaluation activity will be arranged for 2023 to consider the impact of the roll out of the toolkit in South Lanarkshire.

#### 6. Self-evaluation and Quality Assurance

#### 6.1 SLCPC Outcomes Model

In 2021-2022 we further strengthened our resources and:

- Conducted a small pilot of the use of the Neglect Toolkit in one locality with outstanding results.
- Conducted a pilot of our Community Addictions and Recover Service (CAReS) reports to Initial and Review Case Conferences in Child Protection Cases.
- We continue to focus on routine quality assurance, measuring impact and improving outcomes.
- Worked jointly with the APC in carrying out a self-evaluation tool for the Chief Officers Group (Public Protection). We developed a subsequent SMART action plan.
- We analysed the information available from our quality assurance work and agreed to concentrate on five themes: assessment, risk assessment, care planning, chronology, and the voice of the child/young person and families.
- Published findings from audit activities outlined in our SLCPC Self Evaluation Strategy and Activity Programme.
- We continue to use the Care Inspectorate's Improvement Framework alongside the SLCPC Outcome Model in all activities undertaken including ensuring:

**Inputs:** We have all resources needed to carry out the agreed Child Protection activities

required to protect the child were available during the child protection investigative

process.

**Activities:** The subsequent actions that people took across agencies created safe outputs,

outcomes and achieved protective aims during the child protection process.

Outputs: We could evidence that service involvement and / or any actions resulting from

individual or collective service activities made the child or young person safe or

safer.

Outcomes: Records clearly show that the changes, benefits and effects are evident as a result

from what protective services provide.

**Impact:** The broader effects of child protection service outputs, outcomes and activities

made a difference in the longer term.

#### 6.2 Joint self-evaluation and activity programme 2017 – 2023

The quality indicators set within the Care Inspectorate's – Joint Inspection of Children in Need of Care and Protection Framework (2019) is designed to support partners to consider the next stage of activity in developing action plans based on what is required for change and improvement which will lead to improved outcomes for children, young people and families. Our self-evaluation processes help partnerships to focus on their areas of expertise and good practice and use the learning to help staff continue to develop services and celebrate success.

The SLCPC has in place an ambitious annual programme of multi-agency audit and self-evaluation activity that takes cognisance of national priorities and local requirements including quality indicators and emerging issues from the National Child Protection Improvement Programme. The Care Inspector Quality Framework for Children and Young People in need of Care and Protection 2019 is significant to our work; we utilise the Care Inspectorate's audit tool in our self-evaluation activity.

#### **6.3 Action Plans**

There has been improvement noticed through audits in relation to action plans. We continue to take opportunities to ensure actions are carried out where possible without delay. We seek tangible evidence of the improvements being made. We work SMART in doing so to avoid drift and ensure actions are concluded and sustained.

Self-evaluation continues to help to establish a baseline from which to plan to improve outcomes for children, young people and families as well as promoting a collective commitment to set priorities for improvement.

#### 6.4 Initial and Significant Case Reviews

We contributed considerably to the revision of the 2014 model for conducting Significant Case Reviews (SCR) and progressed the development of the new National Learning Review Guidance. South Lanarkshire CPC have fully implemented the National Guidance for Undertaking Learning Reviews in Scotland (2021). There were two Learning Reviews undertaken by the Committee in the period covered by this report in August 2021 – July 2022.

One of the Learning Reviews which has taken place during this period is in its infancy; and the second will be concluded by December 22 with first draft shared in September 22, however, the benefits of the new guidance are already evident.

SLCPC also examined and considered recommendations from key national enquiries and also considered areas of good practice which resulted from both national and local Significant Case Reviews (SCR) carried out in other parts of Scotland and the UK. The findings from each were fully examined and practice or policy improvements were made in light of the reviews carried out.

All activity is overseen by the South Lanarkshire Strategic Significant Case Review Sub-Group who are a sub-group of the SLCPC and act on behalf of the Chief Officers Group (Public Protection).

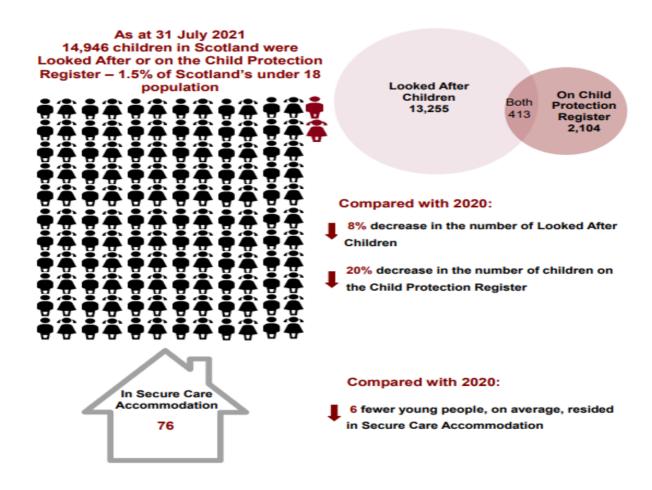
#### 7. Child Protection data collection and analysis

#### 7.1. National Child Protection Statistics

Children and young people aged 0 – 15 years living in South Lanarkshire, make up 17% of the population. In 2021, there were 3,109 births. This is an increase 6.6% from 2,918 births in 2020. Of these 3,109 births, 1,494 (48.1%) were female and 1,615 (51.9%) were male. South Lanarkshire has on average of 142 children on the Child Protection Register at any one time. Slightly more boys than girls required care and protection both nationally and locally. A higher number of children needed the support of more than one service and had a multi-agency child's plan.

The information collected from local authorities and secure units is about children and young people who were formally looked after, under child protection measures, or in secure care at some point between 1 August 2020 and 31 July 2021. In the period 2020 - 2021 the Annual Report on National Child Protection Statistics (published March 2022) shows a **20% decrease** in the number children on the Child Protection Register with a total of 2,104 children across Scotland compared to 2,641 the previous year. 413 of those children across Scotland were also looked after. This can be seen in the associated graphics here:

- The number of children on the Child Protection Register decreased by 20% since the previous year. 2,104 children were on the Child Protection Register – the lowest figure since 2002
- The number of child protection registrations decreased by 13% since 2020
- The number of de-registrations increased by 2% since 2020
- Of all concerns identified, the most common concerns were: domestic abuse (16%), neglect (15%), parental mental health problems (15%), parental substance use (15%), and emotional abuse



Full details are available on the gov.scot website: www.gov.scot

#### 7.2 Child Protection (National data)

The national data referred to, is based on children on the child protection register from 1 August 2020 to 31 July 2021. Child protection means protecting a child from abuse, harm, or neglect. This can either be in cases where abuse or neglect has taken place, or in cases where a likelihood of significant harm or neglect has been identified. The risk of harm or neglect is considered at a Child Protection Case Conference. Where a child is believed to be at risk of significant harm, their name will be added to the child protection register (a child protection registration).

Detailed individual data has been collected since 2012-2013. As the series has lengthened, more in-depth validation of the data has been possible, which gives a high level of confidence in its accuracy.

The National Shared Data Set continues to guide our understanding and influencing daily practice; the new Version 2 of the Dataset will be fully implemented across Scotland by mid-2023.

#### 7.3 Child Protection Management Information

The following section provides a brief overview of management information collected and characteristics that are relevant to an understanding of the protection of children and young people. Issues such as poverty and poor housing are environmental factors, which add stresses to families and can adversely affect parents' ability to cope and may ultimately affect their ability to care for or protect their child.

There is no doubt that the pandemic which started in 2020 and remains with us today has had a negative impact on children, young people and families quality of life and wellbeing. Domestic abuse, parental substance misuse, parental mental ill health, neglect, physical or sexual harm, emotional abuse and disability are all features which often present where there are childcare or child protection concerns. Non-co-operation from parents and carers, concerns about child sexual exploitation, criminal exploitation and online abuse also increase risks to children and young people.

The data tells us that the number of children who are not meeting their developmental millstone at 27/30 month has increased considerably and will require considerable intervention to support them in entering school. An increase in the numbers of children and young people suffering mental health problems is also reported which has led to increase self-harm and suicide ideation

Full details of the national indicators of child protection concern can be found in the National Guidance for Child Protection in Scotland 2021.

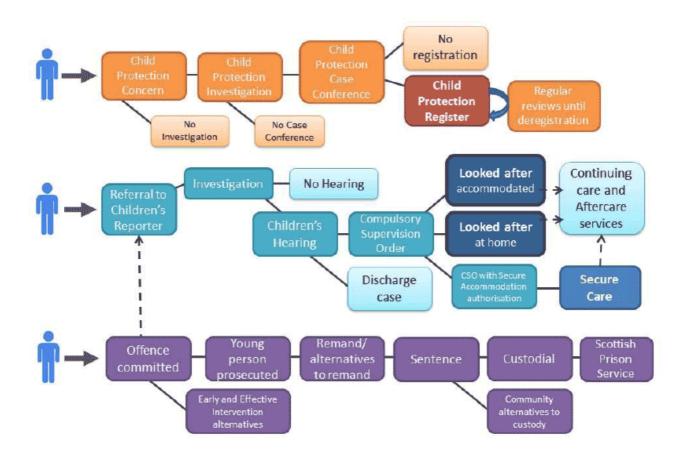
#### 7.4 National Shared Data Set for Child Protection Committees

The National Shared Dataset for Child Protection Committees is an action from the Scottish Government's Child Protection Improvement Programme and sets out the need to deliver robust data sets to support child protection improvement and offer national resource for advice on using child protection data for local planning and service development.

The data set expands analytical capacity on the indicators reported to the Child Protection Committee. This is managed by the SLCPC Management Information task Group and reported to the CPC and COG (Public Protection).

