



Wednesday, 07 December 2022

Dear Member

## **South Lanarkshire Community Planning Partnership Board**

You are requested to attend a meeting of the above Board to be held as follows:-

**Date: Wednesday, 14 December 2022**  
**Time: 13:00**  
**Venue: By Microsoft Teams,**

The business to be considered at the meeting is listed overleaf.

### **Members**

Councillor Joe Fagan  
Cleland Sneddon, Chief Executive  
Paul Manning, Executive Director, Finance and Corporate Resources  
Rhonda Leith, Community Engagement Manager, Finance and Corporate Resources  
Kay Morrison, General Manager, **South Lanarkshire Leisure and Culture**  
Jann Gardiner, Chief Executive, **NHS Lanarkshire**  
Martin Hill, Chair, **NHS Lanarkshire Board**  
Josephine Pravinkumar, Director of Public Health, **NHS Lanarkshire**  
John Binning, Principal Policy Officer, **Strathclyde Partnership for Transport**  
Jim Quinn, Area Commander, **Scottish Fire and Rescue Service**  
Stephen Dolan, Chief Superintendent, **Police Scotland**  
Andrew Thomson, Superintendent (Partnerships), **Police Scotland**  
Soumen Sengupta, Director, **Health and Social Care Partnership**  
Steven Sweeney, Chief Executive, **VASLan**  
Clare Hicks, Local Director for South Lanarkshire, **Scottish Government**  
Shona Mitchell, Head of Operations South West, **Skills Development Scotland**  
Elizabeth O'Reilly, Head of Campus Services, **University of the West of Scotland**  
Hisashi Kuboyama, Regional Chair Scotland, **Federation of Small Businesses**  
Pat Mavor, Representative, **Clydesdale Community Partnership**  
Cheryl Burnett, Representative, **Cambuslang and Rutherglen Community Partnership**

## BUSINESS

- 1 **Declaration of Interests**
- 2 **Note of Previous Meeting** 5 - 16  
Note of the meeting of the Partnership Board held on 14 September 2022 submitted for approval as a correct record (Copy attached)

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### Monitoring Item(s)

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- 3 **Community Planning Partnership Budget and Expenditure Report** 17 - 20  
Report dated 9 November 2022 by the Executive Director (Finance and Corporate Resources), South Lanarkshire Council. (Copy attached)
- 4 **Cambuslang and Rutherglen Community Partnership Update** 21 - 24  
Report dated 9 November 2022 by the Executive Director (Finance and Corporate Resources), South Lanarkshire Council. (Copy attached)
- 5 **Shaping Places for Wellbeing Programme** 25 - 52  
Report dated 9 November 2022 by the Shaping Places for Wellbeing Project Lead, Rutherglen Improvement Service. (Copy attached)

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### Item(s) for Decision

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- 6 **Outcomes from the CPP Board Development Session – Gender Based Violence – 12 October 2022**  
Verbal update by Liam Purdie, Head of Children & Justice Services and Chief Social Work Officer, South Lanarkshire Council and Chair of the South Lanarkshire Gender Based Violence Partnership
- 7 **Lived Experience Fund Feedback** 53 - 60  
Report dated 9 November 2022 by the Executive Director (Finance and Corporate Resources), South Lanarkshire Council. (Copy attached)
- 8 **Community Planning Partnership Risk Register Annual Review** 61 - 76  
Report dated 9 November 2022 by the Executive Director (Finance and Corporate Resources), South Lanarkshire Council. (Copy attached)
- 9 **Community Planning Information Board (CPIB) Update**  
Presentation by Emily Lynch, Improvement Service
- 10 **Update on the Work of the Getting It Right for South Lanarkshire's Children's Services Partnership** 77 - 114  
Joint report dated 9 November 2022 by the Director, Health and Social Care, South Lanarkshire Health and Social Care Partnership and Executive Director (Education Resources), South Lanarkshire Council. (Copy attached)
- 11 **The Open University in Scotland - Unlocking Potential** 115 - 146  
Report dated 9 November 2022 by the Executive Director (Finance and Corporate Resources), South Lanarkshire Council. (Copy attached)

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### Item(s) for Noting

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- 12 **South Lanarkshire Adult Protection Committee Biennial Report 2020 to 2022** 147 - 182  
 Report dated 9 November 2022 by the Director, Health and Social Care, South Lanarkshire Health and Social Care Partnership. (Copy attached) and verbal update by Liam Purdie, Head of Children & Justice Services and Chief Social Work Officer, South Lanarkshire Council
- 13 **Community Planning Partnership Board 2023 Meeting/Development Session Dates** 183 - 184  
 Report dated 9 November 2022 by the Executive Director (Finance and Corporate Resources), South Lanarkshire Council. (Copy attached)
- 14 **South Lanarkshire Register of Information** 185 - 190  
 Report dated 9 November 2022 by the Executive Director (Finance and Corporate Resources), South Lanarkshire Council. (Copy attached)
- 15 **Date of Next Meeting**  
 Wednesday 22 March 2023

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**Any Other Competent Business**

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- 16 **Any Other Competent Business**  
 Any other items of business which the Chair decides are competent.

***For further information, please contact:-***

Clerk Name:	Helen Calley
Clerk Telephone:	07385370069
Clerk Email:	helen.calley@southlanarkshire.gov.uk



## SOUTH LANARKSHIRE COMMUNITY PLANNING PARTNERSHIP BOARD

Note of meeting held via Microsoft Teams on 14 September 2022

### Chair:

Councillor Joe Fagan, Leader, South Lanarkshire Council

### Partners Present:

A Aird, Regional Chair Scotland, Federation of Small Businesses

C Burnett, Representative, Cambuslang and Rutherglen Community Partnership

A Comrie, Senior Transport Planner

M Hill, Chair, NHS Lanarkshire Board

A Kenna, Group Commander, Strathclyde Fire and Rescue Service

R Leith, Community Engagement Manager, Finance and Corporate Resources, South Lanarkshire Council

P Mavor, Representative, Clydesdale Community Partnership

K Morrison, Strategy and Business Development Manager, South Lanarkshire Leisure and Culture

J Pravinkumar, Director of Public Health, NHS Lanarkshire

C Sneddon, Chief Executive, South Lanarkshire Council

S Sweeney, Chief Executive, VASLan

### Also Attending:

J Cooper, Volunteer, Liber8 – The Beacons

S Dunsmore, Insurance and Risk Manager, Finance and Corporate Resources, South Lanarkshire Council

C Fergusson, Head of Finance (Transactions), Finance and Corporate Resources, South Lanarkshire Council

H Gourichon, Policy Development Officer (Food Development), Community and Enterprise Resources, South Lanarkshire Council

M Halbert, Volunteer, Liber8 – The Beacons

S Keating, Property Development Manager, Community and Enterprise Resources, South Lanarkshire Council

K Meek, Project Manager, Community and Enterprise Resources, South Lanarkshire Council

E Paterson, Community Planning Officer, Finance and Corporate Resources, South Lanarkshire Council

T Slater, Administration Adviser, Finance and Corporate Resources, South Lanarkshire Council

### Apologies:

S Dolan, Chief Superintendent, Police Scotland

C Hicks, Director for Education Reform, Scottish Government

H Knox, Chief Executive, NHS Lanarkshire

P Manning, Executive Director (Finance and Corporate Resources), South Lanarkshire Council

S Mitchell, Head of Operations, South West, Skills Development Scotland

S Sengupta, Director, Health and Social Care, South Lanarkshire Health and Social Care Partnership

A Thomson, Superintendent (Partnerships), Police Scotland

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### 1 Declaration of Interests

No interests were declared.

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## 2 Note of Previous Meeting

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The note of the meeting of the South Lanarkshire Community Planning Partnership Board held on 22 June 2022 was submitted for approval as a correct record.

**Outcome(s):** Note of meeting approved as a correct record.

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## 3 Community Planning Budget and Expenditure Report

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A report dated 17 August 2022 by the Executive Director (Finance and Corporate Resources) was submitted providing an update on the Community Planning Partnership (CPP) budget and expenditure at 15 July 2022 (Period 4).

As outlined in Appendix 1 to the report, the CPP budget for 2022/2023 was £100,486, with expenditure of £12,535.62 as at the end of Period 4, which related to salary costs for the Community Development Officer and Community Planning Event costs.

On 22 June 2022, the Board approved the projected salary costs for the Community Development Officer up to 30 September 2022. The budget also included £5,000 carried over from the Lived Experience Funding for 2021/2022, therefore, the closing balance carried forward to the 2022/2023 budget, was £52,136.

Planned spend included the Community Plan and Volunteering Pledge event in October 2022. £10,000 had also been aligned to Learning and Development for the Community Plan action regarding developing a shared learning plan for communities and partners to support collaborative working. As the plans for the spend were developed with partners and communities, further information would be provided to the Board.

The employment contract for the Community Development Officer post would end at the end of February 2023. The Board was asked to approve a further extension to the contract for this role until December 2023 and to assist consideration, a scenario setting out the projected costs was included in the report. The workload of this post had been expanded and an update on the activity and planned work to 31 March 2023 was detailed in Appendix 2 to the report.

A further update on the CPP budget would be provided at the next Board meeting.

**Outcome(s):**

- (1) Content of the report noted.
- (2) Contract for the Community Development Officer extended for 9 months until December 2023.

*[Reference: Note of 22 June 2022 (Paragraph 3)]*

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## 4 Community Planning Partnership Risk Register Update

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A report dated 17 August 2022 by the Executive Director (Finance and Corporate Resources) was submitted providing an update on the Community Planning Partnership (CPP) Risk Register.

A CPP Risk Register and Risk Control Plan were maintained to formally record, assess and aid management of strategic risks faced by the Partnership. A process to review the Risk Register and note progress with the implementation of actions to mitigate risks was in place and monitored as a standing item on the agenda of Board meetings.

CPP Risks were summarised in the report, together with information on progress of the delivery of the Risk Control Plan, as detailed in Appendix 1 to the report.

Following completion and approval of the new Community Plan, a review of the full Risk Register and Control Plan was carried out by the Council's Risk Management Team and the

Community Planning Progress Group, the outcome of which will be reported to the Board at its meeting on 14 December 2022.

The Community Planning Progress Group would continue to progress actions and monitor and review the Risk Register and Risk Control Plan. The Covid-19 Pandemic and BREXIT Risk Cards would be reviewed every 6 months and all cards reviewed annually. It was noted that risk scores and rankings could be amended if new information arose that resulted in re-assessment.

Any changes to the risk cards would be presented to the Board for approval and following the annual review, the Board would also receive an Annual Risk Update Report. The next planned review of the full CPP Risk Register and Control Plan had been scheduled for April 2023.

When the UK left the EU, a trade deal was agreed, however, there were several longer-term impacts which were likely to affect the CPP and the wider economy.

Increased levels of disadvantage and poverty within communities were anticipated due to the cost of living crisis, rising inflation and higher energy costs resulting in additional pressures on the CPP and its partners, which might adversely affect delivery of the Community Plan and the financial position of CPP partners.

**Outcome(s):**

- (1) Summary of Community Planning Partnership risks noted.
- (2) Progress on the delivery of the action plan noted.
- (3) Work being undertaken to review the Risk Register noted.

*[Reference: Note of 22 June 2022 (Paragraph 4)]*

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## **5 Cambuslang and Rutherglen Community Partnership Update**

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A report dated 17 August 2022 by the Executive Director (Finance and Corporate Resources) was submitted providing an update on the work of the Cambuslang and Rutherglen Community Partnership.

C Burnett of the Cambuslang and Rutherglen Community Partnership, provided a general update on areas being considered by the Partnership and highlighted the following issues for action:-

- ◆ a meeting had been requested with the Council's Education Resources, South Lanarkshire Leisure and Culture (SLLC) and other stakeholders to find solutions to enable more flexible use of and access to leisure facilities
- ◆ concerns around community safety and anti-social behaviour and updates from partners would be welcomed at Partnership meetings either in person or through written updates
- ◆ a meeting had been requested with relevant officers and the Council's Community Engagement Manager in relation to involvement in the design and delivery of consultations associated with mainstreaming participatory budgeting
- ◆ the Partnership would like to be informed and engaged in decision-making related to Cambuslang Gate
- ◆ information being provided to the Partnership on any planned consultations at the earliest opportunity and where possible, consultation activity being streamlined
- ◆ regular updates to the Partnership from the Council's Estates Service or SLLC on any decisions or developments associated with Westburn Hall

Members discussed:-

- ◆ the remobilisation of services and the constraints faced
- ◆ the issue of the Community Planning Partnership Board agenda and reports not being publicly available prior to meetings
- ◆ the new engagement processes, which would be a learning process for all

It was noted that the Progress Group would work with partners to progress the issues within the update report as appropriate.

- Outcome(s):**
- (1) Content of the report noted.
  - (2) Progress Group to work with the Partnership to support the delivery of the actions outlined in the update report, attached at Appendix 1 of the report, noted.

*[Reference: Note of 22 June 2022 (Paragraph 14)]*

*J Pravinkumar joined the meeting during this item of business*

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## **6 Lived Experience Fund Feedback and 2022/2023 Applications**

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A report dated 17 August 2022 by the Executive Director (Finance and Corporate Resources) was submitted on the Lived Experience Fund in relation to the following issues:-

- ◆ providing feedback from Liber8 Lanarkshire (The Beacons)
- ◆ advising of approved applications for 2022/2023 and the proposal for the remaining funding
- ◆ advising of the return of funding from Cairn Housing Association

As agreed by the Board at its meeting on 17 April 2019, £5,000 from the Community Planning budget was allocated annually to the Lived Experience Fund. The aim of the Fund was to capture the lived experience of people experiencing poverty, inequalities and/or deprivation. Applications to the fund were restricted to local organisations operating in South Lanarkshire. Due to no applications being submitted for the 2021/2022 funding during November 2021 and January 2022, further promotion of the Lived Experience Fund was agreed. It was also agreed that the £5,000 from the 2021/2022 budget be carried over to 2022/2023 providing a Fund total of £10,000.

M Halbert and J Cooper of Liber8 Lanarkshire (The Beacons) provided feedback on the organisation's use of the Fund. Liber8 Lanarkshire was a charity based in Blantyre that provided a wide range of counselling services to adults and young people affected by mental health problems, alcohol misuse and substance use, ensuring that professional therapy was accessible to anyone who required it. The Beacons consisted of 4 Recovery Hubs that covered each of the South Lanarkshire localities, the purpose of which was to increase visibility of treatment and recovery.

The funding had been used to support Lived Experienced Peer Volunteers at the Beacons to design and deliver a community and partners consultation. This involved developing a community newsletter for local households and businesses, together with an electronic version that was circulated to local partners and stakeholders. A quantitative and qualitative survey was also developed to find out how the Covid-19 pandemic had affected people and what they believed was missing in their local community that would be beneficial. Details were provided in Appendix 1 to the report.

Details of Liber8's current interventions and support were provided at Appendix 2 to the report.

Following discussion, the following issues were highlighted:-

- ◆ the impact that Covid-19 had across all services and areas of the community
- ◆ how to now move to the next stage with effective engagement and how community assets could be used to encourage people to access services
- ◆ the importance of clear communication with the community

Feedback from the organisations would be used as part of the evidence to help identify any policy issues and gaps in service provision. Further discussions would be held with Liber8



Lanarkshire to ensure that individuals and families were aware of the current supports available and identify any gaps.

Due to a delay in paperwork, an application from Action for Children had not been included in the report to the Board on 22 June 2022 for approval. Following receipt of the necessary paperwork and to ensure that the funding could be provided within the 2022/2023 campaign timescale, the application was submitted to the Chair of the Board for approval and members were asked to note the allocation of funding.

The Lived Experience Fund balance was £5,500. 2 applications were being finalised, with a proposal that the remaining funding be shared between the Cambuslang and Rutherglen and Clydesdale Community Partnerships.

Information was also provided on the return of funding from Cairn Housing Association. Due to the pandemic, the organisation had been unable to carry out the work.

In response to a member's question in relation to communication and awareness raising, the Chair proposed that officers look at those representing different organisations and their policies, how they connected to the Community Planning Partnership and report back to the next meeting of the Board.

- Outcome(s):**
- (1) Presentation and feedback from Liber8 Lanarkshire (The Beacons) noted.
  - (2) Current interventions and supports provided by Liber8 Lanarkshire, as detailed in Appendix 2 to the report, noted.
  - (3) Lived Experience Fund 2022/2023 application, as detailed in section 4.2 of the report, noted.
  - (4) Proposal to award the remaining funding to the Community Partnerships approved.

*M Halbert and J Cooper left the meeting following this item of business*

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## **7 Community Plan Quarter 4 Progress Report 2021/2022 and Annual Outcome Improvement Report**

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A report dated 17 August 2022 by the Executive Director (Finance and Corporate Resources) was submitted advising of progress made against the outcomes within the Community Plan as at the end of March 2022.

The South Lanarkshire Community Plan, approved in October 2017, set out the priorities and outcomes for the partnership over a 10-year period from 2017 to 2027. The Quarter 4 progress report, attached as Appendix 1 to the report, summarised progress against the Plan to March 2022 and in line with the target setting requirements of the Community Empowerment (Scotland) Act 2015, set out performance at year 5.

A draft Annual Outcome Improvement Report was attached as Appendix 2 to the report.

The report provided a summary of progress against the outcomes of the Community Plan using a traffic light system of red/amber/green. A blue status had also been added which indicated that the action to achieve change had been completed.

A new Community Plan 2022 to 2032 was approved by the Board on 22 June 2022 and therefore, this would be the final submission on progress against the 2017 to 2027 Plan.

- Outcome(s):**
- (1) Progress made against the outcomes within the Community Plan 2017 to 2027, as detailed in Appendix 1 to the report, noted.
  - (2) Draft Annual Outcome Improvement Report, attached as Appendix 2 to the report, approved for publication by 30 September 2022.

*S Keating joined the meeting during this item of business*

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## **8 Economic Strategy for South Lanarkshire 2022 to 2027**

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A report dated 17 August 2022 by the Executive Director (Community and Enterprise Resources) was submitted providing an overview of the South Lanarkshire Economic Strategy 2022 to 2027.

'Promote – An Economic Strategy for South Lanarkshire 2013 to 2023' had been a key document in the promotion and development of the South Lanarkshire economy over the last 10 years and its key themes were:-

- ◆ business development and growth
- ◆ physical infrastructure and place
- ◆ skills, learning and employability

The landscape had changed drastically since 2013 and it was now appropriate to set out South Lanarkshire's ambitions and actions for growth in a new 5-year Economic Strategy and Action Plan, attached as appendices 1 and 2 to the report, which had been approved by the Council on 15 June 2022.

The vision of the new Strategy, which would take an evidence-based approach to inform its actions and activity, including baseline data generated by the City Region Intelligence Hub, was 'To make South Lanarkshire a flourishing, green, dynamic and equitable place for all.'

The graphic design of the Strategy, together with a consultation process was being finalised. Engagement had taken place with partners in relation to integrating activity to align with other action plans currently being rolled out. Annual updates on the success of the Strategy and Action Plan would be provided to the Board.

S Keating responded to members' questions in relation to procurement, transport links and cross referencing with other public sector bodies. It was noted that the economy could change significantly during the term of the Strategy and the Council was about to appoint a new Head of Economic and Sustainable Development which was considered a crucial role in the current climate.

**Outcome(s):** Economic Strategy 2022 to 2027 and Action Plan noted.

*K Meek left the meeting following this item of business*

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## **9 Towards a More Integrated Approach to Food in South Lanarkshire**

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A report dated 17 August 2022 by the Executive Director (Community and Enterprise Resources) was submitted on the findings and recommendations from the online workshop to explore how to more strategically embed food into community planning policies and activities.

The Council's Good Food Strategy 2020 to 2025 was approved on 4 December 2019. The vision of the Strategy was to contribute to the improvement of the quality of life of everyone in South Lanarkshire through the development of a Good Food Council where food was celebrated, supported healthy life and wellbeing, was affordable and accessible to all, encouraged a fair and inclusive food economy, had limited impacts on the environment and climate change and promoted animal welfare.

Since the approval of the Strategy, the socio-economic and broader health context had significantly changed due to Covid-19, Brexit and the current cost of living crisis. Other impacts included the development of new regulations and plans, as outlined in the report.

The Council had recently appointed an elected member as Food Champion to progress the governance objectives of the Strategy.

The online workshop, organised with the Community Planning Partnership's Progress Group, was held on 14 June 2022 and the objectives and findings were outlined in the report. A SWOT analysis was undertaken and recommendations proposed. Actions to implement the following recommendations were also outlined in the report:-

- ◆ mainstreaming and promoting Good Food across the Partnership
- ◆ sharing more information on local food initiatives and increasing networking among partners and within the community
- ◆ sharing information among partners on priority areas and key areas of influence and considering the development of collective actions
- ◆ engaging with communities to support them in the development of healthier, fairer and more sustainable food systems
- ◆ further discussion following future local and national policy developments

The Terms of Reference, agenda and a list of participants of the workshop were provided in the appendices to the report, together with an information on 'Food in South Lanarkshire: Key facts' and links between the food agenda and sustainable development goals.

The Policy Development Officer responded to members' questions.

- Outcome(s):**
- (1) Findings from the workshop and diagnostic of the local approach to food noted
  - (2) Recommendations to start developing a more integrated approach to food, based on the findings from the workshop, approved
  - (3) Implementation of the recommendations to be discussed and progressed by the Progress Group.

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## 10 Community Planning Review Update

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A report dated 17 August 2022 by the Executive Director (Finance and Corporate Resources) was submitted providing an update on progress of the Community Planning Structure, Governance Review and the new Community Plan.

The report summarised the background to the ongoing review and development and included consideration of structures required at a thematic/locality level. A detailed progress update was provided in relation to the following:-

- ◆ the development of Community Partnerships
- ◆ an analysis of Community Planning structures
- ◆ the review of Community Planning groups survey, to evaluate governance arrangements and effectiveness of existing groups
- ◆ the review of Partnership Plans
- ◆ Thematic Group update
- ◆ Community Planning Outcome Leads Group
- ◆ the move towards a whole system approach

Work continued to progress the delivery of the new Community Plan and detail was provided on the progress of:-

- ◆ Community Planning Lenses, with the Board being asked to agree that all partnership work moving forward be considered through the following planning lenses:-
  - ◆ health and inequalities lens
  - ◆ climate change lens

- ◆ UN sustainable development goals mapping and measurement impact
- ◆ writing the Delivery Plan
- ◆ Community Plan year 1 actions

Progress to deliver those actions would be reported to the Board in June 2023 and a plan to monitor the priority areas of activity set out in the Community Plan by the thematic groups had also been developed.

Due to increasing demand and the significant financial pressures facing all partners, there was a sense of urgency to do things differently. Whilst a lot had changed since the Christie Commission report was published and the Community Empowerment (Scotland) Act 2015 had been implemented, delivering on their ambitions was now even more important. The Partnership continued to make great progress in many key policy areas and the following recommendations would lay the foundations for the delivery of the new Community Plan, while continuing to build on the strength of the Partnership and communities:-

- ◆ that the Board issued a clear directive to all thematic partnerships groups to review current planning and delivery arrangements and prepare a transition plan as set out at Section 4.10 of the report;
- ◆ that the Board approved the Partnership adoption of a Whole Systems Approach with integrated locality planning and delivery arrangements as set out at Section 4.1.11 of the report
- ◆ that the Getting it Right for South Lanarkshire Children's Partnership Board and the Corporate Connections Board cease permanently as set out at Section 4.1.12 of the report
- ◆ that the Community Plan Delivery Plan be written with local communities in line with the process outlined at Section 4.2.4. of the report
- ◆ that the Community Plan Year 1 actions and priority monitoring plan be approved, with work beginning with communities to turn the ambitions into actions as outlined at Section 4.2.4 of the report

Following discussion on the Partnership changing and adapting, it was proposed that the Board papers be made publicly available from the December 2022 meeting forward, with the exception of exempt items. This was agreed.

- Outcome(s):**
- (1) Progress made to date with the review noted.
  - (2) Progress on delivering the new Community Plan noted.
  - (3) Recommendations, detailed in section 5 of the report, approved.
  - (4) Board papers to be made publicly available from the December 2022 meeting, with the exception of exempt items.

*[Reference: Note of 22 June 2022 (Paragraph 9)]*

*M Hill and S Keating left the meeting during this item of business*

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## **11 Community Planning Partnership Board Development Session – Gender-Based Violence Proposal – 12 October 2022**

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A report dated 17 August 2022 by the Executive Director (Finance and Corporate Resources) was submitted providing an update on the proposed Gender-Based Violence (GBV) Development Session.

It was proposed that a GBV Development Session be held on 12 October 2022 which would provide an update on some of the work being undertaken across South Lanarkshire by various organisations and provide an opportunity to discuss linkages between the work of the South Lanarkshire GBV Partnership and the wider Community Planning Partnership.

A draft outline of the agenda for the Development Session was attached as Appendix 1 to the report.

The Chair advised that although Board meetings continued to be held online, it was appreciated that there may be more of an appetite for in-person meetings. It was proposed to trial holding a Development Session in person. This was agreed.

- Outcome(s):**
- (1) Update on the Gender-Based Violence Development Session noted.
  - (2) Proposed outline for the Development Session, as detailed in Appendix 1 to the report, noted.
  - (3) Proposal to trial an in-person Development Session agreed.

*K Morrison and C Sneddon left the meeting following this item of business*

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## **12 Welfare Services Support for Households (to 31 March 2022)**

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A report dated 17 August 2022 by the Executive Director (Finance and Corporate Resources) was submitted providing an update on the support provided to households in South Lanarkshire to 31 March 2022 from a range of Council Services and organisations.

Information was provided on how Council Services (Money Matters Advice Service, Benefits and Revenues, Housing Community Participation), Citizen's Advice Bureaus, the Scottish Social Security Agency and NHS Lanarkshire continued to respond to the increased need to provide vital welfare support to many households in South Lanarkshire. Details were provided in Appendix 1 to the report.

It was expected that household financial pressures would increase further and a range of measures were being introduced, supported by the financial resources available from the Local Authority Covid-19 Economic Recovery Fund, as follows:-

- ◆ the introduction of a new fund that would distribute discretionary funding to households. The Financial Wellbeing Support Fund would distribute payments totalling £250 to eligible households with £1.640 million allocated
- ◆ the introduction of a support scheme for households on pre-paid meters providing credit vouchers and energy advice with £0.850 million being allocated
- ◆ the employment of 2 additional Money Advisors and 2 Energy Advisors within the Money Matters Advice Service
- ◆ the continuation of the support project with Education Resources with 2 full-time equivalent posts to be based in schools
- ◆ an increase of £1.345 million to the Scottish Welfare Fund to meet anticipated high demand
- ◆ an increase of £0.350 million to the Tenants Sustainment Fund to support tenants with their rent payments

**Outcome(s):** Welfare support provided by a wide range of services and organisations to help households manage their financial position; noted.

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## **13 Outcomes from the Community Planning Partnership Board Development Session – Alcohol and Drug Partnership – 19 May 2022**

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A report dated 17 August 2022 by the South Lanarkshire Alcohol and Drug Partnership (ADP) was submitted on the Community Planning Partnership (CPP) Board Development Session held on 19 May 2022.

It had been agreed that a Development Session be delivered by the South Lanarkshire ADP to provide an overview of commissioned services, together with an insight into the development of recovery communities and the commitment to lived/living experience. The Development Session included:-

- ◆ information on ADP structures, thematic groups, strategies, links with key partners and drug and alcohol death statistics
- ◆ presentations on The Beacons, GIVIT – Young person’s assertive outreach service and My Support Day

Following discussions on the information and presentations provided, the following outcomes were proposed:-

- ◆ that CPP Board members be aware of and advise if any suitable properties were available for commissioned services
- ◆ that the CPP Board ensured that the recovery agenda was a continued focus and discussion point
- ◆ that the CPP Board be invited to visit commissioned services to gain a better insight into operational activity

**Outcome(s):** Noted.

*[Reference: Note of 22 June 2022 (Paragraph 11)]*

#### **14 Local Child Poverty Action Report 2022/2023**

A report dated 17 August 2022 by the Executive Director (Finance and Corporate Resources) was submitted providing an update on the local work to address child poverty and the contents of the new Local Child Poverty Action Report (LCPAR).

The Child Poverty (Scotland) Act 2017 introduced a requirement for local authorities and relevant health boards to prepare LCPARs, the purpose of which was to describe any measures taken in the area of the local authority during the reporting year and planned measures for the year ahead that sought to address and mitigate child poverty. These were organised around the 3 drivers of Cost of Living, Income from Benefits and Income from Employment.

Information was provided on:-

- ◆ the key actions for the year
- ◆ the 4 national income-based child poverty reduction targets to be achieved by 2030
- ◆ progress to date
- ◆ next steps

The draft LCPAR was attached as an appendix to the report.

**Outcome(s):**

- (1) Content of report noted.
- (2) Progress and improvement work being carried out in relation to the Local Child Poverty Action Report noted.
- (2) Ongoing work on areas of improvement and intention to create a 3-year strategy in 2023 noted.

#### **15 South Lanarkshire Local Employability Partnership – Delivery Plan 2022 to 2025**

A report dated 17 August 2022 by the Executive Director (Finance and Corporate Resources) was submitted providing an update on the development of the Local Employability Partnership (LEP) Delivery Plan and associated funding considerations.

There had been a focus from the Scottish Government on ensuring that there were effective LEPs in each local authority area. This related to a longstanding plan to realign employability services at a national and local level and to devolve funding for employability to local authorities. The aspirations of a more holistic, person-centred approach were expressed in the government policy ‘No-One Left Behind’ (NOLB).

Information was provided on:-

- ◆ the work of LEPs over the last year, much of which was in preparation for the continued allocation of employability funding from national and local programmes
- ◆ the Council's transformational review of employability services, aimed at a more innovative and ambitious person-centred approach
- ◆ the current position which included the development of a LEP NOLB Delivery Plan, attached as Appendix 1 to the report, which set out the context of the LEP's ambitions and services for the next 3 years, the challenges it faced and the impact it hoped to make

The Partnership had committed to evaluating its services regularly, taking account of the views of partners and service users.

**Outcome(s):** (1) Draft Delivery Plan for 2022 to 2025 noted.  
(2) Changing funding mechanisms and priorities noted.

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## **16 Larkhall Community Plan Progress Update**

A report dated 17 August 2022 by the Executive Director (Finance and Corporate Resources) was submitted providing an update on the partnership work of the Larkhall community.

During 2019 and in early 2020, various groups within Larkhall came together, with assistance from Partnership staff, to carry out an extensive consultation and engagement exercise with the community of Larkhall and surrounding areas. In March 2020, the Larkhall Community Plan was completed and launched.

Representatives from the Larkhall Partnership presented their plan and priorities to the Board at its meeting on 9 March 2022 and a summary of the work over the last year was provided in Appendix 1 to the report. This highlighted achievements and future priorities. Key to those priorities was working with partners on the design and future development of the new leisure centre and developing actions around health and the use and maintenance of open space.

**Outcome(s):** Noted.

*[Reference: Note of 9 March 2022 (Paragraph 6)]*

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## **17 South Lanarkshire Register of Information**

A report dated 17 August 2022 by the Executive Director (Finance and Corporate Resources) was submitted providing a summary of information which had been circulated to Community Planning Partners between 24 May and 16 August 2022, as outlined in Appendix 1 to the report.

**Outcome(s):** Noted.

*[Reference: Note of 22 June 2022 (Paragraph 15)]*

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## **18 Date of Next Meeting**

It was noted that the next meeting of the Board would be held on Wednesday 14 December 2022 at 1.00pm.

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## **19 Any Other Competent Business**

There were no other items of competent business.





# Report

Report to:	<b>Partnership Board</b>
Date of Meeting:	<b>14 December 2022</b>
Report by:	<b>Executive Director (Finance and Corporate Resources) South Lanarkshire Council</b>

Subject:	<b>Community Planning Partnership Budget and Expenditure Report</b>
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## 1. Purpose of Report

1.1. The purpose of the report is to:-

- ◆ provide the Partnership Board with an update on the Community Planning Partnership Budget and Expenditure as at 7 October 2022 (Period 7).

## 2. Recommendation(s)

2.1. The Partnership Board is asked to approve the following recommendation:-

- (1) that the content of the report is noted.

## 3. Background

3.1. Details of the South Lanarkshire Community Planning Partnership Budget and Expenditure are reported to every Partnership Board meeting. This provides Partners with an opportunity to seek clarification on the budget and sums spent during the relevant period.

## 4. Budget and Expenditure

4.1. The total available budget for 2022/2023 is £100,486. This includes a balance of funding carried forward of £52,136 and total income of £48,350 received in 2022-23.

4.2. The actual expenditure at the end of Period 7 is £25,659.54. Appendix 1 provides a breakdown.

4.3. The forecast spend for the year is £35,179 leaving a total carry forward of £65,307 available into 2023/2024. This assumes full spend on the Lived Experienced Fund programme but no estimate for any further salary costs for this year. Recruitment is ongoing and the forecast will be confirmed once this is confirmed.

## 5. Income and Expenditure During 2022/2023

5.1. Specific spend within this period relates to the salary costs of £21,049.96 for the Community Development Officer; the Lived Experience Fund; Community Planning Event costs and printing and stationery costs. £500 has also been returned to the Lived Experience Fund from Cairn Housing Association.

5.2. At the Board meeting on 14 September 2022, the Board approved the projected salary costs for the Community Development Officer and agreed to an extension of the post up to November 2023.

5.3. Spend was incurred for the Community Plan and Volunteering Pledge event held on 3 October 2022, for promotion of the new plan and learning and development aligned to the year 1 delivery actions. £10,000 has also been aligned to Learning and Development for the Community Plan action regarding developing a shared learning plan for communities and partners to support collaborative working. As the plans for this spend are developed with partners/communities, further information will be provided to the Board.

5.4. A further update will be provided at the next meeting of the Partnership Board on 22 March 2023.

## **6. Employee Implications**

6.1. The Board is asked to note that the partnership's Community Development Officer terminated his contract on 29 September 2022. We are in the process of recruiting a new Officer who will be offered a one year contract in accordance with what has been agreed by the Board.

## **7. Financial Implications**

7.1. The financial implications are detailed in Section 5 of this report.

## **8. Climate Change, Sustainability and Environmental Implications**

8.1. There are no implications for climate change, sustainability or the environment in terms of the information contained in this report.

## **9. Other Implications**

9.1. There are no risk or sustainability issues associated with this report.

## **10. Equality Impact Assessment and Consultation Arrangements**

10.1. There are no Equality Impact Assessment or Consultation implications associated with this report.

**Paul Manning**  
**Executive Director (Finance and Corporate Resources)**  
**South Lanarkshire Council**

9 November 2022

### **Contact for Further Information:**

If you would like further information, please contact:-

Rhonda Leith, Community Engagement Manager, South Lanarkshire Council

Tel: 0303 123 1017

Email: [rhonda.leith@southlanarkshire.gov.uk](mailto:rhonda.leith@southlanarkshire.gov.uk)

<b>Community Planning Budget 2022-23</b>				
<b>Opening Balance April 2022</b>		<b>£52,136</b>	<b>£52,136</b>	<b>£52,136</b>
<b>Income</b>				
<b>Partner Contributions</b>		<b>Budget</b>	<b>Forecast</b>	<b>Actual to Date</b>
NHS Lanarkshire		18,350	18,350	18,350
South Lanarkshire Council		22,000	22,000	22,000
Police Scotland		5,000	5,000	5,000
Fire Scotland		3,000	3,000	3,000
<b>Total Income</b>		<b>£48,350</b>	<b>£48,350</b>	<b>£48,350</b>
<b>Total available funding</b>		<b>£100,486</b>	<b>£100,486</b>	<b>£100,486</b>
		<b>£</b>		<b>£</b>
<b>Proposed Expenditure 2022-23</b>		<b>Proposed Expenditure</b>	<b>Forecast</b>	<b>Expenditure</b>
Community Plan Delivery		10,000	984.55	0.00
Community Planning Events		2,500	702.36	233.33
Learning and Development		10,000	0.00	0.00
Lived Experience Fund		10,000	10,000.00	3,500.00
Printing/Stationery/General		1,500	1,646.32	876.25
Reports, Strategies and Plans		1,000	256.27	0.00
Salaries		65,000	21,566.00	21,049.96
Travel		486	23.90	0.00
<b>Total Expenditure</b>		<b>£100,486</b>	<b>£35,179</b>	<b>25,659.54</b>



# Report

Report to:	<b>Partnership Board</b>
Date of Meeting:	<b>14 December 2022</b>
Report by:	<b>Executive Director (Finance and Corporate Resources) South Lanarkshire Council</b>

Subject:	<b>Cambuslang and Rutherglen Community Partnership Update</b>
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## 1. Purpose of Report

1.1. The purpose of the report is to:-

- ◆ provide the Partnership Board with an update on progress of the work of the Cambuslang and Rutherglen Community Partnership.

## 2. Recommendation(s)

2.1. The Partnership Board is asked to approve the following recommendations:-

- (1) that the content of the report is noted; and
- (2) that the Progress Group works with the Partnership to support the delivery of the actions outlined in Appendix 1.

## 3. Background

3.1. Two areas in South Lanarkshire (Clydesdale, and Cambuslang and Rutherglen) were identified for the development of new locality planning structures. As agreed by the Board, locality boundaries are being defined by the communities themselves and will take account of the legislative requirements relating to localities for the Health and Social Care Partnership.

3.2. Development sessions were held with local organisations and groups within the Cambuslang and Rutherglen area during February 2021. Following further meetings of the Group, now named as the Community Partnership, the Terms of Reference were approved by the Board on 2 December 2021 which included the recommendation that the Chair of the Community Partnership join the Board as a member in June 2022.

3.3. It was also agreed that the Cambuslang and Rutherglen Community Partnership would provide quarterly update reports to the Board.

## 4. Cambuslang and Rutherglen Community Partnership Quarterly Update

4.1. A copy of the Cambuslang/Rutherglen Community Partnership Quarterly update report is attached as Appendix 1. Items within the Appendix will be progressed as appropriate with partners. An update on current progress has also been provided for information.

**5. Employee Implications**

5.1. There are no employee implications associated with this report.

**6. Financial Implications**

6.1. There are no financial implications associated with this report.

**7. Climate Change, Sustainability and Environmental Implications**

7.1. There are no implications for climate change, sustainability or the environment in terms of the information contained in this report.

**8. Other Implications**

8.1. There are no issues in terms of risk associated with this report.

**9. Equality Impact Assessment and Consultation Arrangements**

9.1. There are no Equality Impact Assessment or consultation implications associated with this report.

**Paul Manning**

**Executive Director (Finance and Corporate Resources)  
South Lanarkshire Council**

9 November 2022

**Contact for Further Information**

If you would like further information, please contact:-

Rhonda Leith, Community Engagement Manager, South Lanarkshire Council

Tel : 0303 123 1017

Email: [rhonda.leith@southlanarkshire.gov.uk](mailto:rhonda.leith@southlanarkshire.gov.uk)

## Cambuslang and Rutherglen Community Partnership Update Report

### General Update

- The Community Partnership held their last meeting on 13 October 2022. Cheryl Burnett provided feedback from the last CPP Board and noted progress on the issues for action highlighted in the group's last update report.
- Communication remains a key priority for the Community Partnership, the group are exploring a range of opportunities to engage more fully and effectively with the wider community. Since the last Board meeting, group members have met with relevant officers, and it has been agreed that the Community Partnership will contribute to the content of the Community Planning website.
- The group have also met with South Lanarkshire Council's (SLC) Community Asset Transfer Officer to gain an insight into the asset transfer process. Some early progress has been made regarding Westburn Hall.
- The group have decided to host themed meetings outwith their normal bi-monthly scheduled meetings to enable fuller discussions to take place and any issues to be progressed timeously. Inputs from SLC's Tackling Poverty Officer on the Lived Experience Fund and the project lead from the Shaping Places for Wellbeing Project have been arranged.
- At the Community Partnership meeting on 8 December Tony Finn, Planning and Building Standards Headquarters Manager offered input on SLC statutory duty to prepare a Local Development Plan, Open Space Strategy and Play Sufficiency Assessment.

### Issues for Action

- **The Partnership would like to be involved and engaged in decision-making processes relating to Cambuslang Gate. This would include early involvement in planned consultations/decisions relating to the opening hours of the library and services delivered from that building.**

**Partner Update** – A meeting took place with Cambuslang Community Council on 27 October 2022 to discuss the provision of Money Matters Advice and Library Services from Cambuslang Gate. The Community Council were advised that face to face appointments would be available from 7 November 2022 for the Money Matters Advice service. The council also agreed to look at what could be done with regards to the opening hours of the library. The council will meet again in 3-4 months with the Community Council to continue discussions about the provision of services from Cambuslang Gate. The Community Council agreed to provide some suggestions for the draft questionnaire that will be used for the community engagement exercise that is planned.