#### 7.5 How do children come to be counted in child protection figures?

There are a number of ways that a child may become looked after, placed on the child protection register or in secure care. Children may be referred to the Children's Reporter, become voluntarily looked after or come via the criminal justice system. The diagram below gives a high-level illustration of the main routes by which children would be included. Please note this national graphic does not include IRD which is applied locally.



7.6 Table A - Child Protection Register (per 1,000 pop in South Lanarkshire 2011 – 2021)

Child Protection Register Year	Child Protection number	Percentage of population
2011	141	2.5
2012	165	3.0
2013	189	3.6
2014	175	3.2
2015	187	3.4
2016	158	2.9
2017	116	2.1
2018	184	3.3
2019	116	2.1
2020	157	2.8
2021	116	2.1

The Service Manager Children and Justice (SWR) is South Lanarkshire's Keeper of the Register. The National Child Protection Statistics for Scotland report on the year prior to the report published. In the period 2020-2021 it shows South Lanarkshire at 2.1 per 1000 of population. This is lower than the previous year. The national average per head of child population is 2.3.

#### 7.7 Children on the Child Protection Register (Scotland)

**Table B** (referred to as Table 2.4 in National SW Statistics Report) shows the number of children on the Child Protection Register and rate per 1,000 population aged 0-15 by local authority. Details shown are from 2010, 2020 and 2021.

Table 2.4: Number of children on the Child Protection Register and rate per 1000 population aged 0-15 by local authority  ${}_{[1]}{}_{[2]}$ 

Local authority	2010		20	)20	2021	
	Number	Rate [1] [2]	Number	Rate [1] [2]	Number	Rate [1] [2]
Aberdeen City	119	3.7	142	4.0	83	2.3
Aberdeen	51	1.1	111	2.3	73	1.5
Angus	92	4.5	35	1.9	25	1.3
Argyll and Bute	43	2.9	49	3.9	32	2.5
City of Edinburgh	256	3.6	95	1.2	97	1.2
Clackmannanshire	56	5.9	43	4.8	41	4.6
Dumfries and Galloway	100	3.9	26	1.1	34	1.5
Dundee City	70	2.9	102	4.3	84	3.5
East Ayrshire	42	1.9	75	3.6	71	3.4
East Dunbartonshire	28	1.5	37	1.9	23	1.2
East Lothian	70	3.8	45	2.3	29	1.5
East Renfrewshire	31	1.7	9	0.5	8	0.4
Falkirk	73	2.6	142	5.1	101	3.6
Fife	220	3.4	147	2.3	152	2.4
Glasgow City	286	3.0	413	4.1	282	2.8
Highland	99	2.4	129	3.4	96	2.5
Inverclyde	35	2.5	61	4.9	31	2.5
Midlothian	96	6.2	49	2.7	38	2.1
Moray	44	2.6	31	1.9	35	2.2
N h-Eileanan Siar	*	*	3	0.7	5	1.2
North Ayrshire	60	2.4	136	6.1	115	5.2
North Lanarkshire	63	1.0	118	1.9	117	1.9
Orkney Islands	*	*	9	2.5	*	*
Perth and Kinross	49	1.9	95	3.9	66	2.7
Renfrewshire	119	3.9	98	3.2	71	2.4
Scottish Borders	32	1.6	34	1.8	34	1.8
Shetland Islands	10	2.2	9	2.2	8	1.9

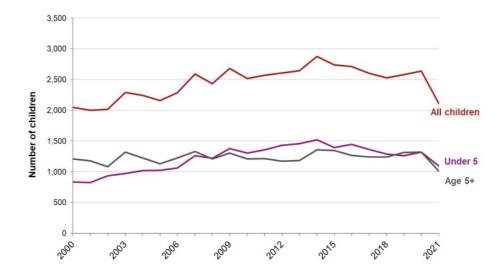
Local authority	2010		2020		2021	
	Number	Rate [1] [2]	Number	Rate [1] [2]	Number	Rate [1] [2]
South Ayrshire	43	2.3	29	1.7	19	1.1
South Lanarkshire	135	2.4	157	2.8	116	2.1
Stirling	43	2.7	53	3.5	56	3.7
West Dunbartonshire	27	1.6	67	4.3	57	3.7
West Lothian	119	3.4	92	2.6	103	2.9

<sup>[1]</sup> Per 1,000 population aged 0-15 years. Source: National Records of Scotland mid-year population estimates

#### A National comparison of Child Protection Registration across Scotland

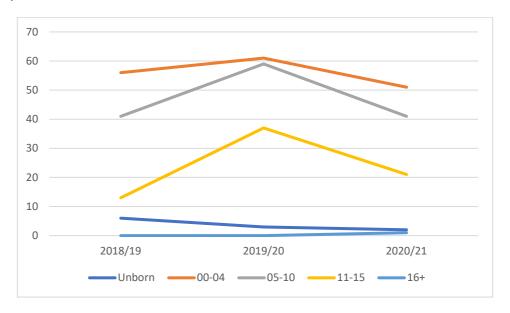
# 7.8 Charts 1(a) and 1(b) show the number of children on the child protection register has fluctuated regularly across Scotland and in South Lanarkshire

Chart 1a: Number of children on the child protection register by age, 2000-2021 (Scotland)



<sup>[2]</sup> The rate shown in this table includes unborn children who are on the register

Chart 1b: Number of Children on the child protection register by age (2015/16–2020/21) (South Lanarkshire)



Age is a significant factor in terms of registration. In the period 2020-2021, as at 31 July 2021:

- 2% of children on the CP register were unborn, this is unchanged from last year
- 44% of children were aged between 0 and 4 (this is a 6% increase from the previous year)
- 35% of children were aged 11 to 15 (a 2% decrease from 2019-20)
- 18% were aged 11 to 15 (a decrease of 5%); and
- 1% were aged 16 plus (an increase from 0% the previous year).

This information continues to allow us to target vulnerable children and families with the support of Early Years approaches to improve outcomes for children.

As reflected in Significant Case Reviews across Scotland under 5's remain a vulnerable group for physical injury and neglect. Since 2010 there have been more children aged under five than over five on the child protection register across Scotland.

#### 7.9 Child subject to CPR by Gender (National)

Table A (i) - Number of children on the child protection register by gender (2011-2021)

	Numbe	Number			Percentage		
	2011	2020	2021	2011	2020	2021	
Male	1,282	1,256	1,014	50%	48%	48%	
Female	1,209	1,261	985	47%	48%	47%	
Unborns [1]	80	124	105	3%	5%	5%	
All Children	2,571	2,641	2,104	100%	100%	100%	

<sup>[1]</sup> Unborn children include some children with a known sex and those with an unknown sex. Please refer to Publication Table 2.1 for breakdowns of these

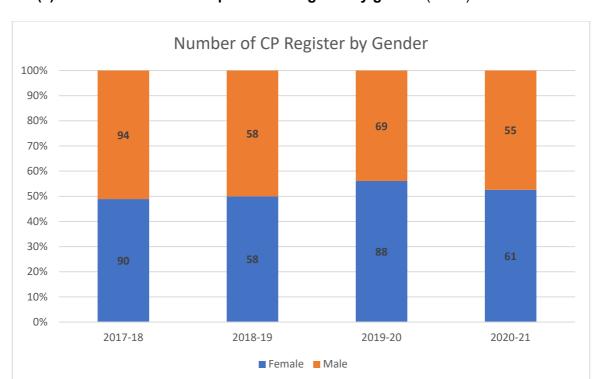


Table B (ii) - Children on the child protection register by gender (Local)

In South Lanarkshire 53% are female and 47% are male. The gender pattern among children on the child protection register across Scotland for boys and girls is almost equal.

#### 7.10 Concerns identified at child protection case conference

Chart 2 (a) - Concerns identified at the case conferences of children who were on the child protection register, 2020-2021 (National)

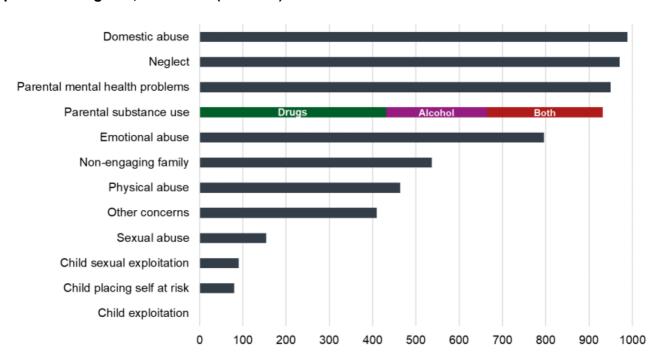
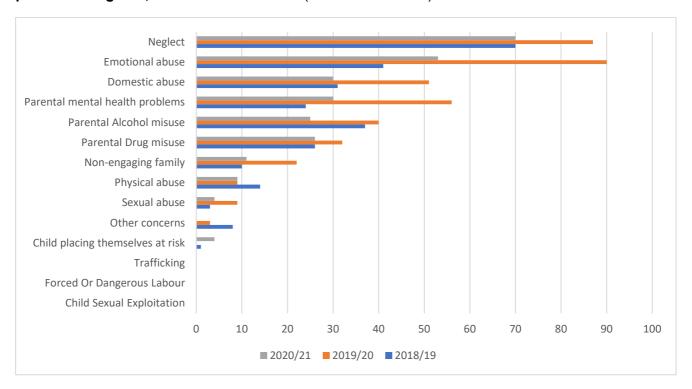


Chart 2 (b) - Concerns identified at the case conferences of children who were on the child protection register, 2018-19 to 2020-2021 (South Lanarkshire)



As can be seen by comparison, South Lanarkshire replicates the national picture for the top indicators of concern in terms of child protection registration albeit in slightly different order. By order comparison.

#### **Scotland**

#### Domestic Abuse Neglect Parental Mental Health Parental Substance Misuse Emotional Abuse

#### South Lanarkshire

Neglect Emotional Abuse Domestic Abuse Parental Mental Health Parental Substance Misuse

In order to support and understand better why trends and patterns occur, the SLCPC continues to audit CPR activity through qualitative and quantitative data sources.

#### 7.11 Child Protection Registrations and De-Registrations

The table below shows the numbers of de-registrations. Across Scotland there were 3, 985 de-registrations from the child protection register in the year to 31 July 2021, an increase on 2020 figures. The most common reason for deregistration in 2020-2021 was an improved home situation.

Reasons for de-registration are also recorded.

Time since last		Number	•		Percentage		
deregistration	2010	2020	2021	2010	2020	2021	
Length of time registered							
Less than 6 months	1,592	1,866	1,826	42%	48%	46%	
6 months to under 1 year	1,483	1,479	1,386	39%	38%	35%	
1 year to under 18 months	460	363	443	12%	9%	11%	
18 months to under 2 years	168	101	158	4%	3%	4%	
2 years or more	123	55	74	3%	1%	2%	
No date of registration information	0	38	98	0%	1%	2%	
Reason for deregistration							
Child taken into care and risk reduced	538	477	404	14%	12%	10%	
Child with other carers	275	312	288	7%	8%	7%	
Child died	4	10	6	0%	0%	0%	
Removal of perpetrator	81	123	139	2%	3%	3%	
Improved home situation	1,220	2,083	2,229	32%	53%	56%	
Child automatically de- registered because of age	8	6	7	0%	0%	0%	
Child moved away – no continued risk	26	31	13	1%	1%	0%	
Other reason	1,674	860	899	44%	22%	23%	
Reason not known	0	0	0	0%	0%	0%	
Total	3,826	3,902	3,985	100%	100%	100%	

<sup>[1]</sup> Includes where a child transferred to another local authority and where the reason has not been recorded

Table C (ii) Data indicates that most children in South Lanarkshire remain on the Child Protection Register for less than 6 months.

	Number			Percentage		
Length of time on register	2010	2020	2021	2010	2020	2021
Less than 6 months	97	141	182	52%	60%	67%
6 months to under 1 year	57	81	71	30%	34%	26%
1 year to under 18 months	13	8	20	7%	3%	7%
18 months to under 2 years	13	3	0	7%	1%	0%
2 years or more	8	2	0	4%	1%	0%
Total	188	235	273	100%	100%	100%

# 7.12 Child Protection Re-registrations

The table below shows the numbers registrations by length of time since previous deregistration across Scotland

Time since last deregistration	Number			Percentag	je	
	2010	2020	2021	2010	2020	2021
Never been registered before	2,971	3,166	2,753	84%	80%	80%
Registered before but time unknown	0	0	0	0%	0%	0%
Less than 6 months	81	104	75	2%	3%	2%
6 months to under 1 year	98	81	80	3%	2%	2%
1 year to under 18 months	67	89	92	2%	2%	3%
18 month to under 2 years	60	59	67	2%	1%	2%
2 years or more	269	446	363	8%	11%	11%
Unknow if child registered before	5	22	24	0%	1%	1%
Total	3,551	3,967	3,454	100%	100%	100%

<sup>[1]</sup> This is calculated as a proportion of registrations excluding cases where it is not known if a child had been registered before

The table below shows the local data in terms of re-registrations:

	Aug- Oct	Nov- Jan	Feb-Apr	May-Jul	Aug- Oct	Nov-Jan	Feb- Apr	May-Jul
	Q1 2020/21	Q2 2020/21	Q3 2020/21	Q4 2020/21	Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22
Number within 3 months	0	0	0	0	3	4	4	0
Number within 6 months	0	1	0	1	0	0	1	1
Number within 12 months	0	0	1	5	3	0	2	0
Number within 24 months	1	2	2	6	2	2	3	0
Total	1	3	3	12	8	6	10	1

**N.B. The Scottish Children's Reporter Administration (SCRA)** produce data per local authority annually. You can view the most recent report here: <a href="www.scra.gov.uk">www.scra.gov.uk</a>

# 8. Training, Learning and Staff Development

#### 8.1 Key functions

One of the key functions of South Lanarkshire Child Protection Committee is to prepare and deliver an extensive programme of multi-agency child protection learning and development opportunities. Training is available to all agencies both statutory and non-statutory in our area who support children, young people and families. Demand continues to be high.

#### 8.2 SLCPC Learning and Development Programme

The learning and development programme has been revised to reflect current trends and offers a range of learning opportunities. It is available on SLCPC website or from the SLCPC Child Protection Development Worker. Using the National Framework for Child Protection Learning and Development in Scotland (2012)\_ we routinely self-evaluate our training, learning and development opportunities to ensure they meets both local and national need in getting it right for the child protection workforce and children, young people and families in South Lanarkshire. We include lessons learned from significant case reviews and legislative changes as they occur. As stated previously, we have adapted our delivery of learning and development opportunities throughout the pandemic to ensure the workforce is supported in this area of work.

Our training programme can be viewed on our website:

www.childprotectionsouthlanarkshire.org.uk

or by emailing the Child Protection Committee Learning and Development Worker at:

publicprotectionpffice@southlanarkshire.gov.uk

Further development opportunities continue to be available in partnership with colleagues across Public Protection and are promoted as available.

# 9. Leadership, Governance and Accountability

As leaders, the Chief Officers Group (COG) agree and provide a clear vision, shared values and aims that promote the protection of all children and young people.

The Chief Officer's Group (Public Protection) commitment to the protection of children and young people have been restated by the new local authority Chief Executive; and by driving forward improvements in child protection policy and practice to meet the needs of children and young people at risk of harm, abuse or neglect. The COG (Public Protection) demonstrates effective collaborative working to discharge its child protection responsibilities and consistently promotes effective joint working. Supported by the SLCPC Chair and Lead Officer, members drive forward an extensive work plan and routinely evaluate its work to ensure there is a clear focus on continuous improvement and accountability, by the application of outcomes measures.

The Child Protection Improvement Programme (CPIP) identified leadership as a "critical factor in creating a system with effective processes and a culture to ensure children are protected from abuse and neglect". The National Child Protection Leadership Group has been supporting Chief Officers and CPCs strengthen delivery of their responsibilities in a number of ways. The Scottish Government published Protecting Children Young People Child Protection Committee and Chief Officer Responsibilities (Feb 2019) which supports our planning processes.

The Chief Officers Public Protection Induction Resource Document November (2021) was also published by the Scottish Government with the purpose of highlighting legislation, guidance and policies relevant to public protection in a national context, and to offer specific detail on the role and responsibility of Chief Officers.

Development sessions with the Chief Officers Group (Public Protection) are facilitated by the SLAPC & CPC Chair, and the lead officers from the public protection team. The next development session is planned to take place in November 2022; the theme of this session is the impact of the COVID 19 Pandemic on public protection and service provision.

The SLCPC Chair and Lead Officer meet with the Chief Officers Group (Public Protection) quarterly to discuss, inform, report and seek assurance and direction on child protection matters of local and national interest. The priorities for the year ahead can be viewed in the South Lanarkshire Child Protection Committee Business Plan August 2022 – July 2023 as shown in Appendix 1.

# South Lanarkshire Child Protection Committee Business Plan 2022 – 2023



Our Business Plan August 2022 – July 2023 has been developed with reference to our locally identified areas for improvement and includes the outcomes set within the Child Protection Improvement Programme (CPIP) and the quality indicators set out in the recently revised Care Inspectorate Quality Framework for Children and Young People in need of Care and Protection (2019)

The South Lanarkshire Chief Officers Group (Public Protection) are responsible for ensuring an Annual Report and Business Plan for the year ahead is published as stated in the National Guidance - Child Protection Committee and Chief Officer Responsibilities (2019) this includes ensuring formal processes are in place to evaluate progress as outlined in our Business Plan (2022-2023). Objectives and areas for improvement that arise from the Annual Report and audits, self- evaluation undertaken are progressed by the SLCPC Quality Assurance and Management Information Sub-Group as they arise. Learning Reviews improvements are governed by the Strategic Learning Review Group and feed into the quality assurance and the COG

Chief Officers are ultimately responsible and accountable for improving the experience of and outcomes for children who may need protection. South Lanarkshire Child Protection Committee (SLCPC) is the multi-agency mechanism to take forward this work.

Our overall aim is to improve outcome for children and young people. In doing so we place the child at the centre of self-evaluation and examine the impact that the work of the SLCPC can have on a child's life and from practice, the positive outcomes generated as a result.

We know key processes are the essential tasks and actions undertaken by staff in their professional relationship with children and young people which allow for best practice. Our business plan outlines our priorities for the year ahead.

#### **Self-Evaluation**

Self-evaluation is central to continuous improvement and is a learning process through which community planning partnerships and strategic planning groups get to know how well they are doing and can identify the best way to improve their services.

We routinely undertake identified quality assurance tasks that reflect the SLCPC Self Evaluation and Activity Programme (2017-2023), and can show that all partners contribute to and play a key role in the positive and sustained results for children and young people in need of care and protection as described for the year ahead:

We know quality assurance activity helps partners to monitor progress and continue to strive for excellence. Self-evaluation for improvement broadly focuses on answering three key questions.

(a) How good are we now (b) How do we know and (c) What we plan to do next?

We aim to ensure our improvement plans are SMART (Specific, Measurable, Achievable, Realistic and Timely) and ensure we ask key Inspection Questions:

- 1. How good is the partnership at recognising and responding when children and young people need protection?
- 2. How good is the partnership at helping children and young people who have experienced abuse and neglect stay safe, healthy and recover from their experiences?
- 3. How good is collaborative leadership?