- **The group are asking for clarity on the Warm Welcome Initiative and whether Cambuslang Library is being considered as a base for this initiative.**

**Partner Update** – All information should be available by week commencing 14 November 2022. This will be circulated to all community partners as soon as it is available.

- **The group want to extend thanks to Sergeant Scott Hunter for his report, in addition to this, the group are requesting more detailed Police statistics to gain a better insight into the nature of incidents, trends and interventions.**

**Partner Update** – This has been discussed previously with some of the groups who attend the Community Partnership, particularly Community Councils. They have been informed that local officers are unable to provide the type of statistics that they want due to the excessive amount of time that would be required to do this. However, the Police Scotland Analysis Performance Unit (APU) are working on publishing Multi Member Ward data on the Police Scotland website. There is however no timeframe for completion of this work therefore the Partnership has been provided with a temporary solution to obtain the information that they require, which is to submit Freedom of Information requests.

- **The Partnership has requested an update on the status of the play park renewal survey.**

**Partner Update** – Work on investigating spend options following the play park renewal survey continues to progress and a report giving an update on the status of this work will be presented to the Council’s Community and Enterprise Resources Committee on 13 December 2022. The Community Partnership will be able to access this report from 5 December 2022.

- **We are asking the Partnership to consider a collaborative Partnership campaign to promote the Young Persons Free Bus Travel Scheme. Concerns have been raised about the application process being difficult and protracted.**

**Partner Update** – This has been communicated to the CPP Progress Group and proposed actions will be developed with the Community Partnership.

### **Other Issues**

The Community Partnership will be including a standing item in future update reports focusing on the broad theme of – “Achieving positive outcomes through community action and Partnership”. The aim is to showcase best practice examples of community led initiatives - activity and projects taking place at a neighbourhood level that respond directly to local priorities and being delivered in Partnership with a range of stakeholders.

[Burnhill working together - growing success - YouTube](#)



# Report

Report to:	<b>Partnership Board</b>
Date of Meeting:	<b>14 December 2022</b>
Report by:	<b>Shaping Places for Wellbeing Project Lead, Rutherglen, Improvement Service</b>

Subject:	<b>Shaping Places for Wellbeing Programme</b>
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## 1. Purpose of Report

1.1. The purpose of the report is to:-

- ◆ provide the Partnership Board with an update on progress of the Shaping Places for Wellbeing Programme in Rutherglen.

## 2. Recommendation(s)

2.1. The Partnership Board is asked to approve the following recommendation:-

- (1) that the content of the report is noted.

## 3. Background

- 3.1. The offer from Public Health Scotland (PHS) and IS (Improvement Service) of being involved in the Shaping Places for Wellbeing Programme, funded by the Health Foundation, was agreed by the Board on 24 June 2021.
- 3.2. South Lanarkshire Council (SLC) was invited to submit a proposal to be 1 of 4 initial test sites which received funding for 1.5 FTE posts, a Project Lead and Community Link Lead, to provide dedicated support to test a place-based, systems change approach to tackling health inequalities within a specific local area.
- 3.3. On 29 July 2021, the Council approved a South Lanarkshire proposal for the Rutherglen area to be submitted as a potential test site. South Lanarkshire was not selected as 1 of the 4 original test sites. However, PHS and IS made an amended offer to provide detailed mentoring through the Local Learning Cohort which would support the activity within Rutherglen and share learning.

PHS and IS also indicated an intention to continue to seek further funding for the Programme and that should they be successful on this, South Lanarkshire would be the next area selected as a test site. This was approved by both SLC's Corporate Management Team (CMT) and NHS Lanarkshire's CMT and a Memorandum of Understanding signed in February 2022. Again, the CPP Board agreed to sponsor this work at its meeting of 9 March 2022.

- 3.4. PHS and IS secured additional funding for the Programme from the Scottish Government, enabling Rutherglen to receive support as a test site with a dedicated Project Lead and Community Link Lead. This updated amended offer was noted and the continued work of the Shaping Places for Wellbeing programme was approved at the CPP Board meeting of 22 June 2022.

3.5. The purpose of this report is to provide the Board with an update on the Shaping Places for Wellbeing Programme.

#### **4. Shaping Places for Wellbeing Programme**

4.1. Shaping Places for Wellbeing is a 3-year Programme, running until March 2024, which is being delivered by Public Health Scotland (PHS) and the Improvement Service (IS) jointly with local authorities and NHS Boards. The Programme's aim is to improve Scotland's wellbeing by reducing inequality in the health of its people while addressing the health of our planet. It will attempt to stop problems developing through the use of an early intervention and prevention place-based approach to addressing the social determinants of health.

4.2. The objective is to support those making decisions that will influence a place to consider the consequence of that decision on all the evidenced features of places that impact people's health and wellbeing, and to support partners in reducing the negative impact of any unintended consequences being brought into the decision-making process.

4.3. The Programme is taking a citizen-focused approach to addressing specific health inequalities within its Project Towns. We will engage with a range of local stakeholders and make use of all of the quantitative and qualitative data available to ensure that the work in Rutherglen Project Town is led by what matters most to those experiencing health inequalities.

4.4. The Programme recognises that much of the ability to make improvements in areas sits with local partners and seeks to embed new approaches and ways of working that improve health and wellbeing outcomes, and from which learning can be drawn and used more widely across South Lanarkshire and Scotland. This systems change approach is key to creating lasting change which achieves the Place and Wellbeing Outcomes, a set of outcomes that every place needs in order to be a healthy and equitable place for people to live, work and play.

4.5. The consistent requirements that the Programme seeks to work with are:-

- ◆ Reducing inequality: a town experiencing bottom 20% in the Scottish Index of Multiple Deprivation (SIMD) and a particular health inequality (or equivalent measure in rural areas)
- ◆ Collaborative, cross-system partnership working: senior leadership level sponsorship within Local Government and public health system to support an authorising environment for system change
- ◆ Identified manager level project support and governance across Local Government and the public health system; and
- ◆ Capacity to commit and take part in the learning network and local project evaluation process

4.6. Public Health Scotland and the Improvement Service worked with NESTA's People Powered Results Team to co-produce the Shaping Places for Wellbeing Programme. Designed to provide local support from which to learn, reflect and apply across Scotland, the Programme has 3 key activities where it supports:-

- ◆ Local activity in a range of Project Towns to focus on the contribution of place. This local activity is supported by a 1.0 FTE Project Lead and 0.5 FTE Community Link Lead

- ◆ A Local Learning Cohort to share learning and information between Project Towns and beyond; and
- ◆ Sharing national barriers to local activity and place-based approaches to tackling health inequalities with a National Leadership Cohort

## **5. Progress to Date**

- 5.1. The Rutherglen Project Lead started in post on 16 August 2022 and is working closely with the Project Steering Group to progress the initial stages of the Programme in Rutherglen. The Steering Group includes representatives from across SLC, NHS Lanarkshire and the Third Sector and is currently meeting monthly.

We have begun the process of gathering and reviewing data on who is being impacted by poorer health and wellbeing, and are reviewing the current ambitions of strategy, policy and actions impacting health and wellbeing in Rutherglen. Using the data, information on current policy context and the Place and Wellbeing Outcomes, we will identify opportunities to influence policy and decision-making and embed the Place and Wellbeing Outcomes using a Place and Wellbeing Assessment process.

- 5.2. Based on a model piloted in 2020/2021, the Place and Wellbeing Assessment process involves a session pulling together attendees with a range of expertise and perspectives to consider a specific plan, policy or decision and how it impacts on delivering a place that enables wellbeing. It asks attendees to consider the impact of the plan, policy or decision on achieving each of the Place and Wellbeing Outcomes, and includes consideration of who is experiencing the most significant impact from inequality in that place. The process is captured in a paper recording the impact and any recommendations on how to improve impact on a place so that it can exhibit more of the features that make up the Place and Wellbeing Outcomes. The Project Lead and Shaping Places for Wellbeing Programme Team will then provide support to embed those recommendations. The Rutherglen Steering Group carried out a first Place and Wellbeing Assessment on South Lanarkshire's Economic Strategy 2022-27 on 24 October 2022, and the report will be available in November 2022.
- 5.3. The Project Lead is also sharing learning from the Rutherglen project with the Local Learning Cohort: recent Learning Cohort sessions including an All Towns session in which learning was shared between Rutherglen, Alloa, Ayr, Dunoon and Clydebank, and themed sessions on place-based approaches to Child Poverty, Employability, and the Fairer Scotland Duty.
- 5.4. Key to the project is gathering the data which is available about the area, including quantitative and qualitative data and lived experience data, in order to identify priorities around health inequalities. With support from PHS's Local Intelligence Support Team (LIST) a health inequalities data profile will be produced for Rutherglen which will inform the focus of our work and make sure that interventions are targeted where they are most needed. It is anticipated that this data profile will be completed by early 2023.
- 5.5. Recruitment has just been completed for the 0.5 FTE Community Link Lead post, and it is anticipated that they will be in post by December 2022. The Community Link Lead will engage with community and Third Sector groups across Rutherglen to ensure that the lived experience of those most impacted by health inequalities feeds directly into work on the systems change required to tackle these inequalities. We recognise that this qualitative data and lived experience is key to targeting interventions most appropriately and effectively.

- 5.6. A copy of the most recent Shaping Places for Wellbeing National Programme Summary and the IS Place and Wellbeing Outcomes Briefing Paper are attached as Appendix 1 and Appendix 2.

## **6. Next Steps**

- 6.1. The Project Lead will continue to work with the Steering Group to develop an action plan for the project lifespan, detailing policies and strategies to which we will apply the Shaping Places for Wellbeing lens through the Place and Wellbeing Assessment process: current aims include supporting the development of the Local Development Plan 3; Neighbourhood Planning; and Rutherglen's Town Centre Action Plan.
- 6.2. The Community Link Lead will join the team by December 2022 and begin work to gather local lived experience data and feed this directly into project work.
- 6.3. The Project Lead and Community Link Leads will continue work with PHS's LIST member to produce a health inequalities data profile for Rutherglen, which we anticipate will be completed in early 2023.

## **7. Employee Implications**

- 7.1. There are no employee implications associated with this report.

## **8. Financial Implications**

- 8.1. There are no financial implications associated with this report.

## **9. Climate Change, Sustainability and Environmental Implications**

- 9.1. There are no implications for climate change, sustainability or the environment in terms of the information contained within this report.

## **10. Other Implications**

- 10.1. There are no issues in terms of risk associated with this report.

## **11. Equality Impact Assessment and Consultation Arrangements**

- 11.1. There are no Equality Impact Assessment or consultation arrangement implications associated with this report.

**Ruth Hart**

**Shaping Places for Wellbeing Project Lead, Rutherglen  
Improvement Service**

9 November 2022

### **Contact for Further Information:**

If you would like further information, please contact:-

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# Shaping Places for Wellbeing Programme Summary

August 2022



# Who are we, what is our ambition and how do we fit into Scotland's ambitions for place?

## Who we are

Shaping Places for Wellbeing is a 3 year programme, running until March 2024, which is being delivered by Public Health Scotland (PHS) and the Improvement Service (IS) jointly with local authorities and NHS local boards. The programme has funding from the Health Foundation and Scottish Government.

## Programme ambition

The **ambition** of the Shaping Places for Wellbeing Programme is to:

**Improve Scotland's wellbeing by reducing the significant inequality in the health of its people while addressing the health of our planet.**

Many in Scotland are fortunate enough to experience not just the absence of disease or illness (health), but the combination of physical, mental and emotional factors that leaves us feeling good and functioning well (wellbeing). However, with the worst health inequalities in Western Europe, we know this is not the experience of all of Scotland's people. Our programme focusses on the evidenced impact that the places where we live, work and relax have on our ability not just to stay healthy but to experience wellbeing.

Places are proven to have a positive and/ or negative impact on our wellbeing and, in many cases, a negative impact is the result of the unintended consequences of well meant decisions. Local Councils and their partners have a key opportunity, when making decisions, to consider the impact their choices have on their places and the opportunity to consider improving places as part of delivering on their overall ambitions.

Our **objective** is to support those making decisions that will influence a place, to consider the consequence of that decision on all the evidenced features of places that impact people's health and wellbeing. To support our partners in reducing the negative impact of any unintended consequences being brought into the decision making process.



## Alignment with national ambitions

Our work takes a place-based approach as described in Scottish Government and COSLA's adopted Place Principle and also in the Social Determinants of Health promoted by public health. Each shares the same ambition to promote the long term preventative role of place in enabling everyone to experience wellbeing. Our Programme supports Local Councils and Local Health Boards to work in partnership with other stakeholders, including communities, around that shared ambition. These principles of prevention, partnership and people stem directly from the recommendations of the Christie Commission.

There are currently lots of interconnected national ambitions in Scotland where the impact of place has the potential to contribute. Examples include the 20 minute neighbourhoods, net zero ambitions, Covid recovery priorities, Public Health Priorities and the National Outcome Framework. Given we do not have the luxury of time to address each of these one at a time, any opportunity to join up our activity provides a better use of our time and resources.

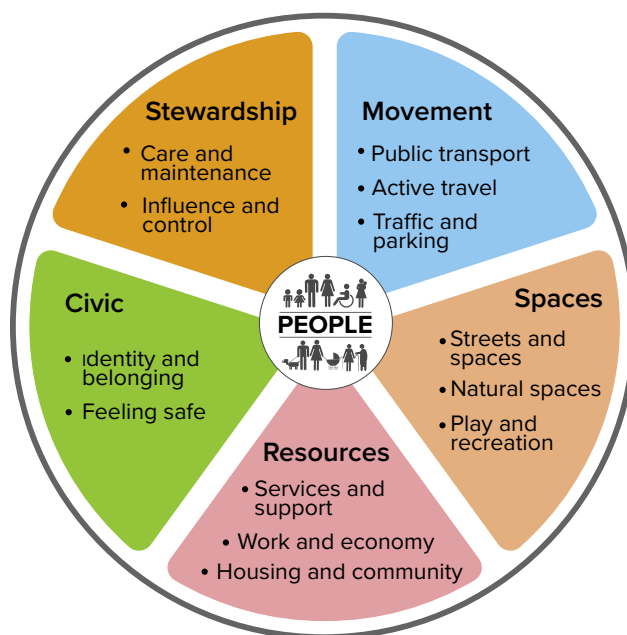


# What will we do and what difference will it make when we leave?

## Role of the Place and Wellbeing Outcomes

So, how will we do this? There are evidenced features for all our places that, if we get them right, enable a positive impact on health and wellbeing. These are called the **Place and Wellbeing Outcomes**. The outcomes were developed by a collaboration of representatives from Public Health Scotland, COSLA, Directors of Public Health, the Improvement Service, Health Improvement Managers Network, Heads of Planning Scotland and Edinburgh University. Based on evidence from the World Health Organisation and other public health bodies in the United Kingdom they established a set of outcomes for Scotland that drawn on the evidence base that supported the Place Standard. The Shaping Places for Wellbeing Programme stemmed from the desire to use these Outcomes to ensure the impact of decisions consider every aspect of place. And to fully understand the contribution of our places as part of the preventative solution when addressing the range of priorities facing local councils and local health boards across Scotland.

### Place and wellbeing outcomes



The principles of equality, net-zero emissions and sustainability underpin all of these themes, and all themes should be embedded in policy and action



## Three key actions summary – project towns, learning and national leadership

Public Health Scotland and the Improvement Service worked with NESTA's People Powered Results Team to co-produce the Shaping Places for Wellbeing Programme. Designed to provide local support from which to learn, reflect and apply across Scotland. The Programme has three key activities where it supports:

- Local activity in a range of **Project Towns** to focus on the contribution of place
- A **Local Learning Cohort** to share what is transferable between Project Towns & beyond
- Sharing national barriers to local activity with a **National Leadership Cohort**.



## Choice of project towns

The programme is supporting six 'Project Towns': Alloa, Ayr, Dunoon, Clydebank, Rutherglen and Fraserburgh.

These towns were chosen as they met a set of consistent requirements to work in places that are willing to give an authorising environment to:

- reduce inequality: a town experiencing bottom 20% in SIMD and a particular health inequality (or equivalent measure in rural areas)
- collaborative, cross system partnership working: senior leadership level sponsorship within Local Government and public health system to support an authorising environment for system change
- identified manager level project support and governance across Local Government and the public health system
- capacity to commit and take part in the learning network and local project evaluation process

The selection of sites was shaped by the benefit of securing a range of site contexts to expand learning perspectives. Sites identified:

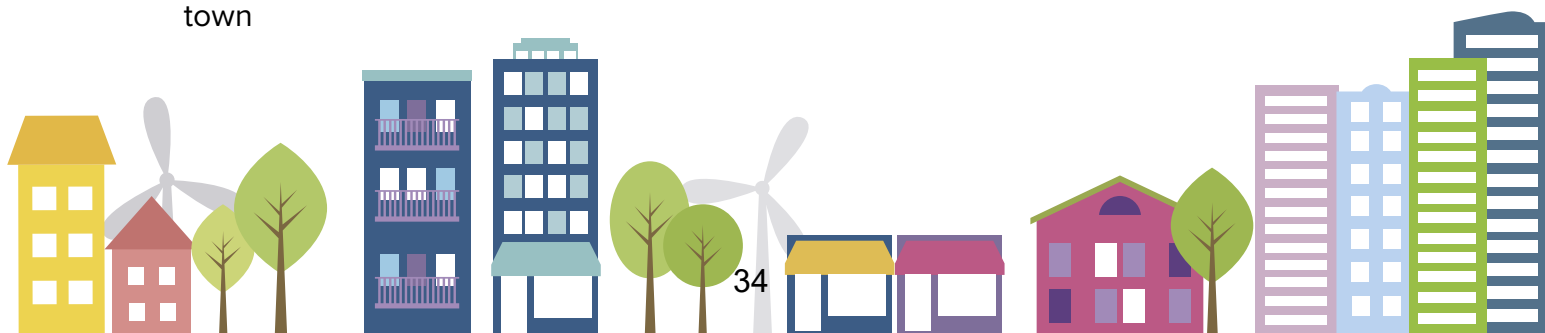
- a variety of town geographies: urban, urban/rural, rural/urban and rural
- other place work already happening that the programme ambition, outcomes and principles can support. For example, working on Community Wealth Building Strategy, Wellbeing Economy, SURF Alliance for Action, Public Health Scotland Local Information System Team development site.

## Project Town activity

Each Project Town is supported by 1.5 full time posts embedded within the local council and local health board. This consists of 1FTE post to facilitate links between partners, our 'Project Leads' and 0.5FTE posts to work with the community our 'Community Link Leads' who provide a bridge through to the partnership work.

In each of our towns we have begun to:

- review data on who is being impacted by poorer health and wellbeing
- review the current ambitions of strategy, policy and actions impacting the town



These aspects are being used as a lens to assess how place can contribute to future ambitions and collaborative action in our towns.

Project Town Steering Groups, made up of local authority and local health board representatives, provide oversight and direction. Our Programme provides a full time Project Lead and a part time Community Link Lead to:

- connect with stakeholders, strategy, policy and actions impacting the town
- gather data on inequality that clarifies the people most impacted
- connect with existing community groups and activity, using Asset Based Approach, reviewing qualitative data on what those people need from their place
- undertake assessments of forthcoming plans, policy and decisions using the Place and Wellbeing Assessment process described below

## Current and future ambitions analysis

The need to consider the current ambitions in each town evolved into developing a process to review their policy environment, examine the level of alignment between their visions and priorities, the role of place, and highlight those about to be renewed. We worked with Scottish Futures Trust to undertake the initial exercise in Alloa and refined the process for Ayr and Dunoon. Our [blog on the 'current and future ambitions analysis'](#) process sets out the initial scoping exercise and the information gathered from this was passed onto the Project Leads as they came into post. This process is highlighting areas of opportunity to influence strategies and plans that are due for renewal, draft or in their early stages. The Project Leads are working with their Steering Group to provide systems change support through the Shaping Places for Wellbeing Programme 'lens'.

## Project Towns using Place and Wellbeing Assessments

Each town will undertake assessments of their own decision making processes. Looking at specific strategies, plans, major investments and projects identified by the Steering Group. Based on a model piloted in 2022-21, this process being used is called a **Place and Wellbeing Assessment**. It involves a session pulling together attendees with a range of expertise and perspectives to consider a plan, policy or decisions impact on delivering a place that enables wellbeing. It asks attendees to consider the impact of the plan, policy of decision on achieving each of the Place and Wellbeing Outcomes. This includes a lens on who is experiencing the most significant impact from inequality in that place. The process is captured in a paper recording the impact and any recommendations on how to improve impact on a place so that it can exhibit more of the features that make up the Place and Wellbeing Outcomes.

We are currently developing a 'How to Guide' for our Place and Wellbeing Assessment process (previously named [Rapid Scoping Assessment Process](#)).

## Action on local learning

The Project Towns make up a **Local Learning Cohort** group where they are reflecting and sharing their learning with each other. We also have a further mentor town, Dalkeith, and learning partners across Scotland. This allows our process and activity to be shared as it emerges, rather than at the end of the programme.

## Action on national leadership

A **National Leadership Cohort** which is made up of key Scottish Government representatives, COSLA boards and programme partners is acting as a bridge between the local partnership activity and national policy and decision making. This gives a crucial space to consider any national barriers that the local project activity might be experiencing.

The Cohort is made up of representatives from each of the COSLA (Convention of Scottish Local Authorities) Boards, a range of Scottish Government Directorates, The Health Foundation and senior management within Public Health Scotland and Improvement Service. Meetings are held quarterly to discuss programme progress and learnings.

## Delivering lasting change

The programme aims to support lasting change in the understanding and contribution of our places to improving wellbeing. We call this **system change** and, for this programme, success will see our partner organisations:

- with an increased understanding of the role of the Place and Wellbeing Outcomes to support the creation of places we live, work and relax in enabling wellbeing
- including the role of place of place in their decision making processes and policy
- expanding their consideration of place beyond the Project Town into other areas.

## Shaping our thinking, sharing our learning blogs

We are evaluating our work and share our learning across different key stages of the programme. One way we will share this is through the 'Shaping our thinking, sharing our learning' blog series.

## Keep up to date

We aim to update this briefing every 6 months, but to stay up to date on our latest learning and reflections you can [follow us on Twitter](#) (@place4wellbeing), or check out our [webpages](#) for more information.



## Next steps

- Welcome our new Project Leads in Rutherglen and Fraserburgh
- Upcoming Local Learning Cohort session with our steering groups
- Upcoming National Leadership Cohort in the autumn

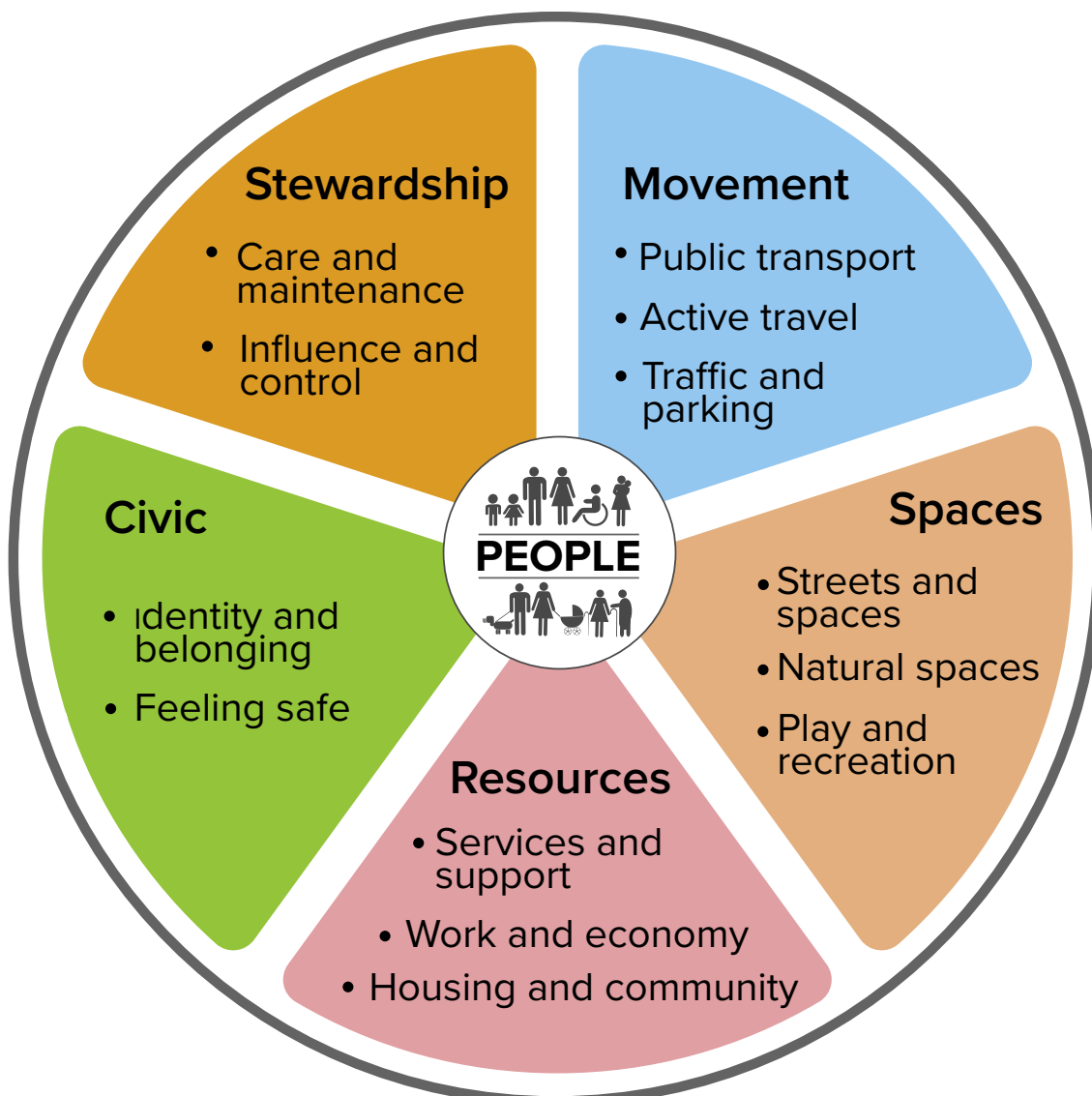
We hope you'll join us on our journey to shape places that enable wellbeing for all!





## BRIEFING

# Place and Wellbeing Outcomes



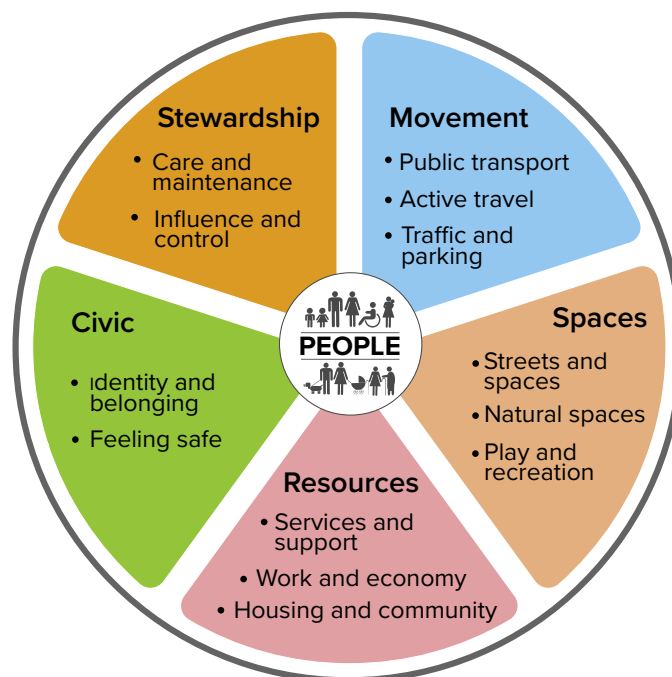
# Introduction

Scotland faces significant inequalities, alongside a climate crisis and navigating through the social and economic impacts of the Covid-19 pandemic. We do not have the luxury of time or resource to deal with each of these crises at a time from the safety of our silos. We need to work together and coordinate our actions to ensure they contribute to a ‘triple win’ of enhancing the wellbeing of our planet and our people and creating greater equity.

This paper explains the importance of the places where we live, work and relax as a significant contributor to our preventative interventions to achieve that triple win. It introduces Scotland’s Place and Wellbeing Outcomes: a consistent and comprehensive set of outcomes that every place needs to enable those who live, work and relax there to stay healthy and thrive. Crucially, it highlights that to help in reducing Scotland’s significant inequalities, every sector needs to be working together to take actions that deliver all the Outcomes in every place. Their embedding in the fourth National Planning Framework is recommended as a significant means of achieving this.

Finally, it highlights that no one sector or discipline delivers these outcomes and looks to how to use the Outcomes to critically question whether we are taking the right collective actions to bring about the change people need from our places.

## Place and Wellbeing Outcomes



The principles of equality, net-zero emissions and sustainability underpin all of these themes, and all themes should be embedded in policy and action





# Why Place Matters

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Every place is a different blend of physical, social and economic characteristics that interact and influence each other. A place-based approach is about considering the physical, economic and social elements that make up a place collaboratively. Thinking about how an intervention to improve one of these characteristics can have unintended positive or negative consequences on another. It takes account of these different interconnections and relationships in a joint working collaborative approach that focuses all the action, effort and investment in a place to maximise the opportunity for positive consequences and minimise negative ones.

Place-based working aims to:

- ▶ Address complex problems that no one service working alone can solve
- ▶ Prevention is now regarded as a key feature of new approaches
- ▶ Approaches involve breaking down organisational silos and bringing sectors together around a shared ambition when designing and delivering services.

While approaches cannot be universally applied and what works in one area might not always be transferrable to others, there are consistent factors that impact our lives that can nurture and support good health while not achieving them can be detrimental.



# What Makes a Successful Place?

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A successful place allows its communities to thrive. Interventions positively impact the community's health, the health of the planet and reduce inequalities. They consider all factors of a place and do not create unintended consequences which push people further into poverty or negatively impact the planet. They are attractive, vibrant, diverse and safe. The distribution of these factors is not equal. Those living in areas of greater deprivation are less likely to have access to the factors that nurture health, wellbeing and equity.



# Place and Wellbeing Outcomes

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As the ongoing reform of Scotland's planning system progressed recognition of the role of successful places in delivering Scotland's National Outcomes grew. It became clear that the 4th National Planning Framework would introduce new outcomes for the planning system and the places those who work in the system aim to manage. Two of these new outcomes, to support health and wellbeing and to reduce inequality, led to a collaborative group forming to consider the challenges and opportunities within this new ask.

This group became the [Spatial Planning, Health and Wellbeing Collaborative](#). It is made up of representatives from the Improvement Service, Public Health Scotland, Directors of Public Health, Heads of Planning Scotland, COSLA, Health Improvement Managers and Edinburgh University.

One crucial challenge identified during this collaboration of organisations was the lack of a consistent and comprehensive list of what every place needs for people to thrive. A set of outcomes for every place to enable wellbeing. Conversations with other public health bodies in the UK confirmed that establishing, upfront, a set of outcomes for every place would give more confidence to all sectors and disciplines. It would enable more consistency and equity in our ask of every place and ensure all the evidenced elements for a successful place have been taken account of. It could reinforce stronger collaboration as each sector manages change in our existing and entirely new places.

Drawing on the principles recommended by the Christie Commission for the future of public services, the outcomes also needed to:

- ▶ be preventative in nature
- ▶ drive collaborative actions to deliver them
- ▶ require the participation and meaningful involvement of those with local lived knowledge of the place.

The collaborative group looked to similar work and evidence by the World Health Organisation and other UK public health bodies to pull together a set of place and wellbeing outcomes for Scotland. Evidence about the determinants of health and wellbeing in Scotland's places had already been used when shaping the Place Standard and this same evidence base supported the development of the Place and Wellbeing Outcomes. While the Place Standard Tool is used to provide a structure for a comprehensive, considered conversation about a place between stakeholders, the Place and Wellbeing Outcomes provide a consistent and comprehensive set of outcomes for all stakeholders to take collaborative action on delivering in every place.

The resulting Place and Wellbeing Outcomes fall into five overarching themes of

movement, spaces, resources, civic and stewardship. The outcomes are interlinked; interventions in one outcome will have a knock-on impact on achieving other outcomes, and therefore a place-based, collaborative approach is driven to enable their delivery. They support all sectors to focus decision making and implementation on a common set of evidenced features that make every place. They provide a consistent foundation for measuring and a platform for learning about how we can all make changes in our systems to support better places. Doing so provides a solid foundation for systems thinking to improve the health of our communities and to also support climate targets and reduce inequalities.

Finally, but crucially, as people are at the centre of the Outcomes, their wording is tailored to make sure that everyone is being considered. Their wording was also refined through a set of three pilot [Rapid Scoping Assessments](#) involving local and national input from local government and the public health system (there is more on using the Outcomes within this process below).

The Place and Wellbeing Outcomes, the three principles that underlie their use and population groups they should be applied to are in Appendix 1 below.



# Place and Wellbeing Outcomes and Scotland's National Planning Framework

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The most efficient means by which to achieve the consistent use of the Place and Wellbeing Outcomes across Scotland is to embed them in the fourth National Planning Framework. For the first time this framework will be a formal part of the Development Plan for all 34 Planning Authorities as they make decisions on managing the use of our land and buildings in the long-term public interest. Clearly stating within the Framework that the Place and Wellbeing Outcomes are the factors we the need to be taking collaborative action on will enable confident policy and implementation to create places where people can stay healthy, experience wellbeing, promote equality. It will ensure decisions to address climate change and biodiversity take full account of the opportunity to deliver a triple win.

During the National Planning Framework Call for Ideas and the Position Statement, the [Spatial Planning, Health and Wellbeing Collaborative](#) has recommended an explicit ask be included to take collaborative action to deliver these Outcomes. The Collaborative continue to recommend their inclusion to provide much needed upfront clarity to streamline place-based approaches and maximise the contribution of places to improve health and wellbeing and reduce inequality.



# Using the Place and Wellbeing Outcomes

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A primary use for the Place and Wellbeing Outcomes is to provide evidenced consistency and clarity on what is needed for our places to impact positively on those who use them. To enable all stakeholders in a place to critically question whether they are taking the most appropriate action to bring about the change people need from that place.

Embedding the Outcomes as part of decision-making process on policy and implementation ensures one joined-up approach to place. Their use enables coordinated action and investment in our places to create successful places that improve the lives of people while protecting the planet and supporting inclusive economies.

An effective way of using the Outcomes, piloted during the development of their wording, is to use them in a Place and Wellbeing Rapid Assessment. More information on the process used in these pilot [Rapid Scoping Assessments](#) is available with this link. In this instance they were used to assess the contribution of places to delivering wellbeing and exploring the 20-minute neighbourhood ambition at a local, council-wide and regional scale. Subsequent [evaluation](#) of these pilots concluded that the local and national level contributors from local government and the public health system had found the process successful at creating whole systems working, challenged their thinking and reinforced other decision-making processes. The process is recommended in the Scottish Futures Trust Place Guide. A briefing on using the process will be available early in 2022 in response to the recommendations to enable wider application.

The [Shaping Places for Wellbeing Programme](#), jointly delivered by Public Health Scotland and the Improvement Service, grew from the ambition to ensure that everyone in Scotland can live in a place that has all the factors that will nurture health and wellbeing. As such it is anchored in using the Place and Wellbeing Outcomes to improve Scotland's Wellbeing and reduce inequality. The programme supports action at local, network and national level. It is supporting four towns: Alloa, Ayr, Dunoon and Clydebank, as well as facilitating a network of local mentoring partners and a national leaders forum. Improving awareness of and use of the Place and Wellbeing Outcomes is a key element of achieving the desired system change by March 2024.



## Appendix 1

# Place and Wellbeing Outcomes

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These outcomes are underpinned by three principles:

## Equitable outcomes for all

Each outcome takes account of the needs of different populations and geographies and is applied in a way that ensures they achieve equitable outcomes for all. The impact of policy and practice on the experiences of these different populations within Scotland must be considered. Population groups such as those at the end of the table.

## Climate change, sustainability and biodiversity

Each outcome takes account of climate impacts in Scotland and globally, operating within planetary boundaries and the need to achieve net zero greenhouse gas (GHG) emissions, as well as enhance broader environmental sustainability and biodiversity and are applied equitably in a way that contributes to both greater climate resilience and reduced GHG emissions.

## Supporting the system

Each outcome becomes embedded in the right policies and plans both nationally and locally.

Theme		Outcome
Movement	Active Travel	<p>Everyone can:</p> <ul style="list-style-type: none"> <li>easily move around using good-quality, accessible, well-maintained and safe segregated wheeling, walking and cycling routes and access secure bike parking.</li> <li>heel, walk and cycle through routes that connect homes, destinations and public transport, are segregated from, and prioritised above, motorised traffic and are part of a local green network.</li> </ul>
	Public Transport	Everyone has access to a sustainable, affordable, accessible, available, appropriate, and safe public transport service.
	Traffic and Parking	<p>Everyone can benefit from:</p> <ul style="list-style-type: none"> <li>reducing traffic and traffic speeds in the community.</li> <li>traffic management and design, where traffic and car parking do not dominate or prevent other uses of space and car parking is prioritised for those who don't have other options.</li> </ul>
Spaces	Streets and spaces	<p>Everyone can access:</p> <ul style="list-style-type: none"> <li>buildings, streets and public spaces that create an attractive place to use, enjoy and interact with others.</li> <li>streets and spaces that are well-connected, well-designed and maintained, providing multiple functions and amenities to meet the varying needs of different population groups.</li> </ul>
	Natural Spaces	<p>Everyone can:</p> <ul style="list-style-type: none"> <li>access good-quality natural spaces that support biodiversity and are well-connected, well-designed, safe, and maintained, providing multiple functions and amenities to meet the varying needs of different population groups.</li> <li>be protected from environmental hazards including air/water/soil pollution or the risk of flooding.</li> <li>access community food growing opportunities and prime quality agricultural land is protected.</li> </ul>
	Play and Recreation	<p>Everyone can access:</p> <ul style="list-style-type: none"> <li>a range of high quality, safe, well-maintained, accessible places with opportunities for play and recreation to meet the varying needs of different population groups and the community itself.</li> </ul>



Theme		Outcome
Resources	Services and Support	<p>Everyone can access:</p> <ul style="list-style-type: none"> <li>• health enhancing, accessible, affordable and well-maintained services, facilities and amenities. These are informed by community engagement, responsive to the needs and priorities of all local people.</li> <li>• a range of spaces and opportunities for communities to meet indoors and outdoors.</li> <li>• information and resources necessary for an included life in a range of digital and non-digital formats.</li> </ul>
	Work and Economy	<p>Everyone benefits equally from a local economy that provides:</p> <ul style="list-style-type: none"> <li>• essential goods &amp; services produced or procured locally</li> <li>• good quality paid and unpaid work</li> <li>• access to assets such as wealth &amp; capital and the resources that enable people to participate in the economy such as good health and education</li> <li>• a balanced value ascribed across sectors such as female dominated sectors &amp; the non-monetary economy</li> <li>• the resources that enable people to participate in the economy such as good health and education.</li> </ul>
	Housing and Community	<p>Everyone has access to:</p> <ul style="list-style-type: none"> <li>• a home that is affordable, energy efficient, high quality and provides access to private outdoor space.</li> <li>• a variety of housing types, sizes and tenancies to meet the needs of the community. And of a sufficient density to sustain existing or future local facilities, services and amenities.</li> <li>• a home that is designed and built to meet need and demand, is adaptable to changing needs and includes accessible/wheelchair standard housing.</li> <li>• new homes that are located and designed to provide high levels of climate resilience and use sustainable materials and construction methods.</li> <li>• homes that are designed to promote community cohesion.</li> </ul>

Theme		Outcome
Civic	Identity and Belonging	Everyone can benefit from a place that has a positive identity, culture and history, where people feel like they belong and are able to participate and interact positively with others.
	Feeling Safe	Everyone feels safe and secure in their own home and their local community taking account of the experience of different population groups.
Stewardship	Care and Maintenance	Everyone has access to: <ul style="list-style-type: none"> <li>• buildings, spaces and routes that are well cared for in a way that is responsive to the needs and priorities of local communities.</li> <li>• good facilities for recycling and well organised refuse storage and collection.</li> </ul>
	Influence and Control	Everyone is empowered to be involved a place in which: <ul style="list-style-type: none"> <li>• Local outcomes are improved by effective collaborations between communities, community organisations and public bodies.</li> <li>• Decision making processes are designed to involve communities as equal partners.</li> <li>• Community organisations co-produce local solutions to issues.</li> <li>• Communities have increased influence over decisions.</li> <li>• Democratic processes are developed to be accessible to all citizens.</li> </ul>

**Each outcome takes account of the needs of different populations groups such as the following:**

- ▶ Older people, children and young people
- ▶ Women, men (including trans men and women and issues relating to pregnancy and maternity)
- ▶ Disabled people (including physical disability, learning disability, sensory impairment, cognitive impairment, long term medical conditions, mental health problems)
- ▶ Minority ethnic people (including Gypsy/Travellers, non-English speakers)
- ▶ Refugees & asylum seekers
- ▶ People with different religions or beliefs
- ▶ Lesbian, gay, bisexual and heterosexual people

- ▶ People who are unmarried, married or in a civil partnership
- ▶ People living in poverty/ people of low income
- ▶ Homeless people
- ▶ People involved in the criminal justice system
- ▶ People with low literacy/numeracy
- ▶ People in remote, rural and/or island locations
- ▶ Carers (including parents, especially lone parents; and elderly carers)
- ▶ Staff (including people with different work patterns e.g. part/full time, short term, job share, seasonal)

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Feb 2022

*The 'go to' organisation for Local  
Government improvement in Scotland*

# Report

Report to:	<b>Partnership Board</b>
Date of Meeting:	<b>14 December 2022</b>
Report by:	<b>Executive Director (Finance and Corporate Resources) South Lanarkshire Council</b>

Subject:	<b>Lived Experience Fund Feedback</b>
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## 1. Purpose of Report

1.1. The purpose of the report is to:

- ◆ Provide the Partnership Board with an update on the feedback provided by REACH Lanarkshire Autism.