The responses to these questions are informed by the findings and evaluations against each quality indicator as listed here in the Quality Framework for Children and Young People in need of Care and Protection (2019) as follows:

#### **Quality Indicator 1.1**

We will demonstrate improvements in the safety, wellbeing and life chances of children and young people in need of care and protection and;

- (a) Carry out a number of planned continuous improvement activities over a number of identified child protection areas, as described in our self-evaluation programme.
- (b) Consult regularly with the CPC and its Task Groups, reporting findings to the Chief Officers Group (Public Protection) ahead of implementing change.
- (c) Conduct agreed multi-agency case file audits to consider practice, processes and the views of children, young people and families in keeping children safe.
- (d) Review locally, the National Shared Data Set Child Protection with our partners as part of
- (e) continuous improvement work at local and national level.

#### Outcome 1.1

- We have effective and reliable data measures that demonstrate improving outcomes over time for children in need of care and protection and tell us when additional actions to protects is required
- Key measure that children and young people in need of care and protection are increasingly safer
- Children and young people are listened to and have their views taken into account. They have access to advocacy in the CP system
- Families are strengthened by robust and inclusive planning and processes that apply to improve outcomes for children and young people

#### **Quality Indicator 2.1**

We will consider the impact on children and young people and the extent to which children and young people in need of protection have their needs met by;

- (a) Ensuring children and young people feel listened to, understood and respected.
- (b) Measuring how children and young people feel safe, healthy, achieving, nurtured, active, respected, responsible, and included through routine review of the child's plan.
- (c) Improving outcomes for looked after children and those on the child protection register with the introduction and review of MOMO (<a href="www.mindofmyown.org.uk">www.mindofmyown.org.uk</a>) to enhance wellbeing, participation and inclusion.
- (d) Public information events assist us to consult with children and young people in our communities on topics such as exploitation and online safety.
- (e) Continued work across public protection strengthens our joint activities in relation to transitions for vulnerable young people.

#### **Outcomes 2.1**

- Our children and young people feel listened to and assured that their views are taken seriously when decisions are being made. We uphold their rights
- Children and young people feel that staff have taken the time to get to know them, the impact of their previous experiences and understand their strength and needs
- Children and young people enjoy good relationships, built over time, with consistent adults who they trust enough to talk to when they need help
- Children and young people's wellbeing is improving across all the wellbeing indicators, including transition periods as they move from child to adult services

#### **Quality Indicator 2.2**

We will consider the impact on families and work to ensure parents and carers have greater confidence in understanding expectations in child protection situations.

We will demonstrate that;

- (a) Parents and carers are confident that staff listen to, understand and take their views seriously in child protection situations and;
- (b) Skilled practitioners, in children and adult services, establish good working relationships with parents and carers to improve outcomes.

(c) Parents and carers have increased confidence in their role and how they contribute to the child's plan in improving outcomes. They understand contingency plans and are clear on expectations and supports.

#### Outcome 2.2

- Our parents and carers benefit from improved child protection investigation process where views are recorded in a meaningful way to ensure they feel listened to and assured that their views are taken seriously when decisions are being made
- Parents and carers have improved confidence in the child protection system and know what is expected of them in relation to high level contingency planning within the child's plan
- Our public consultation events ensure we routinely publish requested information for children, young people, parents and carer on keeping safe in South Lanarkshire (pandemic dependent)
- Parents and carers receive information and support when a child is placed on the child protection register and are given information on how to appeal at the end of the conference
- Parent, carers and siblings (where appropriate) receive information when a Learning Review takes place to ensure they are fully informed of the process including who to contact for support as required
- Our website is reviewed to allow for improved accessibility to quality published information for parents and carers when child protection is a feature, including online safety and child sexual exploitation

#### **Quality Indicator 3.1**

We will demonstrate the extent to which the child protection workforce participates in multiagency approaches to improve outcomes for children and young people by:

- (a) Ensuring staff across the multi-agency workforce are aware of, and know how to refer to the SLCPC Communications and Media Strategy,
- (b) Demonstrating confidence and competence in practice supported by high quality learning and development opportunities to meet their needs, through routine evaluation of learning opportunities,
- (c) Showing high levels of motivation to work together to achieve the best possible outcomes for children and young people.
- (d) Demonstrating high levels of confidence in their contingency plans, chronologies, risk assessments and agreed SMART Outcomes and;

#### Outcome 3.1.

- Our multi-agency workforce have a strong and shared commitment to protecting vulnerable children, including understanding and contributing to Learning Reviews and Reflective Learning opportunities
- The child protection workforce fully understands what they need to do within their own service and with colleagues across other services to further improve the quality and effectiveness of their work. This is supported by SLCPC.

#### **Quality Indicator 4.1**

We will consider impact on the community and promote confidence in public services available to support families and protect children and young people by:

- (a) Enhancing our website to ensure the most up to date information is available for those concerned about a child or have a child in the child protection system. Including information on social media platforms for children and young people.
- (b) Widely circulating information in a number of different ways including a number of social media platforms, and printed information readily available in public places such as local council offices, health centres, hospitals, police stations, voluntary organisations, leisure services and education environments, as appropriate.
- (c) Consulting with communities during public information events in areas of high foot fall and through media campaigns.
- (d) Displaying information created by children and young people in our communities about "Keeping Safe in South Lanarkshire".

#### Outcome 4.1

- Communities have an awareness and confidence in their public role to protect children from harm, neglect, abuse, bullying and exploitation
- Children and young people in communities have increased confidence in sharing when they are worried about abuse, harm, neglect or exploitation
- Communities demonstrate their awareness of their role in protecting children and young people by frequently referring to our services for support and advice
- Members of the public have increased confidence that children and young people will get the help they need when they need it

#### **Quality Indicator 5.1**

We will consider the extent to which effective processes are in place to recognise and respond promptly to concerns about a child or young person's safety or wellbeing and ensure initial information gathering and investigation processes are effective and support timely decision making by;

- (a) Ensuring systems are in place for receiving and recording information from anyone concerned about a child or young person.
- (b) Monitoring and evaluating the effectiveness of initial responses to child protection events and the quality of assessments that take place, including Inter-Agency Referral Discussion (IRD)
- (c) Evidencing skills in the analysis of information gathered to reach an initial assessment and a clear understanding of the difference between outputs and outcomes.
- (d) Introducing revised child protection paperwork and processes; including enhanced risk assessments, contingency plans, multi-agency chronologies and the child's plan

#### Outcome 5.1

- Our multi-agency workforce will always recognise and appropriately respond to child protection concerns (including legal measures if required) where a child may be at risk
- Staff recognise when a child or young person may be a risk to themselves or others
- Children and young people are no longer exposed to a continued risk of harm or abuse
- We have a clear system for recording IRDs that clearly outlined the rationale for decision making
- Our IRDs are subject to minimal delay and effective from the outset. IRDs are routinely subject to quality assurance and are of a consistently high standard

- Children and young people will be appropriately considered for forensic medicals
- Children and young people will be referred to the reporter when criteria is met

#### **Quality Indicator 5.2**

While assessing risk and need, we will ensure risk assessments are completed within timescales and of a consistently high quality to ensure appropriate action is taken in getting it right. We know the extent to which effective processes are in place to support practice in developing plans to meet need and reduce risk by:

- (a) Ensuring staff across the workforce have a good understanding of the need to balance risk and need and use recognised frameworks to make informed judgements.
- (b) Routinely checking that chronologies are used to identify patterns of significant events.
- (c) Supporting practitioners across the workforce to ensure assessments are used appropriately to make informed judgements about risk.
- (d) Seeking evidence that the views of children and young people have been taken into account during the assessment, including the investigative process.

#### Outcome 5.2

- Our multi-agency chronologies are fit for purpose and fully inform risk assessment and decision making from the outset. They are regularly reviewed and analysed
- Our risk assessments consistently contain concise, relevant and accurate information. The
  use of the resilience matrix is evident
- Planning, including transition planning, is informed by robust assessments
- Our managers routinely scrutinise assessments of risk and need and review procedures, and protocols and learn development need through this
- We apply SMART in our work including in the child's plan

#### **Quality Indicator 5.3**

We have effective processes in place to assist on developing plans to meet needs and reduce risk. We use self-evaluation to review progress, joint planning and decision-making. We provide timely and effective intervention to reduce risk, meet need and improve wellbeing by;

- (a) Children and young people receive help that is proportionate to risk and need.
- (b) Care and Risk Management Plans (CARM) are regularly reviewed.
- (c) Comprehensive assessments are well used to develop plans and reduce risk.

#### Outcome 5.3

- We support high quality chronologies that inform effective risk management
- We ensure the child or young person's voice is always at the centre of our work
- Our decisions of meetings are recorded and there are clear goals and outcomes from the intervention provided within the child's plan
- Our children and young people's experience secure, stable and caring environments
- Young people succeed in their transition to greater independence and adulthood without care and support
- We have clear evidence of staff taking responsibility and contributing effectively to planning for the child or young person. Services are clear on their role from the outset

#### **Quality Indicator 5.4**

We involve children, young people and families and ensure their views, wishes and expectations are sought, listened to and taken into account. We ensure children, young people and families participate in the key processes and ensure information sharing procedures are in place. We have systems in place to enable and support children, young people and families to give feedback and make formal complaints and;

- (a) Can evidence that we have a number of creative ways to ensure children, young people and families views are recorded and taken into account.
- (b) That children, young people and families know what information is held about them and are routinely updated on issues relating to sharing and consent.
- (c) Children and young people are offered advocacy and, or an opportunity to ensure their views are expressed and they are treated fairly in an inclusive manner.