## 2. Recommendation(s)

2.1. The Partnership Board is asked to approve the following recommendations:-

- (1) that the feedback provided by REACH Lanarkshire Autism as set out in Appendix 1 is noted;
- (2) that the current interventions and supports provided across the Partnership are noted; and
- (3) that feedback from this organisation is used as evidence to help inform the priorities of the new Community Plan.

## 3. Background

- 3.1. As agreed by the Board at its meeting of 17 April 2019, £5,000 from the Community Planning budget was aligned to spend relating to capturing the lived experience of people who experience poverty, inequalities and/or deprivation.
- 3.2. Applications to the fund are restricted to local organisations operating in South Lanarkshire and to those whose work links with the Community Plan objective of Tackling Poverty, Deprivation and Inequality. Those organisations who were funded during 2020/2021, specifically to capture local experiences of the Covid-19 pandemic.
- 3.3. Organisations have been allocated a link officer from the Council's Community Engagement Team to assist them with the process and to ensure that they can be linked into wider work within their community (where relevant). As feedback is received, further updates will be provided to the Board.
- 3.4. This report provides an update on the feedback provided by REACH Lanarkshire Services who have engaged with families and children who use its services.

## 4. Lived Experience Feedback – REACH Lanarkshire Autism

- 4.1. All organisations are provided with a 'Poverty Framing Toolkit' to help them have conversations with the communities that they work with and support. This focuses on three main questions:-

- ◆ what issues do you and others in your community face around poverty?
- ◆ what solutions could help make a difference?
- ◆ any other comments/experience that you would like to share?

4.2. REACH Lanarkshire Autism is a charity based in Whitlawburn, Cambuslang who provides support to families who have a young person with an Autism Spectrum Condition living within the South Lanarkshire area.

4.3. The Community Planning Progress Group was provided with the Lived Experience feedback provided by REACH Lanarkshire Autism. It was agreed that partners would review the feedback and provide details of the current interventions and support that they provide. This information is detailed at Appendix 2.

## 5. Next Steps – Lived Experience Feedback

5.1. As the Community Planning Team receives feedback from organisations, this will be submitted to the Board for review.

5.2. South Lanarkshire Council’s Community Engagement Team will continue to work with funded organisations to support them in gathering this information.

5.3. Feedback from these organisations will be used as part of the evidence to help identify any policy issues and gaps in service provision.

5.4. Further discussions will be held with REACH Lanarkshire Autism to ensure that individuals and families are aware of the current supports that are available and to discuss any remaining gaps.

5.5. A letter will be sent, on behalf of the Board to this group, acknowledging the efforts of its staff in collating the feedback and thanking them for their contribution.

## 6. Employee Implications

6.1. There are no employee implications associated with this report.

## 7. Financial Implications

7.1. The current Lived Experience allocation for 2022/2023 is £10,500. As agreed by the Board, £5,000 has been transferred from the 2021/2022 budget. The current position of the fund for 2022/2023 is as follows:-

Total allocation for Lived Experience Funding	£10,500.00
Lived Experience Funding spent to date	£ 4,000.00
Funding approved for Community Partnerships	£ 5,500.00
<b>Remaining balance</b>	<b>£ 1,000.00</b>

## 8. Climate Change, Sustainability and Environmental Implications

8.1. There are no implications for climate change, sustainability or the environment in terms of the information contained within this report.

## 9. Other Implications

9.1. The risk to the Partnership Board is that lived experience funding is not utilised for the purpose of which it was intended. This risk is mitigated by internal controls including audit procedures and a conditions of grant agreement. Successful applicants are required to submit an expenditure return and to share their findings. A ‘Talking about Poverty in your Community’ pack has been developed to support applicants to have conversations in their community.

## **10. Equality Impact Assessment and Consultation Arrangements**

10.1. There are no Equality Impact Assessment or Consultation implications associated with this report.

**Paul Manning**  
**Executive Director (Finance and Corporate Resources)**  
**South Lanarkshire Council**

9 November 2022

### **Contact for Further Information:**

If you would like further information, please contact:-

Rhonda Leith, Community Engagement Manager, South Lanarkshire Council

Phone: 0303 123 1017

Email: [rhonda.leith@southlanarkshire.gov.uk](mailto:rhonda.leith@southlanarkshire.gov.uk)

**Lived Experience Fund 2020-21  
REACH Lanarkshire Autism Consultation Feedback**

**1. Thinking about those people living in poverty, who experience deprivation or inequalities that your organisation works with/live in your local community; what has the impact of the COVID-19 pandemic been on them?**

Families who live in the Whitlawburn area have been isolated by lockdown restrictions, children have not been able to attend their regular groups and activities. Children with ASD struggle socially, and have low self-esteem, we hold groups and activities to help increase their confidence and this could not be done through the pandemic. The mental health of the children and families were affected with being indoors for so long, lack of interaction and not being able to see family or friends.

Our children are able to access low cost or free activities which also gives the parent a small amount of time out, knowing their child is happy, entertained and cared for. Due to Government guidelines, groups were cancelled for over a year until we were allowed to meet outdoors in small groups. Parents and children really struggled not having the regular weekly activities.

**2. What solutions did those that your organisation works with/live in your local community say that could help make a difference?**

The Government could look at having different regulations for children with additional support needs to allow the children to mix and attend activities.

More support for families with a child with Autism.

Lack of professionals to help with diagnosis, or ongoing support due to furlough and closure of clinics etc.

**3. Any other comments/experiences from the people that your organisation works with/live in your local community that you would like to share?**

The children and families' routines were taken away from them and this caused stress and anxiety as people with ASD rely heavily on their routines.

Lack of services to support the families had a big effect on them too.

When restrictions were lifted we had challenges of not having the right outdoor facilities which also had an impact on what we could deliver.

Having better outdoor facilities that could have been available for them to use.

Securer parks and sensory parks for children and young people who have ASD as we have a lot of children who have no sense of danger where something like this would highly benefit a family.



Lived Experience Fund – REACH Lanarkshire Autism

Providing a service to families and individuals in need of support to lead empowered and inclusive lives

Poverty Themes	Current Interventions/supports	Challenges	Any other comments
<p><b>Attending Activities (consider Government regulations to allow children with additional support needs to mix/attend activities)</b></p>	<p>Health and Social Care Partnership: This is not within our control locally but believe this has been expressed by other groups and organisations.</p>		
			<p>Strathclyde Passenger for Transport (SPT): SPT staff – particularly those staff in “forward facing” roles as regards interfacing with public transport users - are specifically trained to recognise the needs of people with disabilities – including sensory needs associated with those on the Autism spectrum. SPT is currently refreshing its Regional Transport Strategy and this document will reference these issues and will invite comment, via consultation, in order to best understand the needs of all public transport users.</p>
<p><b>Support for families with children with Autism</b></p>	<p>Health and Social Care Partnership: ARCH and REACH have picked up the role of link worker specifically supporting children and families with Autism. Educational Psychologists, SLC are looking at Children and Young People mental wellbeing (including Autism) regarding tier 1 and 2 supports and scoping what supports are in place towards identifying gaps in support.</p>		

Poverty Themes	Current Interventions/supports	Challenges	Any other comments
<p><b>Support for families with children with Autism (contd.)</b></p>	<p>Housing and Technical Resources, SLC: The Housing Options Teams provide a range of information and advice to help people identify the right housing options for them.</p> <p>Where a family member has Autism/ additional needs, we would strive to ensure that the needs of the family can be fully met within the property they are allocated, for example, ensuring that there is a secure garden or an additional bedroom (if required) etc.</p> <p>We would also work with other partners and services as necessary to ensure the most appropriate accommodation and support is provided to the family.</p>	<p>Depending on the size of the family, and the extent of their need, it can be difficult to provide a property of the right type and size in the area in which the family wish to live.</p>	
<p><b>Accessing Services (professionals / clinics / support through furlough)</b></p>	<p>Health and Social Care Partnership: There is awareness that accessing professional support can at times be challenging and work is being carried out on the Neuro-Developmental Pathway and within the Child and Adolescent Mental Health Services.</p> <p>The National Service specifications for Neuro Developmental Services has been published which provides guidance on a national level for services to respond to. This development will bring additional funding which will enable a review and further development of services. It is expected this will see some service reconfiguration of model and functioning to respond to the significant demand.</p>		

Poverty Themes	Current Interventions/supports	Challenges	Any other comments
<b>Outdoor facilities (secured and sensory parks)</b>			<p>Amenity Services, South Lanarkshire Council:</p> <p>Amenity Services are responsible for the landscape design of funded projects, mainly partnership projects funded externally via community groups who must provide consultation feedback for the funder. Whilst it is insisted that some inclusive equipment is incorporated, the focus is on providing equipment that encourages children of different ages and abilities to mix. Currently there are no ASN specific details in respect of making a site 'secure or sensory' unless this is something a group specifically requests.</p>



# Report

Report to:	<b>Partnership Board</b>
Date of Meeting:	<b>14 December 2022</b>
Report by:	<b>Executive Director (Finance and Corporate Resources) South Lanarkshire Council</b>

Subject:	<b>Community Planning Partnership Risk Register Annual Review</b>
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## 1. Purpose of Report

1.1. The purpose of the report is to:-

- ◆ present the updated Risk Register to the Community Planning Partnership Board following the annual review.

## 2. Recommendation(s)

2.1. The Partnership Board is asked to approve the following recommendations:-

- (1) that the Board approves the draft Community Planning Partnership risks as set out at Section 5 of this report and the draft Control Plan for 2022/2023; and
- (2) that progress in the delivery of the 2021/2022 Control Plan, be noted.

## 3. Background

- 3.1. A Community Planning Partnership Risk Register and Risk Control Plan is maintained to formally record, assess and aid management of strategic risks for the Partnership.
- 3.2. On 11 September 2019, the Partnership Board approved the process to review the Risk Register and noted progress with the implementation of actions to mitigate risks. A risk workshop was subsequently held on 5 December 2019 to discuss and review the feedback received and to consider proposed amendments to the risk register.
- 3.3. At the Partnership Board on 12 February 2020, it was agreed that a report on the monitoring of the Risk Register and Risk Control Plan be a standard agenda item at the Partnership Board meetings.
- 3.4. The annual review of the Risk Cards and Control Plan was completed by the Community Planning Progress Group, with support from South Lanarkshire Council's Risk Management Team, on 25 October 2022 following the initial assessment carried out at the Risk Review Workshop held on 30 August 2022. This report sets out the draft Risks and Control Plan and provides an update on progress against the 2021/2022 Control Plan. The risk matrix, which is used for assigning risk scores, is attached at Appendix 3 for information.

#### 4. Results of the Review of the Community Planning Partnership's Risks

- 4.1. In summary, all risks from last year's review were revised and the total number of risks were reduced from 8 to 6. Risk descriptions, controls and actions have been updated, as required.
- 4.2. The main changes to the risk cards are summarised below:-

Risk number/description	Summary of changes
<p>CPP/2018/001: Failure to achieve the outcomes of the Community Plan 2022-2032</p>	<p>The key risk description in this card has been amended to reflect the ambitions in the new Community Plan and merged with the former 'differing partner priorities' risk card.</p> <p>The inherent risk score remains the same as last year however the residual risk has increased from 9 to 12 to reflect the impacts of current national/global challenges as set out in risk CPP/2022/001.</p>
<p>CPP/2018/002: Ineffective engagement and collaborative working with communities</p>	<p>The key risk description has been amended to include the "collaborative working" practices that are critical to the development and delivery of the new Community Plan.</p> <p>The inherent risk score remains the same as last year however the residual risk has increased from 4 to 12 to better reflect the revised risk.</p>
<p>CPP/2018/003: Failure to meet sustainable development principles and respond collectively to the climate and nature emergencies</p>	<p>The key risk description in this card has been amended to include "nature" emergencies. This now reflects the key role that biodiversity has in adapting to and mitigating climate change in line with the work undertaken on the Strategic Environmental Assessment for the Community Plan.</p> <p>The inherent risk score remains the same as last year however the residual risk has increased from 9 to 16 to reflect the partnerships' commitment to deliver on the UN Sustainable Development Goals and create local indicators in which to monitor and voluntarily report progress.</p>
<p>CPP/2018/006: Effective use of data owned by partners to support efficient collaborative working practices; to inform a shared understanding of communities; decision making processes and target resources to those most in need</p>	<p>The key risk description in this card has been amended from "Failure to share data/information between partners to deliver the priority outcomes of the Community Planning Partnership" to reflect the importance of using data to support collaborative working practices to deliver the ambitions of the Community Plan and the review of Community Planning.</p> <p>There has been no change to the risk scores.</p>

Risk number/description	Summary of changes
CPP/2018/008: Failure to implement integrated locality working structures which take a “whole systems approach” to deliver the priorities of the Community Plan and Neighbourhood Plans	<p>The key risk description has been amended from ‘Failure to have the appropriate structures in place to deliver the outcomes of the Community Plan and Neighbourhood Plans efficiently and effectively’ to reflect the partnerships’ ambition to move to more “integrated locality working structures” and a “whole systems approach” to deliver partnership priorities.</p> <p>There has been no change to the risk scores.</p>
<p>CPP/2022/001: National and Global Challenges. Partners are required to re-direct resources to respond to local impacts of multiple national and global challenges including:</p> <ul style="list-style-type: none"> <li>• Biodiversity Loss</li> <li>• Climate Action Failure</li> <li>• Cost of Living Crisis</li> <li>• Extreme Weather Events</li> <li>• European Union Exit</li> <li>• Infectious diseases (for example Covid-19)</li> <li>• Mental Health Deterioration</li> <li>• War in Ukraine</li> </ul>	<p>This is a new consolidated risk. The risk card takes account of the compounding risks stemming from current national and global challenges.</p> <p>This may result in less support being available to those who are experiencing inequalities. This could also lead to the Partnership not being able to deliver the outcomes within the Community Plan.</p> <p>This is the highest ranked risk on the CPP risk register</p>

## 5. Risk Register and Risk Control Plan 2022/2023

5.1. The revised Community Planning Partnership risks are summarised in the table below:-

Risk Category	Key risk	Inherent Risk Score	Residual Risk Score
<b>1 Very High (15-25)</b>	National and Global Challenges. Partners are required to re-direct resources to respond to local impacts of multiple national and global challenges including: Biodiversity Loss; Climate Action Failure; Cost of Living Crisis; Extreme Weather Events; European Union Exit; Infectious diseases (for example Covid-19) and Mental Health Deterioration Risk Number: CPP/2022/001	20	16
	Failure to meet sustainable development principles and respond collectively to the climate and nature emergencies. Risk Number: CPP/2018/003	20	16
<b>2 High (8-12)</b>	Failure to achieve the outcomes of the Community Plan 2022-2032 Risk Number: CPP/2018/001	20	12
	Ineffective engagement and collaborative working with communities Risk Number: CPP/2018/002	20	12

Risk Category	Key risk	Inherent Risk Score	Residual Risk Score
	Failure to implement integrated locality working structures which take a “whole systems approach” to deliver the priorities of the Community Plan and Neighbourhood Plans Risk Number: CPP/2018/008	16	9
	Effective use of data owned by partners to support efficient collaborative working practices; to inform a shared understanding of communities; decision making processes and target resources to those most in need. Risk Number: CPP/2018/006	16	8

- 5.2. Following feedback from the risk workshop and partners, an updated Risk Control Plan showing the actions for 2022/2023 is provided at Appendix 1.
- 5.3. Appendix 2 provides an update on the progress with the delivery of the actions in the 2021/2022 Risk Control Plan and the following table provides a summary of their status. Of the 21 actions in the plan: 10 have been completed; 9 are on target to deliver and there has been minor slippage for 2 actions. The progress update also highlights the actions that have been transferred to the new Risk Control Action Plan.

Status	Summary
<b>Complete</b>	There are <b>ten actions</b> completed.
<b>On target</b>	<b>Nine actions</b> are currently deemed to be on target to deliver within the timescale set.
<b>Not started</b>	There are <b>no actions</b> currently on hold.
<b>Minor slippage</b>	There has been minor slippage for <b>two actions</b> .
<b>Major slippage</b>	There has been major slippage for <b>no actions</b> .

## 6. Monitoring and Reporting Arrangements

- 6.1. The Community Planning Progress Group will continue to progress actions and monitor and review the Risk Register and Risk Control Plan and all cards will be reviewed annually. It should also be noted that risk scores and rankings may be amended as new information comes to light that allows the position to be re-assessed.
- 6.2. The next planned review of the full Risk Register and Control Plan will take place during April 2023.

## 7. Employee Implications

- 7.1. There are no employee implications associated with this report.

## 8. Financial Implications

- 8.1. There are no financial implications associated with this report.



## **9. Climate Change, Sustainability and Environmental Implications**

- 9.1. There are no implications for climate change, sustainability or the environment in terms of the information contained within this report.

## **10. Other Implications**

- 10.1. Failure to demonstrate that risk is actively considered and managed could adversely affect the delivery of the Community Plan and could affect the reputation of the Community Planning Partnership. The work undertaken to identify and review the Community Planning Partnership's strategic risks and to determine the risk controls and actions necessary enabled the Community Planning Partnership to manage the impact.

## **11. Equality Impact Assessment and Consultation Arrangements**

- 11.1. There are no Equality Impact Assessment or consultation arrangement implications associated with this report.

**Paul Manning**

**Executive Director (Finance and Corporate Resources)  
South Lanarkshire Council**

9 November 2022

### **Contact for Further Information**

If you would like further information, please contact:-

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## Community Planning Partnership – Risk Control Plan 2022-23

Status update key:  Not started  Complete  On target  Minor slippage  Major slippage/Failed to meet target

Key Risk	Action	Responsible person	Target completion date	Status update	Comments
Failure to achieve the outcomes of the Community Plan 2022-2032 (CPP/2018/001)	Communications to be developed to promote and increase awareness of the Community Plan with Partners, Businesses and Communities	CPP Communications Group	31/06/23		
	Establish Community Partnerships in the areas of Hamilton and East Kilbride	Community Engagement Team/Partners	30/06/23		
	Implement the next phase of the review of Community Planning structures	Community Planning Outcomes Leads	30/06/23		Action revised and carried forward from 2021-22 plan
	Undertake a review of governance and accountability arrangements in line with the review of Community Planning structures	Community Planning Outcomes Leads/Community Planning Team	30/06/23		Action revised and carried forward from 2021-22 plan
	Develop new Neighbourhood Plans in the areas of East Kilbride, Hamilton and Lanark	Community Engagement Team/Partners	31/12/23		Eddlewood/Low Waters Neighbourhood Plan development carried over from 2021-22 plan.
	Develop a process to ensure that the Board has clearer oversight of the resourcing of community planning initiatives (resource pooling is a requirement of the Community Empowerment Act – extract from SLC BVAR report April 2019)	Community Planning Outcomes Leads	31/12/23		Action carried forward from 2021-22 plan
Ineffective engagement and collaborative	Work with South Lanarkshire Council (SLC) Planning Service to develop an Engagement and Participation statement (statutory planning	SLC Planning Services/Partners	30/06/23		Carried forward from 2021-22 plan

Key Risk	Action	Responsible person	Target completion date	Status update	Comments
working with communities (CPP/2018/002)	requirement as part of the preparation of Local Development Plan 3).				
	Review the Community Planning website in line with the review of Community Planning	Community Planning and Governance Adviser	31/12/23		
	Dedicated capacity building and training support provided to the volunteers of the Community Partnerships (VASLan)	VASLan	30/09/24		
Failure to meet sustainable development principles and respond collectively to the climate and nature emergencies (CPP/2018/003)	Map and align all CPP priorities to the UN Sustainable Development Goals and identify local indicators for monitoring and reporting	Community Planning Progress Group	31/12/23		
	Partners to commit to a planned programme of activities to raise public awareness of climate and nature emergencies	Communications Group/Sustainable Communities Engagement Officer	31/06/23		Action revised and carried forward from 2021-22 plan
	Incorporate mitigation and enhancement measures identified through the Strategic Environmental Assessment into partnership plans	All partnership planning leads	31/03/24		
Effective use of data owned by partners to support efficient collaborative working practices; to inform a shared understanding of communities; decision making	Data sharing assurance framework to be developed by the Partnership as part of the implementation of the new collaborative working methods	Outcomes Leads	31/12/23		Action revised and carried forward from 2021-22 plan
	Privacy Impact Screening to be undertaken by the Partnership as part of the implementation of the new collaborative working methods	Outcomes Leads/Progress Group	31/12/23		
	Data sharing protocols/agreements to be developed as part of the	Progress Group	31/12/23		

Key Risk	Action	Responsible person	Target completion date	Status update	Comments
processes and target resources to those most in need. (CPP/2018/006)	implementation of the new collaborative working methods				
Failure to implement integrated locality working structures which take a 'whole systems approach' to deliver the priorities of the Community Plan and Neighbourhood Plan (CPP/2018/008)	All Thematic Partnership groups to review current planning and delivery arrangements and prepare a transition plan to locality working	Thematic Groups	31/01/23		
	Develop a locality delivery model proposal and implementation plan	Community Planning Outcomes Leads	31/03/23		
	Evaluate sustainable service delivery models such as the "whole person" and "whole family" approaches	Community Planning Outcomes Leads	31/03/23		
National and Global Challenges (CPP/2022/001)	Work with Community Partnerships to develop a framework for creating community resilience plans (including plans for food security and climate change)	Community Planning Team	31/12/23		Action revised and carried forward from 2021-22 plan
	Partners to support communities to develop resilience plans	Community Engagement Manager/Resilience Advisor	31/03/24		

Community Planning Partnership – Risk Control Plan 2021-22

Status update key:



Not started



Complete



On target



Minor slippage



Major slippage/Failed to meet target

Key Risk	Action	Responsible person	Target completion date	Status update	Comments
Failure to achieve the outcomes of the Community Plan 2017-2027	A new Community Plan, reflecting current community priorities, to be developed and approved by June 2022	Community Participation and Engagement Group/Community Planning Progress Group	30/06/22		<b>COMPLETE</b> – The new Community Plan was approved by the Board in June 2022.
	Develop new Neighbourhood Plans for Fernhill, Whitehill, Eddlewood/Low Waters	Community Engagement Team/Partners	31/03/23		<b>CARRIED FORWARD</b> - Fernhill and Whitehill plans are complete and were noted by the Board at their June meeting. Work continues with the Eddlewood and Low Waters communities to progress their plan. The communities are in dialogue about how they want to produce their plan and the area it should cover, and we continue to work with them at their pace. It was agreed that the target completion date be extended to 31/03/23.
	Review of CPP Structures	Community Planning Outcomes Leads	30/06/22		<b>CARRIED FORWARD</b> - Review work is under way, led by the CPP Outcomes Leads group, and proposals for revised structures will be presented to the Board.
	Review of governance and accountability arrangements	Community Planning Outcomes Leads/ Community Planning Team	30/06/22		<b>CARRIED FORWARD</b> - Review work is under way, led by the CPP Outcomes Leads group, and proposals for revised governance and accountability arrangements will be presented to the Board.

Key Risk	Action	Responsible person	Target completion date	Status update	Comments
Ineffective engagement with communities	Promote the development of Community Led Plans to communities across South Lanarkshire	Community Participation and Engagement Group	31/12/21		<b>COMPLETE</b> - This action is being carried out through the development of Community Partnerships and raising awareness of community led plans with all representative groups.
	Review the Community Planning website	Community Planning and Governance Adviser	30/06/22		<b>CARRIED FORWARD</b> - A Community Planning website survey was launched seeking the views of the South Lanarkshire residents to make sure the website is serving the local communities and that the useful information is provided in a clear and accessible way.  The survey closed at the end of July 2022 and the feedback has been analysed. Work will commence to update the information pages on the website. Plans to update the look and functionality of the website will be delivered by the council's IT Team. This project has been added to their work plan for 2022-23.
Failure to meet sustainable development principles and respond collectively to the climate emergency	Deliver a partnership workshop which considers an integrated approach to the climate emergency and sustainable development. Provide the CPP Board with recommendations for implementing an integrated approach using feedback from the workshop.	Sustainable Development Officer, South Lanarkshire Council	30/09/21		<b>COMPLETE</b> - A Pan-Lanarkshire Sustainable Development and Climate Change Workshop took place on 30 June 2021. A further CPP Board Development Session took place on 30 November 2021 to agree an implementation approach. The Board approved the recommended implementation actions on 9 March 2022. Further updates will be provided as work progresses.
	Support community-led action on climate change	Community Engagement Team/ Sustainable	31/03/22		<b>CARRIED FORWARD</b> - Actions from the CPP Board Development Session held on 30 November 2021 will be implemented and a

Key Risk	Action	Responsible person	Target completion date	Status update	Comments
		Development Officer, South Lanarkshire Council			short-term working group has been established for this purpose. This action will continue to be progressed through delivery actions in the new Community Plan.
Failure to share data/information between partners to deliver the priority outcomes of the Community Planning Partnership	Identify barriers to better understand issues related to sharing data between Partners and Community Organisations and develop and implement improvement actions	VASLan	31/03/22		<b>CARRIED FORWARD</b> - Minor slippage based on the complexity of data sharing and potential GDPR data sharing agreements required. Particular issues around data sharing with Alcohol and Drugs Partnership (ADP) commissioned services, currently sitting with the ADP Board.
	Carry out work to identify the data that Community Organisations have and can share which could be used to inform partnership planning	VASLan	31/12/21		<b>COMPLETE</b> - Range of metrics available through our 'Engage, Promote, Involve (EPI)' Customer Relationship Management system around the state of the sector. Richest information which could aid planning is via managed funds e.g. Integrated Care Fund, Communities Mental Health and Wellbeing Fund, etc.
	Raise awareness with Community Organisations regarding data collection and sharing	VASLan	31/12/21		<b>COMPLETE</b> - Awareness raised predominantly via managed funds, focusing on demonstrating impact against local, national and international outcomes.
Failure to have the appropriate structures in place to deliver the outcomes of the Community Plan and Neighbourhood Plans	Establish the new Outcomes Leads model	Community Planning Team/Community Planning Outcomes Leads	30/09/21		<b>COMPLETE</b> - The interim Outcomes Leads Group has been established and are meeting regularly. The group has Senior Officer representation from across the partnership. The draft Terms of Reference was approved by the CPP Board on 9 March 2022 and was reviewed again in June 2022 to align the focus of this group to the new priorities.
	Implement locality level Community Partnerships in Rutherglen/Cambuslang and	Community Engagement Team/Partners	31/12/21		<b>COMPLETE</b> - Both areas now have Community Partnerships in place. Terms of Reference have been agreed and the two

Key Risk	Action	Responsible person	Target completion date	Status update	Comments
efficiently and effectively	the Clydesdale areas by December 2021				representatives joined the CPP Board in June 2022. Work is now under way to develop similar partnerships in the East Kilbride and Hamilton areas.
Differing partner priorities	Develop a process to ensure that the Board has clearer oversight of the resourcing of community planning initiatives (resource pooling is a requirement of the Community Empowerment Act – extract from SLC BVAR report April 2019)	Community Planning Outcomes Leads	31/12/22		<b>CARRIED FORWARD</b> - Carried forward from the 2020-21 Risk Control Plan. This action is on hold and pending completion of the review of structures and has therefore been revised to 31 December 2022.  The development of community partnerships, initially in Cambuslang/Rutherglen and Clydesdale but later in all four localities, will provide a process to resource initiatives at locality level and a direct link to Board oversight of this. The review of structures and delivery of the new Community Plan will also require greater clarity as to how resources are pooled to achieve its outcomes.
The UK leaving the EU could adversely impact on partner organisations delivery of the Community Plan and those who depend on the services provided	Continue to monitor developments, reviewing information and guidance from the Scottish and UK Governments with the support from the council's Risk Management Team, taking action as and when required	Community Planning Team/council's Risk Management Team	31/03/22		<b>MERGED INTO NEW CARD</b> - This action has been merged into the new National and Local Challenges Risk Card submitted to the Board on 14 December 2022 for approval.



Key Risk	Action	Responsible person	Target completion date	Status update	Comments
Partners are required to redirect their resources to respond to and recover from the Covid-19 pandemic. This may result in less support being available to those who are experiencing disadvantage or poverty. This could also lead to the partnership not being able to deliver outcomes within the Community Plan.	Economic recovery and renewal plans to be developed and presented to the Community Planning Partnership Board	Sustainable Economic Growth Board	31/12/21		<b>COMPLETE</b> - The new Economic strategy was presented to council in June 2022 and was reported to the CPP Board in September 2022.
	Work with Public Health Scotland to develop a proposal for the Board on actions for recovery and renewal that they will support	Community Planning Team	31/07/21		<b>COMPLETE</b> – Working with Public Health Scotland on the Shaping Places for Wellbeing programme. This will now have an additional staffing resource through the Improvement Service to help identify and deliver appropriate co-designed actions. Staff member expected to be in post December 2022.
	Community led planning work should be further developed to encompass community resilience planning including plans for food security and climate change	Community Participation and Engagement Group/ Sustainable Development Officer/ Policy Development Officer (Food Development), South Lanarkshire Council	31/03/22		<b>CARRIED FORWARD</b> - Future community led plans will include discussion and actions around resilience. Discussions have been held with the Resilience Team as to how to introduce this to the process. A workshop around food security was held in June 2022 and the recommendation reported to the Board in September 2022. The new Sustainable Communities Engagement Officer is now in post and will help communities articulate and deliver their priorities around climate change.
	Consider the digital inequalities highlighted as a result of the pandemic, review their current action plan and identify partnership priorities for implementation	Digital Inclusion Group	31/09/21		<b>COMPLETE</b> - The Digital Inclusion Action Plan was reviewed by the Digital Inclusion Sub-Group to learn from Covid-19 pandemic and inform future priorities.

Key Risk	Action	Responsible person	Target completion date	Status update	Comments
	Develop a partnership volunteering strategy and invest in volunteer training to ensure a good experience for those volunteering with partners	All partners, VASLan lead	30/06/22		<b>CARRIED FORWARD</b> - Strategy complete and all CPP partners signed the volunteering pledge on 3 October 2022. Outcome Leads set to approve Valuing Volunteers investment plan on 17 November 2022.
	Increase the number of accredited volunteer organisations and recognise and support these across the partnership	All partners, VASLan lead	30/06/22		<b>CARRIED FORWARD</b> - Ongoing as part of the valuing volunteer's investment, aiming for 50 organisations signed up by 31 March 2023.

## Risk scoring matrix, likelihood and impact definitions

## Likelihood

Score	1	2	3	4	5
<b>Description</b>	Rare	Unlikely	Possible	Likely	Almost certain
<b>Likelihood of occurrence</b>	1 in 10 years	1 in 3 years	1 in 2 years	Annually	Monthly
<b>Probability of occurrence</b>	The event may occur in certain circumstances	The event could occur	The event may occur	The event will probably occur	The event is expected to occur or occurs regularly

## Impact

	Reputation	Financial	Service delivery/ Time to recover	Compliance	Safety
<b>1 Negligible</b>	Public concern restricted to local complaints	<£50,000 per annum	No impact to service quality; limited disruption to operations.	No external interest	Minor injury – no lost time
<b>2 Minor</b>	Minor adverse local/public/media attention and complaints	£50,000-£250,000 per annum	Minor impact to service quality; minor service standards are not met; short term	Very minor attention from legislative/regulatory body	Minor injury – resulting in lost time
<b>3 Moderate</b>	Adverse national media Public attention	£250,000 to £500,000 per annum	Significant fall in service quality; major partnership relationships strained; serious disruption in service standards	Short-term attention from legislative/regulatory body	Major injury or ill health resulting in lost time
<b>4 Major</b>	Serious negative national or regional criticism	£500,000 to £1million per annum	Major impact to service delivery; multiple service standards are not met; long term disruption to operations; multiple partnerships affected	Medium-term attention from legislative/regulatory body	Fatality; Or injuries to several people
<b>5 Catastrophic</b>	Prolonged international, regional and national condemnation	>£1million per annum	Catastrophic fail in service quality and key service standards are not met; long term catastrophic interruption to operations; several major partnerships are affected	National impact with rapid intervention of legislative/regulatory body	Multiple fatalities; Or injuries to large number of people

The assessments for impact and likelihood combine to provide an overall inherent risk score on the scale of between 1 and 25, using the Council's recognised risk matrix.

<b>Likelihood</b>	<b>5</b> Almost Certain	5	10	15	20	25
	<b>4</b> Likely	4	8	12	16	20
	<b>3</b> Possible	3	6	9	12	15
	<b>2</b> Unlikely	2	4	6	8	10
	<b>1</b> Rare	1	2	3	4	5
		<b>1</b> Negligible	<b>2</b> Minor	<b>3</b> Moderate	<b>4</b> Major	<b>5</b> Catastrophic
		<b>Impact</b>				

The risk score is calculated as follows:

**Likelihood score x Impact score = Risk Score**

# Report

Report to:	<b>Partnership Board</b>
Date of Meeting:	<b>14 December 2022</b>
Report by:	<b>Director, Health and Social Care, South Lanarkshire Health and Social Care Partnership and Executive Director (Education Resources) South Lanarkshire Council</b>

Subject:	<b>Update on the Work of the Getting It Right For South Lanarkshire's Children Services Partnership</b>
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## 1. Purpose of Report

1.1. The purpose of the report is to:-

- ◆ provide the Partnership Board with an update on the progress of the activity of the Getting It Right For South Lanarkshire's Children's Services Partnership and in particular, our Children's Services Plan 'Working together: making a difference. A foundation for recovery'.

## 2. Recommendation(s)

2.1. The Partnership Board is asked to approve the following recommendation:-

- (1) that the content of the report and supporting presentation are noted.

## 3. Background

3.1. The Children and Young People's (Scotland) Act 2014 introduced a requirement for each Council and Health Board to prepare and publish the following:-

- a) A Children's Services Plan covering the period April 2017 to March 2020 and subsequent plans on a rolling 3 year cycle; and
- b) A Children's Rights Report by March 2020 and subsequent reports to coincide with the Children's Services Plan cycle.

3.2. The production of a Children's Services Plan is a statutory requirement under the Act, whilst the duty to produce Children's Rights Reports is currently a non-statutory requirement.

3.3. Our current Children's Services Plan covers the period April 2021 to March 2023, taking into account the Covid-19 impact allowing for a 'roll-over' year for the previous plan. A refreshed plan is due by 1 April 2023.

3.4. Since putting the current iteration of the Children's Services Plan in place, a number of key national policy areas have evolved. These include The Promise, community access to mental health services, whole family wellbeing and the introduction of the Whole Family Wellbeing Fund (WFWF), The UNCRC Incorporation Bill, the refresh of Getting It Right For Every Child (GIRFEC)

guidance and the proposal to introduce a new national care service to include children and families.

#### **4. Children's Services Progress Update**

- 4.1. The annual report is a mechanism for reporting progress to stakeholders, including service users. The report reflects on performance in addressing our agreed 20 priorities. A copy of the 2021/2022 annual report is attached as Appendix 1.
- 4.2. The annual report contains our new annual report in relation to children's rights activity in South Lanarkshire, which more than meets the requirements outlined in 3.1 and supports our preparations for the expected duties related to the forthcoming incorporation of UNCRC into domestic law.
- 4.3. The plan and our annual report emphasise the importance placed on continuous improvement activity by partners. Almost all of the activity explicit in the plan is additionality, driven by an understanding of where we want to improve our support to children, young people and families. This is an approach also being adopted by partners in the work to improve our Local Child Poverty Action Report (LCPAR) activity. In developing this more corporate approach to improvement, we have worked with the Improvement Service (the national lead on LCPARs) and CELSIS (Centre for Excellence for Children's Care and Protection) a leading improvement and innovation centre in Scotland to support this shared change process.
- 4.4. The Promise
  - 4.4.1. The National Independent Care Review challenged public services to overhaul the way they support care experienced children, young people and families through The Promise. The commitment to keep The Promise is already well embedded in our work in South Lanarkshire with a Champions Board for children and young people in place to ensure their voices are heard by decision makers. Additionally, a Promise Board, Chaired by South Lanarkshire Council's Chief Executive, brings together the highest level of corporate parents to ensure The Promise commitments are central to all we do and to engage with Champions Board members.
  - 4.4.2. Three task groups are in place to drive improvement around the priority themes of Throughcare and Aftercare, Children and Young People Looked After by Family Friends and Relatives and Engagement and Participation. As part of ensuring we all understand our corporate parenting responsibilities, a multi-agency event was held in October 2022 to raise awareness of national policy developments, our local response and to identify how we can continue how we improve support to our care experienced population.
- 4.5. Whole Family Wellbeing
  - 4.5.1. The Scottish Government has committed to invest £500m in Whole Family Wellbeing Funding (WFWF) over the lifetime of this Parliament to support whole system transformational change required to reduce the need for crisis intervention and to shift investment towards prevention and early intervention. Year 1 funding is intended to be flexible to support Children's Services Partnerships to assess local gaps and opportunities and plan activity accordingly, with a view to laying the groundwork for scaling up transformational activity in subsequent years.
  - 4.5.2. The funding is intended for new work and additionality of resource to support transformation in line with the National Principles of Holistic Family Support and our ambition to 'Keep The Promise'. South Lanarkshire has been awarded £1.827m in year 1.

- 4.5.3. Spend proposals include extending the pathfinder initiative in schools, contribution to the family support hub model across the 4 localities in South Lanarkshire from the centralised hub model, investment in the parenting support groupwork pathway and extending Family Group Decision Making (Children 1<sup>st</sup>) as part of the WFW approach.
- 4.5.4. A Whole Family Wellbeing Fund Partnership Steering Group has been established to review the design and delivery of children's services in South Lanarkshire, promoting best use of the Whole Family Wellbeing Funding.
- 4.6. The United Nation's Convention on the Rights of the Child (UNCRC) Incorporation
- 4.6.1. The UNCRC Incorporation Bill sets out the intention to bring the UNCRC into domestic law and will introduce additional statutory duties on councils, health boards and other public services. The intention is to recognise, respect and promote children's rights as far as possible. This includes the right to be treated fairly, to be heard and to be as healthy as possible.
- 4.6.2. The Bill underlines the role that parents and families, communities, local and national governments and organisations that work with children and families play in helping children understand and experience their rights.
- 4.6.3. A Task and Finish Group of public sector partners has been meeting to assess preparedness for the incorporation duties and to develop resources to support staff in respecting children's rights. An extensive staff engagement programme has been completed and work is ongoing to talk to children, young people and families in relation to their understanding of the UNCRC and children's rights. A staff handbook has been produced with a bespoke children's rights section and a training video has been produced and tested with staff within the Council's Enterprise Resources.
- 4.6.4. The main duties of incorporation include:-
- ◆ implementing the UNCRC and incorporating it into Scots law to make it unlawful for public authorities, including the Scottish Government, to act incompatibly with the UNCRC requirements
  - ◆ an action plan to help children and young people experience their rights
  - ◆ using the Child Rights and Wellbeing Impact Assessment (CRWIA) to ensure that our policies and legislation protect and promote the rights and wellbeing of children and young people and
  - ◆ reporting on our progress to the Scottish Government on an annual basis
- 4.7. Community Access to Mental Health Supports
- 4.7.1. In 2021, the Scottish Government established a Community Mental Health and Wellbeing Fund and South Lanarkshire benefited from around £800k as part of this new funding stream. The fund is intended to improve accessibility to support and services provided to children and young people to promote, manage and improve their mental health and wellbeing and to help them develop coping strategies and resilience. It underlines the principle that every child and young person in Scotland should be able to access local community services which support and improve their mental health and emotional wellbeing.
- 4.7.2. South Lanarkshire's approach is to try to ensure that every child, young person and their family gets the help they need, when they need it, from people with the right knowledge, skills and experience to support them.