#### Outcome 5.4

- Staff across the partnership listen carefully to children and young people and ensure views are recorded and taken into account in assessments and in decisions that affect them
- Children and young people are actively encouraged to have views on the service they receive and we include them in processes and decisions about their lives

#### **Quality Indicator 6.1**

We have policies and procedures in place that reflect the multi-agency child protection landscape. They relate to national standards and guidance and comply with relevant legislation. Legal measures to protect children and young people are appropriately considered and pursued;

- (a) By ensuring policies and procedures are consistent with our strategic vision.
- (b) Working to ensure policies and procedures, both child and public protection have no gaps in information for the workforce.
- (c) Promoting best practice through development of policies and procedures that enhance partnership working and reflect outcomes.

#### Outcome 6.1

- Our policies are comprehensive and support the multi-agency workforce
- Our policies reflect local and national priorities
- The child protection workforce benefits from an accessible suite of multi-agency procedures
- The SLCPC regularly reviews and updates multi-agency guidance
- Practitioners are involved in the creation and revision of policies and procedures
- There is a high level of compliance to procedures across the workforce
- We consult children and young people as appropriate

#### **Quality Indicator 6.3**

We ensure the rights of children and young people are promoted, respected and vulnerable children, young people, families are involved in and have their views influence policy, planning and service development. Our approaches to communication and consultation with children, young people and families and other stakeholders are effective and;

- (a) The rights and involvement of children, young people, families and other stakeholders is central to planning and development.
- (b) Communication with children and young people, families and stakeholders is done in a way that enables their participation and engagement and elicits their trust.
- (c) Children and young people's rights are being promoted by services.

#### Outcome 6.3

- We engage with children and young people land develop creative approached to engagement
- Children and young people know their rights and how to apply them
- The voices of our vulnerable children and young people are reflected in our policy and planning processes

#### **Quality Indicator 6.4**

Our performance management and quality assurance processes ensure high standards of service delivery and improved outcomes for children and young people in need of care and protection. Quality assurance arrangements enable staff at every level to take responsibility for the quality of services. Best practice is routinely identified and celebrated and inconsistent or practice that requires support is identified and addressed. Our learning culture ensures we improve further from both and;

- (a) Established performance measures are regularly reviewed.
- (b) Management information is reported, monitored and reviewed.
- (c) Targets are reviewed regularly and used to monitor trends over time.
- (d) Management information informs quality assurance and self-evaluation activities.
- (e) Key processes are routinely quality assured, and the findings are communicated to staff across the multi-agency workforce.
- (f) Strategic groups oversee multi-agency performance and hold services accountable.

#### Outcome 6.4

- Performance frameworks for child protection operate within an agreed set of standards and outcome indicators and promote confidence in child protection processes
- Consistently high standards are achieved in multi-agency operational practice as a result of robust quality assurance
- Performance information and quality assurance processes continually strive to improve the quality of work and improve outcomes for children in need of care and protection

#### **Quality Indicator 6.5**

We secure improvement through planned, prioritised and co-ordinated self-evaluation. We take into account the experiences of children, young people and their families to inform improvement and service development by;

- (a) Demonstrating our approach to self-evaluation is guided by relevant and accredited frameworks.
- (b) Having in place a programme of self-evaluation, jointly agreed by partners.

- (c) Ensuring performance information and quality assurance information is used to inform self-evaluation activity.
- (d) Giving a commitment to delivering excellence in services for vulnerable children and their families.
- (e) Demonstrating improved outcomes as a result of self-evaluation activity.

#### Outcome 6.5

- Our well established and creative approaches promote the involvement of children and young people in self-evaluation
- Our carefully planned and co-ordinated cycle of single and multi-agency selfevaluation activities ensures priority areas are agreed
- Outcomes from self-evaluation ensure we can demonstrate tangible improvements in the protection and wellbeing of children and young people

#### **Quality Indicator 7.2**

By developing and supporting the workforce we ensure Staff are confident and can undertake their duties competently. A learning and development strategy is in place that outlines training and development for staff at all levels in line with national priorities and local targets. Staff are enabled to reflect upon and improve their practice through advice, guidance and supervision to ensure;

- (a) A sufficient, local workforce that is skilled and appropriately trained to support a partnership approach to the delivery of local priorities.
- (b) Learning opportunities are provided and designed to equip the workforce to undertake their roles safely and competently.
- (c) The workforce has skills and confidence in the use of tools that promote common values, shared principles and integrated working practices to improve outcomes for children, young people and families.
- (d) Staff training needs are audited including those who do not work directly with children and young people.
- (e) Staff are enabled to exercise appropriate initiative and professional judgement.

#### Outcome 7.2

- Our child protection training programme is comprehensive and targeted to meet local and national need and delivered routinely across the workforce
- Our workforce can demonstrate improvements in skills and working practices to enhance the experiences of children and young people

#### **Quality indicator 9.2**

Leaders collaborate to plan and direct service delivery for children and young people in need of care and protection linked to their vision, values and aims. They set demanding but realistic targets and provide a high level of support to achieve these. Leaders jointly deploy resources to the areas of greatest need and ensure;

a) Partnerships include all the right people to meet the identified objectives of protecting children and young people.

- b) Leaders have a clear understanding of the local and national priorities that drive child protection and corporate parenting services.
- c) Plans contain a proper analysis of needs and gaps and what needs to change.
- d) There is clarity about the resource contribution that each partner makes to the partnership and about governance.

#### Outcome 9.2

 Our leaders, senior managers and elected members have a clear understanding of the local and national context and provide strong leadership in developing child protection and corporate parenting services

**Key SLCPC Contacts:** 

Independent Chair: Safaa Baxter

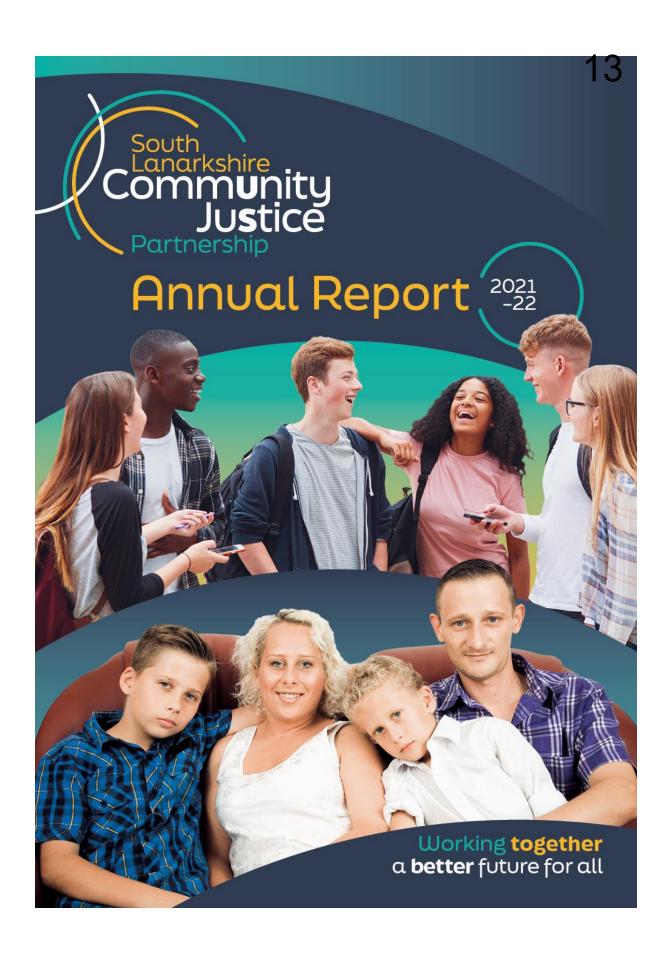
Lead Officer Child Protection: Shona Greenan

Email: PublicProtectionOffice@southlanarkshire.gov.uk

If you need this information in another language or format, please contact us to discuss how we can best meet your needs.

Phone: 0303 123 1015

Email: equalities@southlanarkshire.gov.uk



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#### **Foreword**

As Chair and Vice Chair of the South Lanarkshire Community Justice Partnership, we are delighted to present our second Community Justice Annual Report 2021-2022.

Since 2017, the Partnership has been building strong and effective arrangements for working with our statutory and non-statutory partners to reduce offending here in South Lanarkshire.

At the heart of our work is the rehabilitation of individuals involved with offending. We believe that by tackling the root causes of why people offend and by reducing the stigma that causes stress and social isolation, for both them and their families, will not only prevent further offending but help people who are returning from prison to successfully reintegrate back into their communities.

While we are proud of what has been achieved over the last year, particularly throughout the continuing challenges of the Covid-19 pandemic, we know that there is still much to do to sustain and enhance our achievements. With this in mind, we would like to take the opportunity to thank our dedicated partners who have worked tirelessly and creatively during the last year to ensure services have continued to be effectively delivered, particularly for those in most need to helping them reduce their offending behaviour.

We hope you find the report informative and useful.

Liam Purdie
Chair of Community Justice Partnership
Head of Children's and Justice Services

Margaret Halbert Vice Chair of Community Justice Partnership CEO Liber8 Lanarkshire Ltd

#### **Background**

This annual report is a summary of our Community Justice Partnership's Annual Outcome Activity Return for 2021-2022, submitted to Community Justice Scotland at the end of September 2022.

What is Community Justice? The Scottish Government's Strategy for Community Justice states that:

'it's the collection of individuals, agencies and services that work together to support, manage and supervise people who have committed offences, from the point of arrest, through prosecution, community disposal or custody and alternatives to these, until people being released from prison are reintegrated back into their communities.'

Community Justice sits within an intricate framework in which a range of national strategies and local plans are closely linked. The framework provides a basis for a more collective approach to partnership working to support the vision for Community Justice, in that it will improve outcomes for people in the justice system and deliver a more preventative approach to reducing offending and crime.