4.7.3. An oversight group has been set up to provide a monitoring role and quality assurance to the use of the fund in developing the additionality required by the funding criteria.

4.7.4. Over the last 18 months, provision established has included:-

- ◆ support to the Fas\* family support initiative (\*Growth)
- ◆ helping to establish a test of change around the Earlier Help Hub
- ◆ investment in the Blues Programme across South Lanarkshire schools
- ◆ family group decision making
- ◆ increased capacity for Short Breaks
- ◆ online supports (Togetherall and KOOTH), designed to provide an additional route for young people to access support
- ◆ investment in refreshing our Parenting Pathways model and
- ◆ building additionality in the Trauma Recovery Service

4.7.5. A report is submitted to the Scottish Government as part of a strong governance of this work underlying the use of the investment, what this additionality looks like in terms of services and engagement and in terms of the impact on children, young people and families.

4.8. Refresh of Getting It Right For Every Child (GIRFEC) Resources

4.8.1. The Scottish Government has led on a refresh programme to update the policy resources around GIRFEC. The new resources and guidance were published in early October 2022 and we are currently working on the best way to cascade the information to staff to clarify what is expected of them in using the materials.

4.8.2. Key aspects of the revised guidance include:-

- ◆ a focus on children's rights and the UNCRC
- ◆ a strong read across to aligned policy areas including Child Poverty, The Promise, National Child Protection Guidance and Whole Family Wellbeing
- ◆ simpler language to support engagement with children, young people and families
- ◆ policy rather than legislative driven functions for Named Person and Lead Professional and
- ◆ emphasis on building trusting relationships

4.8.3. A short life working group has been established to develop a workforce development strategy to support single and multiagency implementation.

## **5. Next Steps**

5.1. Multi-agency activity is currently underway across the Partnership to prepare a new Children's Services Plan for the period 2023 to 2026 in line with statutory requirements. A robust process of engagement with children and families and the wider workforce is in place to inform a Joint Strategic Needs Analysis (JSNA) and the plan itself. The JSNA is also a useful tool that will inform developments around our Local Child Poverty Action Report, the work around The Promise, Whole Family Wellbeing and other shared policy areas. A copy of the JSNA is available on request.

5.2. It is expected that most of the current 20 priorities of the plan will be carried forward, with the JSNA informing the pace of change, investment in improvement areas and identifying any current gaps in our Partnership agenda.



- 5.3. The Children's Services Partnership is also completing a 'governance review' to ensure that our structure, processes and resourcing of support to families are fit for purpose. This will enable the Partnership to meet any upcoming challenges and help partners contribute effectively to the agreed national policy areas at a local level.
- 5.4. As part of our commitment to engage with and involve the wider workforce, 2 multi-agency seminars took place on 29 and 30 November 2022. These events brought senior managers and locality-based staff together to reflect on progress, ensure awareness of national policy developments and help inform future direction of priority areas of work.
- 5.5. The Whole Family Wellbeing Steering Group will support the investment of the WFWF monies to ensure quality and accountability of the support developed as a result of this funding stream.
- 5.6. An awareness raising and training strategy will be developed and implemented to ensure consistent understanding and use of the refreshed GIRFEC materials and guidance.
- 5.7. Following on from the successful Keep The Promise event in October 2022, there will be a session with our care experienced family in February to celebrate Care Day. This event will also ensure we are reporting our Promise progress and reaffirm our commitment to our care experienced children, young people and families.

## **6. Employee Implications**

- 6.1. There are no employee implications associated with this report.

## **7. Financial Implications**

- 7.1. There are no financial implications associated with this report.

## **8. Climate Change, Sustainability and Environmental Implications**

- 8.1. There are no implications for climate change, sustainability or the environment in terms of the information contained in this report.

## **9. Other Implications**

- 9.1. There are no issues in terms of risk associated with this report.

## **10. Equality Impact Assessment and Consultation Arrangements**

- 10.1. A combined Equality Impact Assessment and Children's Rights Wellbeing Impact Assessment will be completed as part of the process in producing the new Children's Services Plan.

## **11. Children's Rights Considerations**

- 11.1. A Children's Rights Wellbeing Impact Assessment will be completed as part of the work to build the Children's Services Plan 2020 to 2023.
- 11.2. The work to engage children, young people and families in developing the CSP 2023 to 2026 supports our commitment to the UNCRC and in particular the following Articles:-
  - ◆ **Article 12 (respect for the views of the child)** Every child has the right to express their views, feelings and wishes in all matters affecting them and to have their views considered and taken seriously. This right applies at all times, for example, during immigration proceedings, housing decisions or the child's day-to-day home life.

- ◆ **Article 13 (freedom of expression)** Every child must be free to express their thoughts and opinions and to access all kinds of information, as long as it is within the law.

**Soumen Sengupta**

**Director, Health and Social Care, South Lanarkshire Health and Social Care Partnership**

**Tony McDaid, Executive Director (Education Resources), South Lanarkshire Council**

9 November 2022

**Contact for Further Information**

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# Children's Services Plan: Annual Report 2021–2022

getting  
it right <sup>10</sup>  
for every child  
in South Lanarkshire

Working together: making a difference  
A foundation for recovery

Included

Active

Respected

Nurtured

Achieving

Healthy

Safe

Responsible



South Lanarkshire  
**Partnership**  
Stronger together

Achieving

Included

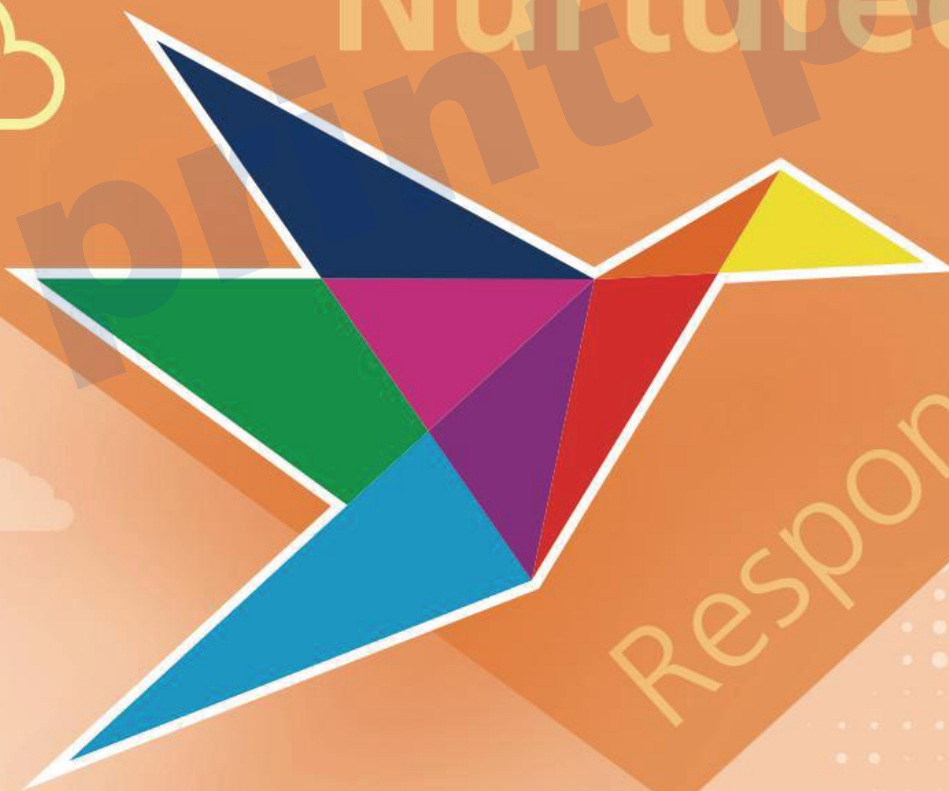


Respected

Safe

Healthy

Nurtured



Responsible

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Children, young people and families will be safeguarded and supported to reach their full potential and thrive within their communities.





## 1. Foreword

Welcome to our annual report for our children's services plan 2021-2023 – **Working Together: Making a Difference (A foundation for recovery)**. This year we highlight the activity undertaken over the initial year of our current two-year plan.



This report highlights the particular improvement approach we have taken to our work as a partnership and the continued progress we are making towards our shared vision of ensuring that:

**South Lanarkshire's children, young people and families will be safeguarded and supported to reach their full potential and thrive within their communities.**

The report reflects on the way we have set the priorities in our plan 2021-23 and what we still need to do to further improve the life chances of our children, young people and families.

We have maintained our focus on the three themes of:

- **Prevention and early support**
- **Health and wellbeing**
- **Children and young people in need of care and protection**

These themes continue to be the main pillars for our work as a partnership and continue to be the main sections of our plan.

Our Children's Services Plan is closely aligned with South Lanarkshire's Local Child Poverty

Action Report and both plans provide a valuable contribution towards South Lanarkshire's Community Planning Partnership aim of tackling deprivation, poverty and inequality and the continued challenge of reducing child poverty.

Our plan features twenty priority areas identified through an extensive needs analysis process and we have taken a joint improvement approach to these areas, adopting the 'Model for Improvement' as the key tool in scoping out the activity. Over the life of the plan, this focus on improvement will be at the centre of our work and will ensure a focus on the particular areas of support that we need to improve on to achieve the best possible outcomes for our children, young people and families.

Commitment to The Promise is embedded in the plan and the work of the partnership has built on the findings of the Independent Care Review and its recommendations. In doing so, our corporate parenting partnership arrangements have been refreshed and key areas for improvement have been driven forward through newly established thematic groups and The Champions Board. In addition, there is explicit support at the highest level for the radical changes required to fulfil the aims of The Promise through our Promise Board, which was established in April 2021.



These key changes are helping inform our approach to planning, delivering the best support possible to the care experienced children and young people in South Lanarkshire.

We are committed to the proposed children’s rights legislation to incorporate the United Nation Convention on Rights of the Child (UNCRC) into Scots’ law. We strongly support the Scottish Government’s commitment to get this work fully implemented and will continue to build our children’s rights work to ensure the voices of our children and young people are being heard and acted upon by the partnership. NHS Lanarkshire is making a key commitment in the development of it’s exciting new strategy Our Health Together: Living our best lives in Lanarkshire; to work in partnership to promote wellbeing, address inequalities and ensure sustainability. This includes a strong focus on whole system pathways and care programme delivery for children, young people and families. Our work is informed by meaningfully engaging the children, young people and families who use our services.

One good example of this work is our Champions Board, launched in December 2019 and is providing a valuable opportunity for our care experienced young people to articulate their views and experiences with decision makers at the highest level.

The priorities in our plan have been shaped by children, young people and families through a series of engagement activities including questionnaires, online surveys, a programme of focus groups and in making sure engagement is embedded in the way in which services are delivered across the partnership.

We acknowledge the impact COVID-19 has had on our work as a partnership over recent years, affecting our planning and delivery of services and interrupting the momentum established by the previous Children’s Services Plan. However, what has been a positive feature during our response to the pandemic has been the innovative and creative approach taken by partners to continue to support children and families and mitigate the negative impact the virus has caused.

A good example of this is our recently established Early Help Hub, which has implemented an early support mechanism to help keep families out of statutory social work support.

The ambition of the hub is that an earlier help approach will reduce the likelihood of families needing more formal care and protection support by providing preventative, strengths-based help for families who have been referred to Social Work or reached out for support themselves.

Instead of waiting until families meet statutory thresholds for intervention, the Early Help Hub works with families to identify what support will prevent the problem escalating. Mostly families will be supported to use help already within their family, or community but, if required can also be provided with targeted or intensive support from Social Work Family Support services.

As we look towards the future while maintaining a cautious awareness of the health of our children, families and workforce, we are committed to resetting relationships with children and families interrupted by COVID-19 and ensuring that our services and supports are there when our children and families need them for as long as they need them. An integrated approach to supporting families’ wellbeing will be at the heart of this work.

There is high level political and stakeholder support for our children’s services partnership and the work contained with the children’s services plan. We have worked to ensure a clear alignment with relevant local strategies and plans e.g. our South Lanarkshire Council Plan, the priorities set by the South Lanarkshire Integration Joint Board (IJB), the work of the Community Planning Partnership and the priority themes of our Child Protection Plan.

In particular there is clear alignment with the Children and Young people, Education and Learning and Health and Wellbeing themes from the council plan and the Community Plan. There is also close linkage with the South Lanarkshire Integration Joint Board (IJB) priorities of early Intervention, prevention and health improvement, mental health and wellbeing and transition arrangements and there are shared priorities with our child protection processes of supporting children and young people’s mental health and strengthening the protection we provide to children and young people from neglect. This helps to provide a strong platform for achieving our shared vision and to ensure that our improvement approach contributes towards the broader public services agenda.



**Cleland Sneddon**  
South Lanarkshire Council  
Chief Executive



**Heather Knox**  
NHS Lanarkshire  
Chief Executive

## 2. Our commitment to improvement

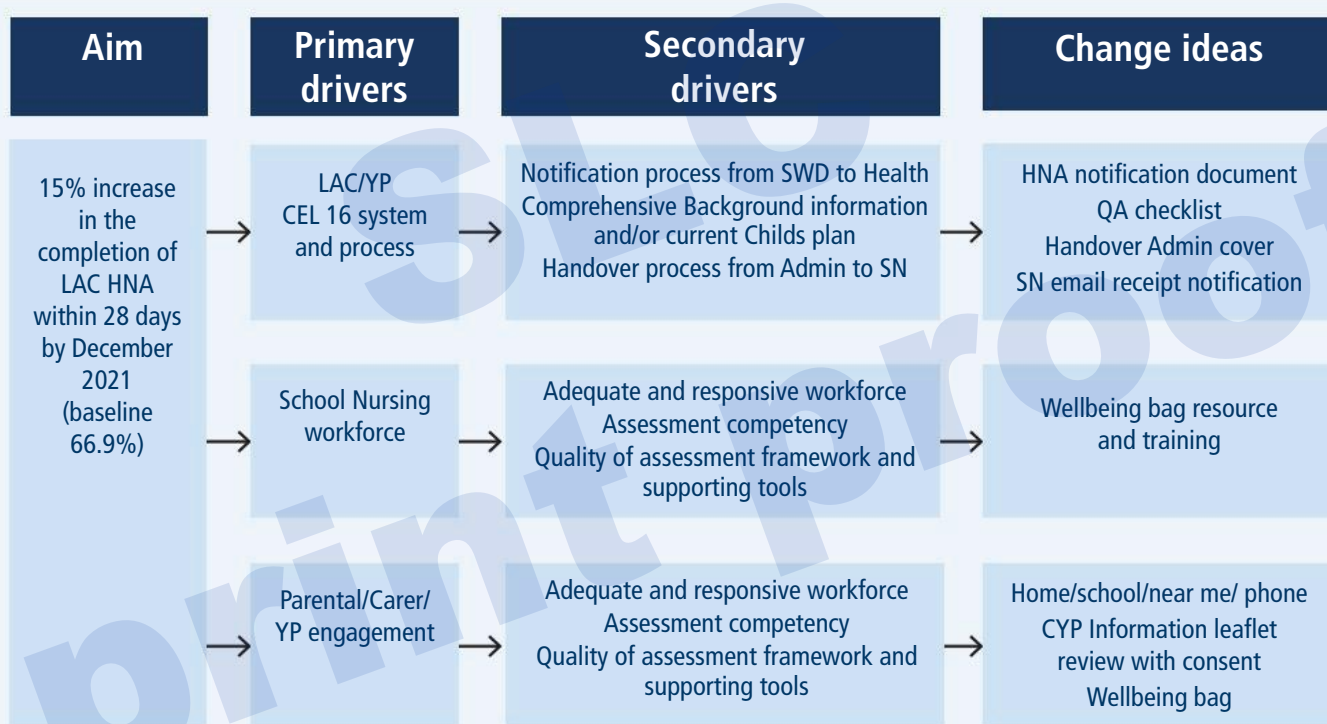
As part of our approach to implementing the priorities of the plan we have used the national '3 Step Improvement Framework' and Model for Improvement to identify change activity. We worked with the Centre for excellence for Children's Care and Protection (CELSIS), Scottish Government's Children and Young Peoples Improvement Collaborative and local partners, to develop a route map and theory of change for each of our twenty priorities. To support our quality improvement journey and build the staff capacity to use the model, we invested in the 'Life QI' platform as part of our project management tools and to assist in creating data

dashboards to show where we are improving, or where we still need to focus our efforts.

### From small to all – improvement activity that has changed the way we work!

All of our improvement work has started small, trying out ideas to see if they work before we make wholesale changes to services or systems. We are delighted that a number of improvement projects have resulted in changes, allowing us to work together with children, young people and families for even better outcomes.

Below is one of the best practice examples:



### Responding to the health needs of care experienced children and young people

#### Project aim:

By December 2021, 15% increase in the completion of Looked After Children Health Needs Assessments of school age children within 28 days (baseline 66.9%)

#### Overview:

The Promise 2020 advocates a rights-based assessment stating that, nurturing relationships should be at the centre of caring for children and young people, and that as with any other child, it is these relationships with adults which must alert us to potential health concerns. Early identification, the right help and timely intervention from the right people is a crucial element of health needs conversations with care experienced children and young people and vital to improving their outcomes.





## Methodology

We wanted to improve the quality, timeliness and engagement of young people and carers in the Health Needs Assessment process.

Funded by the Children’s Services Partnership and as part of their improvement plan, an ‘improvement team’ of staff adapted their practice to overcome the challenges of young people shielding, self-isolation, education and children house’s access restrictions presented through the COVID pandemic. The improvement team (Social Work, Health, and Education) utilised the three-step model for improvement in practice to address the challenges.

We listened to the voices of children and young people and their desire to change the approach from assessments to ‘health conversations’. As part of the response, we worked collaboratively with them to redesign the health needs assessment information leaflet and to improve their experience of the assessment, we used a ‘Wellbeing Bag’ of resources to help young people articulate their needs. We made sure we took the time to capture children and young people’s views of their own health and wellbeing needs to inform future care planning.

As a result of this more interactive approach to Health Needs Assessments, we improved the timeliness of the Health Needs Assessment response.

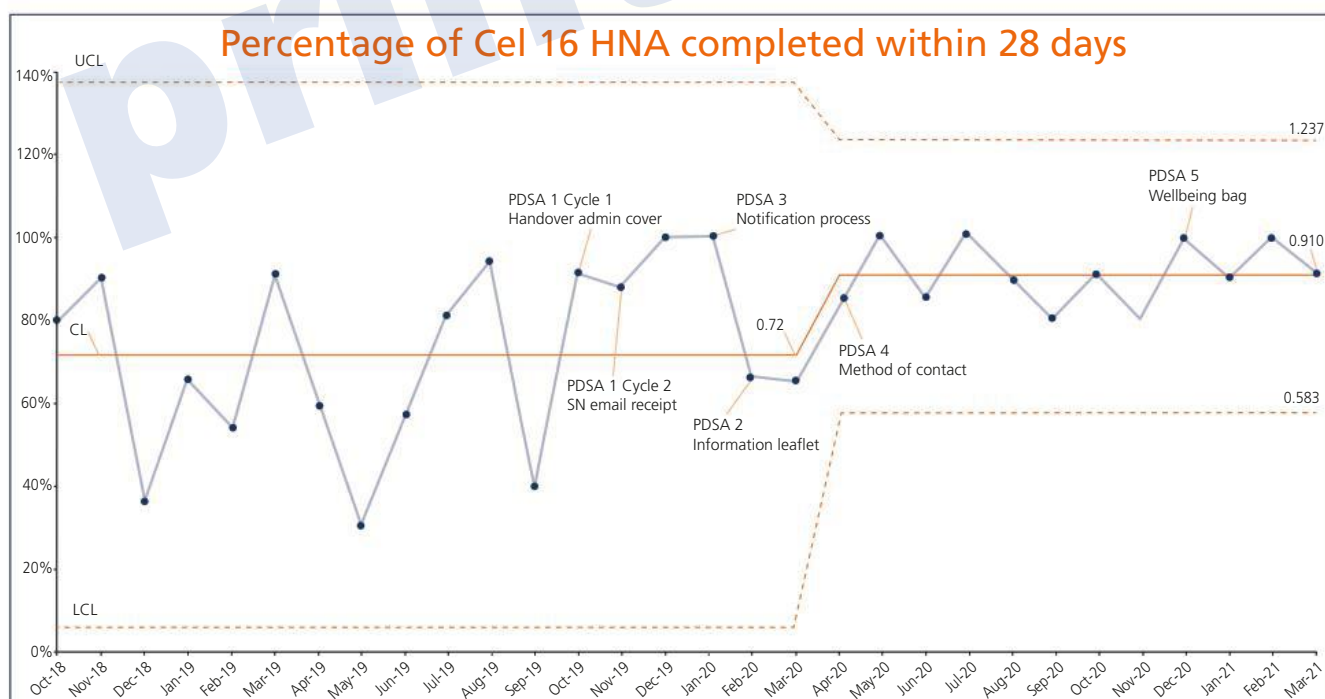
The chart shows the data linked to our aim.

We exceeded our aim with a 19% increase from the point of changing our approach, which resulted in a sustained improvement over the period of between 72% and 91% in the completion of assessments by the 28-day target.

## Key learning points

- Staff adapted their practice to respond to ongoing challenges e.g. virtual contact with children and young people, carers and staff and in restricted visits to ‘children’s houses’ and schools
- We have changed the process of Social Work notifying Health that a child or young person has been taken into care and created a new information leaflet to improve engagement with school nursing staff
- The use of the Wellbeing Bag has helped capture children and young people’s views about their own health and wellbeing needs and helps to inform future care planning
- The project learning has highlighted that demands to complete assessments within a limited time timescales can have a negative effect on achieving a high-quality assessment
- The changes to our approach have been implemented and rolled out across school nursing and social work teams

The team went onto win a Scottish Government Quality Improvement award in December 2021 for Embedding Quality Improvement to Get It Right For Every Child – Meeting the Health Needs of Looked After Children, which can be viewed on: <https://vimeo.com/647804323/6dfcb5ca86>



### 3. Our plan and its progress

This report details how we have worked together to improve outcomes for children, young people and their families in South Lanarkshire and work towards a strong foundation for recovery from the COVID-19 pandemic.

The 20 priorities we have identified are detailed in the following table:

Children have the best start in life and are supported to realise their potential	The health and wellbeing of children, young people and families is improved	The life chances of our most vulnerable children and young people are improved
Reducing perinatal substance use	Improving the mental health and emotional wellbeing of infants, children, young people and parents  (Infant mental health, counselling through schools, community mental health, reducing suicide, COVID-19 impact)	Supporting sustained positive destinations for care experienced young people
Improving parental mental health in pregnancy	Healthy Weight (Physical activity, diet and nutrition)	Supporting care leavers transitions
Improving language development in early years (SIMD1)	Breastfeeding	Improving outcomes for care experienced children and young people
Developing inclusion as prevention to offending	Reducing dental decay	Improving care planning and reviews
Supporting Young Carers	Substance use by young people	Supporting Kinship Carers
Preventing domestic abuse	Parental substance use	Addressing neglect
Additional Support for Learning		Extending advocacy services for vulnerable groups

While the impact of COVID-19 has meant that our approach to these priority areas has had to be developed with the relevant restrictions in mind. We have however been committed to fostering an increasing improvement culture across the partnership workforce.

This is reflected in the story we are able to tell and in what we have achieved so far. We are committed to continuing our robust challenge and reflection process in relation to successes and areas for improvement.



The following section details the work undertaken in relation to each of our priority themes:

## Prevention and early support

### Outcome 1

Children have the best start in life and are supported to realise their potential



### Reducing perinatal substance use

We have worked together to improve our shared approach to supporting parents at the perinatal stage. Support is provided to families through Early Years Multi Agency Support (EYMAS) meetings in each area that include Social Work, adult mental health services, perinatal mental health midwives attending meetings, LAMS (Lanarkshire Additional Midwifery Services) and CAREs (Community Addiction Recovery Services). The Hamilton EYMAS has led on improvement work to make the planning of support to parents as good as it can be. This has centred around creating a 'Parents Plan', which has been developed in partnership with parents.

The work has used improvement methods to try different ways of reviewing how things are going for the family as support progresses. Paperwork supporting the reviews will be amended as further consultation takes place and the feedback provided will inform how our understanding of which bits work well or not.

Part of the improvement work is addressing challenges and barriers to key tasks such as minute taking and staff availability for supporting parents.



## Improving parental mental health in pregnancy

In order to better support parents with emotional wellbeing concerns, we have focused our efforts on early help and support. Over the last year we identified 10 cases where parents had mental health concerns. Our multi-agency support process helped with communication between services and in the development of a parent's plan. In discussion with families, it helped determine what was needed and developed ways to offer targeted support to parents to meet their specific needs. Most cases supported were linked to multiple and complex needs like drug and alcohol use, including where child protection support was being considered in some circumstances.

Part of the work explored the attendance of perinatal mental health staff being involved at locality forums, however it was found that sustainability of attendance would be a long-term challenge and for any wider roll out

As a result of this work, we know that parents are more open to support and are more actively involved if we can offer help before families experience a crisis situation.

As part of the support offered to parents, new online resources are now available on Lanarkshire Mind Matters:  
[www.lanarkshiremindmatters.scot.nhs.uk](http://www.lanarkshiremindmatters.scot.nhs.uk)

## Improving language development in early years (SIMD1)

Improvement work to enable the early years workforce to enhance parents' ability to support early language development is being undertaken at four nursery sites Loch Primary School, Woodlands Nursery, Ballerup Nursery and St Mary's Primary in Lanark in collaboration with Speech and Language Therapy staff. Different ways of offering support to parents are being tested including virtual online sessions, newsletters and outdoor learning. Parents involved have said that they are now more confident in supporting their child's speech and language as a result of the support.

The work in these nursery settings adds to the existing work already being delivered by health visitors at children's 13-15 month assessment and early support to parents to help with setting language goals for their children. Engagement work has highlighted positive experiences for the parents attending the 'Peep Programme', which supports parents in encouraging their babies and children to become confident communicators and active learners ready for school.

## Developing inclusion as prevention to offending

Our Inclusion as Prevention initiative funded by the National Lottery has developed a range of innovative opportunities in the Cambuslang and Rutherglen areas, designed to prevent children and young people becoming involved in offending behaviour. The project is a partnership between South Lanarkshire Council, Action for Children, the Children and Young Persons Centre for Justice and Dartington Service Design Lab.

We piloted a Junior Pathfinder approach in two primary schools to support pupils who had experienced difficulties with attendance, troubled relationships with education and other barriers to learning. The Junior Pathfinder pilot had a focus on transition support between P7 and S1, with family engagement, confidence building and resilience as key areas. In a six-month period we supported 137 children across two primary schools and initial indications are that the pilot was received very positively by the families involved and by the schools who took part, despite the impact of COVID-19 there is good data to evidence that young people improved attendance at school and were more confident about their transition to secondary than they otherwise would have been. In addition, families reported improved relationships with the schools involved in the project.

Engagement with children, young people and parents and carers through short surveys, activity sheets and postcard surveys identified a positivity about the support they received and what worked well, including relationships with staff.



Going forward to further explore the findings and to ensure broader learning, Headteachers from across South Lanarkshire are being invited to a 'round-table discussion' to help formulate some ideas about next steps and extending this approach to other areas.

The Junior Pathfinder pilot was one of a range of improvement work related to the Inclusion as Prevention initiative all of which are grounded in the experiences of children and young people, driven by co-production and underpinned by a focus on children's rights.

Further information about the work is available on the Inclusion as Prevention website: [www.inclusionasprevention.org.uk](http://www.inclusionasprevention.org.uk)

This includes the Streetcones creative arts project sharing their experiences through development of a script and participation in a live question and answer session to inform co-design of a relationship-based practice programme for social work staff, which will shape future changes to peer support and how services for young people in conflict with the law are being designed and delivered. Young people are also involved in the co-design of a pilot support group (absent skills), improving communication about services for young people by young people (grief and loss), and designing a survey for young people that will inform co-design of a peer workshop (gender-based violence).

## Supporting Young Carers

Over the last year the Young Carer's Steering Group has helped to support new developments in services for young carers. We have recruited additional staff including one post that has been filled by someone with lived experience of being a young carer and will make an invaluable contribution to this service.

There has been an increase in the number of referrals to the new service delivered by Action for Children, up from 22 in the previous year to 39 last year, as a result of increased work with schools to raise the awareness of what a young carer is and how they can get support from the Young Carers Service. This has led to a greater awareness across schools and understanding amongst children and young people about what it means to be a young carer.

There are currently 119 young carers benefitting from support such as working with an artist, weight management interventions, help with stopping smoking, money advice for families, one to one support, access to short breaks and groupwork.

Action for Children were able to access additional funding which has made a positive difference to our families including providing Christmas gifts, replacement white goods and emergency payments for food. Young carers have also benefitted from engaging in the Summer of Fun programme and support from Over the Wall who support siblings of children with serious illnesses and/or disability.

Close links have been developed with Lanarkshire Carers Centre to ensure that transition to caring as a young adult is supported and as stress free as possible.

Families and young people have reported very positively on the support they have received from the Action for Children Young Carers Services and other support available.

## Preventing domestic abuse

Seven young people worked to co-produce a survey for young people aged 12-15 years old across South Lanarkshire to gain understanding of their current knowledge and experiences of Gender-based Violence in their community. The young people helped carry out the survey with youth groups, employability services, schools and colleges and social media as avenues for the survey to reach as many young people as possible.

A further four young people joined engagement sessions from the initial survey design and have contributed further to the survey design through testing its use and understanding as well as identifying how and where it could be used. At the end of the survey, the young people included a description of their work and an invitation for interested young people to join their design group.

The young people invited Mentors in Violence Project members to join their design group. To raise awareness of their work, young people hosted a Q and A session on Instagram where they discussed their work around the project and are planning to run similar sessions in the future.

The Inclusion as Prevention team along with the young people's design group have begun arranging for supports for the next steps of the project, including:

- Identifying designers who will provide graphic support as well as animation who will be part of design sessions to ensure that final piece is accurate to young peoples' vision
- Securing support from the Gender-based Violence specialist to support the workshop design

Nine secondary schools are currently running the MVP programme. Training has been arranged for May 2022 for an additional 4 secondary schools to introduce the programme in academic year 2022-23. In addition to this the identified SEBN establishment will also attend this training to consider how the programme can be integrated to their specific needs.

An implementation plan is now in place to ensure that the remaining five secondary schools will undertake the training in Autumn 2022 in order that the programme can be implemented in those establishments in the academic year 2023-24. The full evaluation of materials for ASN schools is still being awaited from Education Scotland and this will progress as appropriate in due course.

Co-production activity around Gender-based Violence is one of a range of activities related to the Inclusion as Prevention initiative, which seeks to co-design and implement new ways of working with children, young people and professionals to help ensure children and young people are less likely to come in conflict with the law. Children and young people from South Lanarkshire have been working with staff from Social Work, Education, Health and other partners who have an impact on the lives of children and young people. Prior to March 2022 Inclusion As Prevention has worked with over 100 young people, across 115 engagement sessions, and these are ongoing.

Young People involved in other groups have been providing feedback on services in South Lanarkshire more generally and what they are telling us is that although there are a lot of great services available to them, they sometimes find it difficult to find.

Young people are requesting that services advertise more directly to them rather than to other professionals. For example:

- Young people exploring the topic of grief and loss explained that when they have experienced this, they had to speak to different teachers or youth workers to find out what help was available to them. Although this is still helpful for some young people, they expressed that they would like to also have services advertise to them
- They have told us they get most of their information from social media and information would be best shared there
- They also explained that they mostly watch videos rather than read posts. Therefore, the young people are working with various service providers to produce animated videos explaining what services are available, what you can expect when you join and how to get in touch with them. These videos are fully co-produced with young people and will be shared for young people, by young people

The Gender-based Violence Development Officer has begun discussions with the Child Protection Lead Officer from Education Resources regarding the introduction of the Domestic Abuse Awareness Raising Tool (DAART) e-learning module being made a mandatory training resource for selected staff groups.

In addition to this, a minimum one member of staff from every education establishment will be invited to attend the Safe and Together Overview Training, which is a child centred model looking at survivor's strengths and perpetrators patterns of abuse within Domestic Abuse situations. This training will take place around September 2022 and will be repeated in Spring 2023.





## Additional Support for Learning

Staff have been supporting the B-squared programme with pupils who have additional support for learning needs. The programme is designed to record, recognise and celebrate the progress achievements that pupils make. All South Lanarkshire establishments with ASN provision supporting children with complex needs has an identified B-squared champion in place to support planning and improved outcomes.

A B-Squared Champions forum was established and is in place to support staff skills and confidence in using the programme, through sharing resources, good practice etc.

Initial focus has been on providing training and support to ensure that robust tracking and monitoring is embedded within each establishment. The first phase called "connecting steps" has established a baseline for each individual child and allows learning targets to be set. This supports the tracking and monitoring of smaller steps within each level of the curriculum, demonstrating strengths and showing improvement.

The programme helps show how learning progress data is being gathered. Early indications are that initial data is very comprehensive and can be used to support improvement planning going forward.

## Example of improvement using B-Squared

A snapshot picture of three pupils has demonstrated capacity to measure progress, showing improvement within learning levels, highlighting strengths where greater challenge is required and identified areas which require development. This "spiky profile" more accurately reflects individual needs and supports individualised target setting.

Early results are showing improvements in the use of the programme to present information to pupils in age-appropriate, child friendly ways, which provide opportunities to engage in meaningful discussion and to show progress. This is an area that will be developed further in the coming year.

The second phase has focused on the use of a programme to support greater parental involvement in children's learning and recognition of achievements. Staff have been trained to use an online bank of evidence that can be made available to parents so that they can view their child's progress. Schools will decide how best to incorporate this activity into parents' evenings and other reporting arrangements e.g. a Champions forum is using improved reporting formats for parents and sharing good practise.



# Health and wellbeing

## Outcome 2

The health and wellbeing of children and families is improved



### Improving the mental health and emotional wellbeing of children, young people and parents

(Infant mental health, counselling through schools, community access framework, reducing suicide, COVID-19 impact)

We talked to children and young people about their mental and emotional health needs and to help inform future services. This included ten focus groups and 3481 pupils completing a survey to give their opinions on mental health and emotional wellbeing and their experiences of getting support in South Lanarkshire.

The views of children and young people have been evaluated and results collated into a report which has been presented to key decision-making groups such as the Children's Services Strategy Group.

Key recommendations from the report include:

- Improve signposting and advertising of services
- A clear pathway to access support for young people

- Increasing mental health supports for primary aged pupils

The results from the survey will inform future delivery of mental health services in the community.

To help staff support children and young people's mental health, a range of training and awareness raising has been offered, including information about Lifelines Lanarkshire guidance for all Education staff. Training on Lifelines Lanarkshire guidance has been developed and delivered in 12 secondary schools to 160 key staff. As a result of the training, staff reported improved knowledge and understanding of suicide and self-harm and confidence in assessing risk and using the practical Lifelines Lanarkshire resources. The remainder of secondary schools will receive training early next academic session. Lifelines has already been used by school staff in a number of primary schools when supporting children potentially at risk of suicide and self-harm, and formal training for key primary school staff will be piloted for roll out to primary schools next academic session. Training has been delivered to Social Work practitioners, and further training will be offered with Social Work staff being supported to deliver to their colleagues.





I'd just like to thank (Lifelines Lanarkshire training team) for giving their time to our team and providing an opportunity for us to stop and reflect on the most challenging part of our job. I found this training very reassuring and also really appreciated the self-care aspect. Thank you!

#### Participant Feedback

A key resource of an 'Infant Mental Health Observation Indicator Set' has been created for use by staff in early years to help them identify emotional wellbeing concerns at the earliest stage possible. Staff across a range of early years settings e.g., Health Visitors, Family Nurse Partnership, Social Work, Head Teachers and Early learning and Childcare have benefitted from training to use the resource and are now using the resource in their work. It is hopeful that this training will be available to all staff delivering services in the early years stage.

In addition, we have been talking to parents across South Lanarkshire to enable them to help inform the redesign of the Parental Support Pathway and supporting groupwork programme.

## Healthy Weight

### (Physical activity, diet and nutrition)

Healthy weight of children is a national priority. The national delivery plan 'A Healthier Future: Scotland's Diet and Healthy Weight Delivery Plan' (2018) sets out a range of key actions to support people to eat well and maintain a healthy weight, while trying to reduce diet-related health inequalities.

We know that increasing numbers of children are at risk of being overweight or obese and this number has increased by 6.8% to nearly 30% in Primary 1 pupils over the last year. To address this NHS Lanarkshire and partners provide a range of weight management support to families. Some key highlights of this activity over the last year:

- 1388 visits to the new children and young people's weight management website that contains helpful information, resources and videos
- [www.nhslanarkshire.scot.nhs.uk/services/weight-management-service/](http://www.nhslanarkshire.scot.nhs.uk/services/weight-management-service/)
- Launch of a new early years 'Little N Lively' programme for children and families (0-2 age range)

- 138 families completed 'Full of Beans' intervention a six-week programme for two to five year olds
- Launch of new weight management service that has supported 64 children and young people so far. 66% of these referrals were from areas of higher poverty and 68% of these referrals were for children and young people aged between eight and 15

40% of secondary schools engaged in a new third/fourth level Healthy Schools resource which will be extended to the senior phase by August 2022. 160 secondary school staff attended Healthy Schools training.

NHS Lanarkshire and partners successfully applied for funding to establish new early years provision to develop a partnership that offers resources and provision to vulnerable groups of new and young parents through targeted engagement activities. Connecting vulnerable families to sustainable provision in a blended delivery model of online and face to face has been key to the success of the initiative.

Little N Lively is an example of this work, where parents are supported by sessional and leisure staff trained in ante and post-natal intervention. Programmes are made accessible for young and/or new or vulnerable parents with support from health professionals locally. Each programme provides a range of resources designed to meet the needs of parents. As we move towards the end of year one, over 80 families have been offered specialist support.

A group of six parents interviewed after completing the programme said that they would all recommend the programme to others, that it was an ideal programme for first time Mums and helped to reduce isolation as well as providing an ideal learning opportunity about their babies' development and nutrition.

## Breastfeeding

Anxiety around breastfeeding outside the home is a common reason cited for stopping breastfeeding particularly in areas where bottle feeding is the cultural norm. To address this the national Breastfeeding Friendly Scotland scheme was launched with a focus on signing up local business and premises to the scheme to improve confidence when breastfeeding outside the home.

There have been eight Breastfeeding Friendly Scotland scheme venues accredited including libraries, a church hall, a school and nursery, a community centre and a local café. South Lanarkshire Leisure and Culture have agreed to sign up to the scheme covering all venues including leisure centres, community halls and libraries.

A survey for council staff has been developed to measure attitudes, beliefs and knowledge of the scheme and roles and responsibilities within the workplace. This will be carried out over the next six months. As a result of being involved in a previous breastfeeding friendly approach, Leisure and Culture staff identified they were already aware of and implementing breastfeeding friendly approaches due to being signed up to the previous scheme.

Ongoing promotion of the scheme for businesses and private premises has been delivered via various social media platforms. We have also promoted the scheme as part of early years locality work and encouraged local partners to sign up to the infant vitamin distribution scheme.

There has been extensive service user consultation with parents via social media and in particular during World Breastfeeding Week in August 2021.

### Reducing dental decay

A training resource around good dental health has been developed, including wellbeing packs for use with children, young people and families. The training to support the use of the wellbeing packs aims to give staff a better knowledge and understanding of oral health key messages, dental services and the Childsmile Programme. The delivery of key oral health messages has a beneficial impact on the children and young people with messages being taken back to their homes.

The packs provide staff with a series of facts and information snippets they use when having health conversations led by the children and young people as part of the wellbeing bag activity. This includes a toothbrush and toothpaste pack that the children can take away. The aim is to increase staff confidence to have those conversations around oral health knowing the information they are providing is accurate and up-to-date.

Two training dates have been planned for May 2022.

Over the last year we have seen a 21.4 % increase to 94% in school age children being registered with a dentist. Work will continue to encourage families to commit to regular visits to the dentist and maintain good oral health behaviours.

### Substance use by young people

A substance use pathway for young people that can be used up to the age of 26 is being developed by partners including Regen FX, the Alcohol and Drugs Partnership, CARES, Social Work and Young people who are currently receiving support. The pathway will outline the targeted levels of approach to young people who engage in substance use.

As part of the work to create the pathway, partners are building an understanding of which services young people seek out for support and what the impact of that support is. A recent audit of young people benefitting from throughcare and aftercare support (120) identified 16 young people as needing targeted substance use support and treatment. At present young people get support from a range of services including Beacons locality bases, Community Mental Health Teams; CARES; Intensive Housing Support Workers and the Challenging Behaviour Clinic.

### Parental substance use

Partners have worked to improve parents' awareness and access to alcohol and drug support services and the services that exist to support family members and loved ones who support adults who use alcohol or drugs.

Much of this work has focussed on the development of the new Early Help Hub, established in late 2021, with the aim of diverting families away from statutory Social Work services.

The new hub combines a range of existing support services for families with early identification of need. There are currently strong links with community-based alcohol and drugs services to ensure families experiencing the negative impact of drug and alcohol use get the right help. However, an area for improvement is the extent to which parents who are supported by the hub due to their alcohol/drug-use have 'My Support Day' (charity for family members/loved ones) promoted to them. The key benefit of this support is a reduction in stigma, poverty, and health inequalities for parents and children.



## Supporting vulnerable groups and keeping children safe

### Outcome 3

The life chances of our most vulnerable children with additional support needs and our most vulnerable young people are improved



### Supporting sustained positive destinations for care experienced young people

We continue to make sure that all care experienced young people get the best employability support if they need it when leaving school. Their progress is closely monitored as part of dedicated support to make sure as many as possible experience a positive post school transition.

A South Lanarkshire Council modern apprenticeship 'promise' has been developed which supports care experienced young people through pre-apprenticeship placements and a flexible recruitment approach.

In South Lanarkshire there were 60 young people classed as care experienced leaving school in June 2021. The positive destination rate is 90% for this group, an increase of 4.3% from the previous year and compares well with the national average of 87.9%.

Four young people have secured modern apprenticeships within Early Learning and Childcare, Health and Social Care, Joinery

and Plastering. One further young person has secured a building operative post with a further two young people set to secure a modern apprenticeship soon.

### Supporting care leavers transitions

One of the main supports offered for young people leaving care is accessing suitable accommodation.

This year we implemented a person-centred Housing Pathways approach for all care experienced young people applying through the Throughcare system. The pathway is based on the needs and aspirations of young people and progresses at a pace young people are comfortable with. It helps match the needs of care experienced young people with available tenancies, including those in the private rented sector in addition to social landlords. In the past year 43 young people were offered tenancies with 33 of the young people having a housing pathway in place. At the end of the year 96% of the tenancies were being sustained. One example of the impact of this approach is contained in the following case study:



## Case Study

As part of a review for a young care leaver who was placed in an external secure placement the young person was supported by a Housing Officer. During an initial meeting the young person became overwhelmed and ran out of the meeting. The young person was later found at her Mum's and was refusing to return to her placement and was struggling to cope. The young person advised she wanted to stay and support her Mum as she suffered from mental health issues. Her mum had been diagnosed with psychotic behaviour and refused to take medication and there were concerns around Mum's safety.

Mum's accommodation only had one bedroom but supporting services agreed to this arrangement as a temporary measure.

The young person completed a housing application form and a housing pathway based on her needs. Whilst awaiting an offer of housing the young person made numerous calls and advised that her relationship with her Mum had become extremely volatile and concerning. Her social worker was concerned she was becoming her Mum's carer impacting on her ability to accept a tenancy of her own or return to college. Staff from Housing and Social Work worked together to identify an appropriate property and identified an available house close to her Mum. The offer was discussed with the young person, and she felt this was a good option as she could be nearby her Mum but still have her own space.

As a result, the young person has now moved in and settled well. Both she and her Mum are engaging with supports and sustaining their individual tenancies. The young person reflected positively on the experience saying: "This was the first time I have felt included and listened to. I am gracious for the opportunities you have given me. Thank you for not quitting on me like everyone else, you all seem to care about me. Thanks for trying to help, thanks for not giving up when I didn't phone you back, thanks so much for listening and for caring."

## Improving outcomes for care experienced children and young people

The realigning services for care experienced children and young people living with parents, friends and relatives has been established, and an action plan is in place to improve outcomes for care experienced children and young people.

This includes the development of a tutoring programme to improve attainment levels for care experienced pupils with an investment of £200K to provide study support to those pupils who need it. Initial evidence suggests that pupils are benefitting from the bespoke support. Following an initial positive evaluation, we hope to offer the support to all care experienced secondary school pupils and then rollout to primary pupils. The tutoring programme is part of the wider learning recovery and renewal programme within Education and the project was established to give all care experienced young people in the senior phase the offer of a tutor to support a subject of their choice to help them to achieve the best outcome possible.

A pool of tutors was created from core teaching staff, and a matching and support system was established to build the relationships and agree the best place and time for the tuition to take place. Key to the success of this work was the school-based leads and their support in organising the tutor matches. The school leads were crucial for making the introductions, securing a good place for the tuition to take place and ensuring we took account of the individual learning needs of each young person. Sixty-four care experienced young people were matched with a tutor and the feedback has been positive from the young people, the tutors and the school leads. The support was across a wide range of subjects from National 4 to Advanced Higher. Request for Maths and English far exceed any other requests.

Some great work has taken place to get a consistent language for use across the partnership on definitions of care settings. This will avoid confusion in planning of support and targeted interventions. This work has also included a scoping exercise to get the most up to date data on each category, so partners are aware of the scale of need and can provide support accordingly.



The newly recruited promise workers have been linking with young people with a view to making care reviews better and more meaningful for children.

The Early Support Hub has been realigning existing support to provide better targeted help so kinship carers can access this more easily. We have also supported our Kinship Carers Forums with added information and publicity resources to raise the awareness of the peer support on offer. We have also been able to provide additional funding to COVEY Befriending to extend the befriending support offered through groupwork and on a one-to-one basis to children and young people in kinship care.

### Improving care planning and reviews

We have been working with a secondary school and Social Work staff to explore the process of the Looked After Review, the support offered and impact on the child or young person. Young people have produced a video highlighting their experiences of reviews, which has become the basis for our improvement work. Young people have reported that they would prefer an aspirational approach to care planning and reviews that focus on a 'this is what I need from my corporate parents' type approach, rather than a reflective historical review that focuses children/young people. A way to measure satisfaction with the review process is currently being explored with children and young people.

Who Cares? Scotland continue to provide peer review advocacy and record children's satisfaction under the 'Each and Every Child' model, ensuring that language, tone and approach all positively frame care experienced people and the world around them.

### Supporting Kinship Carers

Staff in East Kilbride have been using a new assessment framework with eight kinship carers. A comments questionnaire was issued to each set of carers, asking them to make comment about the level of satisfaction with the support they received, in relation to taking part in the assessment and its outcome and how the process of conducting assessments can be improved in the future. Early responses indicate that carers have found using the assessment framework very helpful.

### Addressing neglect

We developed a neglect toolkit to help staff provide the best possible support to families where neglect is a factor. The toolkit covers a wide range of topics ranging from physical care to relationships and education. Staff involved in the first phase of using the toolkit were offered training and support in its implementation.

As part of evaluating its use, two families, four health staff and four social workers took part in giving their views about its use. Feedback from the families and staff was 100% positive. Parents commented on how they felt "part of the process" instead of being "talked at." Parents reflected they better understood the issue of neglect, their own experiences, and the impact neglect had on their children. We found convincing evidence that children were benefitting from greater routines, improved supervision and increased safety, alongside regular attendance at school.

As a result of this successful use of the new toolkit, South Lanarkshire Child Protection Committee approved a rollout of the toolkit for use by all staff.

### Extending advocacy services for vulnerable groups

We are developing a referral pathway for advocacy services for care experienced children and young people to ensure that children are offered advocacy support at every stage of their care reviews. Our two new Promise Development workers have led on consultation with young people and care leavers regarding an advocacy charter.

As a result of the consultation, we have made changes to paperwork so all care experienced people going through a formal process now have an offer of independent advocacy made to them. Work is ongoing to ensure consistency of the advocacy offer, with resources in place to support children and young people.

# 4.Children's Rights and Participation



Preparing for the incorporation of the United Nations Convention on the Rights of the Child (UNCRC) into Scots law and the additional commitments that will come with it has been a feature of our work this year. This focus is designed to help children access their rights more easily and we have been working with our workforce to understand children's rights better, be more aware of the demands that incorporation will make on public services and aspire to best practice in recognising children's rights.

A dedicated children's rights group has been reaching out to staff across public services to find out about their understanding of children's rights, the UNCRC in general and the challenge of incorporation. Nearly 300 staff completed an online survey and over 100 participated in interactive focus groups to help increase staff awareness and understand what support staff would benefit from in the future.

Over the past year we have continued to make children's rights central to our planning and some examples of this activity can be seen below.

Respecting and promoting the rights of all children and young people has been central to our work in developing our new children's services

plan and we are confident that this strong rights-based approach will make a significant difference to children and young people's lives and improve the quality and impact of services.

We recognise that children and young people want the right to be themselves and this is a feature of our approach **#TheRightToBeMyself**

We are listening more to young people than ever before through a wide range of participation and engagement practice.

As a partnership we are developing a strategic approach to how the voices and lived experience of children, young people and parents and carers can be incorporated into our planning processes more effectively.

Our commitment to children's rights and engagement participation is a strength and features in our children's services plan animation designed and created by our children and young people: [www.youtu.be/fS-fdwNfg0o](http://www.youtu.be/fS-fdwNfg0o)

The Children and Young People's Commissioner Office guide to participation and engagement with children and young people: [www.cypcs.org.uk/education/golden-rules](http://www.cypcs.org.uk/education/golden-rules)





## What we have done over the last year to continue our commitment to children's rights in South Lanarkshire:

- Continued to use the Children's Rights Wellbeing Impact Assessment (CRWIA) model in addition to our Children's Services Plan 2021-23, our Local Child Poverty Action Report is informed by a CRWIA
- Further developed the awareness of children's rights by carrying out a series of informative and participative children's rights focus groups for staff across public services
- Implemented our Promise Board with representation at the highest level and with care experienced children and young people at its heart through our Champion's Board model
- The addition of two new Promise Development Workers who have been given the task of talking to and listening to our care experienced children and young people
- Met with a range of groups and individual children and young people to ensure that their views and experiences informed our planning and decision making
- Children's rights have been a feature of multi-agency and single agency seminars including a Corporate Parenting event, GIRFEC consultation event and an Inclusive Education Service event which has helped build on our rights-based practice and continue to set the agenda for further improvement in working towards best practice
- Worked with children and young people to produce an exciting animation that helps focus on what support is available to children, young people and families in general and children's rights in particular
- Continue to extend and enhance advocacy support to children and young people through our corporate parenting structures

## Engagement with children and families

**Article 12 of the UNCRC** states that children and young people should have their say when adults are making decisions that affect them and their opinions are taken seriously. The Children and Young People (Scotland) Act 2014 ensures that children's rights are realised and that they properly influence the design and delivery of policies and services.

We have adopted a strategic approach to gathering and analysing the engagement work we carry out to make sure the views and experiences of our children, young people and families directly informs our planning and decision making. A scoping exercise carried out over the last year highlights the following activity, which will inform our planning going forward:

- Children's Rights/UNCRC incorporation
- Champion's Board
- Consultation on community access to mental health support
- Parenting support engagement
- Whole family wellbeing engagement event
- Mind of My Own app for care experienced young people
- Social media engagement with families around Scottish and World Breastfeeding days
- Lived experience activity with communities around poverty/child poverty
- Embedding improvement work into our 20 children's services plan priorities
- Work with our kinship carer support groups to develop increased engagement with carers
- Children and young people's survey to inform NHS Lanarkshire's Getting Our Active Lifestyle Started programme

## What next for children's rights and participation in South Lanarkshire

The work of our partnership is founded on a rights-based approach which supports best practice and desires improved outcomes for all children and young people, particularly those who are most disenfranchised.

The following areas of work we will develop further over the coming year:

- Continuing to promote rights-based practice so all children's views are heard by all partners when deciding about care plans and their future with children's views at the core of decision making
- Making sure children and young people inform our preparation for UNCRC incorporation
- Making sure children, young people, parents and carers help us design future services based on their experiences of accessing services in the past and their aspirations and needs
- Being creative about the ways we involve children and young people, especially those who do not tend to engage in traditional consultation processes. e.g., making use of social media to provide opportunities for children and young people to share their views and experiences in a safe environment
- Providing more opportunities for children and young people to participate in events with staff e.g., locality seminars, the Promise Board etc
- Developing reference groups for children, young people and parents/carers to help improve mental health and emotional wellbeing services in the community







# 5. The South Lanarkshire's Promise – Corporate Parenting Strategy



In 2021 we launched our new Corporate Parenting Strategy, which builds on our vision for children and young people set out in the Children's Services Plan and from feedback from our recent care and protection inspection. Our new strategy also sees the implementation of a refreshed governance structure for corporate parenting that will help us achieve best practice in implementing The Promise Plan 2021-24.

Our strategy has three themes that are aligned with the foundations of the Promise and reflects our priorities over the period of our plan:

- Redesigning services for children and young people looked after by parents, family and friends
- Engagement and participation
- Throughcare and aftercare

## What have we achieved so far?

The revised corporate parenting governance structure has seen the creation of South Lanarkshire's Promise Board. The Champions board approach has also been formally located within the structure, adding support and challenge to the Promise Board and its improvement groups. The Promise Board has been operational since 2021 and incorporates all the key agencies at the highest level who support care experienced children and young people.

We are in the final stages of opening a community facing Throughcare and Aftercare

hub for young people to access a range of services and support e.g., housing, financial advice, employability, health advice and independent advocacy services.

We have revised and implemented our pathways planning processes to ensure 100 % of young people eligible for aftercare have a plan to guide their transitions.

To support the general health and wellbeing of young people who are 16 years and over, NHS Lanarkshire have recruited two health-based staff for young people in Continuing Care and Aftercare. Young people involved in the Champions Board have helped to create the vision for these nursing-based posts.

We have refreshed our accommodation and housing protocol for young people eligible for aftercare in collaboration with Housing services, which will ensure appropriate housing options are offered to young people and are informed by individual needs.

As a partnership we have worked together to gather available data for care experienced children and young people across Social Work, Education, Housing and employability services. This has enabled us to better understand where the greatest need is and offer appropriate support across the different categories of care.

In October 2021 a programme of tutoring was offered to care as part of the learning recovery and renewal programme across Education. The project was established to give all Care Experienced young people in the senior phase the offer of a tutor to support a subject of their choice to help them to achieve the best outcome possible. Sixty-four care experienced young people were paired with a tutor and the feedback has been positive from the young people the tutors and the schools involved. The tutoring support was provided across a wide range of subjects from National Four level to Advanced Higher. Request for Maths and English tutoring far exceed any other subject requests.

MCR Pathways is a programme that supports care-experienced young people, or those who have experienced disadvantage to achieve the same education outcomes, career opportunities and life chances as every other young person. It is a school-based mentoring programme specifically designed to provide mentoring and personal support to pupils. There are currently 346 pupils between S1-S6 in South Lanarkshire across six Secondary schools benefitting from mentoring and support.

We have recruited four care experienced dedicated teachers to support the attainment of children and young people who require additional support around their learning.

### Structured Deferred Sentences

With an understanding that as many as 50% of people in prison have previously been looked after, we have continued to use Structured Deferred Sentences for young people under the age of 21 years and support them to be admonished at the end of their sentence. This targeted intervention provides greater flexibility than a Community Payback Order. Young people have responded well to this approach, and we see that there is an 83% completion rate for those that are engaged in this way.

This approach is available for all young people in conflict with the law and involved in the adult justice system. Whilst transfer to children's hearings for young people under the age of 18 is the preferred option, Structured Deferred Sentences are available to all convicted young people up to the age of 21 years.

### Structured Review Hearings

A pan-Lanarkshire pilot called "Structured Review Hearings" is about to begin and underlines our commitment to the implementation of a Whole System Approach to support a reduction in the criminalisation of young people. The pilot is being developed in partnership with the Children's Reporters' Administration and aims to maximise the number of cases passed to children's hearings from the court, keeping young people in the children's hearing system rather than an adult system. It also seeks to maximise the use of secure care for young people in conflict with the law and who would otherwise be remanded to custody.

### Alternatives to remand

Work has continued to maximise opportunities for alternatives to remand e.g., the Targeted Young Persons Services. This service offers one to one help for young people who find themselves in conflict with the law and as a result no young person (under the age of 18 years) has been remanded for the past 12 months from South Lanarkshire in secure care or to HMP Polmont YOI. In addition, there has been an increased trend in the volume of young people subject to bail over the past 12 months.

### Kinship Care

Our population of care experienced children in Kinship Care has grown significantly over the last four years and we continue to increase support for family-based care. We support over 400 kinship carers, and we promote informal networks of Kinship Care Support Groups in each of our four localities. We have carried out engagement events with these groups to help improve support and their experiences.

As part of our Champions Board developments, we have recruited two Promise Development Workers (care experienced young people from South Lanarkshire) to join the team and support children and young people. These two posts will provide increased challenge from a lived experience perspective to the work we do to support the care experienced population

To celebrate Care Day and our care experienced family across Scotland and the wider world. We organised several events in February under the theme of 'Tending the Light' and connections, as we look towards reconnecting with our care experienced peers, corporate parents and the wider community. This included a family fun day at the Jock Stein Sports Centre in Hamilton, an online crafts session and a lunchtime get together for corporate parents in Duncanrig High School in East Kilbride.

Eighty-nine care experienced young people who needed additional support benefited from practical help through our Winter Wishes initiative including:

- A food voucher from Just Eat in December
- Support towards energy bills to prepare the food



- A Christmas gift for themselves or others
- A one-off payment for food and fuel in January, and
- The delivery of Christmas dinners and presents to 28 care experienced people on Christmas Eve who for whatever reason, were not able to access the voucher offers

As part of our work to align our development plans to The Promise Change Programme and actively respond to what care experienced people are telling us matters to them, the Promise Development Team have mapped out the following priority areas for the next 18 months.

- Lifelong support for care experienced people
- Putting voice is at the heart of all decision-making processes, at all levels
- Supporting care experienced people into long term, suitable housing
- Making sure care experienced people have positive mental wellbeing
- Making sure care experienced people gain successful employment and further/higher education opportunities
- Properly resourcing our ability to deliver The Promise

## Next steps for corporate parenting

Over the next year we will prioritise a range of activity that will help us to meet The Promise commitment and provide the support and help to our care experienced children and young people that they deserve. This will include the following:

- We will establish an improved accommodation offer to enhance aftercare support for young people moving on from children's services
- We will piloting a Structured Deferred Sentence model to young people in the Children's Hearing system
- We will develop a new framework for developing strategies to manage place based harm in collaboration partners
- We will strengthen pathways of support for care experienced young people who need support and/or treatment in relation to mental health and problem substance use
- We will promote a relational and trauma informed approach to children's planning across the partnership
- We will increase ways we offer family support for children, young people and their families
- We will work to increase the number of children and young people who benefit from independent advocacy





# 6. Our Partnership

The Getting It Right for South Lanarkshire’s Children’s Services Partnership has a strong vision for our work together:

**South Lanarkshire’s children, young people and families will be safeguarded and supported to reach their full potential and thrive within their communities.**

This vision underpins the work we do together to improve life chances for children, young people and families in South Lanarkshire and achieve the best possible outcomes.

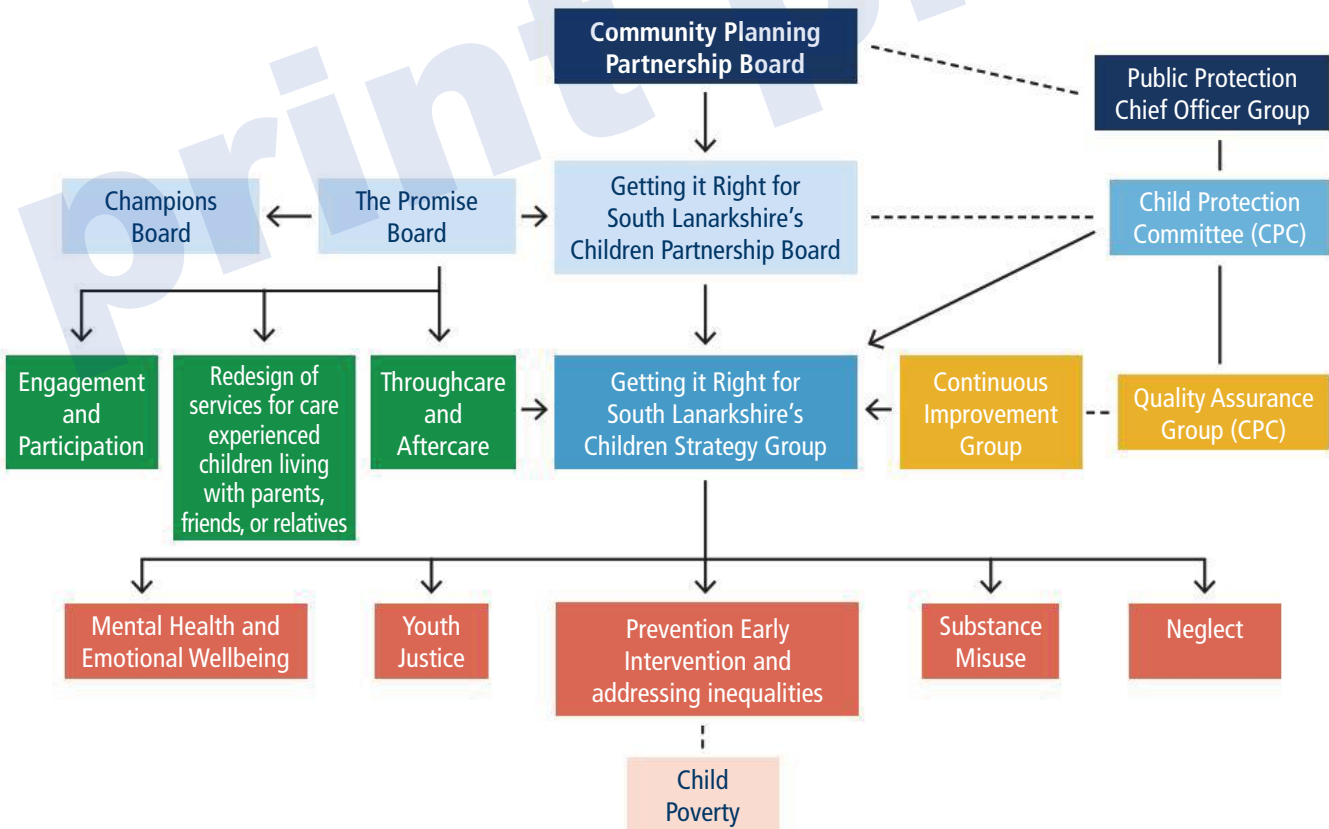
We reflect on our work together as part of a strong governance model and we work to ensure that the relationships in place help us meet the challenge of existing and emerging priorities for improvement.

Our governance structure, highlighted below reflects our current Children’s Services Plan priorities and are designed to help meet the

challenges of recovery from the COVID-19 pandemic, commit fully to The Promise and to prepare for the incorporation of the UNCRC into domestic law.

This model allows us to build on the momentum and success already achieved and make any necessary shift in practice required going forward. We review this arrangement on a biennial basis, and we will ensure that the appropriate arrangements help us transition into further cycles of children’s services planning starting with a revised plan in April for the period 2023 – 2026.

## Children’s Services Partnership Governance Structure





## Evaluation and quality assurance

The Continuous Improvement Group lead the approaches to self-evaluation and quality assurance and ensures that this work is central to all we do in the Children's Services Partnership. We focus on activities where quality needs to be maintained, where improvement is needed and support services to work towards excellence wherever possible. The Group directs, maintains and manages the delivery of multi-agency self-evaluation activity at strategic and locality level. It maintains our Continuous Improvement Framework and Programme of multi-agency self-evaluation activity on an annual basis.

In addition, the Child Protection Committee support continuous improvement through planned audit activities that measure child protection in a multi-agency context. It also delivers a range of training opportunities that support services across South Lanarkshire. Steady improvements can be evidenced through routine audit and evaluation activity carried out by child protection services across the Partnership.

## The Child Protection Committee

As a multi-agency partnership working together to keep children safe, the South Lanarkshire Child Protection Committee and a number of supporting groups work across children's services to improve the outcomes for children and young people. We monitor activity across all areas of work at local and national level, including the expectations of the national Child Protection Improvement Programme, The child protection Quality Assurance and Management Information Sub Group, through its self-evaluation strategy audits activities in a number of creative ways throughout the year. This includes direct engagement with children, young people, families and communities. Quality assurance activity includes joint audit activity as agreed within the Children's Services Plan.

Findings are shared widely across child protection and children's services and offer quantitative and qualitative data on areas of strength and areas for improvement. The SLPC supports shared improvement work on delivering outcomes planning across a number of areas, including parental substance misuse, mental health and neglect. Work is driven by both the Child Protection Committee Business Plan and the Children's Services Partnership's Joint Self-Evaluation and Continuous Improvement Activity Plan. These partnership activities illustrate the shared vision that all children and young people have a right to be cared for and protected from abuse and harm.

## Workforce development

We continue to be committed to the delivery of workforce development activity and provided a number of key learning opportunities for staff to come together to learn, share practice and improve ways of working together despite the restrictions caused by the pandemic.

The following examples underline our approach to supporting the broader children's services workforce to deliver well informed services to children, young people and families.

- A virtual multi agency seminar in November 2021 helped share information around revised GIRFEC resources and informed our response to a national consultation
- Child protection multi-agency training and briefings for staff on new legislation including the Children (Equal Protection from Assault) (Scotland) Act 2019
- An Inclusive Education Service seminar provided valuable learning in relation to The Promise and UNCRC developments for senior school staff from all our establishments

# Next steps Children's Services Plan 2022-23

As we move into our second year of the Children's Services Plan 2021-23, we are adapting some areas of work to take cognisance of the opportunities and barriers and are being informed by how the key priority areas of work are developing. These additions or amendments are shown in the table below.

## Prevention and early support

### Outcome 1

Children have the best start in life and are supported to realise their potential

Areas for action	Priorities
1. Substance use in pregnancy	As part of the support to parents at the perinatal stage through EYMAS meetings consistent assessment paperwork will be used in the development of the Parent's Plan. Over the next year the newly developed data collection tool and parents plan paperwork will be tested extensively before being rolled for use in all areas.
2. Parental mental health in pregnancy	<p>Going forward we will focus on engaging families with a mental health need at an early stage through EYMAS, offering supports in different ways and using different platforms depending on need and the family's preference for involvement.</p> <p>As we review our parenting support offered to all parents, there will be a focus on supporting parents in pregnancy with low to medium level of mental health needs, including offering programmes that provide good evidence of helping parents e.g. Mellow Bumps.</p>
3. Speech and language in early years	Continue to deliver language and communication support to parents in the early years, with the main change of approach being to explore additional outdoor sessions when the weather is better, or have a combined approach of indoor and outdoor delivery throughout the year.
4. Youth Justice	The scope of the Inclusion As Prevention initiative is informed by ongoing learning, incorporation of the UNCRC and are underpinned by our evolving partnership approach. The refocussed aim for the next year is that "children in conflict with the law experience a service that respects and promotes children's rights", including exploring possible stronger links with Early and Effective Intervention systems already in place across the authority.
5. Supporting young carers	The Columba 1400 experience will be offered to young carers as part of ongoing development of the support on offer.
6. Domestic abuse	Young people will help analyse the data from the gender based violence survey and the findings will be used to shape the content of an animated video and workshop which will be designed to challenge perceptions around domestic abuse and gender-based violence.
7. Additional support for learning	The second phase of the B-squared programme will focus on facilitating greater parental involvement in children's learning and recognition of achievements and the ability for parents to view their child's progress e.g., at parents' evenings and through other reporting arrangements such as a 'Champions Forum' using improved reporting formats for parents and sharing good practise.



# Health and wellbeing

## Outcome 2

The health and wellbeing of children and families is improved

Areas for action	Priorities
1. Mental health and emotional wellbeing	<p>ASIST training courses will resume in November with at least 60 staff offered training by March 2023.</p> <p>Delivery of Lifelines training will be offered to all remaining secondary schools by March 2023.</p> <p>There will be further engagement with staff to find out how helpful using the Infant Mental Health Indicator Set has been so far.</p>
2. Healthy weight	<p>The Third/Fourth level Healthy Schools resource will be extended to the senior phase by August 2022.</p>
3. Breastfeeding	<p>The Breastfeeding Friendly Scotland Local Authority Award will be rolled out within South Lanarkshire. This includes council staff receiving training and support to be Breastfeeding Friendly for staff returning to work and members of the public accessing council buildings.</p> <p>The Breastfeeding Friendly Scotland Early Learning Award will be rolled out in Early Learning and Childcare settings in the coming months.</p>
4. Dental decay	<p>As part of implementation of approaches to improve dental health, the Machan Trust will carry out a consultation with children and young people to listen to their thoughts on what the key messages about good dental health should be and the best way to get these key messages across to children and young people.</p>
5. Substance use by young people	<p>Partners will complete and implement the mental health pathway for young people up to the age of 26.</p>
6. Parental substance use	<p>We will develop a leaflet exclusively for use by the Early Help Hub, designed for parents with alcohol/drug issues, for them to pass onwards to their family members.</p> <p>We will make sure parents experience of using support services will be used to increase awareness of services to support families.</p>

Healthy

*Learning journey*

Nurtured

Safe

## Supporting vulnerable groups and keeping children safe

### Outcome 3

The life chances of our most vulnerable children with additional support needs and our most vulnerable young people are improved

Areas for action	Priorities
1. Positive destinations for care experienced young people	We will continue to make positive post school destinations for care experienced young people a priority over the coming year with dedicated staff offering bespoke support.
2. Care leaver transitions	We will further embed the Housing Pathway into our practice to help achieve best outcomes for all young people in our throughcare and aftercare system.
3. Care experienced outcomes	We will prioritise a case file audit involving all key agencies to assess the quality of the support delivered to families and children who are care experienced living with parents, friends, or relatives.
4. Care planning	Work with the Duncannrig High School and Social Work staff will produce a pilot model of care planning and review that focuses on 'what I need from my corporate parents' and will be tested out in other locality areas to assess if children and young people prefer this approach.
5. Kinship care	We will speak to kinship carers to listen to their experiences of accessing support.
6. Neglect	To ensure support and good quality supervision and training is offered to staff using the neglect framework, a short life working group has been established to deliver training on use of the tool kit.
7. Advocacy	The Promise Development Workers will support participation groups and work with them to co-produce an Advocacy charter.

print  
Potential  
Active  
Achieving  
Milestones





# Key contacts

## Partnership Planning Manager

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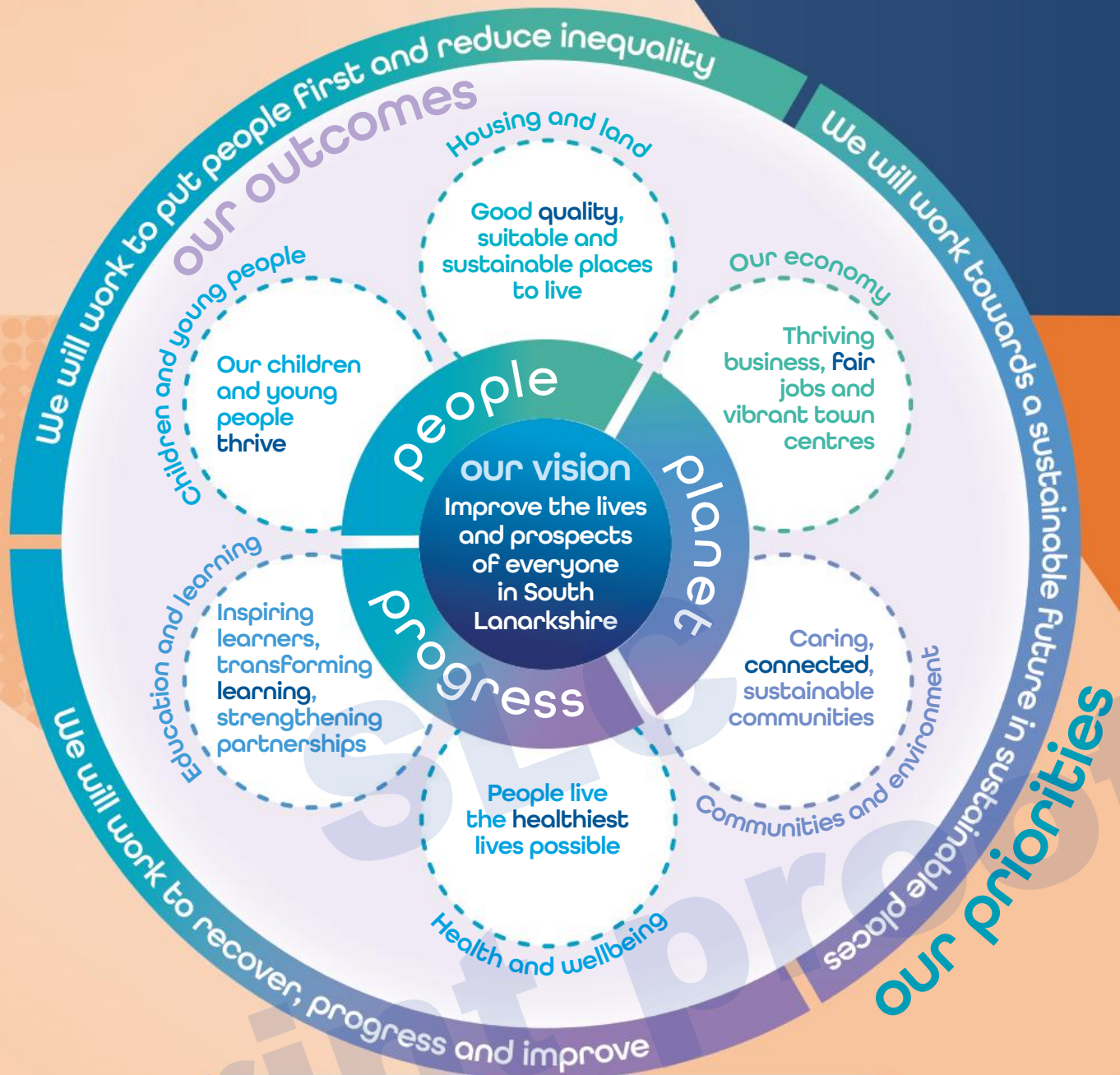
Respected

Responsible

Attachment

Life chances

Included

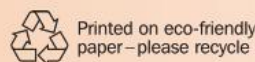


## our values

Focused on people and their needs  
Working with and respecting others  
Accountable, effective, efficient and transparent  
Ambitious, self-aware and improving  
Fair, open and sustainable  
Excellent employer

If you need this information in another language or format, please contact us to discuss how we can best meet your needs.  
Phone: 0303 123 1015 Email: [equalities@southlanarkshire.gov.uk](mailto:equalities@southlanarkshire.gov.uk)

[www.southlanarkshire.gov.uk](http://www.southlanarkshire.gov.uk)



# Report

Report to:	<b>Partnership Board</b>
Date of Meeting:	<b>14 December 2022</b>
Report by:	<b>Executive Director (Finance and Corporate Resources) South Lanarkshire Council</b>

Subject:	<b>The Open University in Scotland – Unlocking Potential</b>
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## 1. Purpose of Report

1.1. The purpose of the report is to:-

- ◆ Inform the Partnership Board of the partnership work involving research and support for potential adult learners in high Scottish Index of Multiple Deprivation (SIMD) areas.

## 2. Recommendation(s)

2.1. The Partnership Board is asked to approve the following recommendations:-

- (1) to note the results of the research undertaken by the Open University in Scotland (OU in Scotland) regarding barriers to learning for adults living in high SIMD areas
- (2) to approve the use of up to £4,000 from the 2023/2024 partnership budget for this work; and
- (3) to approve the ongoing partnership work around trialling new support for potential adult learners in South Lanarkshire.

## 3. Background

- 3.1. In March 2022, the OU in Scotland commissioned a research agency, Compass, to undertake qualitative research of OU students living in disadvantaged areas in Scotland and the wider population living in these areas (Scottish Index of Multiple Deprivation 20% and 40%).
- 3.2. Information was shared through COSLA and South Lanarkshire Council's Community Engagement Manager had a conversation with the OU in Scotland team. The OU in Scotland team decided that Cambuslang and Rutherglen was a suitable location for their urban strand of research, while rural research focused on Dumfries and Galloway and another strand focused on existing OU students from high SIMD areas.

The recruitment of participants was supported by the Council's Community Engagement Team and partners working within the Cambuslang and Rutherglen neighbourhood planning areas.

3.3. The aims of the research were to:-

- ◆ identify how best to give those living in the most deprived areas of Scotland the capability, motivation and opportunity to access further or higher education

- ◆ deepen understanding of the potential barriers to education faced by those living in areas of multiple deprivation, along with other factors that can impact, for example, rural poverty, disability, care experience and/or digital exclusion
- ◆ understand:-
  - level of confidence, ambition and expectation
  - barriers to further and higher education
  - barriers to achieving their potential
  - awareness and attitudes towards potential career pathway; and
  - awareness of and sources of information on education opportunities and funding for part-time study
- ◆ identify how better to reach out to this audience through their communications
- ◆ enable them to focus on the most important barriers and concerns through our marketing
- ◆ produce communications that inspire and increase the number of potentials that will step back into further or higher education.

3.4. In addition, they wished to achieve some wider outcomes over time:-

- ◆ co-develop a plan considering the opportunity for Open Learn, their suite of free online learning opportunities and wider learning pathways as well as direct OU provision
- ◆ strengthen the OU in Scotland's widening access work which is aligned to the Government's key national strategies and policies such as National Economic Transformation Strategy, Adult Learning Strategy and child poverty; and
- ◆ support the development of a national offer which could be aligned to community partnership regional strategies in support of adult education, learning and economic growth.

This would build on existing OU in Scotland work through schools and colleges, trade unions, employers and other partners.

#### 4. Progress to Date

- 4.1. Phase 1 of the project focused on their **own student population** from deprived areas and/or disadvantaged in other ways. It helped to identify the 'success factors' within this group so we can highlight opportunities using our students and alumni as credible advocates. 30 qualitative, in-depth discussions were held with existing OU students from areas of deprivation (SIMD 0% - 40%). Interviews for this phase were conducted across Scotland, in a mix of rural and urban areas.
- 4.2. During phase 2, the focus was on **non-students** in rural and city/town areas with high levels of **deprivation/disadvantage**. Research was conducted in areas of deprivation across 2 local council areas, Dumfries and Galloway (rural) and South Lanarkshire (urban). 30 qualitative in-depth discussions were held with 'potential students of further education'. These were recruited via mixed methodology, using the reach of the local councils and through the research team visiting the areas and free finding participants. A summary of the results is provided in sections 4.3. to 4.5. and further details are included as Appendix 1.