At the end of June 2022, the Scottish Government introduced its second strategy for Community Justice. The strategy sets out the national direction by building on the progress that local partnerships have made since the first national strategy was introduced in 2017. The new strategy provides a clear footpath for future improvement by highlighting key areas for partners to focus on through its four national aims and thirteen priority actions. Partners have also been asked to work more collaboratively to ensure the ambition and success of the new strategy is achieved.

As set out in the Community Justice (Scotland) Act 2016, statutory partners are responsible for preparing, delivering, and reviewing their local Community Justice Outcome Improvement Plan and when reviewing the plan, they must have regard to the national strategy and how they can contribute to the local plan in its preparation and delivery.

The South Lanarkshire Community Justice Partnership is currently reviewing its local plan in preparation to delivering it by 1 April 2023. The new plan will provide an overview of the work for the Partnership in relation to the Scottish Government's new national strategy, as well as setting out how the Partnership aims to secure better outcomes for those with convictions, their families, and their victims.

#### **About Us**

It is important that our communities know who we are that make up the Community Justice Partnership, and what we are trying to do in our efforts to reduce offending to make our communities much safer for everyone who lives, works and visits South Lanarkshire.

The Community Justice Partnership Board meets every quarter to ensure it continues to succeed in achieving both national outcomes and local priorities.

Membership includes representation from the following agencies/services/ organisations:

- Crown Office and Procurator Fiscal Service
- Lanarkshire Alcohol and Drug Partnership
- NHS Lanarkshire
- Police Scotland
- Scottish Court and Tribunal Service
- Scottish Fire and Rescue Service
- Scottish Prison Services
- Skills Development Scotland
- South Lanarkshire Council

Members are wholly supportive and committed to their role and purpose for the work of the Partnership, which is to:

- represent their agency/service/organisation on the partnership that contributes to the strategic planning and development of Community Justice
- have the delegated authority to make policy and resource commitments as well as strategic and operational decisions on behalf of their agency/service/ organisation
- facilitate communication between the partnership and their agency/service/ organisation
- contribute their skills and expertise to the work of the partnership
- be committed to, and actively involved in, pursuing the partnership's outcomes

In addition, the Partnership works with colleagues from the South Lanarkshire Third Sector Interface, VasLan, along with individuals representing their communities, people with convictions and their families. All looking to help the Partnership to reducing offending and the subsequent impact that crime has upon our communities.

The Community Justice Coordinator provides the support for the work of the Partnership by implementing its core functions and is accountable directly to the Chair of the Board. They are also responsible for progressing activities relating to the work of the Partnership and in the preparation of agendas for meetings.

The governance for the Partnership sits within the local Community Planning structures and supports the vision of the South Lanarkshire Community Plan 2022-2032. The plan aims to improve the quality of life for everyone in South Lanarkshire by ensuring everyone has equal access to opportunities and the particular services that meet people's needs. It also verifies the top five areas that local communities want to see improved, which are:

- taking action to create more activities for people of all ages
- taking action to make better use of community centres and other buildings
- taking action so that it is easier to get around and visit other areas

- taking action to make places look better
- taking action to make communities safer

The South Lanarkshire Community Planning framework confirms where the Community Justice Partnership sits within its structure, which can be viewed by using the following link

https://www.southlanarkshire.gov.uk/cp/downloads/file/363/community\_planning\_partnership\_structure

The framework shows that the Partnership is a sub theme which sits alongside the Community Safety Partnership. The Safer South Lanarkshire Board has the responsibility for the governance of both the Community Safety and the Community Justice partnerships to ensure they both link into the wider community planning process. It is also responsible on behalf of the council for the scrutiny of local Policing and Fire and Rescue plans.

The Board meets on a quarterly basis, with representation from a number of organisations who have the relevant skills and understanding to monitor and challenge partners performance. Members include representation from South Lanarkshire Council, including Elected Members, Police Scotland, Scottish Fire and Rescue Service, Crown Office Procurator Fiscal Service, NHS Lanarkshire.

To find out more about Community Planning in South Lanarkshire please visit the South Lanarkshire Community Planning Partnership website by using the following link South Lanarkshire Community Planning Partnership website.

In addition to the above, governance arrangements for Community Justice sits within the South Lanarkshire Public Protection Chief Officers Group.

The vision for the South Lanarkshire Public Protection is to promote a multi-agency partnership which reduces the risk of harm to children, adults and the public living in our communities.

Public Protection works at a strategic and policy level and demonstrates effective partnership working between the following partners:

- Adult Protection
- Child Protection
- Multi Agency Public Protection Arrangements (MAPPA)
- Gender Based Violence
- South Lanarkshire Alcohol Drug Partnership
- South Lanarkshire Community Justice Partnership

To find out more about Public Protection in South Lanarkshire use the link below to access the South Lanarkshire Public Protection Strategy 2021-2024:

https://www.southlanarkshire.gov.uk/download/downloads/id/12008/south lanarkshire public protection strategy 2021-2024.pdf

### **National Outcome Activity Return 2021/22**

At the end of September 2022, the Partnership submitted its Annual Outcome Activity Return for 2021-2022 to Community Justice Scotland.

The return included statistical information, examples of good practice, including case studies, and progress against the Scottish Government's seven national out comes, to illustrate the good work that had been carried out during 2021/22.

The return also provided a summary of progress for improvement towards Community Justice Scotland's recommendations which had been highlighted in previous Community Justice Scotland feedback reports, including the need for the Partnership to develop a communication and engagement strategy.

During 2021/22, the Partnership's Media Group developed its first communication and engagement strategy, covering the period 2022/25. The focus for the strategy is to support and promote a consistent message that is flexible and evolving and which will take account of new information, opportunities, ideas and good practice for Community Justice services being delivered in South Lanarkshire.

The strategy includes a strategic action planning framework which will be continually reviewed, updated, and reported on to the Community Justice Partnership Board, demonstrating progress being achieved against its strategic objectives.

The Community Justice Communication and Engagement Strategy 2022-2025 can be viewed by using the following link

..\Downloads\SWR\_Community\_Justice\_Partnership\_Communication\_and\_Engagement\_Strategy\_2\_022\_2025 (2).odt

With the reporting period covering the second year of the Covid-19 pandemic, the Annual Outcome Activity Return included a section for reporting the impact that the COVID-19 pandemic had on the Partnership's ability to deliver services during 2021/22, which included the following:

#### **Justice Social Work Throughcare**

During 2021/22 Throughcare services continued to be challenged for people in custody, which varied from prison to prison and constantly changing. However, the Council's Justice Social Work staff were proactive in using innovative methods to stay in touch with around 300 people from South Lanarkshire who were in custody at that time.

People who were released from prison, and subject to statutory supervision, continued to receive the same high level of service ensuring that their housing and other welfare needs were met prior to their release. This intervention ensured that the right support was put in place at the right time to help people successfully reintegrate back into their communities.

#### **Unpaid Work**

Since March 2020, the Unpaid Work service had been directly impacted by the constantly changing Covid-19 restrictions. During 2021/22 the service required a constantly adaptable approach to ensure that the service continued to meet individual needs. Partners demonstrated incredible commitment as well as a positive attitude to ensuring the highest level of service was delivered for the courts, communities, and individuals within the Unpaid Work service.

In addition, the service continued to deliver a responsive and flexible service while forging some innovative and creative solutions to the challenges of the pandemic, all of which has seen new projects and approaches being put in place.

#### The Beacons

The Covid-19 pandemic had a huge impact on every area of the services delivered through the Beacons. During the ongoing lockdowns staff members were reduced due to illness and self-isolation restrictions, while the service's dedicated Police Officer was redeployed back to Police Scotland; and Clinical Associate in Applied Psychology staff were limited to what they could provide as they were also assisting with the NHS helpline.

Liber8 Lanarkshire Ltd, funded by the South Lanarkshire Alcohol Drug Partnership to deliver the service, received additional Covid Response Funds, this additional funding allowed additional work to be carried out, including providing attendees with not only access to online sessions, but also to weekly food parcels, household items, phones, and clothes.

In addition to all of the above, the Annual Outcome Activity Return for 2021/22 demonstrated progress achieved against the Scottish Government's seven national outcomes and a section for information relating to 'Other Local Community Activity Which Go Beyond National Outcomes' which is set out below:

## 1. Communities improve their understanding and participation in Community Justice

#### Inclusion As Prevention

One of the core themes of 'Inclusion As Prevention', a five-year project funded by the National Lottery Community Fund, is to improve relationships between young people and the police.

During 2021/22 the IAP team developed a strong media presence which has proved positive as a way to engaging with young people. The social media platforms, Instagram in particular, offered a way to promote engagement opportunities and also as a medium to directly involve young people with initial consultations on 'what's working well/not so well' via Direct Messaging. Prerecorded activities or online challenges, with all having a positive response from the young people.

In addition, social media provided the opportunity to build informal relationships between audiences and the IAP team. It also helped create an identity for IAP through their involvement in campaigns and raising awareness of IAP issues; and providing young people with relevant information. This engagement was further supported during 2021/22 with the creation of the IAP website.

The IAP team have been able to reflect on where engagement has taken place and where further engagement is needed to ensure systemic change is achieved.

#### **MAPPA**

MAPPA's work includes providing effective communication and information to increase public reassurance and to making our communities feel a safer place to live and work. A hard copy of the MAPPA Information leaflet is made available in various public buildings e.g., Libraries and Q&A centres across the authority area, as well as an online version which is accessible via the council's website.

The MAPPA Annual Report is also made available both online via the council website and through other public forums to help inform the public and staff of how MAPPA operates in regard to persons with convictions and how they are managed under the auspices of MAPPA.

## 2. Partners plan and deliver services in a more strategic and collaborative way

#### **Peer Navigation Project**

The South Lanarkshire Alcohol and Drug Partnership in partnership with the Council's Justice Social Work developed the Peer Navigation Project with the key aim to maintaining relationships with people who have lived and living experience of problematic substance use.

The short-term outcome is to introduce a new service across justice services which has a clear and supportive framework that will enable the partners to embed their roles to reducing drug related deaths. While the longer-term objective is to include service users having an improved experience of them transitioning from justice services with longer retention in treatment and support. This should lead to greater life chances with a reduction in substance use and ultimately in drug related deaths.

Staff have been offering ongoing support to help people maintain their attendance and participation in community-based treatment, harm reduction and therapeutic interventions, to sustain their recovery during and beyond the life span of their statutory order.

During 2021/22 Justice Support staff worked with seventy-one individuals from across South Lanarkshire with a range of positive outcomes being achieved, including:

- Individuals more open about their addiction issues and impact with regular attendance at appointments
- Improved relationships with family and neighbours
- Five individuals started employment while two others volunteered with third sector organisations

Feedback from service users themselves has been incredibly positive and demonstrates the benefit of the service. Contextual evidence includes the following quotes:

'How well you have helped me on my way to getting clean and out the chaotic lifestyle I was in. The one-to-one help was immense and so supportive towards me and treated me as an equal which made it a lot better'

'I have required additional support for many years now and my gratitude is ill expressed in words that I now have, this has given me a certain degree of optimism. On many occasions over the last year, you have helped me with all of my struggles and through your recommendations and observations you have specifically helped me to get the correct help'

# 3. People have better access to the services that they require, including welfare, health and wellbeing, housing and employability

#### The Beacons

The Beacons four recovery hubs, based in localities across South Lanarkshire, hosted by Liber8 Lanarkshire on behalf of the South Lanarkshire Alcohol Drug Partnership, with the central element of the initiative being led and organised by those with lived and living experience. The purpose of The Beacons is to ensure that there is visible treatment and recovery embedded into local communities by using assertive outreach, non-clinical settings and lived experience peers, to reach individuals who aren't currently engaging with the service.

The facilities are welcoming to help those in recovery re-integrate back into their local communities. Each individual's experience is person-centred in that individuals decide what they want to get from their time at the Beacons, whether they're looking to share experiences in a recovery group, receive family support, or meet new people at social events, including participation in a walking group. Initiatives during 2021/22, included the Citizens Advice Bureau services, which supported participants into:

- pathways to access specialist advice, representation on social security, housing and debt matters
- case management of complex multi-faceted situation
- assisted/facilitated access to treatment and care services; peer workers acting as a channel between the service and the person they are partnered with

Liber8&Wasler Saorise Service for Women, a bespoke women's service, providing tailored services to fill the existing gap for distinctive group of women who are or have been affected by substance use and Gender-Based violence. The service incorporates holistic person-centred integrated pathways, interventions and opportunities, including:

- 1-2-1 support
- Group work
- Wellbeing programme
- Safe drop in spaces

Women are also assisted in how to keep safe, grow in confidence, feel empowered to re-join their families and communities as a valued contributing citizen; a right denied to them due to the intense isolation they have experienced.

3. People have better access to the services that they require, including welfare, health and wellbeing, housing and employability

#### The Sustainable Housing On Release for Everyone (SHORE)

The SHORE programme aims to prevent re-offending by providing safe and secure accommodation upon release for all prisoners.

In 2021/22, information sharing increased following the pandemic between Housing, Justice Social Work, Police Scotland, and the Scotlish Prison Service.

Weekly reports on admissions, liberation and occupancy levels in prison continued to be received by partners, which assisted in the delivery of housing advice services to prisoners prior to their release. It also allowed for a more collaborative approach by all agencies in preventing homelessness and reducing the probability of people re-offending.

The Housing Officer meets with people on admissions where they have a need or need advice in regard to sustaining or securing their existing accommodation. The Housing Officer will then meet again, 8 weeks prior to their liberation for anyone with housing need or who requires housing advice. This allows for a more planned approach for their return back into their community. Positive outcomes were evidenced during 2021/22 with settled and secure accommodation being identified on release, including access into the private rented sector, and when anyone presented themselves as being homeless to the council's homelessness services, planned access into temporary furnished accommodation was quickly arranged by them, with no use of Bed and Breakfast or unsuitable accommodation being provided.

## 4. Effective interventions are delivered to prevent and reduce the risk of further offending

# The Caledonian Men's System

The Caledonian System Delivery Team is a multi-agency centralised team which works in partnership with Women's Aid and Circle Scotland, with the responsibility of delivering the Caledonian System across South Lanarkshire.

The South Lanarkshire model offers services to men in the justice system charged with domestic abuse offences. Referrals come through the courts and from a man's suitability for a Caledonian System Assessment, the team provide specialist support to his partner and children during the assessment process and thereafter throughout the duration of the men's Community Payback Order imposed by the Courts.

The information below provides data pertaining to Community Justice Social Work Reports received as of 1 April 2021 and 31 March 2022

Total Caledonian Women's Service Referrals	194
Total Active Cases	99
Total Passive Cases	78
Assessment completed but not converted	17

At the same time there were seventeen new referrals to the children's service along with the twenty-six children which were currently engaged with at that time.

The majority of men completed their Community Payback Orders successfully, and within the agreed timescales, despite the challenges of the constant interruptions due to the Covid-19 pandemic restrictions.

The Caledonian System Delivery Team has established good credibility amongst all stakeholders and within Lanarkshire and Glasgow courts. This has been clearly demonstrated by Sheriffs making excellent use of the Caledonian System in South Lanarkshire with projections that the programme has the potential to continue to grow.

# 4. Effective interventions are delivered to prevent and reduce the risk of further offending

#### Women's Services

Within South Lanarkshire, women who are subject to a statutory and non-statutory court disposals such as:

- 1. Community Payback orders
- 2. Bail Supervision
- 3. Diversion from Prosecution
- 4. Structured Deferred Sentences
- 5. Throughcare

are offered additional support to meet their specific needs through their attendance at Women's Hubs.

A key focus during 2021/22 was the safe reopening of three of the community-based hubs across the South Lanarkshire area. Some of the activities that the women participated in over the year included organising and running monthly coffee mornings in partnership with local churches, yoga sessions, cooking together, running healthy eating workshops, making eco-friendly household products and sharing ways of managing a budget.

During 2021/22 five women completed the 'Health in the Community Course' while ten women ran and took part in three separate "Write to Recovery" courses.

The service continues to promote awareness of the hubs and the opportunity to work in partnership with many different agencies, including recovery organisations, housing, police, Scottish Prison Service, while voluntary organisations working on a one-one basis offered individual support to the more vulnerable women in the community.

During 2021/22, thirty-six new referrals were received into the service.

#### 5. Life chances are improved through needs, including health, financial inclusion, housing and safety being addressed

#### **Structured Deferred Sentences (SDS)**

SDS aims to provide a structured intervention for individuals upon conviction and prior to final sentencing. They are used for people in the justice system with a range of complex needs that may be addressed through social work and/or a multi-agency intervention, but without the need for a court order. The programme is used in a variety of ways that can provide a flexible and effective approach which can help prevent individuals who have offended becoming further drawn into the justice system, as well as addressing the underlying causes of their offending which can help contribute to safer and fairer communities for all.

In the reporting period during 2021/22, there were 17 SDS cases commenced, with 23 cases completed, of which 83% of cases being admonished by the court after completion, demonstrating the effectiveness of how this community disposal is continuing to address the underlying causes for those who offend.

#### **NHS Keep Well Clinics**

Since 2021 the NHS Keep Well Clinics have been delivered by NHS Lanarkshire through The Beacons facilities, across the four locality areas in South Lanarkshire.

The clinics involve a cardiovascular risk assessment, which assesses physical measurements, including height, weight, BMI, waist circumference, pulse rate, blood pressure and near testing for blood glucose and cholesterol levels as well as offering where appropriate testing for Blood Borne Viruses.

In addition to the clinics, Health Workshops are delivered with a focus on cardiovascular disease prevention, and what puts people at risk and what they can do to reduce this risk. This includes healthy eating, smoking cessation, alcohol and drugs, and physical activity. The workshops promote discussion and gives people the information and the opportunity to consider if there is anything they would like to change. Also, any issues highlighted at the health check, staff will continue to support the person until they are linked with the appropriate service(s).

During 2021/22, thirty-five people attended the NHS Keep Well Clinics, while 34 people attended the Health Workshops.

# 6. People develop positive relationships and more opportunities to participate and contribute through education, employment and leisure activities

#### **Skills Development Scotland (SDS)**

SDS have both a Team Leader, with a functional remit for Community Justice, and a Work Coach with the extra responsibility to support clients with their employability needs.

During 2021/22, SDS provided online support for individuals via the 'My World of Work' website. Access to the website provided individuals with the opportunity to obtain a wealth of information regarding Careers information, Advice and Guidance, also clients were able to access the You Tube Channels, My Wow, Apprenticeship.scot, Digital World.

Individuals referred from partner agencies, were provided with support to help them improve their Career Management Skills. Support included completing CV's, college and job applications, and interview preparations. SDS continued to engage with individuals to ensure further support was provided as and when required. In addition, individual face to face and virtual one to one support was provided to ensure individuals had the opportunity to access ongoing education and employment programmes.

#### 7. Individuals' resilience and capacity for change and self-management are enhanced

#### The Beacons

The Beacons offer people facing severe and complex social exclusion the opportunity to live healthy, fulfilling, and meaningful lives in a community that supports their recovery, through promotion of social integration while at the same time reducing stigma.