#### 4.3. Extracts from Interviews – OU Students:-

*"If I'd told my family I was going to university they'd have laughed at me. That doesn't matter now, I'm a grown up and have the self-confidence to make my own decisions".*

*"You hear the term university and assume everyone will be clever with loads of school qualifications. In fact, it was fine... not everyone had academic experience".*

*"I knew I was bright and wanted to learn so I enrolled on a college course, but I didn't know where I was aiming and lost interest. Someone told me about the OU and I kept thinking about it until my partner said, 'just do it I'll support you. I can't thank her enough".*

*"I had reached the highest I could at work without a degree and it was frustrating as I knew I could do the job easily".*

*"I desperately want to provide my children with things I didn't have".*

*"I'd been thinking about it for literally years. I'd go on the OU website and find a course, then worry I wasn't good enough and leave it. In the end my husband told me to go for it. He gave me so much confidence, he kept telling me I was bright enough".*

#### 4.4. Extracts from Interviews – Adults living in disadvantaged areas:

*"She (support worker) set up a parents' walking club. Whilst we were walking, she asked me what I'd really like to be doing. Now she's identifying some courses she thinks I might be interested in".*

*"My friend started a nursing course when she was 41. It will take me a lot of years as I don't have even an English certificate but if she can do it so I can".*

*"To do pretty much anything requires Maths and English. I don't have those, and I don't think there is anywhere someone one of my can take them, I'm 35 - it's too late".*

*"I've been doing the job since I was a lad but nowadays, they insist on qualifications. Now, since I lost my job at the garage, I'm unemployable apparently!".*

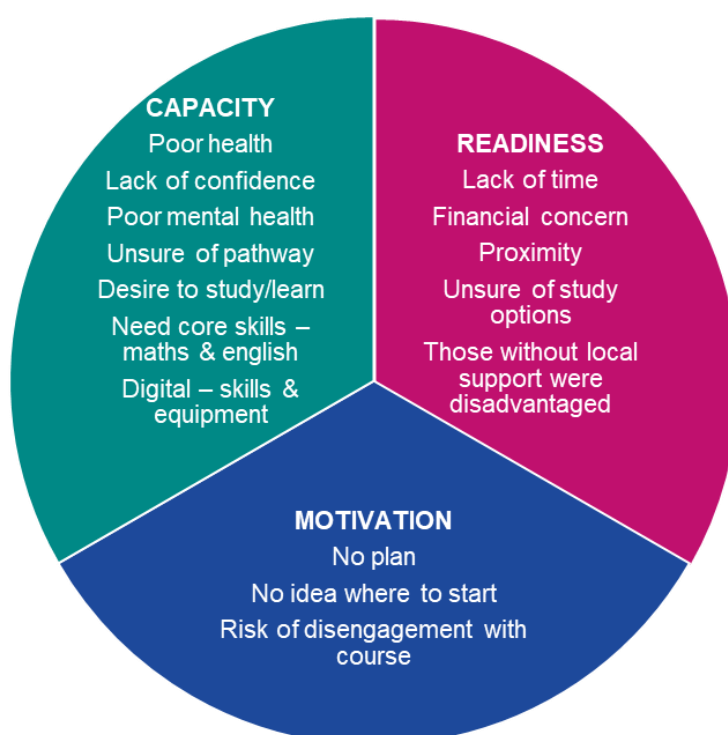
*"Hang on, you're saying that with the OU I'd be able to attend when I can and if I'm struggling with my mental health, I could take a break?? That's a game changer!".*

*I just don't have the courage to go to the local college and walk into a classroom full of kids. They'd laugh at me".*



#### 4.5. Summary of Findings

Participants identified the key barriers to learning noted below:-



#### 4.6. Existing students identified the following motivators as supporting their return to study:-

- ◆ improve life for themselves and their children/role model
- ◆ maturity and life experience has enabled them to recognise their potential
- ◆ desire to prove to themselves and others they can gain qualifications/self-worth; and
- ◆ having support from family/friends/employer – ‘You can do this’

4.7. Next, the research group conducted a workshop to discuss the findings and develop ideas for potential interventions. Those attending included the researchers from Compass, members of South Lanarkshire Community Engagement Team and OU colleagues including those from Access, Participation and Success and External Engagement.

4.8. Potential interventions were identified, linked to the 3 key themes of **Capacity**, **Readiness** and **Motivation**. These have been incorporated into an OU OASIS project plan (The OASIS model is a framework covering Objectives, Audience insight, Strategy, Implementation and Scoring). The OU in Scotland intends to work with South Lanarkshire Council’s Community Engagement Team and their local partners to test the effectiveness and impact of these interventions.

4.9. OU in Scotland staff presented on the project to the Cross-Party Group on Industrial Communities in the Scottish Parliament on 27 September 2022. The presentation reported on the research and findings. The OU in Scotland SMT (Senior Management Team) signed off on a proposal for further activity on 3 October 2022. A strategy meeting with key local partners was held at Whitlawburn Resource Centre on 5 October 2022 to identify next steps.

## 5. Next Steps

5.1. Using the research findings, the OU in Scotland intends to work with local partners to support residents to access further learning. To do this, they plan to test several interventions and measure their effectiveness within the Springhall and Whitlawburn area, 1 of the higher SIMD areas in South Lanarkshire and already a focus for Neighborhood Planning. This includes the potential delivery of an access module in People, Work and Society (SCQF level 6) through a blended groupwork and online approach within Whitlawburn and the development of a peer buddy learning network to encourage people to take their first steps in learning. There will also be a focus on English and Maths learning which can be undertaken free of charge and support basic skills to help people in future learning and employment.

5.2. Proposed timetable running Jan 2023 to June 2024:

Jan '23	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct → June 2024
STAGE 1 – TRAINING OPEN LEARN CHAMPIONS									
STAGE 2: SPACE TO EXPLORE - TASTERS FOR INFORMAL & FORMAL STUDY									
									STAGE 3: ACCESS COURSE

### 5.3. Stage 1– Building and Supporting a Network of Open Learn Champions

Delivery of training to partnership staff by the OU to increase knowledge of OpenLearn courses. To include (but not limited to) the Community Engagement Team; Support Workers; Employability Team; Literacy Champions; Youth, Family and Community Learning Staff; Library Staff (Springhall); Whitlawburn Resource Centre Staff; DWP; Voluntary Action South Lanarkshire (VASLAN).

Key outcomes:-

- ◆ network of 'qualified' OpenLearn champions

### Stage 2 – Space to Explore – Tasters for Informal and Formal Study

Range of activities including some faculty outreach work, access module taster sessions, supported/facilitated OpenLearn sessions, etc.

Key outcomes:-

- ◆ course completion
- ◆ employability outcomes
- ◆ improved confidence levels
- ◆ health/wellbeing outcomes
- ◆ identify student ambassadors amongst cohort
- ◆ personal development plan for further study (which may include the access course at stage 3, if appropriate)
- ◆ identify student ambassadors amongst cohort who can advocate for benefits of further study

### Stage 3 – Access Course – Psychology, Social Science and Wellbeing

This provides a foundation for further studies in some of the OU's most popular subjects, such as psychology, childhood and youth, early years, health and social wellbeing, sport, education, and social sciences). Blended learning; mix of face to face and distance. 'Wraparound' support will be delivered by an OU Associate Lecturer.

Key outcomes:-

- ◆ Course completion
- ◆ Opportunity for supported progression to degree level study with OU
- ◆ Employability outcomes
- ◆ Health/wellbeing outcomes
- ◆ Confidence levels
- ◆ Identify student ambassadors amongst cohort who can advocate for benefits of further study

- 5.4. This activity will be supported by a campaign to **inspire, engage and encourage action**. The campaign will include the real-life stories of people who have undertaken learning.
- 5.5. A third strand of activity will involve the creation of a bespoke South Lanarkshire landing page on the OU Open Learning site which will not only direct to OU opportunities but to those provided by local partners in order to simplify the ways that people can find out about what is available to them.
- 5.6. This intensive piece of work will be undertaken in partnership between the OU in Scotland, colleagues from the Community Engagement Team, Employability and Health and Education and potentially with South Lanarkshire College, local employers, Skills Development Scotland (SDS) and others identified during the project. The project will be aligned to the actions to deliver the new Community Plan, in particular:-
- ◆ Ambition 1 - We will invest in PEOPLE by finding ways to share power and resources:-
    - 1.2: Design a creative and shared learning plan for communities and partners to support collaborative working, including information as to how learning opportunities can be accessed.

As well as the action: we will continue to support learners to progress to other appropriate learning opportunities, ensuring that we meet ongoing needs.

- 5.7. The objectives will also be aligned to the National Adult Learning Strategy (Digital inclusion, Health and Wellbeing and Child Poverty) and the Government's National Strategy for Economic Transformation. The work will support the ambition to have an economy that works well for everyone and is also about wellbeing. There is currently work underway through the HSCP to develop a Care Academy which will also align with this project.
- 5.8. In parallel with this intensive project in South Lanarkshire, the OU in Scotland will extrapolate the key messages from the research to support local authorities/ Community Planning Partnerships across Scotland. Whilst each area will have a unique set of circumstances and opportunities, they aim to support every region to develop workers with skills and training and a fairer and more equal society.

## **6. Employee Implications**

- 6.1. There are no employee implications associated with this report.



## **7. Financial Implications**

- 7.1. The majority of the costs involved with the delivery of the model shown at 5.2, the campaign and the bespoke landing page will be met by the Open University. Some funding is needed for the additional staff time to deliver the face to face sessions as part of Stage 3 of the model; the maximum cost of this, depending on the number of sessions which are offered to learners, would be £4,000. The Board is asked to approve that this is funded from the Partnership budget from 2023/2024 as part of the commitment towards a shared learning plan.

## **8. Climate Change, Sustainability and Environmental Implications**

- 8.1. There are no implications for climate change, sustainability or the environment in terms of the information contained in this report.

## **9. Other Implications**

- 9.1. There are no issues in terms of risk associated with this report.

## **10. Equality Impact Assessment and Consultation Arrangements**

- 10.1. There are no Equality Impact Assessment or Consultation implications associated with this report.

**Paul Manning**

**Executive Director (Finance and Corporate Resources)  
South Lanarkshire Council**

9 November 2022

### **Contact for Further Information:**

If you would like further information, please contact:-

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# UNLOCKING POTENTIAL

Anne Farquharson, Assistant Director (Marketing), Scotland

## PURPOSE OF THE RESEARCH

### Overarching Objective:

Identify how best to give those living in the most deprived areas of Scotland the **capability, motivation and opportunity to access further or higher education.**



Identify the level of confidence, ambition and expectation

Determine the barriers to further and higher education

Establish the barriers to achieving their potential

Determine awareness & attitudes towards potential career pathways

Identify awareness of and sources of information on education opportunities and funding for part-time study



Resulting in a better understanding of how to best to improve the overall situation for these affected communities

### OU Outcomes:

- Identify how to best reach out to this audience through our communications
- Enable us to focus on the most important barriers and concerns through our marketing
- Produce communications that inspire and increase the number of potential students that will step back into further or higher education

### Wider Outcomes:

- Support wider development plans to identify interventions
- Provide insight to support Scottish Government engagement linked to key national strategies and policies such as National Economic Transformation Strategy, Adult Learning Strategy and child poverty.



Stage 1 – conducted with OU students  
April 2022

30 x qualitative depth discussions with existing OU students from areas of deprivation (SIMD 0% - 40%)

Recruited from sample provided by the OU

Pre-task to provide quasi-quantitative insight

Interviews conducted across Scotland, mix of rural and urban areas

Stage 2 – conducted with potential students  
May 2022

30 x qualitative depth discussion with 'potential students of further education'

Research conducted in areas of deprivation across 2 local council areas

- **Dumfries and Galloway (Rural)**
- **South Lanarkshire (Urban)**

Recruited via mixed methodology

- Via local councils
- Free-finding

## EXTRACTS FROM INTERVIEWS – OU STUDENTS

*“If I’d told my family I was going to university they’d have laughed at me. That doesn’t matter now, I’m a grown up and have the self confidence to make my own decisions”*

*“You hear the term university and assume everyone will be clever with loads of school qualifications. In fact, it was fine... not everyone had academic experience.”*

*“I knew I was bright and wanted to learn so I enrolled on a college course, but I didn’t know where I was aiming and lost interest. Someone told me about the OU and I kept thinking about it until my partner said, ‘just do it I’ll support you. I can’t thank her enough”*

*“I had reached the highest I could at work without a degree and it was frustrating as I knew I could do the job easily”*

*“I desperately want to provide my children with things I didn’t have”*

*“I’d been thinking about it for literally years. I’d go on the OU website and find a course, then worry I wasn’t good enough and leave it. In the end my husband told me to go for it. He gave me so much confidence, he kept telling me I was bright enough”.*

*“She (support worker) set up a parents’ walking club. Whilst we were walking he asked me what I’d really like to be doing. Now she’s identifying some courses she thinks I might be interested in”*

*“My friend started a nursing course when she was 41. It will take me a lot of years as I don’t have even an English certificate but if she can do it so I can”.*

*“To do pretty much anything requires Maths and English. I don’t have those, and I don’t think there is anywhere someone one of my can take them, I’m 35 - it’s too late.”*

*“I’ve been doing the job since I was a lad but nowadays, they insist on qualifications. Now, since I lost my job at the garage, I’m unemployable apparently!”*

*“Hang on, you’re saying that with the OU I’d be able to attend when I can and if I’m struggling with my mental health, I could take a break??. That’s a game changer!”*

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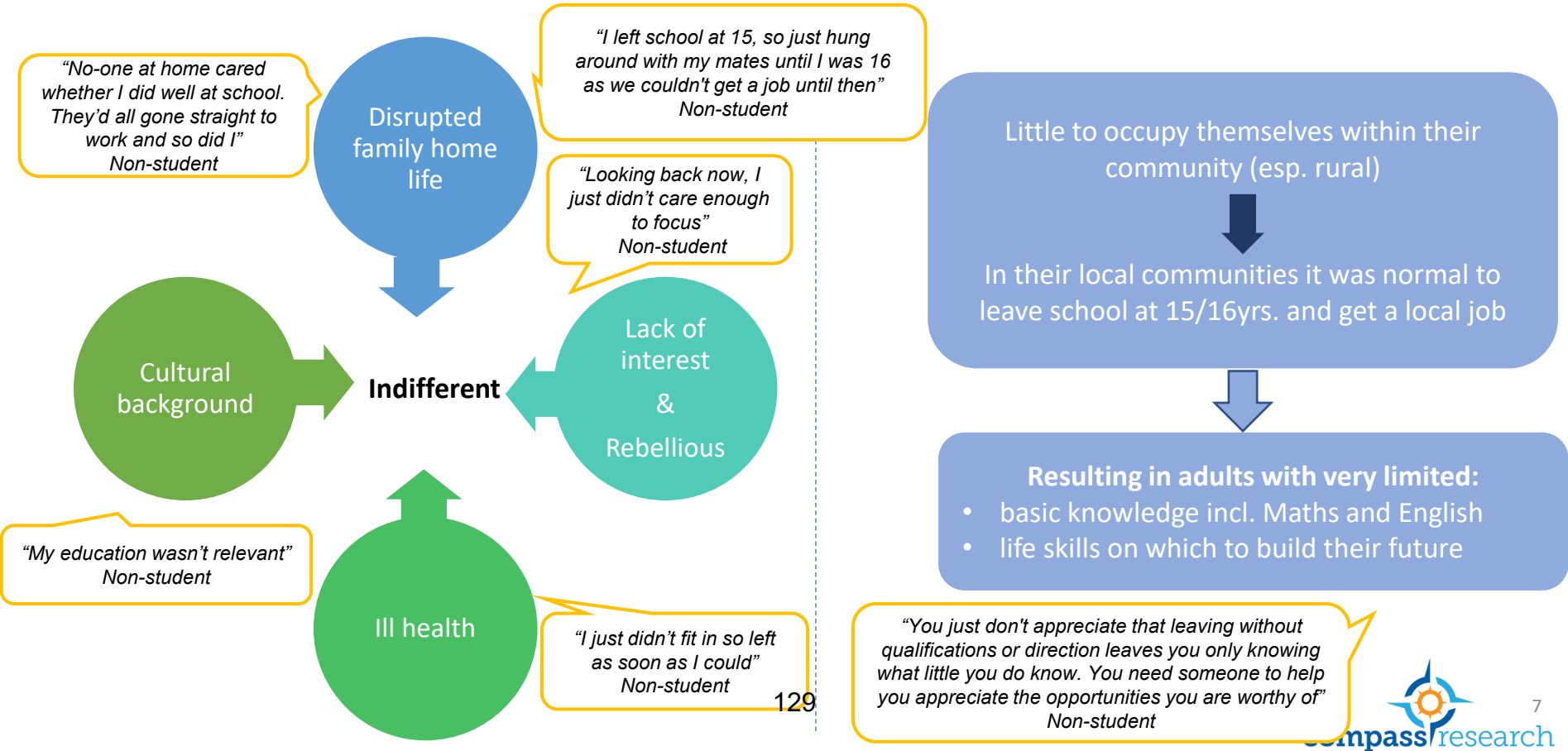
*I just don’t have the courage to go to the local college and walk into a classroom full of kids. They’d laugh at me”*



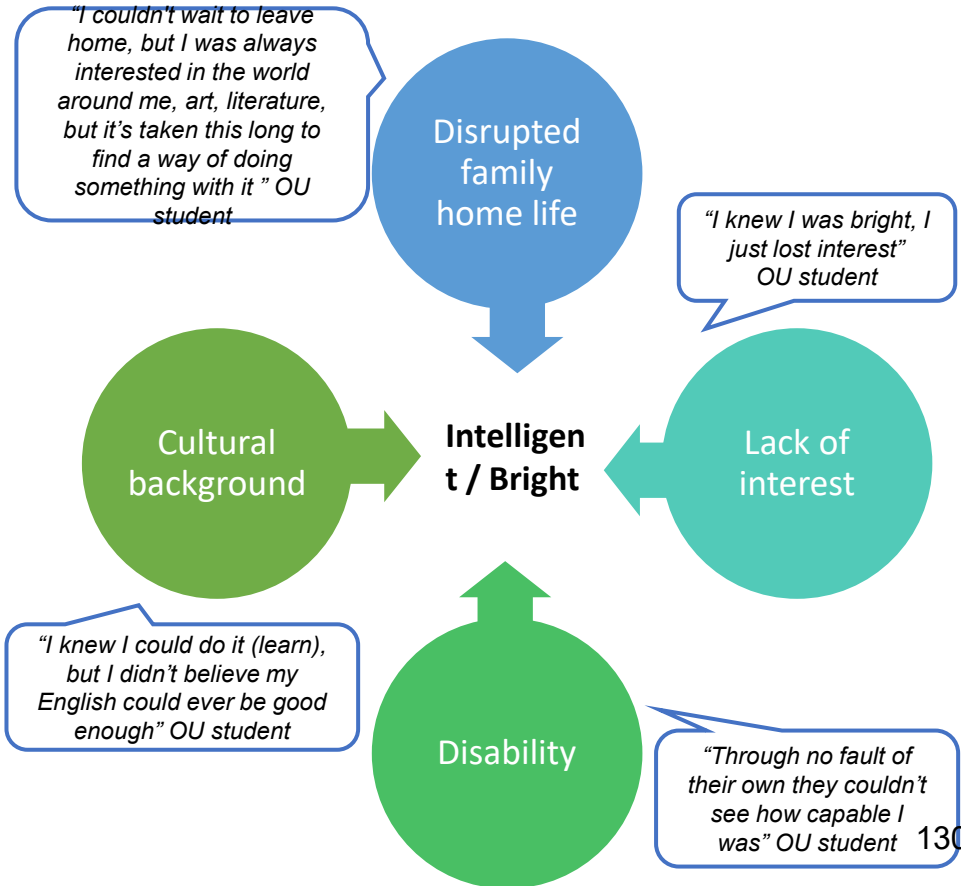
# Background

School years and early  
employment

# ... Early life experience directly affects school outcomes. Most were indifferent to learning and gave little thought to life after school



# Recognising they are bright people is motivating to re-engage with learning when the time is right



Many felt they were intelligent but circumstances or own attitude meant they weren't able or didn't achieve their own potential at school

Frustration and sense of being able to achieve more was their motivation to re-enter higher education

# Lack of qualifications led into low level jobs on minimum wage or zero hours.

Hospitality

*"I just got anything, coffee shops, restaurants always zero hours or minimum wage"*  
OU-Student

Care workers

*"If you'd asked me what I wanted when I was at school, I'd have said social care when I left school so immediately got a job in a care home. I've worked on and off in them ever since"* Non-student

Cleaning

Call center

*"I worked nights so I could look after my little girl during the day"* OU-Student

*"After years of zero hours, I felt I'd made it working in a call center and to be honest they've trained me up and I'm finally progressing"*  
OU-Student

ent i.e. due to health and physical

*"I had my kids when I was really young so barely had any time to work"* Non-student

Military

*"Employment perspectives can be quite elusive for a person with disabilities and no qualifications. After school I was down, it was quite an isolated period, and I didn't have any confidence and I wasn't getting very far"*  
OU-Student

Unskilled e.g. window cleaner, builder, scaffolder, security

*"I just started on a construction site. I got cash in hand at 15."*  
Non-student

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Most found work opportunities limited and often changeable.

# Triggers and hurdles to continuing education

# Having something to prove to themselves and others, typically ignites the desire to improve knowledge

Want to improve life for themselves and their children

*"My daughter is at college and wants to go to university. I'm scared she'll be ashamed of me" Non-student*

*"I desperately want to provide them with things I didn't have"*

Prove their own self worth

*"I need to bring more money into the home to enable me to provide properly for them and now they're at school I have to do that" Non-student*

*"If my friend can do a course at college then so can I! Non-student"*

*"I came to this country with an MA in Engineering but was working as a cleaner. I didn't think my English was good enough to do a degree, but my partner kept nudging and reassuring me it was possible through the OU" OU student*

Feeling a lack of being challenged

*"I had reached the highest I could at work without a degree and it was frustrating as I knew I could do the job easily" OU student*

*"My youngest had started school so I had time to improve myself at last but without the challenges of needing childcare if I went to university miles away. Another family member had studied with the OU and they loved it, it felt manageable" OU student*

Support / hand holding is essential trigger action

# Opportunities to learn



# Assumptions about further education limit action

## Emotional Hurdles

- Lack of self confidence
- Lack of self worth
- Embarrassment

*"I would go to the local college now, but I'd be so much older than the kids studying there. It would be too embarrassing to even walk in"* Non-student

*"If I had told my family I was going to university they'd have laughed at me. That doesn't matter now, I'm a grown up and have the self confidence to make my own decisions"* OU student

*"You hear the term university and assume everyone will be clever with loads of school qualifications. In fact, it was fine and seeing a clear route to Math's GCSE reassured me that not everyone had academic experience."*  
OU student

*"I've been doing the job since I was a lad but nowadays, they insist on qualifications, pieces of paper for gods' sake. Now, since I lost my job at the garage, I'm unemployable apparently!"* Non-student

## Practical Hurdles

- Not having basic qualifications e.g. **Maths / English**
- Finances – Can't afford to give up job, or pay for a course
- Own health, disability or mental health challenges
- Child care commitments / cost of child care
- Care commitments e.g. adult child
- Logistics e.g. time day/eve/ away from home
- Cost of living e.g. increasing cost of transport
- Lack of awareness of learning opportunities

*"To do pretty much anything requires Math's and English. I don't have those, and I don't think there is anywhere someone one of 35yrs can take them, I'm 35yrs, it's too late."* Non-student

*"I've got 3 children. One is at school, one is about to start and a baby but until then I got advice from Routes to Work who my support worker put me in touch with, but I can only get free childcare for my 4-year-old, not my 2.5-year-old. I could use the college nursery but would have to transfer my other son and that wouldn't be good for him."* Non-student

Little independent investigation goes into identify learning pathway.  
Handholding to understand real and achievable pathways is critical

# Low awareness of the vast range of educational levels and options available

In the absence of anyone to tell them otherwise, finding a course that feels right is based on what they knew when they left school.

Many assume all courses are at local colleges / need maths/English



Self motivated will gather information from multiple sources over a number of years and identify options to learn

*"My friend started a nursing course when she was 41. It will take me a lot of years as I don't have even an English certificate but if she can do it so I can".*

*"I knew I was bright and wanted to learn so I enrolled on a college course, but I didn't know where I was aiming and lost interest. Someone told me about the OU and I kept thinking about it until my partner said, 'just do it I'll support you. I can't thank her enough" OU-student*



Others will wait until and if solutions present themselves

*I just don't have the courage to go to the local college and walk into a classroom full of kids. They'd laugh at me"*

*"I really would like to do a hairdressing qualification, maybe one day open my own salon. But there isn't a course near by in the evening. I can't study during the day as my husband is at work and we have a 3-year-old.*

*Non-student*

*"I'd been thinking about it for literally years. I'd go on the OU website and find a course, then worry I wasn't good enough and leave it. In the end my husband told me to go for it. He gave me so much confidence, he kept telling me I was bright enough". OU-student*

However signposting and support is essential.  
Everyone is individual and one size doesn't fit all!

# Awareness of the OU is extremely limited

And most feel it is well above their capability.

The name alone implies a higher level of learning than they could ever have considered

However

Once they are aware of OUs scope, there are clear advantages in to take the first steps **OpenLearn** for example for:

- Short courses
- Remote, flexible learning at their own pace
- Involving people like them
- Free

*"It's a university. I don't even have Maths!!"  
Non-student*

*"This sounds perfect. I'll go and look them up now. Do they do Maths at a really really basic level?" Non-student*

*"I need to look at these courses. If I can study from home, around the kids, at my own pace then what's stopping me?"  
Non-student*

*"This sounds as though it's made for someone like me. If they accept me on it then presumably there will be others like me too?" Non-student*

The OU can open up endless possibilities and opportunities but creating awareness and the need for support e.g. tutors in maths/English is challenging

# That said, OU doesn't offer all courses and therefore isn't the answer for everyone

More needs to be done to make existing courses approachable e.g. local college

Some potential students believe they will be better supported face to face e.g. at a local college

Therefore

Colleges need to reach out and offer greater scope, particularly for practical courses, at an accessible time.



Practical courses e.g. art and tech.

*"Hairdressing is practical. Of course, it will need to be a college and to do that I'd have to move as they don't offer such a course round here"* Non-student

*"Hang on, you're saying that with the OU I'd be able to attend when I can and if I'm struggling with my mental health, I could take a break??. That's a game changer!"*  
Non-student

*"I'd love to move my amateur art to the next level and create an online gallery. That way I could merge it with my paid work and family. But I'd need someone to sit alongside me to show me how to do it wouldn't I?. Non-student*

And there is a world of subjects offered that people haven't thought about since they were at school.

# Practical life skills lessons can build self esteem and begin to overcome life challenges

South Lanarkshire\* have a network of support/key workers who work directly with families offering short courses that both add life skills and improve their CV:

Encouraging wellness and improved life skills e.g.

- Paediatric care
- Food hygiene
- British sign language

*"She (support worker) had been spending time with me, I think she recognised I was struggling emotionally. She invited me to the food hygiene course. It was only a few weeks, but we learned to make a few things from scratch. It was nice as it was with other people of my own age and useful too"* Non-student

*"I've done things now and feel I can apply to college again"*  
Non-student

*"These short courses will help my CV look like I've done something since leaving school and an employer might even look at me!"*  
Non-student

*"I just feel better in myself knowing I'm not alone"*  
Non-student

One to one support to identify the needs of vulnerable adults builds self esteem and confidence

Most participants from South Lanarkshire were referred by local authority contacts, whereas the majority of participants from Dumfries & Galloway were free-found.

# Some experience of learning pathways has come by one-to-one introduction and gradual self confidence

South Lanarkshire – where most participants were referred by local authority contacts, they spoke of the benefits of a structured support system

**Local Authority Support Worker** introduced via school, to parents who might benefit. Refers individuals to short courses e.g. via Routes to Work

**Routes to work (charity)** introduced via the job centre, supports people to work e.g. CV or Interview techniques

**MCR Pathways** – mentoring for young people offers adults trying to get work voluntary experience, to improve their CV's before applying for formal courses e.g. counselling

**SWAP**, aware of via Routes to Work/Support Workers  
A partnership between colleges and universities – supporting entry level access, before going up to HNC / HND plus.

*“She (support worker) suggested I might be interested in doing a first aid course. Then I did a cooking one and most recently sign language, which would be useful as I'd love to become a teaching assistant and there is a need to be inclusive. South Lanarkshire*

*“She (support worker) set up a parent's walking club. We meet once a week and whilst we were walking, she asked me what I'd really like to be doing. Now she's identifying some courses she thinks I might be interested in” South Lanarkshire*

Dumfries & Galloway – where majority of participants were free- found they had less positive experiences/knowledge

**Anan Centre; Arts, crafts, baking etc.**

Referred by social worker for adults with disabilities and mental health challenges

**Night school;** for basic maths and English

**Lifelong Learning Hub** – offered by Dumfries & Galloway council working with a range of partners to support learning opportunities

*“I went to do a social media course there. I had to travel a round trip of 1½ hrs. to Galashiels and then they cancelled it after 2 weeks as not enough people signed up” Dumfries & Galloway*

*“I went to the college open day with a friend who had terrible anxiety and ended up signing up for the course. It was a 1-year P/T child development course. It was so hard, and I was doing my study after the kids went to bed, but I got it and felt great.” Dumfries & Galloway*

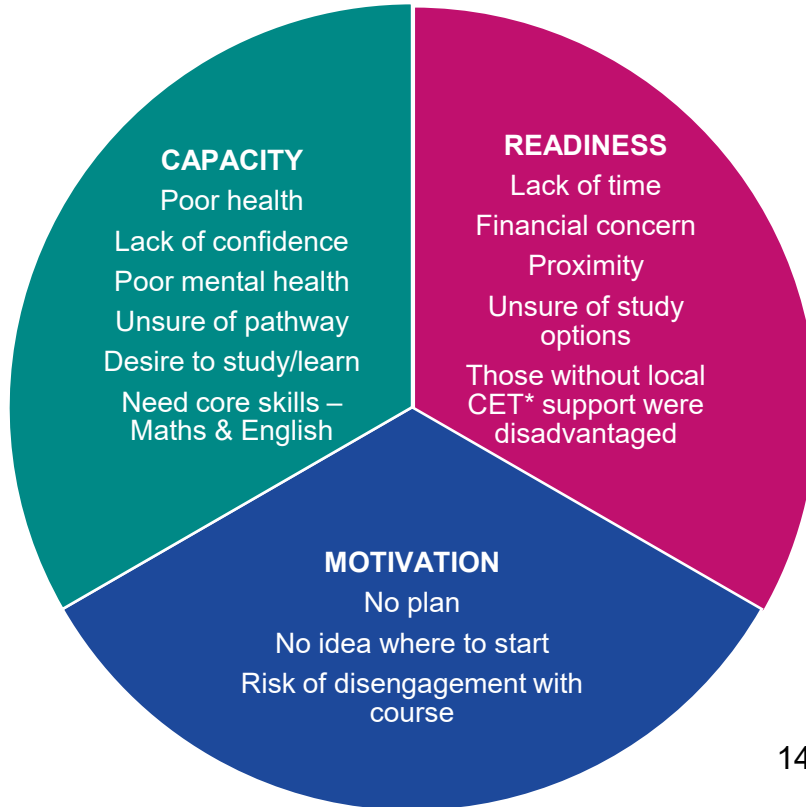
140  
Signposting to trigger action has been a lifeline in South Lanarkshire

# Conclusions and Recommendations

*Signposting and support to  
trigger action can be a lifeline*



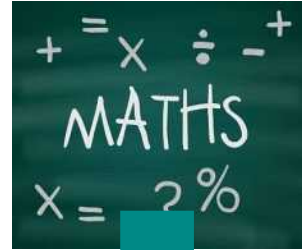
## Key barriers to learning



### What makes the difference? (From student research)

- Improve life for themselves and their children/role model
- Maturity and life experience has enabled them to recognise their potential
- Desire to prove to themselves and others they can gain qualifications / self-worth
- Having support from family/friends/employer – ‘You can do this’

***“You can do it”***



# STRATEGIC ALIGNMENT

Organisation	Strategic Goals
<b>OUIs Strategic Goals - Unit Business plan</b>	<ul style="list-style-type: none"> <li>• Greater reach</li> <li>• Societal impact</li> <li>• Equity</li> </ul>
<b>South Lanarkshire Local Authority</b>	<p>Ambition 1 - We will invest in PEOPLE by finding ways to share power and resources</p> <p>1.2: Design a creative and shared learning plan for communities and partners to support collaborative working, including information as to how learning opportunities can be accessed.</p> <p>Outcomes Monitoring Plan - We will continue to support learners to progress to other appropriate learning opportunities, ensuring that we meet ongoing needs</p>
<b>OUIs Marcomms Aims &amp; Objectives</b>	<ul style="list-style-type: none"> <li>• Build advocacy for OUIs with stakeholders, politicians and government to achieve recognition and influence funding</li> <li>• Increase awareness, perceptions and reputational profile for all our audiences</li> <li>• Foster our community in Scotland (students, partners, followers, subscribers) building engagement, retention, progression &amp; advocacy</li> <li>• Increase consideration of the OU offer (inc. OpenLearn) &amp; access to PTFG amongst audiences in Scotland under-represented in higher education</li> <li>• Champion insight and evaluation led planning through key projects such as Unlocking Potential</li> </ul>
<b>OpenLearn</b>	<ul style="list-style-type: none"> <li>• Maintain strong commitment to low socio-economic status learners</li> <li>• Closer and more meaningful collaboration in the four UK nations</li> <li>• To reach previously non-engaged groups</li> <li>• Increase learner engagement through robust commissioning</li> </ul>
<b>Scottish Government</b>	<p>National Economic Transformation Strategy, Adult Learning Strategy and child poverty</p> <ul style="list-style-type: none"> <li>• Digital inclusion</li> <li>• Health &amp; wellbeing</li> <li>• Child poverty</li> </ul> <p>Multiply</p> <ul style="list-style-type: none"> <li>• Maths skills</li> </ul>

- What we both want to achieve – agree our objectives and metrics/measures of success
- What resources will we need
- What can we commit to
- What's missing – do we need others involved



# Report

Report to:	<b>Partnership Board</b>
Date of Meeting:	<b>14 December 2022</b>
Report by:	<b>Director, Health and Social Care, South Lanarkshire Health and Social Care Partnership</b>

Subject:	<b>South Lanarkshire Adult Protection Committee Biennial Report 2020 to 2022</b>
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## 1. Purpose of Report

1.1. The purpose of the report is to:-

- ◆ advise the Partnership Board of the South Lanarkshire Adult Protection Committee Biennial Report 2020 to 2022.

## 2. Recommendation(s)

2.1. The Partnership Board is asked to approve the following recommendations:-

- (1) that the Partnership Board notes the content of the report;
- (2) that the work of the South Lanarkshire Adult Protection Committee in continuing to progress our activity in relation to our Business Plan and Self Evaluation Strategy is supported;
- (3) that members are aware of the South Lanarkshire Adult Protection Committee website [www.adultprotectionsouthlanarkshire.org.uk](http://www.adultprotectionsouthlanarkshire.org.uk) and have access to relevant Adult Protection publicity material; and
- (4) members identify training needs within individual agencies and liaise with the South Lanarkshire Adult Protection Committee Learning and Development Worker for support in meeting identified needs.

## 3. Background

3.1. South Lanarkshire Adult Protection Committee (SLAPC) has finalised its Biennial Report covering the period 2020 to 2022 as detailed at Appendix 1. The report highlights the work of the Committee over the last 2 years and the developments it will be embarking on in the future to continue to keep adults safe from harm.

## 4. Fulfilling Functions

4.1. The SLAPC is responsible for developing and implementing adult protection policy and strategy across and between the multi-agency workforce. Under Section 42 of the Adult Support and Protection (Scotland) Act 2007, the Committee performs a number of crucial functions:-

- ◆ to keep under review the procedures and practices of member agencies that relate to the safeguarding of adults at risk in South Lanarkshire
- ◆ to provide information and advice or make proposals to any member agency or relevant body on the exercise of functions that relate to the safeguarding of adults at risk

- ◆ to promote co-operation and communication within and between the public bodies, third sector, private and charity organisations
- ◆ to promote improvement in skills and knowledge of staff providing services to adults at risk; and
- ◆ to respond to the requirements of Scottish Ministers as required

## **5. Adult Protection Committee Business Plan**

5.1. The SLAPC Business Plan sets out the high level priorities for addressing Adult Support and Protection (ASP) in South Lanarkshire and is aimed at frontline service provision with a clear focus on providing improved outcomes for adults at risk of harm and their families. The SLAPC continually reviews this plan to ensure that its actions are implemented. In turn, the plan informs the priorities for joint self-evaluation and learning and development.

## **6. Continuous Improvement**

6.1. The SLAPC continues to ensure quality assurance is an integral part of our improvement process, with all multi-agency evaluations of adult protection led by the SLAPC Continuous Improvement Group. This Group maintains an overview of single and multi-agency audit and evaluation activities based on issues of local and national concern and implements findings, actions and outcome measures as a result.

6.2. The SLAPC has an ambitious programme of multi-agency audit and self-evaluation activity. Over the past 2 years (2020 to 2022) we have undertaken self-evaluation from a range of sources including:-

- ◆ SLAPC Multi-Agency Case File Audits (Key Processes in Adult Protection)
- ◆ SLAPC Social Work Care at Home Audit
- ◆ SLAPC Social Work Care Home Audit
- ◆ SLAPC Multi-Agency Employee Surveys
- ◆ SLAPC Community Surveys
- ◆ SLAPC Advocacy Service User Questionnaire
- ◆ SLAPC Learning and Development Impact Assessment
- ◆ SLAPC Evaluation of the Relationship Between ASP and Gender Based Violence (GBV); and
- ◆ evaluating the Effectiveness of Chief Officers Group (Public Protection)

We found that we had strengths across the agencies in terms of keeping adults safe from harm. We also identified areas for improvement which continue to be monitored by the Task Groups via robust improvement plans.

## **7. Policies, Procedures and Protocols**

7.1. The SLAPC designs, implements and evaluates clear multi-agency adult protection policies, procedures, protocols and guidance. We also ensure public bodies and other agencies have in place their own adult protection policies, procedures and relevant material. In the reporting period, SLAPC introduced and reviewed several procedure and guidance documents including:-

- ◆ SLAPC Working with Resistance and Challenging Adults and their Un-paid Carers
- ◆ Multi-Agency Public Protection Arrangements (MAPPAs) and ASP
- ◆ Pan Lanarkshire Neglect and Managing Resistance
- ◆ Joint SLAPC and South Lanarkshire Child Protection Committee (SLCPC) Escalation Guidance for High Risk or Complex Cases



- ◆ Coronavirus (Covid-19) Social Work - Safe and Ethical Practice During the Pandemic
- ◆ Transitions Guidance for Complex Cases (16-18yrs) for Practitioners and Managers working in Adult and Child Protection
- ◆ Finance and Property Harm Booklet
- ◆ The Importance of Self-Care in Child/Adult Protection Work (Support for staff involved in an Inter-Agency Learning Reviews in South Lanarkshire
- ◆ A Practical Approach to Conducting Learning Reviews in South Lanarkshire; and
- ◆ Neglect and Supporting People Affected by Hoarding Disorder.

## **8. Learning and Development**

- 8.1. South Lanarkshire Adult Protection Committee prepares and delivers an extensive programme of both single and multi-agency adult protection learning and development opportunities, that encompass the crossover of all public protection disciplines and enhances awareness and understanding of adult protection. This training is available to all agencies, both statutory and non-statutory in our area, who support adults. We actively encourage partners to link with the SLAPC Learning and Development Worker to ensure staff within organisations at all levels have the required knowledge and skills in this area.

A Joint Learning and Development Task Group drives forward the Public Protection Learning and Development Programme, regularly reporting progress to relevant governance groups, whilst promoting learning opportunities through the Public Protection Team newsletter.

## **9. Public Protection**

- 9.1. The SLAPC believes that improved outcomes for the people of South Lanarkshire can be achieved by promoting and facilitating links between all of the public protection disciplines. Having these close links enables us to continue to ensure that areas of overlap and commonality are identified and that we can continue to deliver a consistent approach to planning and service delivery. During the reporting period, we have reviewed and updated our Public Protection Strategy and action plan and continue to deliver on its outcomes.

## **10. Adult Support and Protection (ASP) Statistics**

- 10.1. SLAPC monitors ASP statistics on a quarterly basis and prepares and presents a report to both the APC and Chief Officers Group detailing key performance areas. During the period 2020 to 2022, we have seen a 3% decrease in the number of ASP referrals from 2,948 in 2020/2021 to 2,849 in 2021/2022. However, we did see an 11% increase in investigations from 1,144 to 1,273.

### **10.2. Harm Type**

Physical harm within all settings continues to be the most frequent harm type reported.

### **10.3. Referral Source**

Care homes have remained the highest referral source at 1,209 and 1,276 respectively. Social Work remained the second highest despite a 17% decrease in 2021/2022. NHS increased by 28% whilst Police Scotland referrals decreased by 31% in the 2-year period. We have seen a 25% increase in referrals from the Scottish Fire and Rescue Service and a decrease of 16% from the Scottish Ambulance Service.

#### **10.4. Location of Harm**

The location of harm remains varied. Adults being harmed within their own home has increased slightly to 781 (2021/2022) and now accounts for over 50% of all ASP investigations with care homes following with 30% of cases. This figure has continued to rise year on year which reflects the commitment of partners to embrace the ASP legislation supported by robust guidance, procedures and learning and development pathways.

#### **11. Challenges**

11.1. The main challenge facing all services across Scotland is the impact the pandemic has had and continues to have on our communities, organisations and workforce. We continue to balance service delivery against the backdrop of increased demand and reduced staffing levels in a very challenging financial climate. Although restrictions have eased, the impact of the pandemic will be felt for some time to come. Some of our planned work was initially delayed as a consequence of the pandemic and associated service pressures, however, our partners remained committed and worked hard to continue to prioritise and support the adult protection agenda.

11.2. Key themes that emerged during the pandemic include:-

- ◆ frequent changes to policy and guidance
- ◆ managing resource closures
- ◆ upskilling of staff
- ◆ equipment and materials including digital exclusion
- ◆ social distancing and managing resistance
- ◆ impact on families and unpaid carers
- ◆ staffing pressures
- ◆ staff well-being; and
- ◆ reduced networking as a consequence of hybrid working and reduction of in person training

11.3. Local governance is in place to address these findings and we will continue to evaluate new or emerging themes as they arise.