The Beacons in 2021/22, delivered a wide range of interventions including the **Peer Panel** via the South Lanarkshire Alcohol Drug Partnership, who working with Scottish Recovery Consortium, developed a support network for all Peer Workers in South Lanarkshire while The Beacons used **Women's Justice Hubs** to deliver twice weekly information and support sessions.

The following extract from a self-reported story helps to evidence the success of the work delivered through The Beacons:

'Having a safe place to go where I can access all the support I could ever need and taking part in volunteer training and creative activities, are helping me rebuild my confidence and shattered self-esteem. I feel more hopeful about the future.

## Other Local Community Activity Which Go Beyond National Outcomes

#### **Families Outside**

Families Outside is a national charity in Scotland working exclusively on behalf of families affected by imprisonment. The charity speaks to thousands of families each year, providing information and support on issues such as housing, finance, and emotional support.

During 2021/22 Families Outside supported sixty-nine families in South Lanarkshire in accessing information and support to help them cope with the effect of a loved one's imprisonment through the different services provided.

Group Work Peer Support allowed space for one family to enjoy an activity in a non-judgemental environment and the helpline provided information and support by telephone. In all cases the aims were to ensure families were included, and engaged with, and that they felt connected with their loved ones in prison, knowing that they were safe and well. In the recording period the families were supported with 468 separate issues, which included:

- Visiting and maintaining contact
- Concerns for children
- Family relationships
- Access to community support
- Concerns for person in prison
- Income, finance and benefits
- Preparing for release

Four free webinars were delivered to families, providing them with the relevant information they needed about prison, how the programme was supporting children and young people, Child Impact Assessments were developed to document the effect imprisonment has on a parent going into prison and the impact this can have on their children.

In November 2021, Families Outside attended a local Alcohol and Drug Partnership event on designing a whole family's approach service, this allowed for open dialogue on families experiences, including the intersection between prison and addiction needs.

Families Outside also attended Family Strategy meetings at HMP Shotts and at the Visitor Forum at HMP Addiewell allowing the service to raise families' views and issues and gain the relevant information to distribute to families and colleagues.

If you need this information in another language or format, please contact us to discuss how we can best meet your needs. Phone 0303 123 1015 or email <a href="mailto:equalities@southlanarkshire.gov.uk">equalities@southlanarkshire.gov.uk</a>



# Report

14

Report to: Partnership Board
Date of Meeting: 22 March 2023

Report by: Executive Director (Finance and Corporate Resources)

**South Lanarkshire Council** 

Subject: South Lanarkshire Register of Information

### 1. Purpose of Report

- 1.1. The purpose of the report is to:-
  - provide the Partnership Board with a summary of the information that has been circulated to Community Planning Partners

#### 2. Recommendation(s)

- 2.1. The Partnership Board is asked to approve the following recommendation(s):-
  - (1) that the content of the report be noted

#### 3. Background

3.1. This report provides a summary of the information circulated to Community Planning Partners and gives partners an opportunity to seek clarification or an update on any matters contained therein.

#### 4. Period Covered – 9 November 2022 to 21 February 2023

4.1. Appendix 1 provides a summary of the information circulated from 9 November 2022 to 21 February 2023.

#### 5. Employee Implications

5.1. There are no employee implications associated with this report.

#### 6. Financial Implications

6.1. There are no financial implications associated with this report.

#### 7. Climate Change, Sustainability and Environmental Implications

7.1. There are no implications for climate change, sustainability or the environment in terms of the information contained in this report.

#### 8. Other Implications

8.1. There are no issues in terms of risk associated with this report.

# 9. Equality Impact Assessment and Consultation Arrangements

9.1. There are no Equality Impact Assessment or Consultation implications associated with this report.

# Paul Manning Executive Director (Finance and Corporate Resources) South Lanarkshire Council

22 February 2023

## **Contact for Further Information**

If you would like further information, please contact:-

Tom Little, Head of Communications and Strategy, South Lanarkshire Council

Tel: 01698 454904

Email: tom.little@southlanarkshire.gov.uk



# Register of Information circulated to the Partnership

# From 9 November 2022 to 21 February 2023

Date	Subject	Received From	Summary	Action taken
11/11/22	Invitation to respond to inquiry into Community Planning by Local Government, Housing and Planning Committee	Scottish Parliament	Invitation received from the Scottish Parliament to respond to the inquiry into Community Planning by the Local Government, Housing and Planning Committee. The inquiry forms part of the Committee's scrutiny of the Community Empowerment Act 2015. In particular, the inquiry is exploring what impact Part 2 of the Act has had on Community Planning, and how Community Planning Partnerships respond to significant events such as the Covid-19 pandemic and the current cost-of-living crisis. The consultation closed on 13 January 2023.	Circulated to the Community Planning Partnership Board and Community Planning Progress Group for information/response.
15/11/22	Radical Action Needed on Data	Audit Scotland	Audit Scotland blog regarding the 'Radical action needed on data' advising of the decisions required to build data as a national asset.	Circulated to the Community Planning Progress Group for information.
21/11/22	Draft National Planning Framework 4 Update	South Lanarkshire Council	Update on the draft National Planning Framework (NPF) 4 which has been laid before the Scottish Parliament, and if approved, will be published and adopted by the Scottish Government in early 2023.  Particular policies of interest are: 15 – Local Living and 20 Minute Neighbourhoods; 20 – Blue and green infrastructure; 21 – play, recreation and sport; 23 – Health and Safety; and 25 – Community Wealth Building (CWB).	Circulated to the Community Planning Progress Group for information.
22/11/22	Doors Open for A Warm Welcome	South Lanarkshire Council	Details of the 'Doors Open For A Warm Welcome', advising people who are struggling with the cost of living, of venues across South Lanarkshire which are providing a range of supports and activities which can be accessed over the coming winter months.	Circulated to the Community Planning Progress Group for information.

Date	Subject	Received From	Summary	Action taken
30/11/22	Wellbeing Economy Toolkit	Scottish Government	Launch of the Scottish Government's  Wellbeing Economy Toolkit. This practical guide sets out a stage-by-stage process designed to aid decision making and prioritisation of economic interventions to facilitate local and regional wellbeing economies.	Circulated to the Community Planning Progress Group for information.
06/12/22	Mental Health Improvement Team Flash Report	South Lanarkshire Health and Social Care Partnership	Details of the Mental Health Improvement Team Flash Report for December 2022 focusing on the theme of 'Feeling Snowed Under'.	Circulated to the Community Planning Progress Group for information.
07/12/22	Improving Health: Developing Effective Practice (IHDEP) Course	NHS Lanarkshire	Applications are open until 13 January 2023 for the Improving Health: Developing Effective Practice (IHDEP) Course. The course aims to improve participants' confidence in improving health and tackling inequalities by helping them maximise the health improvement potential of their role and remit.	Circulated to the Community Planning Progress Group for information.
14/12/22	Population Health Impacts of the Rising Cost of Living in Scotland	Public Health Scotland	A rapid health impact assessment was conducted to identify and, where possible, quantify the pathways through which the rising cost of living might affect health in Scotland. The aim of the health impact assessment is to inform policy responses.  Population health impacts of the rising cost of living in Scotland (publichealthscotland.scot)	Circulated to the Community Planning Progress Group for information.
20/12/22	Going under and without – Joseph Rowntree Foundation's Cost of Living Tracker – Winter 2022-23	Joseph Rowntree Foundation	Publication of the Joseph Rowntree Foundation's Briefing on the Cost of Living Tracker – Winter 2022-23. This highlights that the cost of living crisis support has not been sufficient to stem the rising tide of hardship for millions of families on the lowest incomes.	Circulated to the Community Planning Progress Group for information.
22/12/22	New Learn Online Course: Community Planning in South Lanarkshire	South Lanarkshire Council	Details of the new Community Planning in South Lanarkshire online course. The course will ensure that all employees are familiar with Community Planning and the impact this has on their work.	Circulated to the Community Planning Progress Group for information.

Date	Subject	Received From	Summary	Action taken
17/01/23	Have your say on "toughest ever" budget	South Lanarkshire Council	Local residents are being asked to have their say on South Lanarkshire Council's budget 2023-2024. The council are seeking opinions as it sets out plans to deliver the services people rely on, setting priorities and balancing out what it can afford to do against the money it has available. The consultation closes on 8 February 2023.	Circulated to the Community Planning Progress Group for information.
23/01/23	Prevention of Homelessness Duties for Public Bodies	COSLA	Letter circulated by the Cabinet Secretary for Social Justice, Housing and Local Government regarding the Prevention of Homelessness Duties for Public Bodies and the intention for it to be included as part of Housing legislation after the summer recess.	Circulated to the Community Planning Progress Group for information.
24/01/23	Wellbeing Economy Webinar	Improvement Service	Wellbeing Economy Webinar by the Improvement Service which is taking place on 20 February 2023 to consider developing Wellbeing Economy approaches in Scotland and highlighting some of the resources which are now available.	Circulated to the Community Planning Progress Group for information.
10/02/23	NHS Health Improvement Department Training Calendar	NHS Lanarkshire	NHS Health Improvement Department Training Calendar providing details of courses taking place from February to June 2023.	Circulated to the Community Planning Progress Group for information.
21/02/23	Period Positive South Lanarkshire	South Lanarkshire Council	Update on the free sanitary provision available in South Lanarkshire.  Period Positive South Lanarkshire.docx	Circulated to the Community Planning Partnership Board for information.
21/02/23	Joint Inspection of Adult Support and Protection	South Lanarkshire Health and Social Care Partnership	Update on the recent Joint Inspection of Adult Support and Protection and also detailing the process for implementation of the improvement plan.  Joint Inspection of Adult Support and Pro	Circulated to the Community Planning Partnership Board for information.