#### **12. Future**

12.1. The Biennial Report 2020 to 2022 has demonstrated the vast range of activities undertaken by SLAPC and its member agencies to keep adults safe from harm in South Lanarkshire. The APC continues to meet its objectives contained within the Business Plan and remains committed to maintain a clear focus on working in partnership to achieve better outcomes for adults at risk of harm in South Lanarkshire.

#### **13. Employee Implications**

13.1. There are no employee implications associated with this report.

#### **14. Financial Implications**

14.1. There are no financial implications associated with this report.

#### **15. Climate Change, Sustainability and Environmental Implications**

15.1. There are no implications for climate change, sustainability or the environment in terms of the information contained within this report.

#### **16. Other Implications**

16.1. There are no issues in terms of risk associated with this report.

## **17. Equality Impact Assessment and Consultation Arrangements**

17.1. There are no Equality Impact Assessment or consultation arrangement implications associated with this report.

**Soumen Sengupta**

**Director, Health and Social Care, South Lanarkshire Health and Social Care Partnership**

9 November 2022

### **Contact for Further Information**

If you would like further information, please contact:-

Safaa Baxter, Independent Chair, South Lanarkshire Child Protection Committee

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**SOUTH LANARKSHIRE ADULT PROTECTION COMMITTEE  
BIENNIAL REPORT 2020 – 2022**

**Covid-19**

The Covid-19 pandemic brought unprecedented challenges, it has impacted on our local community and economy, placing significant pressures upon our wider partners and workforce. During this time, we have witnessed an ever-changing landscape and a great deal of uncertainty, but despite this, we have shown resilience, drive, and commitment through a collective response from leaders, the wider workforce, and communities.

Our leaders demonstrated a shared drive and commitment to work collaboratively throughout the pandemic, ensuring the protection and wellbeing of our workforce and local communities. Partners had to quickly adapt services to meet the fast-paced changes to local and national policy. With little or no notice partners, along with overwhelming support from local communities, committed to actions and interventions required to keep our communities safe. Business continuity plans were implemented, providing guidance and assurance to staff. Whilst Covid-19 rates in Lanarkshire remain consistently high, partners work towards recovery against a backdrop of the residual impact of the global pandemic along with a national recruitment crisis.

Health and social care services experienced exponential and unprecedented pressure as a result of staff shielding, turnover and self-isolating, with recruitment and retention challenges continuing to have a direct impact on the delivery of critical care. An integrated workforce plan identifies a number of actions to mitigate the risks of a diminishing workforce against areas of growing demand. Recruitment and retention challenges are a national issue and leaders have taken action to prioritise investment in key areas of service delivery, including public protection for example, the development of a care academy, to recruit, train and retain our future workforce.

We are acutely aware of the impact the pandemic has had on the overall health and wellbeing across society and the decline of others due to an increase in isolation and inactivity. We do not underestimate the resilience that has been required from our staff both personally and professionally throughout this period. A range of welfare supports including wellbeing seminars, self-help guides and educational programmes remain available to staff alongside regular management contact to support their physical and mental wellbeing.

At the outset of the pandemic, SLAPC established weekly Covid-19 meetings to complement its well-established committee meetings, using virtual platforms. As pressures eased, these meetings moved to fortnightly and reverted to six times per year. An SLAPC Assurance Framework was developed to monitor progress in fulfilling its statutory functions in response to Covid-19 and to support our efforts during the recovery period. An interim Coronavirus Contingency Briefing was developed and cascaded to the workforce. This briefing offered advice to front line managers and practitioners about how to effectively manage high risk situations including adult protection inquiries, adult protection investigations / home visits and adult protection case conferences during the pandemic. SLAPC also moved its task groups and training to virtual platforms, ensuring this vital work continued. Each group is subject to regular scrutiny and has a set of priorities embedded in its work. Implementation of the action plans are reported quarterly to the SLAPC and to Chief Officers (Public Protection) (COG) (PP).

Our COG (PP) increased the frequency of its quarterly meetings at the onset of the pandemic, initially meeting weekly, moving to fortnightly as pressures eased. A pan Lanarkshire COG (PP) was also established to ensure oversight across both partnerships. This group of senior multi-agency partners continued to offer the same level of oversight regarding our statutory duties along with direct lines of communication to the Scottish Government. The meetings enabled collective discussion and resolution of any issues as they arose.

A robust gold, silver and bronze command structure, chaired by NHS Lanarkshire Chief Executive, was established at the outset by partners to promote shared ownership of the Partnership's challenges. As a central decision-making group, it provided strategic direction in response to the significant challenges emerging and rapid changes

in legislation and national guidance. At the height of the pandemic, daily operational meetings were held to address emerging issues.

Front line operational services were supported through weekly monitoring by the Clinical and Professional Oversight Groups for care at home and community health. The Care Home Assurance Team (CHAT) led by the Deputy Chief Nurse for Care Homes and supported by partners including the Care Inspectorate, provided programmes of collaborative assurance visits, outbreak and surveillance testing, education, training, and clinical and professional leadership support. Linked to this, daily safety huddle reports were completed by TURAS registered care homes and a governance oversight group was established by the CSWO to support local authority care home engagement with the Crown Office and Procurator Fiscal Service. The Lanarkshire Care Home Tactical Assurance Group chaired by the Director of Nursing, monitors the quality of care within care homes and reports assurance activity to Scottish Ministers.

The South Lanarkshire Care Home Providers Forum includes representation from independent, voluntary, local authority care homes and SLAPC. Chaired by a social work manager, the forum provides the opportunity to share and signpost providers to emerging guidance and reporting requirements and provides a shared understanding of the pressures facing the care home sector and supports that may be required.

The resulting national Covid -19 guidance and instruction to suspend non-essential services enabled leaders to transfer resources to service areas with greatest need, for example, registered bodies supported interim changes to existing recruitment processes allowing the development of temporary staff banks and a return of retired staff to the workplace. This additional capacity, along with the crucial support of the voluntary sector, released valuable resources to maintain essential services and support those with the most complex needs.

At the start of the lockdown period, local social work teams quickly identified priority cases. This ensured that the most vulnerable service users were offered the appropriate support in all contingency situations. Essential direct contact with adults at risk continued to take place in line with national and local guidance. SLHSCP IT services worked hard to deliver solutions in accelerating the agile working programme. This enabled a significant proportion of the workforce to work safely and securely at home whilst continuing with their duties.

Each locality established an enhanced ASP duty system with trained council officers to ensure child protection, adult protection and public protection referrals or referrals that were classified as high risk in nature were given priority. Agreed contact was maintained for all adult protection cases, including engagement with other agencies to ensure identified risks were mitigated. Pre-visit checks and screening was carried out to establish the health of all those within the household and public health guidance was followed in relation to social distancing and the use of personal protective equipment (PPE). The decision to carry out face to face visits was taken on a multi-disciplinary basis to reduce the footfall within the individual's home and prevent multiple services visiting for different reasons. Where legal requirements existed e.g. statutory supervision orders and particularly where concerns regarding neglect and abuse were reported, these adults continued to be visited as a priority. Whilst local offices were closed to the public, ASP case conferences continued and were held virtually. Guidance was issued on the safe use of Microsoft Teams and distributed to SLHSCP. Adults were given advice on how to participate and advocacy services also continued to provide remote support during this period.

Partners have adopted a collaborative approach throughout the pandemic, and in particular to the national IPC guidance. South Lanarkshire established Scotland's first 24/7 PPE Hub and at the height of the pandemic distributed in excess of 500,000 items of PPE weekly to over 200 providers and unpaid carers. Access to PPE ensured ASP visits were uninterrupted and appropriate measures taken where individuals were identified as vulnerable or shielding.

A community well-being line supported by the council and voluntary sector, provided essential services to those shielding. This included the delivery of essential goods and services and welfare checks in-person and remotely. The Youth, Family and Community Learning (YFCL) Service supported vulnerable learners and families using a range of platforms, including the distribution of over 2,000 activity and information packs to support individuals gain resilience and keep safe.



Our care homes adapted rapidly to Covid-19, and the service has been consistent in its application of the changing guidance, implementation of enhanced infection prevention and control measures and additional scrutiny and oversight. Public Health and partners provided assurance to care homes and supported the delivery of effective testing and vaccination programmes. All vaccination staff were provided with ASP training, which enabled them to recognise and report harm. Measures were swiftly taken to utilise technology to enable appointments to continue with professional services and maintain family relationships. Regular provider meetings continue to be held to discuss emerging issues and offer support.

At the outset there was an expectation that care home capacity should be extended to support the discharge of patients' home from acute hospital sites. A discharge pathway was developed by the SLHSCP in line with national Covid-19 step down guidance. This provided clear instruction to staff for the safe and appropriate discharge of patients with Covid-19 from hospital to their own home or a care facility. A support team was established to maintain regular contact with all care homes and detailed assessments were undertaken with all homes to provide assurance regarding infection prevention and control processes.

Resources were further expanded within each South Lanarkshire Council care home with a total of 85 colleagues from other council services, trained and working alongside an experienced staff group, to support discharged patients self-isolating within their own apartments. Implementation of all infection prevention control procedures were regularly audited via Care Home Assurance visits, Care Inspectorate and Public Health. A new Quality Improvement Infection Control Care Inspection audit framework, with increased scrutiny and expectation of full compliance remains in place.

Individual Covid-19 care plans were introduced to maintain service user's psychological health and physical wellbeing. Restrictions to visiting arrangements within care homes has been a challenge for service users and their families. Visits were only permitted in exceptional circumstances at the height of the pandemic and were carefully controlled as restrictions eased following government guidance. Care staff worked tirelessly to reassure residents and families and to maintain social contact with those who were experiencing distress or anxiety. Staff were resourceful in supporting residents to use new technology including iPads, email, and face time, along with telephone calls to ensure that contact was maintained as often as possible. The use of technology has been welcomed by some service users, families and carers and plans are in place to continue offering this method of communication as an option.

Care at home services continued to offer support to the most vulnerable individuals and benefitted from the support of redeployed colleagues from other services to deliver a community meals service and welfare checks for those with lower level needs. IT accounts were issued to all Home Carers, to support engagement with staff who work in the community in a more responsive, efficient, and safe way.

A daily safety brief involving district nurses, AHP's, social work and care at home staff was established, with rollout continuing throughout 2022. The forum enables partners to come together to discuss patient safety concerns, supporting a collaborative approach to risk assessment and risk management. Staff report strengthened working relationships and improved communication pathways as a result of this development.

During the Covid-19 period, delivery of building based day services was paused, and the service mobilised to offer an Outreach Service. Critical investment of front-line staff supported the care at home services to provide support to the most vulnerable individuals; this was further enhanced with the redeployment of colleagues from other services. Similarly, NHSL redeployed pre-registration third year students to support the community nursing teams. This sought to ensure that people who had been attending day services had individualised support. Work has commenced to re-open day services whilst maintaining an element of outreach services.

An initial evaluation of the Outreach Service was concluded in July 2020. All 41 adults who had used the service said that they had benefitted from it and would continue to use it. We also asked day service users why they did not accept the offer of outreach services and most confirmed this was due to health reasons and shielding. 98% of people surveyed were positive about how well day service had kept in touch during Covid-19.

Mental health services continued to comply with existing legislation throughout the pandemic, with support of additional measures under the Coronavirus Act 2020. The expectation was that existing laws and process would continue as far as possible with the temporary amendments only being relied upon to provide additional flexibility in situations where there were severe shortages of staff and other resources. The partnership did not require to enact the legislation.

Additional guidance was provided to staff to identify and support incidents of gender based violence whilst the Equally Safe Strategy remained a key focus of our work throughout the pandemic. Local arrangements were put in place to support the continued implementation of existing Adult Support and Protection procedures with daily locality huddles created to scrutinise ASP activity and ensure appropriate action was taken.

Housing partners continued to meet our community housing needs. Due to the impact of the Coronavirus, our partners in housing prioritised resources to support critical frontline services, including individuals affected by homelessness and tenants living in sheltered housing. Those facing financial hardship were provided with reassurance that their tenancy was not at risk and payment plans were provided to those with rent arrears.

SLAPC has continued to offer advice and support to front line managers and practitioners to effectively manage high risk situations. The committee's learning and development programme has continued throughout the pandemic, ensuring all existing and new staff are aware of their responsibilities in relation to the Adult Support and Protection (Scotland) Act 2007.

SLAPC developed joint adult and child protection Covid-19 escalation guidance for high risk or complex cases and enhanced their communication strategy. Social media platforms and public protection e-bulletins were used by the Committee to raise awareness about public protection, alongside specific briefings by Police Scotland and Consumer and Trading Standards to warn of Covid-19 specific scams.

SLAPC provided weekly public protection data to the Scottish Government and used this information locally to assess the impact of Covid-19 by undertaking trend analysis reports. Findings supported improvements in relation to hidden harm including neglect and financial harm as noted in this report.

SLAPC conducted multi-agency staff surveys and held several multi-agency staff focus groups to explore the impact Covid-19 has had on our workforce. We heard that as the pandemic progressed there was an impact on staff's health and wellbeing alongside mixed responses to working remotely, where some felt they required further support and supervision. Others positively described the opportunities to learn new skills and work closely with colleagues in other agencies whilst offering support to adults and their families. Staff confirmed there has been greater visibility of managers during this period via a range of daily safety huddles and the use of IT platforms.

Our community surveys and service user feedback told us that the use of IT platforms, for example, in case conferences and for care home residents, was a positive experience and have asked for these to continue to be an option going forward. Others, however, have reported that they missed the social contact that services provided. It is also noted that digital poverty excludes a high proportion of service users and therefore, the need to continue with in person contact for some individuals is required.

The Partnership has forged strong links with local communities, community organisations and wider partners and Leaders have responded collectively to address the many challenges the pandemic has created, whilst exploring creative ways to manage emerging themes, which are noted in this report. The Partnership will seek to develop these relationships to address our areas for improvement and continue to build upon our strengths and learning going forward. We continue to pursue a plan of recovery, whilst remaining vigilant and responsive to the ongoing threat of the virus and subsequent impact on infrastructure.

## What your data tells you

Partners have well established IT systems to record, monitor and analyse Adult Support and Protection (ASP) activity. Clear targets against performance indicators are reported routinely to SLAPC, COG (PP), quality assurance strategic groups, management teams, elected members, Integration Joint Board, Community Planning Partnership and use documents such as the SLAPC Biennial Report to communicate widely. Our data supports service delivery based on current capacity and enables us to conduct detailed workforce planning.

SLAPC Continuous Improvement Task Group meets regularly to drive forward the ASP agenda. This multi-agency group works in partnership to deliver specific actions as outlined in the SLAPC Business Plan and Self - Evaluation Strategy and provides organisational direction and oversight of continuous improvement on behalf of the Adult Protection Committee.

The Council's IMPROVe system tracks performance during the year against planned targets and monitors continuous improvement activity. IMPROVe is also used across council services to connect managers to their main business systems. Operational reports are generated to monitor overall performance and assist with prioritisation and oversight of day- to- day tasks. Having direct access to performance data was invaluable during the pandemic, ensuring resources were targeted effectively. Detailed and accessible IMPROVe reports assist with analysis of risk and harm, for example the adult protection care home report provides social work managers with detailed information about ASP key processes, enabling analysis and early intervention.

The ASP Scorecard provides partners with an overview of real time quantitative data by monitoring changes in performance and providing an analysis of trends. There are clear targets against performance indicators and partners internal governance structures take forward any areas for improvement and reports progress to SLAPC and COG (PP).

SLAPC can evidence the use of national data to benchmark our performance against other Partnerships and are proactive in response to our findings, exploring new and innovative approaches to maintain high standards. We have worked closely with our neighbouring Partnership to identify and respond to cross cutting themes, such as hoarding, self-neglect, financial harm and ASP in care homes. SLAPC welcomes the ongoing work of the Scottish Government to create a national minimum data set and is an associate learning partner supporting this key development.

The following provides a brief overview of management information and characteristics that aid understanding in relation to the protection of adults at risk of harm. The information provided is based on the Scottish Government annual ASP return with some additions to enhance analysis of local performance. These figures relate to the number of referrals and inquiries by locality from all sources to Social Work Resources using the national annual return periods 2020/21 and 2021/22. The full data report can be found in Appendix 1.

During the reporting period we have seen a 3% decrease in the number of ASP referrals from 2948 in 2020/21 to 2849 in 2021/22. However, we did see an 11% increase in investigations from 1144 to 1273. SLAPC has undertaken several multi-agency audits which have provided assurances that our investigations are proportionate and align with our current ASP procedures. Physical harm within all settings continues to be the most frequent harm type.

Our data shows that of the 2849 inquires undertaken in 2021/22, 1275 led to further adult protection intervention which is an increase of 12% from the previous year, whilst 748 led to further non-adult protection action and 826 no further action. There are various reasons why ASP interventions are concluded as no further action including the case being managed under assessment and care management provisions and other legislation and / or services.

During the reporting period, care homes have remained the highest referral source at 1209 and 1276 respectively. Social work remained the second highest despite a 17% decrease in 2021/22. NHS increased by 28% whilst Police Scotland referrals decreased by 31% in the two-year period. We have seen a 25% increase in referrals from the Scottish Fire and Rescue and a decrease of 16% from the Scottish Ambulance Service. Regulatory bodies have been directly involved in key operational areas of service throughout the pandemic, offering support and guidance; our data shows that the referral rate from this sector has remained consistently low. SLAPC has supported the Care Inspectorate by providing a single agency ASP briefing in October 2022.

Self-referrals accounted for less than 1% over the two-year period and public referrals remain low along with anonymous referrals. SLAPC acknowledges that public referrals may be included within Police Scotland referrals, and community engagement remains ongoing to support the public to recognise and report harm. Several community surveys have been undertaken with 61% of respondents in our 2022 survey stating they had an awareness of the Adult Support and Protection (Scotland) Act 2007. This is an increase of 8% from 2021. Encouragingly, the findings highlight that the use of media/online sources to gain knowledge has increased from 9% to 37%. These findings provide strong evidence that our work to strengthen our media presence is having an impact.

The location of harm remains varied. Adults being harmed within their own home has increased slightly to 781 (2021-2022) and now accounts for over 50% of all ASP investigations with care homes following with 30% of cases. This figure has continued to rise year on year which reflects the commitment of partners to embrace the ASP legislation supported by robust guidance, procedures and learning and development pathways.

SLAPC continued commitment to support care homes include annual care home events, training, and guidance across Lanarkshire, to enhance understanding of the legislation, ensuring referrals meet the criteria for intervention of the Act. The addition of MAPPA representatives at the event in 2022 was a recognition of the need to ensure future planning and support for this group of adults. Feedback from the event highlighted that ongoing support is required for staff in relation to ASP referrals which involve falls and medication errors. These are findings which are replicated across Scotland, and it would be helpful to have consistent messaging in relation to these practice areas nationally.

SLAPC reviewed and re-distributed its ASP leaflets to localities. We recognise the need to consider the best way to distribute leaflets more widely as not all community spaces allow for these due to the pandemic. We have therefore ensured these are also accessible online for both staff and the public.

SLAPC acknowledged hidden harm may arise across Lanarkshire during Covid-19 and when restrictions eased. In response, we re-established our Pan Lanarkshire Financial Harm Task Group and established another for Neglect. To date, we have reviewed and updated our financial harm booklet and developed a banking protocol for financial institutions, to continue to raise their awareness of their responsibilities under the Adult Support and Protection Act. Further, neglect and managing resistance guidance, and training for multi-agency partners, has been developed and cascaded to frontline staff and managers. Feedback has been positive with staff telling us the course has helped consolidate their learning and understanding in respect of this complex area of practice.

Evidence demonstrates that we consider the use of a protection order where other avenues to safeguard and protect an adult have been exhausted. All partners, including legal services are consulted timeously. Adults subject to a protection order have a protection plan in place for the duration of the order, and its effectiveness reviewed by partners at core groups and case conferences.

During the period 2020-2022 South Lanarkshire successfully implemented 19 protection orders, to keep adults safe from harm. There were 8 orders put in place during 2020/21 and 11 in 2021/22, which is an increase of 38%. These included 1 Removal Order, 1 Banning Order, 10 Temporary Banning Orders with Power of Arrest, 4 Temporary Banning Orders and 3 Banning Orders with Power of Arrest. The Council's legal services notify Lanarkshire Police Division of Banning Orders with Power of Arrest and receive notification when this has been recorded on the police system.

The Caledonian Programme, in partnership with Women's Aid and Circle Scotland, has contributed to the support of 110 men subject to Community Payback Orders (CPO) as a result of domestic abuse. The programme has also offered safety planning and support services to 116 women and 22 children.

Alongside the implementation of protection orders under the ASP Act, we make prompt and effective use of other legislation including The Adults with Incapacity Act (2000) and The Mental Health Care and Treatment Act (2003). Nationally, the complexities for staff navigating their way through adult legislation is well documented and our learning and development plan has been enhanced with a 3 Acts Briefing and multi-agency staff webinar. A draft protocol has been developed in partnership with GPs to streamline the request process for capacity assessments.

South Lanarkshire has one of the highest rates of guardianship and supervision orders and an ongoing review of the management structure will support the longer-term sustainability for this service at a time of growing demand, coupled with a local growing older population.

Partners continue to invest in the development of their client information systems. NHSL has embedded the ASP referral form within their clinical assessment documentation and social work has recognised their system no longer supports IT developments and functionality to meet service requirements. Agreement has been reached to replace the existing social work information system to provide enhanced features that will improve the recording of key processes and extend the existing performance reporting capability.

## Outcomes, achievements, and service improvements

Our leaders and staff have a strong and visible commitment to collaborative working and a shared common vision. There is clarity of purpose and a clear direction of travel with regards to improving services to ensure that all individuals receive appropriate support and protection. Our COG (PP) information sharing statement for partners reaffirms their responsibilities and reflects other strong examples of collaborative working including the pan Lanarkshire Information Sharing Protocol and GP ASP information sharing document.

Strong strategic planning, implementation and governance enables the partners to understand our strengths and where improvement is required. A range of collaborative strategic forums facilitate an effective level of trust, openness, and ownership across agencies. This provides a positive environment through which partners have the confidence to challenge and support each other.

Public Protection arrangements underpin the work of the Community Planning Partnership and provide clear linkage to other key strategic Partnerships such as the Integrated Joint Board and Children's Services Planning Partnership. Within Public Protection there is clear decision making and engagement processes which ensures that communication is effective at a strategic and operational level. This is evidenced through the work of forums such as the Strategic Commissioning Group, Locality Planning Groups and thematic groups for adult support and protection such as the Continuous Improvement Task Group. NHSL's Public Protection Strategic Group provides strategic leadership for ASP and drives forward the Public Protection Strategic Enhancement Plan and Vision. Acute Clinical Governance and Risk Management meetings are held at board level to ensure required standards are achieved.

Leaders scrutinise Partnership performance through regular reporting to the COG (PP) and SLAPC. Performance management, audit, and quality assurance information feature regularly as part of these agendas, highlighting current practice standards and where there is a requirement for improvement.

Co-location and integrated working are at the heart of the public protection response within South Lanarkshire. Our dedicated public protection team share premises with pan Lanarkshire colleagues. The public protection team drive forward strategic, policy, quality assurance and audit activity for Child Protection, Adult Support and

Protection, Gender-Based Violence, MAPPA, and High-Risk Offenders. This approach recognises the cross cutting themes across these agendas. The staff working in adult support and protection have benefited from sharing practice and learning, particularly with colleagues within child protection. The work of the public protection team is supported through a shared programme of transformation and service improvement to strengthen many of our community-based services that offer support to adults at risk of harm.

The Partnership continues to actively review, and redesign services including care and support services and adult and older people's day services, ensuring adults are supported to make choices, contribute to their care, and achieve the best outcomes. As part of the council's commitment to improve later life in adults and meet future needs, it has invested in technology enabled housing and care to enable people to live safely and independently at home.

Meanwhile, Mental Health services in South Lanarkshire has been progressing through a process of change with plans to transfer operational management of community services from North Lanarkshire HSCP. An interim central operational management structure for Community Mental Health and Addictions (CAREs) Services in South Lanarkshire is in place and will progress the implementation plan to facilitate the transfer of Adult and Older Adults CMHT's and locality Psychological Therapies teams to South Lanarkshire Health and Social Care Partnership.

The following highlights examples of the contribution of APC members to collaborative practice in driving forward the ASP agenda:

**The Scottish Fire and Rescue Service (SFRS)** provide home fire safety visits for high risk service users and support harm reduction through the installation of equipment, such as smoke detectors. Joint SLAPC ASP and SFRS Risk Hazard Awareness training is delivered to front line staff with contact to high risk service users to raise awareness of fire safety and strengthen staff knowledge around referral pathways. Evidence indicates improved outcomes in respect of fire fatalities.

**The Community Addiction and Recovery Service (CAREs)** brought together NHS and SLC staff, to form South Lanarkshire's first integrated addictions service to support adults with their recovery from problematic alcohol and drug-use. Bespoke ASP training has been delivered to all staff in the service which has enabled them to undertake the role of council officer and second workers. The complement of social workers in the service has increased to reflect the involvement of staff in ASP activity. CAREs attendance at Multi-agency Risk Assessment Conferences (MARAC) has been established, contributing to both the safety of adults known to the service and wider discussion on addictions services.

**The Care home liaison** process is well established and has developed as a result of the pandemic with enhancement of risk management and governance arrangements in this sector. The Care Inspectorate have been active participants within these established groups throughout the pandemic and alongside their scrutiny activities, continue to offer guidance and support to the management and workforce.

**Domestic Abuse Safeguarding Unit** within Lanarkshire Police Division offers practical safety measures and can facilitate contact between vulnerable adults and specialised support services. The Multi-Agency Risk Assessment Conference (MARAC) and Multi-Agency Tasking and Co-ordination (MATAC) are well established, providing safety planning, support to adults at high risk of serious harm, and target perpetrators of domestic abuse. The Domestic Abuse Disclosure Scheme is also used effectively to share information with adults who may be at risk of harm.

**NHS Mental Health, Learning Disability and Addictions** are currently reviewing the systems and processes that support risk assessment, supported by a planned test for change. The new NHSL safety assessment framework will incorporate an ASP lens.

**The Gender Based Violence Partnership** continues to progress national and local initiatives in preventing and eradicating violence against women and girls. The implementation of the Safe and Together Model is well under way following the successful application to Scottish Government's Delivering Equally Safe Fund.

**The Distress Brief Intervention programme (DBI)** is a partnership approach with NHS 24, Police Scotland, Scottish Ambulance Service, and a range of third sector partners, which successfully supports people over the age of 16 who are in emotional distress; providing the opportunity to speak to specially trained staff within 24 hours of referral. The service responded to a 63% increase in referrals from 2019-2021, with primary care services almost trebling its referral rate from 160 to 413; the psychiatric liaison service more than doubled during the same period. We are confident that this early intervention effectively supports those in crisis and reduces their risk of harm.

SLAPC members meet quarterly at core meetings to support its work in considering local and national adult protection matters. The Adult Protection Committee also hold two development sessions per year for its members, this offers time to focus in detail on key national and local objectives. During the reporting period SLAPC reviewed and updated its APC Induction Pack to ensure new members are aware of the roles and responsibilities of the Committee. We routinely report to the Chief Officers Group (Public Protection), the Integrated Joint Board (IJB) and the Community Planning Partnership (CPP) to ensure outcomes are being achieved.

The work of the SLAPC is supported by distinct multi-agency task groups within public protection who drive forward the agreed priorities within the business plan, and include representatives from partner agencies at senior management level, these are;

- ✚ Adult Protection Committee Continuous Improvement Task Group
- ✚ Joint Adult and Child Protection Public Information and Community Engagement Task Group
- ✚ Joint Adult and Child Protection Learning and Development Task Group
- ✚ Joint Adult and Child Protection Strategic Case Review Sub Group.
- ✚ SLAPC and NLAPC Neglect Task Group
- ✚ SLAPC and NLAPC Financial Harm Task Group

The Joint Adult and Child Protection Task Groups were formed to address areas of commonality, share resources, and drive forward a coordinated approach to public protection. In relation to the Pan Lanarkshire Task Groups, these were established in response to the pandemic and increased potential for hidden harm. Each group is subject to regular scrutiny and has a set of priorities embedded in its work. Improvement plans are reported quarterly to the SLAPC and to Chief Officers Group (Public Protection) as required.

The contribution of South Lanarkshire Adult Protection Committee to strategic planning falls into the following two broad categories:

- (a) Making and Maintaining Links with other Planning Forums: SLAPC forms part of the Public Protection Team in South Lanarkshire and has established key links with other bodies to ensure that plans and priorities are clearly linked to other national and local priorities. We work together to ensure our policy agendas are connected and that adults, children, young people and families are provided with the help they need.
- (b) Effective communication, collaboration, and co-operation, both within and between practitioners, managers and senior officers across all services and agencies, remain essential for the protection of adults as described in our Communication Strategy. The Committee continues to raise awareness of Adult Protection and its links to Public Protection and continues to report to a number of key multi agency forums within South Lanarkshire.

### **Continuous Improvement**

South Lanarkshire Adult Protection Committee's Business Plan (2020-2022) and Self Evaluation Strategy (2021-2023) sets out the Committee's aims and objectives. The plans are continually reviewed, ensuring they reflect national and local learning such as identified themes from local self-evaluation activity. In turn, it informs the priorities for joint self-evaluation and learning and development.

The work of SLAPC is routinely evaluated through formal governance arrangements by the COG (PP), ensuring there is a clear focus on continuous improvement and accountability. Our services, both individually and collectively, are committed to undertaking self-evaluation activity, sharing learning from such activity will result in better services and improved outcomes for adults.

Forward planning and regular review of key processes and management and leadership in Adult Support and Protection assist us measure the effectiveness of the legislation and its application in practice. Regular audit of practice enables us to measure our success, is fundamental to supporting adults at risk of harm and is a key responsibility of the SLAPC.

### **Methodology**

The Care Inspectorate Quality Improvement Framework continues to assist SLAPC reflect on practice, and identify strengths and areas of improvement, by working through specific sections they assist us understand what we are doing well and where improvements are required. This approach offers robust qualitative and quantitative data to ensure we work SMART in achieving positive outcomes for adults in South Lanarkshire.

### **How good are we now?**

We can demonstrate a robust approach to continuous improvement and quality assurance of Adult Support and Protection. We self-evaluate our key processes and leadership and management against the Care Inspectorate's Quality Indicator Framework, use findings from local and national reviews, inspection and audit reports, data analysis, and listening to the voices of adults, our workforce, and the wider community.

### **How do we know?**

The Continuous Improvement Task Group maintains an overview and coordinates a range of multi-agency and single agency adult support and protection audit and evaluation activities based on issues of local and national concern and implements findings, actions and outcome measures.

Over the past two years (2020 – 2022) we have undertaken self-evaluation from a range of sources including:

- SLAPC Multi-Agency Case File Audits (Key Processes in Adult Protection)
- SLAPC Social Work Care at Home Audit
- SLAPC Social Work Care Home Audit
- SLAPC Multi-Agency Employee Surveys
- SLAPC Community Surveys
- SLAPC Advocacy Service User Questionnaire
- SLAPC Learning and Development Impact Assessment
- SLAPC Evaluation of the Relationship Between ASP and GBV
- Evaluating the Effectiveness of COG (PP)

SLAPC Self Evaluation Strategy and Activity Programme (2021-2023) contributes to the development and monitoring of improvement plans in ensuring adults at risk of harm in South Lanarkshire are supported to achieve improved outcomes. The strategy is continually reviewed throughout the year and modified in light of emerging risks and trends that are collated from both qualitative and quantitative data. This flexibility enables us to respond to findings as they occur and assists us to develop and monitor our improvement plans. Examples of our work is detailed below.

#### **(a) Joint Adult and Child Protection Trend Analysis**

During the reporting period, South Lanarkshire Adult and Child Protection Committee (SLCPC) provided additional support to partners by undertaking a scoping exercise of our audit activity, to identify areas of good practice and priority areas for development; enabling partners to focus resources more effectively. The priority areas agreed by both Committees and COG (PP), included chronologies, risk assessment, risk management/protection plan, needs assessment and advocacy.

SLAPC and SLCPC developed joint adult and child protection SMART outcome reporting to monitor continuous improvement within each area of priority. Further, a quality assurance improvement toolkit and an annual impact assessment supports partners to report on the effectiveness of sustained changes in practice. Feedback from



partners has been positive however, the pandemic has impacted upon timescales for embedding the new tools into practice and this is now progressing.

### **(b) SLAPC Audit of ASP Key Processes**

During the pandemic SLAPC had to quickly adapt our audit process to account for restrictions at the time to ensure self-evaluation continued. Multi-agency audits were undertaken remotely, with each agency reading their own files and coming together to discuss the findings and complete the audit tool. SLAPC audit tool uses the Care Inspectorate Quality Improvement Framework and is used in all audit activity undertaken by the Adult Protection Committee. An electronic audit tool, mirroring the Care Inspectorate case file reading template, is used by partners to support a streamlined approach and analysis of data.

The case file audit tool was shared with case file readers in advance of the audit via a virtual briefing session to ensure there was an understanding of the request and the process for gathering and recording information. A debrief session was arranged with case file readers following the audit to share the findings and agree an improvement plan.

Two cohorts were established with each having a case file reader representing Social Work and Health and Police. The groups were asked to audit cases which had been selected by the Lead Officer of the Adult Protection Committee. The audit selection included 20 cases from across all localities covering a two year period. The cases were inclusive of those that had progressed to inquiry, investigation and protection planning stages of the ASP process. The SLAPC audit tool was shared with file readers, ensuring consistency in recording and to aid analysis.

Staff and community surveys and a service user consultation were developed by SLAPC to gather people's views and experiences of ASP key processes. This rich feedback has been invaluable in assisting us understand outcomes and the impact of our improvement activities.

### **Summary of Audit Findings 2020-2022**

#### **STRENGTHS**

- Robust self-evaluation and governance processes supported by partners.
- Our competent and skilled workforce understand how to recognise and report adult protection referrals.
- Our governance structures support an integrated approach through risk assessment.
- ASP learning tools and guidance have been developed and shared to further support and embed learning into practice.
- Procured a new social work IT system that will enhance performance reporting.
- Commitment to the learning and development of our multi-agency workforce through an extensive training programme influenced by local and national learning.
- Clear and consistent multi-agency response to inquiries and investigations, supported by skilled council officers and second workers, which safeguards adults at risk of harm.
- Positive communication and co-operations with all partners.
- Shared approach to risk assessment and risk management with active participation of all partners throughout the ASP process.
- Developed a robust process for undertaking learning reviews supported by a commitment to share learning.
- Enhanced our approach to case conferences through investment in management training.
- Enhanced our social media presence to promote ASP more widely.

#### **IMPROVEMENTS**

- Strengthen collaboration with adults with lived experiences to help shape future services.
- Continue to enhance community awareness of the adult protection agenda.
- Continue to develop and strengthen our screening and triaging of ASP referrals in care homes.

- Consistent approach to chronologies and need and risk assessment to improve outcomes for adults at risk of harm.
- Protection planning remains an area of continuous improvement as we aim to achieve consistently SMART (specific, measurable, achievable, realistic, timebound) plans.
- Promote the use of advocacy.
- Enhance existing and explore new communication platforms.

## **Analysis of Findings**

The following provides a brief analysis of outcomes from our audits and the impact of these against our identified five key improvement areas: Chronologies, risk assessment/risk management, needs assessment, protection planning and advocacy.

### **Chronologies**

The chronology of significant events provides an essential part of the assessment process, giving an overview of the case by outlining key information, early indicators of concern, changes in circumstances, risks, and strengths. Our July 2020 audit found 75% of cases had a chronology of significant events recorded, where one was expected, and this figure rose to 100% in May 2022. We can also evidence improvement in the standard of our chronologies. We will continue to develop and embed a consistent approach to chronologies across the partnership to support the management of risk and improve outcomes for adults at risk of harm.

Joint Adult and Child Protection Multi Agency Chronology training is embedded in our learning and development programme. In the past 2 years, SLAPC has delivered multi-agency chronology training to 169 staff with a further 132 social work staff receiving this training through the 3-day Council Officer course and the Council Officer refresher course. Joint Multi-Agency Chronology Guidance was developed and cascaded to partners, is regularly shared with the multi-agency workforce at training events, and it is included within the Joint Public Information and Community Engagement Task Group action plan to ensure routine exposure of the guidance to the workforce. Further, the Council have procured a new social work IT system that will enhance performance reporting.

### **Need and Risk Assessment**

Our competent and skilled workforce understand how to recognise and report adult protection referrals. Our May 2022 and July 2020 audit told us that the three point criteria was met in all cases. Both audits provided evidence that the duty to inquire was in keeping with the needs of the adult with 100% of multi - agency partners informing the risk assessment, an increase of 8% from 2020. Positively, the spread of referrals was from a range of multi-agency partners including, Social Work, NHS, Police, Scottish Fire and Rescue and the third and independent sector, demonstrating good integrated and collaborative working. Audit findings show a variable picture in relation to consistency in approach to need and risk assessments.

ASP training is mandatory for all frontline staff and ASP is a standing item on partners agendas. Between August 2020 and August 2022, SLAPC delivered ASP training to 1867 staff members across the multi-agency workforce, including the development and delivery of bespoke training to partners. ASP webinars were completed on 2852 occasions via the Council Intranet. NHS Lanarkshire also delivered training to 4916 staff members via online virtual training and LearnPro.

SLAPC's continued commitment to support care homes include annual care home events, training and guidance across Lanarkshire, to enhance understanding of the legislation, ensuring referrals meet the criteria for intervention under the ASP Act. SLAPC recognises the benefits of a multi-agency response to investigations and enhanced its multi-agency training programme to include second worker training. A comprehensive and diverse range of training and good practice tools support staff involved in ASP investigative interviews, and feedback tells us these have been effective in assisting staff to undertake their duties. The Adult Protection Lead Officer shared our local approach to investigations with the national ASP group and supported IRISS with an input to the Large Scale Investigation learning tool.

Joint multi-agency adult and child protection risk assessment and risk management training has been developed and has been added to our public protection learning programme for 2022. Further, need and risk assessment also forms part of the course content for both the 3-day Council Officer course and the Council Officer Refresher course with 152 staff having received detailed risk assessment input.

Our staff survey (July 2022) found that 89% agreed or strongly agreed, that they had the knowledge, skills and confidence to assess the risks and needs of the adults that they are working. Further, 85% of respondents agreed or strongly agreed that the learning and training they have participated in has increased their confidence and skills in working with adults who require support and protection and felt that participation in multi-agency and single-agency adult protection training and development opportunities had strengthened their contribution to joint working with adults. SLAPC can evidence through evaluations that our courses consistently rate highly.

### **Risk Management and Protection Planning**

Our protection plans are developed in collaboration with adults and partners to monitor and review identified need and risk using the nationally agreed risk management framework (AP3). Protection planning remains an area of continuous improvement as we aim to achieve consistently SMART (specific, measurable, achievable, realistic, timebound) plans. We can evidence in our May 2022 audit that for all cases, the case conference effectively determined what needed to be done to ensure the adult at risk of harm was safe, protected and supported. This finding is the same as the previous audit.

SMART Action Planning in Child and Adult Protection training has been developed and rolled out to staff across the workforce. Further, SLAPC is finalising guidance to support SMART outcomes. Protection planning training remains a core module in our Council Officer and Council Officer refresher courses. Partners have shown their commitment to the ASP agenda by investing in further staff training. Social Work Resources commissioned case conference and core group training for managers which includes input on risk assessment and risk management. To date, 45 managers have received this training with further dates arranged. Investment in training is extant within the Partnership with an increase in delegates undertaking a range of courses including the ASP Post Graduate course and Trauma Informed Practice.

### **Advocacy**

Our July 2022 staff survey findings show that most respondents felt that Adult Protection legislation is having a positive impact on the lives of adults that they are working with, and the majority of respondents agreed that adults are supported to make choices and have control about how they want to live their life. Further, we can evidence that adult protection partners take the adults views into account at various stages of the ASP process, whilst balancing potential risk; reasons for not seeking their views are fully recorded.

Our ASP scorecard and May 2022 audit shows that over 80% of ASP investigations have received an offer of advocacy over the last year, an increase of 20% since July 2020. The Advocacy Project (TAP) contributes to the delivery of SLAPC Council Officer training to raise awareness about their role and function in supporting improved outcomes for adults during the ASP process and beyond. They are also a member of the SLAPC and the Public Information and Community Engagement Task Group.

Partners have invested additional resources, with the appointment of operational staff to lead and support the ASP continuous improvement agenda through a programme of self-evaluation and shared learning from audit findings. This has led to the creation of improvement plans, social work council officer forums and revised staff and management guidance. NHSL performance reporting systems were reviewed and moved to a single dashboard. Further, the Police Risk and Concern Hub's well established quality assurance processes ensure outcomes are met.

## **Leadership Events**

Strategic leaders promote ongoing professional development through attendance at leadership events. As a direct result the South Lanarkshire Public Protection Strategy (2021-2024) was reviewed and a new self-evaluation toolkit was developed, using the Care Inspectorate Quality Indicator Framework. This enabled the COG (PP) to quality assure its own function. The aim of the first part of the session was to work together to consider a set of key questions about the membership and function for the COG (Public Protection) ensuring that it works to the best of its ability and has the necessary tools to do so. The second part of the session focused on public protection leadership across four key areas:

- Visions, Values & Aims
- Leadership of Strategy and Direction
- Leadership of People
- Leadership of Improvement for Change

To support continuous improvement, a detailed improvement plan was completed. A further COG (PP) event will take place in November 2022 and will focus on the impact of Covid-19 on public protection and our recovery plans.

## **ASP and the Gender Based Violence Partnership**

SLAPC has close relationships with its public protection partners and was keen to evaluate these relationships. In 2022 SLAPC undertook a strategic evaluation of its relationship with the South Lanarkshire GBV Partnership (GBVP). Whilst it is recognised that there are distinct roles and expectations of the function of APCs and GBVPs, there are also areas of work which are common to both, in respect of planning requirements, values, training, and development of services. The “Checklist for CPC and VAWP Working Together to Achieve Common Goals, 2015” (which we adapted for use for APCs and GBVPs) aimed to provide a focus and opportunity for joint discussion, to review how effective the partnerships are at communicating and working together.

Areas of strength identified from the evaluation included a joined up approach to public protection issues which has allowed for the sharing of resources and wider distribution of information. This approach supports a collective response and recognises the cross cutting themes in the protection agenda, which are reflected in our Joint Public Protection Strategy and Joint Public Protection Learning and Development Programme. Our Joint task groups and quarterly Public Protection e-bulletin further supports our approach. The evaluation also recognised the role of the COG (PP) in supporting a joined up approach to protection issues.

Areas of development noted within the evaluation included Joint ASP and domestic abuse training and guidance for staff. A training programme and guidance document are currently being developed by the SLAPC in conjunction with the SL GBV Partnership and a joint case file audit is planned for late 2022.

## **Good Practice Examples**

### **(a) Adult Support and Protection Decision Support Tool**

SLAPC continues to look at innovative ways to improve outcomes for adults at risk of harm. The ASP Decision Support Tool has been developed by South Lanarkshire HSCP and the Adult Protection Committee in partnership with the Digital Health and Care Innovation Centre as part of the national decision support programme funded by Scottish Government.

Decision support tools bring together validated guidance and evidence with the needs of individuals, deliver recommendations that empower staff to make safe and effective decisions, and are a key enabler in implementing new integrated care pathways and building resilient services, through:

- Person-centred decision-making underpinned by consistent guidance and evidence

- Joined-up and integrated care
- Effective risk stratification and appropriate routing.

Several multi-agency staff and management focus groups and briefings were held to support the development of the app. Prior to piloting the tool, a baseline questionnaire was issued to gauge staffs understanding of the ASP Act. The pilot ran from April to June 2022 and a post pilot questionnaire has now concluded. We are currently reviewing the pilot findings.

The app delivers easy to use guidance and practical tools to support all staff across agencies to:

- Make confident decisions about referral, inquiry and investigation
- Communication and collaborate based on shared understanding
- Assess risk and apply guidance in a timely and consistent way.
- Learn and develop as part of their working practice.

Staff have told us the app has enabled them to get real time information at the touch of a button, when and where they need it. This has assisted them to make confident decisions in relation to ASP. To date, the tool has been downloaded by the multi-agency workforce involved in the pilot, including over 1000 care at home staff. SLAPC will formally launch the app in late 2022. It is hoped that the tool can serve as exemplar for other areas and a wider range of service priorities.

### **(b) ASP Initial Referral Discussions**

North and South Lanarkshire have sought to strengthen their screening and triaging of ASP referrals by introducing an Interagency Referral Discussions (IRD) pilot. This is further supported by greater national focus and indicative findings from Adult Support and Protection inspections across Scotland.

A Pan Lanarkshire multi-agency task group, comprising of North and South Lanarkshire APCs and HSCPs, NHSL, and Q Police Division was developed. The remit aims and implementation of the pilot was agreed by partners in 2022 with a focus on the relationship between an IRD and the Duty to Inquire as laid out in Section 4 of the Act. We also wanted to consider the impact on adults and services from this process. Adult Social Work continued to act as the lead agency responsible for Section 4 inquiries, as per legislation, with increased emphasis on shared multi-agency-discussion and ownership of decision making.

Comments from services, obtained through the evaluation process have been helpful in considering learning and next steps. It was apparent that IRDs enabled a co-ordinated multi-agency approach to planning and gathering information. Further, IRD decision making processes strengthened communication and information sharing.

Following discussion at both North and South Lanarkshire Chief Officers Groups for Public Protection, it was agreed that there is benefit in developing a more comprehensive Pan Lanarkshire pilot. The IRD task group reconvened in September 2022 to consider the programme and remit for this.

### **(c) SLAPC Outcomes Tool**

Partners recognise the challenges in gathering lived experience from adults involved in the ASP process. To strengthen and support this important area of practice, SLAPC in partnership with The Advocacy Project sought the views of adults in the development of an ASP Outcomes Tool.

The tool will capture the views of the adult after the case conference stage and can be completed independently by the adult or with support from an advocate or council officer. A prompt was added to the social work information system and will monitor usage of the tool with findings reported to the task group.

The outcomes tool was finalised at the outset of the pandemic and promotion of the tool was delayed, whilst the workforce re-prioritised other areas of ASP activity. This is now a key feature within the recovery programme to gather and evaluate service user feedback using the tool.

## **Adult Protection Policies, Procedures and Guidance**

SLAPC designs, publishes, disseminates, implements, reviews, and evaluates clear and robust multi-agency adult protection policies, procedures, protocols, and guidance. It ensures these are developed around both local and national guidance and addresses emerging key themes across public protection to inform practice at a local level. We also:

- ✚ Ensure public bodies and other agencies have in place their own up-to-date adult protection policies, procedures, protocols, guidelines, and other relevant materials.
- ✚ Ensure that adult protection policies, procedures, protocols, and guidelines are developed around existing and emerging local and national key issues.
- ✚ Publish and regularly review their own adult protection procedures, which reflect national and local policy developments.

In the reporting period, SLAPC introduced and reviewed several procedure and guidance documents including:

- ✚ SLAPC Working with Resistance and Challenging Adults and their Un-paid Carers
- ✚ MAPPA and ASP
- ✚ Pan Lanarkshire Neglect and Managing Resistance
- ✚ Joint SLAPC and SLCPC Escalation Guidance for High Risk or Complex Cases
- ✚ Coronavirus (COVID-19) Social Work - Safe and Ethical Practice During the Pandemic
- ✚ Transitions Guidance for Complex Cases (16-18yrs) for Practitioners and Managers working in Adult and Child Protection
- ✚ Finance and Property Harm Booklet
- ✚ The Importance of Self-Care in Child / Adult Protection Work (Support for staff involved in an Inter - Agency Learning Reviews in South Lanarkshire
- ✚ A Practical Approach to Conducting Learning Reviews in South Lanarkshire
- ✚ Neglect and Supporting People Affected by Hoarding Disorder.

## **Learning Culture**

The South Lanarkshire Adult Protection Committee has a responsibility to identify and promote good, evidence-based policy and practice developments, encourage learning from effective publications and to identify areas that need to be strengthened. The SLAPC has:

- Identified networks, mechanisms and opportunities to share lessons across South Lanarkshire and more widely across services and agencies and to other Adult Protection Committees across Scotland. For example: SLAPC supports the work of National ASP Groups and has contributed to the development of online learning tools for Large Scale Investigations in conjunction with IRISS.
- Ensured robust mechanisms are in place for the identification, consideration and undertaking of Learning Reviews on behalf of the Chief Officers Group Public Protection. Overseen by the SLAPC Strategic SCR Sub Group, these include a rigorous evaluation and follow-up processes in relation to actions or findings resulting from independent case reviews.
- In place, a number of processes to identify good practice and disseminate lessons learned from past and current practice.
- Works jointly across public protection wherever possible, including the Annual Public Protection events focused on Leadership.

- Works with COG (Public Protection) to create more ways to celebrate success and use it to strengthen partnership working at every opportunity.

## **Learning Reviews**

In the same period the SLAPC examined and considered recommendations from key national enquiries and also considered areas of good practice which resulted from both national and local Significant Case Reviews (SCR) and Reflective Learning Reviews carried out in other parts of Scotland and the UK. The findings from each were fully examined and practice or policy improvements were made in South Lanarkshire considering the reviews.

In light of the recently published National Learning Review Guidance issued to Committees in 2022, SLAPC reviewed its guidance which supports a consistent approach to conducting reviews and provides a robust framework for the identification, consideration and undertaking of all reviews across both adult and child protection.

A well-established Joint (Adult and Child Protection) Strategic Case Review Subgroup (SCRSG) provides strategic leadership and scrutiny of the work of public protection on behalf of COG (PP). SCRSG core membership includes the independent chair of both SLAPC and the SLPCPC, senior managers from social work, health and police, education and public protection lead officers.

## **Good Practice – Joint Approach to Learning Reviews**

- (a) SLAPC and SLPCPC joint learning review process supports continuous improvement through a restructured and streamlined approach to all reviews undertaken and is supported by management training which has been viewed as exemplary practice by those involved. We include staff and agencies in the review from the outset and encourage and support adults and families to contribute.
- (b) Adult and Child Protection Committees recognise the impact of working across public protection can be both challenging and highly rewarding for staff involved. In response, multi-agency staff self-care guidance was developed for those who may be involved in the learning review process.

During the last two years, SLAPC has undertaken 3 initial case reviews, of these one proceeded to a Significant Case Review, which has still to conclude. A further case proceeded directly to an SCR and has recently concluded. Improvement plans are implemented routinely and monitored via the Strategic Case Review Sub Group.

We have developed and implemented rigorous evaluation and follow-up process for actions or findings resulting from independent reviews. Our annual impact assessment was developed and implemented in 2021 for both adult and child protection which requires services to report one year after publication of the review on sustained improvements. The aim is to measure the longer-term impact these recommendations have on practice.

Local and national learning is shared via staff and manager learning events, attendance at local forums and learning is embedded into our training programme including:

- trauma informed practice
- professional curiosity
- defensible decision making
- neglect and managing resistance
- Three Acts

## **Large Scale Investigation**

South Lanarkshire has undertaken one Large Scale Investigations (LSI) during the reporting period, which related to a registered care home. The LSI occurred during Covid -19 and was an exemplary multi-agency response to consistent person centred care. At the outset, a command centre was established within a central day care facility. Led by a social work manager and a multi-disciplinary investigation team, this localised response enabled resources to be utilised effectively whilst providing a single point of contact for service users, families and other

agencies. A core group of multi-agency partners met remotely every fortnight to manage the risks and used technology to engage in reviews and maintain contact with families. On conclusion of an LSI a comprehensive final report was presented to our joint Strategic Case Review sub group.

Comprehensive reports and action plans were developed and shared with multi-disciplinary partners to ensure there was a robust assessment of risk and need for both the individuals involved and those within the wider care setting. Upon conclusion of the LSI, adults and their families were asked to share their experience of the process. Feedback told us that they felt listened to and the process was effective. Learning was taken from the LSI that will support future cross sector Partnership reviews.

## Training, learning and development

Partners are invested in the continued development of a highly skilled workforce through the delivery of robust learning and development programmes. A Joint Learning and Development Task Group drives forward the Public Protection Learning and Development Programme, regularly reporting progress to relevant governance groups, whilst promoting learning opportunities through the public protection team newsletter.

One of the key functions of South Lanarkshire Adult Protection Committee is to prepare and deliver an extensive programme of both single and multi-agency adult protection learning and development opportunities, that encompass the crossover of all public protection disciplines and enhance awareness and understanding of adult protection. This training is available to all agencies both statutory and non-statutory in our area who support adults.

ASP training is routinely evaluated by SLAPC and partners to ensure it meets the needs of all staff groups and responds to local and national priorities. Multi-agency audits and surveys carried out by SLAPC provide assurance that we have a confident and competent workforce, and this is reinforced via staff feedback using an enhanced training and evaluation tool.

The Partnership adapted its training programme to maintain a commitment to staff learning and development throughout the pandemic. In the reporting period, SLAPC delivered multi-agency and single agency ASP training to 1867 staff members across the multi-agency workforce including:

- ❖ SL H&SCP Care at Home
- ❖ Liber8, the Beacons
- ❖ Women's Aid South Lanarkshire
- ❖ The Carers Network
- ❖ Social Work Induction Programme
- ❖ Community Addictions and Recovery Service
- ❖ Scottish Fire and Rescue Service
- ❖ Medical Education Training



- ❖ GP Training
- ❖ Care Homes
- ❖ Care Inspectorate

Further, ASP webinars were completed on 2852 occasions via the Council Intranet. Further, NHS Lanarkshire delivered training to 4916 staff members via virtual platforms and LearnPro.

Investment in training is extant within the Partnership with an increase in delegates undertaking a range of courses including the ASP Post Graduate course, Trauma Informed Practice, Case Conference for social work managers and specialist training for Police Scotland Officers and staff within Lanarkshire Risk and Concern Hub. A revision of probationary police officer training has resulted in adult and child protection now embedded in practice and a review of specialist Police training has been conducted by the Specialist Crime Division for ASP.

The Joint Public Information and Community Engagement Task Group, SLAPC and partners actively promote public protection awareness and support for our third sector partners. Information leaflets as well as guidance, newsletters, policies, and procedures are developed and made accessible through partner websites. A review of the SLAPC website is currently underway to further enhance its accessibility. In response to feedback from our community surveys, social media is more frequently used to promote events and key messages, and to continue to support and strengthen how communities manage, respond and report concerns where an adult may be at risk of harm.

Our Public Protection Learning and Development Programme encompasses the crossover between the Public Protection disciplines including Adult and Child Protection and Gender-Based Violence. SLAPC and SLCPC Learning and Development Task Group, is inclusive of all partners, leads and drives forward the training agenda and reports progress to SLAPC, SLCPC, and COG (PP).

The importance of professional judgement in dealing with the risk and uncertainty of adult protection situations means that training is a core consideration. It is acknowledged that at the onset of the pandemic, the online development of training programmes and webinars resulted in a slight pause to the programme however this quickly resumed. The partnership worked to strengthen and update their learning and development plans based on local and national learning and continued to share information via our public protection newsletter, social media, and dedicated ASP website.

The SLAPC has an Adult Protection Learning and Development Worker, who alongside the Adult Protection Lead Officer, and members of the Joint Adult & Child Protection Learning and Development Task Group, evaluates, develops and delivers high quality training. Attendance is maintained at very good levels and quality assurance results are high in terms of course choices, availability and learning outcomes.

SLAPC training programme includes:

- ASP Council Officer Skills Training
- ASP Council Officer Refresh Training
- ASP Single Agency Training
- ASP Multi Agency Training
- Introduction to the Three Acts (Adult support and Protection, Adults with Incapacity and Mental health Care and Treatment)
- Multi-Agency Second Worker Training
- Addiction and Alcohol Related Brain Damage Webinar
- Alcohol Related Cognitive Impairment and Functioning Webinar
- Continuous Improvement Webinar

#### Joint Public Protection Training:

- Joint Multi-Agency Chronologies in Adult and Child Protection
- Joint Adult and Child Protection Understanding Trafficking and Exploitation (Adults and Children)
- Joint Adult and Child Protection Understanding the Learning Review Process for Managers
- Joint Adult and Child Protection Working with Resistance and Challenging Adults / Families
- Joint Adult and Child Protection Multi-Agency SMART Outcomes in Child and Adult Protection
- Joint Adult and Child Protection Multi-Agency Risk Assessment and Risk Management
- E-Learning Public Protection
- Pan Lanarkshire Neglect and Managing Resistance

Our staff survey in 2022 told us that almost all agreed that they had the knowledge, skills, and confidence to recognise and report signs of adults at risk of harm, whilst most respondents agreed or strongly agreed that the learning and training, they have participated in has increased their confidence and skills in working with adults who require support and protection.

During the pandemic, SLAPC undertook a further self-evaluation of ASP multi-agency training, covering the period January 2019 to June 2021.

#### Areas of Strength

- Increase engagement from SLC employee's
- Low non-attendance rates
- Courses include themes raised from evaluations
- Multi agency involvement in designing course content re-established
- Overall positive feedback from all courses
- Substantial uptake of learn online webinars

#### Areas for Improvement

- Evaluation form return rate
- Link evaluation form to outcomes of the course

In response to the findings, SLAPC training evaluation tool was reviewed, as whilst it offered an overview of the impact of training on participants, it did not fully evaluate learning both immediately following training and the transferability of learning to practice. The evaluation tool now includes questions which are focused on the learning outcomes from each course. The format is also aligned to that used by the Child Protection Committee. Further, it was agreed that it would be beneficial to complete a training needs analysis to enable us to review all public protection training, its effectiveness and determine any gaps.

An online survey was developed and shared with APC and CPC members. We identified areas for development in our training programme including risk assessment, hoarding and self-neglect and ASP within care homes. To address these, SLAPC added further dates for multi - agency neglect and managing resistance training which is delivered jointly with NLAPC. Further joint APC and CPC courses were developed to address cross cutting themes, these include working with resistance and challenging families, SMART outcomes and risk assessment and risk management.

SLAPC has also reviewed its council officer and council officer refresher training and strengthened information in relation to Adult Protection within care homes. In terms of the Council Officer 3 day training course, we are working with the Social Work training team to offer a further one day session to support the ongoing learning of newly trained council officers to consolidate their learning. Information on trauma informed practice has also been strengthened and embedded across all of our training courses and we have also worked to strengthen our courses to reflect the complex overlap of cases which involve ASP, addiction and mental health services.

Following on from our self-evaluation of the relationship between SLAPC and South Lanarkshire's Gender Based Violence Partnership, a training course and guidance is currently in development which will support staff where ASP and Domestic Abuse is a feature.

We can evidence that as a result of learning with us, staff and managers tell us it has a direct impact on outcomes for adults. Evaluations and audit activity tells us competence and confidence has improved. Staff surveys have told us that the improved confidence of staff carrying out ASP interventions shows that sound defensible decision making is effective in achieving outcomes.

Care homes remains a priority area for SLAPC. We continue to hold annual care home events with North Lanarkshire APC to raise awareness about the Adult Protection issues prevalent in our care homes and to celebrate areas of innovative practice. Our Care Home World Cafes have been hugely successful, with contributions from key stakeholders and participants who come together to share their experiences in navigating the ASP landscape. Our 2022 event highlighted the dilemmas staff face on a daily basis when managing risk in care homes which was compounded by the pandemic and associated restrictions.

We have recently strengthened our links with our local colleges and universities and are in the process of developing bespoke ASP training for this staff group. We have also created a working group to strengthen our approach to young people in transition who do not have additional support needs.

SLAPC works collaboratively with its North Lanarkshire counterpart to share learning and address areas of commonality through joint events, guidance, and training. South Lanarkshire's Adult Protection Lead Officer and Chair continue to meet regularly with our North Lanarkshire counterparts to discuss areas of both local and national interest. In response to potential hidden harm as a consequence of the pandemic and learning from local and national case reviews, we developed neglect and managing resistance staff guidance, and introduced a programme of remote learning events. We reviewed our MAPPA and ASP joint operating protocol and have continued to support the care home sector via themed events and training. Training has been delivered to GPs across Lanarkshire and we support the annual medical education training programme.

SLAPC continues to contribute to the ASP National Day. This year we used social media platforms to advertise the day with messages highlighting how to recognise and report harm. Further, in 2021, during the pandemic we developed a video to raise awareness of ASP which we promoted via social media campaigns. Data analysis and feedback tells us that our increased media presence is having an impact.

## Engagement, involvement, and communication

SLAPC Communication and Media Strategy sets out the actions being driven forward by South Lanarkshire Adult Protection Committee to achieve effective communication in adult protection. This work is supported by a Joint Child and Adult Protection Task Group for Public Information and Community Engagement.

SLAPC has wide partnership carer and advocacy representation which includes the Advocacy Project, Speak Out Advocacy Project, and Lanarkshire Carers Centre. Our independent and third sector colleagues are also valued members of our task groups and continue to assist us to engage positively with adults and their carers by involving them in the design, development, and implementation of our policies, guidance and publications to ensure they are accessible to the wider community.

Local advocacy services provide crucial support directly to adults during the ASP process by helping them to prepare for meetings and be active participants in the decisions that will affect them. The Advocacy Project continues to support the delivery of SLAPC Council Officer training to raise awareness about their role and function in supporting improved outcomes for adults during the ASP process and beyond.

Whilst the Act states that support services must be considered at the investigation stage of the process, our ASP procedures encourage staff to promote the use of independent advocacy throughout the process. In order to understand our use of advocacy, the social work IT system was updated to include the facility to record and report on offers, acceptance and reasons for decline of this support. Our self-evaluation audits confirm that more adults are now being informed of the support available from independent advocacy and the number of case records reflecting the offer and outcome of support is increasing. The newly developed ASP scorecard shows that advocacy has been offered consistently to adults at the investigation stage. At a recent staff focus group it was evident that staff had good knowledge of local advocacy services. SLAPC continue to report and monitor the use of advocacy services via well-established governance structures.

SLAPC and its partners consistently involve adults and their carers in the adult protection agenda. We actively listen to the views of our service users and carers, whether this is in relation to the development of policy or to understand their experiences of our services. The partnership has a three year Carers Strategy and a five year Advocacy Plan which sets out how we will effectively support adults and carers using person centred practice. Our strategies have been co-produced with adults, carers, and partners via a series of consultations, surveys, and focus groups.

Adults and their unpaid carers are encouraged and supported to express their views and wishes throughout the ASP process from the point of inquiry through to protection planning. Our staff surveys found the majority of respondents overwhelmingly agreed that adults are supported to make choices and have control about how they want to live their life. Our staff ensure that the views of adults and their carers are considered and included in case records, and we were able to evidence this in recent audit activity.

We recognise the importance of meaningful service user and carer engagement and the need to minimise barriers to participation. For example, support is provided to adults at risk who may have identified communication needs and preferences, with consideration given to alternative formats such as interpreting services, Makaton and the involvement of an advocate or support person. We also ensure that appropriate planning arrangements are in place to enable adults who lack capacity to have the opportunity to participate as fully as possible.

SLAPC developed an electronic adult support and protection outcomes tool in partnership with The Advocacy Project, for use following an adult's involvement in the ASP process. The tool will assist us to shape future service development based upon the adults shared experiences. The roll out of the tool was subject to delay due to the pandemic but is now in use and SLAPC will monitor its effectiveness via our audit activity.

SLAPC community survey's evaluate community members awareness of the Adult Support and Protection (Scotland) Act 2007 by seeking their views on what knowledge they already have and identify any ongoing developmental needs. The information gathered is used by SLAPC to continue to improve public information and community engagement in relation to adult support and protection within South Lanarkshire.

A recent Adult Protection Community survey was circulated to local community groups via SLAPC and South Lanarkshire Council Social Media outlets between April and May 2022. Using data from our 2021 community survey, enabled us to draw comparisons. Over half of those who took part this year had an awareness of the ASP legislation which they rated as good or very good. 87% of respondents stated they would like further information about the adult protection process and 67% of respondents stated that they would like further information in relation to support services e.g., advocacy.

SLAPC also commissioned The Advocacy Project to gather the experiences of adults who have been the subject of adult protection procedures, and the outcomes experienced by them as a result of the intervention. Participants were selected at random from recently closed ASP cases from a range of care groups who had various experiences of the ASP process.

The Advocacy Project used an informal, semi structured, conversational approach when undertaking the consultation. It was acknowledged that Adult Support and Protection cases are often complex. In general, adults do not see themselves as being at risk of harm but are aware that there are areas in their life that they would

benefit from support. Concerns about adults are often raised at a time that is already stressful for individuals such as a hospital admission or change in family circumstances adding to the complexity of the situation.

Findings from the survey included:

Areas for Development:

- Information about Adult Support and Protection to be available from the outset of the ASP process
- Easy to understand and accessible information would support understanding of ASP and how to access support.

Areas of Strength:

- Concerns were acted on quickly
- People feel safer when support was implemented
- People feel respected by Health and Social Care staff

SLAPC reviewed our service user leaflets and ensured these are available on our website for both staff and the public. We have developed standardised letters for adults to inform them where there is no further action under the Act and another to inform them of the ASP outcomes tool and how their feedback can support and shape future developments. We have strengthened our ASP information packs for service users which Council Officers are asked to share during the ASP process. SLAPC will monitor sustained improvements in the year ahead.

To ensure that adults within South Lanarkshire have access to a range of information to help keep them safe, the Joint Adult and Child Protection Public Information and Community Engagement Task Group creates materials for our communities. Our direct involvement opportunities have been reduced by the pandemic. Aimed at adults, carers and staff; the South Lanarkshire Adult Protection Committee website hosts all local information as well as links to national publications and other social media sites of interest. The website is subject to review; however, timescales have been impacted as a consequence of both the pandemic and social work IT service developments.

We continue to use social media platforms such as Twitter and Facebook to share public information about adult protection and host consultation events to help us create appropriate information to assist the public when concerned. Survey findings highlight that this work has had a real impact in engaging our communities and will remain ongoing.

We continue to support National ASP campaigns aimed at staff and communities throughout the year and have in conjunction with Child Protection colleagues, developed a joint awareness raising calendar to highlight associated campaigns, such as World Suicide Prevention day.

SLAPC and the Public Protection Team develops and shares a quarterly newsletter and a public protection e-bulletin across the partnership. The purpose of these is to inform the multi-agency workforce of public protection developments both locally and nationally and to provide information about upcoming learning and development opportunities. During the pandemic, we increased the frequency of our e-bulletins due to the increased volume of local and national policy and guidance updates and press releases related to Covid-19.

## Challenges and areas for improvement

The main challenge facing all services across Scotland is the impact the pandemic has had, and continues to have, on our communities, organisations, and workforce. We continue to balance service delivery against the backdrop of increased demand and reduced staffing levels in a very challenging financial climate. Although restrictions have eased, the impact of the pandemic will be felt for some time to come. Some of our planned work was initially delayed as a consequence of the pandemic and associated service pressures however, our partners remained committed and worked hard to continue to prioritise and support the adult protection agenda.

Key themes that emerged during the pandemic include:

- frequent changes to policy and guidance
- managing resource closures
- upskilling of staff
- equipment and materials including digital exclusion
- social distancing and managing resistance
- impact on families and unpaid carers
- staffing pressures
- staff well-being
- reduced networking as a consequence of hybrid working and reduction of in person training.

Local governance is in place to address these findings and we will continue to evaluate new or emerging themes as they arise.

The Partnership can evidence a number of key areas of strength and areas for improvement in relation to adult support and protection across South Lanarkshire. We have selected the top 3 of each as noted below. It is important to note that our areas of improvement are recognised national challenges.

Areas of strength	Areas for improvement
1. Innovative and collaborative leadership.	1. Involvement of those with lived experience.
2. Robust self-evaluation and governance.	2. Consistent approach to chronologies.
3. Commitment to learning and development.	3. Strengthen our response to workforce challenges.

In the reporting period, SLAPC extensive self-evaluation activities identified several areas for continued improvement in the year ahead:

- 5 Key Themes: Chronologies, Risk assessments, Protection planning, Needs assessments, Advocacy
- Gathering service user lived experiences / outcomes of ASP processes
- Adult protection in relation to care homes
- Extending public awareness and understanding of adult protection
- Hidden harm as a consequence of the pandemic

As highlighted previously in this report, improvement actions have been progressing well and will continue in the year ahead. The interim National ASP Inspection Report highlights similar themes across Scotland especially in relation to risk assessment and chronologies. SLAPC would welcome consideration by the national groups on how we can build and strengthen these areas of practice across Scotland.

We acknowledge there are inherent challenges in achieving meaningful service user and carer engagement and community awareness in the adult protection agenda. We welcomed the opportunity to contribute to the recent service user and carer survey undertaken by the National Strategic Forum. Findings from the survey have been used to support internal discussion and continued learning in this important area of practice. We continue to identify creative ways to meaningfully engage service users in ASP however, we recognise that this can be a challenge across Scotland. We would welcome further consideration to be given to this area of practice by the national groups.

We continue to support our care home sector via training and events which provide staff with the opportunity to enhance and consolidate their learning. We have developed local ASP guidance and learning resources for our care homes however, it would be helpful if a national approach was taken to support continuity and consistency in screening and triaging of ASP referrals, especially in relation to falls and medication errors.

We have highlighted the work of SLAPC in raising the profile of ASP within our communities and we welcome the National ASP Day however, an ongoing and more frequent national campaigns would be beneficial in ensuring we continue to raise the profile of ASP across Scotland.

We continue to monitor trends in relation to potential hidden harm, as a consequence of the pandemic and have highlighted within the report our work in respect of addressing neglect and financial harm.

As we write our Biennial Report, the Partnership is being inspected. We will use the findings from inspection activities to learn and improve local practice.

## Looking forward

The Biennial Report 2020-2022 has demonstrated the vast range of activities undertaken by SLAPC and its member agencies to keep adults safe from harm in South Lanarkshire. The APC continues to meet its objectives contained within the Business Plan and remains committed to maintain a clear focus on working in partnership to achieve better outcomes for adults at risk of harm in South Lanarkshire.

SLAPC and wider partners will continue to drive forward the following:

1. Continue to increase awareness of ASP across the multi-agency workforce and the community.
2. Strengthen our screening and triaging of ASP care home referrals.
3. Strengthen involvement of those with lived experiences.
4. Continue to embed continuous improvement and evidence of sustained improvements across the partnership.
5. Skilled and knowledgeable workforce.
6. Policies, procedures, and guidance in place to support staff.
7. The impact of a National Care Service and the Mental Health Law Review are currently being considered and SLAPC will be keeping abreast of these major developments and the potential implications for ASP going forward.
8. Consider the impact of the cost of living crisis on adults and families, including scams that target the most vulnerable members of our communities and how we can support and protect them from harm.



**South Lanarkshire Adult Protection Data 2020 – 2022**



Adult Support and Protection Annual Return 2020/21

Total number of Referrals 2948

Source of referrals	Number of referrals
NHS	217
GPs	23
Scottish Ambulance Service	57
Police	532
Scottish Fire & Rescue Service	64
Office of Public Guardian	6
Mental Welfare Commission	0
Healthcare Improvement Scotland	0
Care Inspectorate	24
Other organisation	1209
Social Work	614
Council	87
Self (Adult at risk of harm)	3
Family	34
Friend/Neighbour	7
Unpaid carer	1
Other member of public	3
Anonymous	3
Others	64
<b>Total</b>	<b>2948</b>

\*Care Home (non SLC) - 724 Other Care Provider (non SLC) - 346

Total number of investigations 1144

Age Group	Number of investigations by age and gender			
	Male	Female	Not known	All adults
16-24	18	21	0	39
25-39	27	47	0	74
40-64	123	101	0	224
65-69	21	43	0	64
70-74	44	69	2	115
75-79	53	96	5	154
80-84	60	102	3	165
85+	90	214	4	308
Not known	1	0	0	1
<b>Total</b>	<b>437</b>	<b>693</b>	<b>14</b>	<b>1144</b>

Age Group	Number of investigations by age and ethnic group							
	White	Mixed or multiple ethnic groups	Asian, Asian Scottish or Asian British	African	Caribbean or Black	Other ethnic group	Not known	All adults
16-24	31	1	0	0	0	3	4	39
25-39	66	0	1	0	1	1	5	74
40-64	210	0	0	0	0	2	12	224
65-69	61	0	0	0	0	0	3	64
70-74	98	0	0	0	0	0	17	115
75-79	138	0	0	0	0	0	16	154
80-84	148	0	0	0	0	0	17	165
85+	273	0	0	0	1	0	34	308
Not known	0	0	0	0	0	0	1	1
<b>Total</b>	<b>1025</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>2</b>	<b>6</b>	<b>109</b>	<b>1144</b>

Adult Support and Protection Annual Return 2021/22

Total number of Referrals 2849

Source of referrals	Number of referrals
NHS	277
GPs	19
Scottish Ambulance Service	48
Police	367
Scottish Fire & Rescue Service	80
Office of Public Guardian	6
Mental Welfare Commission	1
Healthcare Improvement Scotland	1
Care Inspectorate	22
Other organisation	1276
Social Work	511
Council	115
Self (Adult at risk of harm)	5
Family	27
Friend/Neighbour	6
Unpaid carer	2
Other member of public	1
Anonymous	6
Others	79
<b>Total</b>	<b>2849</b>

\*Care Home (non SLC) - 819 Other Care Provider (non SLC) - 336

Total number of investigations 1273

Age Group	Number of investigations by age and gender			
	Male	Female	Not known	All adults
16-24	29	18	0	47
25-39	38	39	0	77
40-64	129	119	2	250
65-69	38	45	1	84
70-74	42	73	0	115
75-79	83	88	0	171
80-84	86	107	7	200
85+	87	239	0	326
Not known	0	3	0	3
<b>Total</b>	<b>532</b>	<b>731</b>	<b>10</b>	<b>1273</b>

Age Group	Number of investigations by age and ethnic group							
	White	Mixed or multiple ethnic groups	Asian, Asian Scottish or Asian British	African	Caribbean or Black	Other ethnic group	Not known	All adults
16-24	42	0	1	0	1	0	3	47
25-39	67	0	3	0	0	0	7	77
40-64	232	0	2	0	1	0	15	250
65-69	70	0	1	0	0	0	13	84
70-74	103	0	0	0	0	0	12	115
75-79	161	0	0	0	0	0	10	171
80-84	187	0	0	0	1	0	12	200
85+	299	0	0	0	0	0	27	326
Not known	1	0	0	0	0	0	2	3
<b>Total</b>	<b>1162</b>	<b>0</b>	<b>7</b>	<b>0</b>	<b>3</b>	<b>0</b>	<b>101</b>	<b>1273</b>

% Change

-3%

28%

-17%

-16%

-31%

25%

0%

n/a

n/a

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6%

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67%

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Ages

21%

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12%

31%

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11%

21%

6%

200%

11%

Adult Support and Protection Annual Return 2020/21

Client groups	Number of investigations by client groups
Dementia	402
Mental health problem	177
Learning disability	76
Physical disability	129
Infirmity due to Age	187
Substance misuse	91
Other	82
<b>Total</b>	<b>1144</b>

Type of principal harm which resulted in an investigation	Number of investigations
Financial Harm	125
Psychological harm	147
Physical harm	388
Sexual harm	26
Neglect	131
Self-harm	273
Other	54
<b>Total</b>	<b>1144</b>

Location of principal harm which resulted in an	Number of investigations under the ASP Act
Own home	699
Other private address	16
Care home	310
Sheltered housing or other supported accommodation	9
Independent Hospital	0
NHS	12
Day centre	2
Public place	96
Not known	0
<b>Total</b>	<b>1144</b>

Type of ASP Case Conferences	Number of ASP Case Conferencas
Initial ASP case conference	0
Review ASP case conference	0
ASP case conference*	84
<b>Total</b>	<b>84</b>

Adult Support and Protection Annual Return 2021/22

Client groups	Number of investigations by client groups
Dementia	435
Mental health problem	192
Learning disability	107
Physical disability	132
Infirmity due to Age	212
Substance misuse	102
Other	93
<b>Total</b>	<b>1273</b>

Type of principal harm which resulted in an investigation	Number of investigations
Financial Harm	139
Psychological harm	120
Physical harm	473
Sexual harm	14
Neglect	162
Self-harm	332
Other	33
<b>Total</b>	<b>1273</b>

Location of principal harm which resulted in an	Number of investigations under the ASP Act
Own home	781
Other private address	15
Care home	378
Sheltered housing or other supported accommodation	12
Independent Hospital	0
NHS	10
Day centre	0
Public place	77
Not known	0
<b>Total</b>	<b>1273</b>

Type of ASP Case Conferences	Number of ASP Case Conferencas
Initial ASP case conference	0
Review ASP case conference	0
ASP case conference*	88
<b>Total</b>	<b>88</b>

% Change

	8%
	8%
	41%
	2%
	13%
	12%
	13%
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	-18%
	22%
	-46%
	24%
	22%
	-39%
	11%
	12%
	-6%
	22%
	33%
	n/a
	-17%
	-100%
	-20%
	n/a
	11%
	n/a
	n/a
	5%
	5%

Adult Support and Protection Annual Return 2020/21

Types of Protection Orders	Number of Protection Orders granted
Assessment Order	0
Removal Order	1
Temporary Banning Order	2
Banning Order	1
Temporary Banning Order with Power of Arrest	2
Banning Order with Power of Arrest	2
<b>Total</b>	<b>8</b>

<b>Total number of LSI</b>	<b>1</b>
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Type of Outcome	Number of referrals
Further AP action	1143
Further non-AP action	1048
No further action	757
Not known	0
<b>Total</b>	<b>2948</b>

Type of Outcome	Number of investigations
Further AP action	62
Further non-AP action	710
No further action	372
Not known	0
<b>Total</b>	<b>1144</b>

Adult Support and Protection Annual Return 2021/22

Types of Protection Orders	Number of Protection Orders granted
Assessment Order	0
Removal Order	0
Temporary Banning Order	2
Banning Order	0
Temporary Banning Order with Power of Arrest	8
Banning Order with Power of Arrest	1
<b>Total</b>	<b>11</b>

<b>Total number of LSI</b>	<b>1</b>
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Type of Outcome	Number of referrals
Further AP action	1275
Further non-AP action	748
No further action	826
Not known	0
<b>Total</b>	<b>2849</b>

Type of Outcome	Number of investigations
Further AP action	40
Further non-AP action	713
No further action	520
Not known	0
<b>Total</b>	<b>1273</b>

% Change

n/a

-100%

0%

-100%

300%

-50%

38%

0%

12%

-29%

9%

n/a

-3%

-35%

0%

40%

n/a

11%

# Report

Report to:	<b>Partnership Board</b>
Date of Meeting:	<b>14 December 2022</b>
Report by:	<b>Executive Director (Finance and Corporate Resources) South Lanarkshire Council</b>

Subject:	<b>Community Planning Partnership Board: 2023 Meeting/Development Session Dates</b>
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## 1. Purpose of Report

1.1. The purpose of the report is to:-

- ◆ provide the Partnership Board with the proposed meeting and Development Session dates for 2023.

## 2. Recommendation(s)

2.1. The Partnership Board is asked to approve the following recommendation:-

- (1) that the Partnership Board and Development Session dates for 2023 are noted.

## 3. Meeting/Development Session Dates 2023

3.1. At the Partnership Board on 9 September 2020, it was agreed that the number of annual board meetings should be reduced from 6 to 4 and that Development Sessions should be scheduled in advance.

3.2. The proposed Partnership Board/Development Session dates for 2023 are as follows:-

- ◆ Wednesday 22 March 2023 (Board Meeting)
- ◆ Wednesday 10 May 2023 (Board Development Session)
- ◆ Wednesday 7 June 2023 (Board Meeting)
- ◆ Wednesday 6 September 2023 (Board Meeting)
- ◆ Tuesday 10 October 2023 (Board Development Session); and
- ◆ Wednesday 13 December 2023 (Board Meeting)

## 4. Development Sessions – Proposed Themes

4.1. Consideration is being given to the proposed themes for the 2 Development Sessions due to be held on 10 May and 10 October 2023 and proposed agendas will be provided to the Board at a later date.

## 5. Venue and Timings

5.1. At the Partnership Board on 14 September 2022, it was agreed to continue holding the Board Meetings online and that the Development Sessions would take place face to face. Accommodation has been arranged for the 2 Development Sessions.

5.2. All meetings and Development Sessions will commence at 1pm.

5.3. The Board is asked to note these provisional dates and invitations will be circulated in due course.

**Paul Manning**  
**Executive Director (Finance and Corporate Resources)**  
**South Lanarkshire Council**

9 November 2022

**Contact for Further Information:**

If you would like further information, please contact:-

Rhonda Leith, Community Engagement Manager, South Lanarkshire Council

Phone: 01698 455783

Email: [rhonda.leith@southlanarkshire.gov.uk](mailto:rhonda.leith@southlanarkshire.gov.uk)

# Report

Report to:	<b>Partnership Board</b>
Date of Meeting:	<b>14 December 2022</b>
Report by:	<b>Executive Director (Finance and Corporate Resources) South Lanarkshire Council</b>

Subject:	<b>South Lanarkshire Register of Information</b>
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## 1. Purpose of Report

1.1. The purpose of the report is to:-

- ◆ provide the Partnership Board with a summary of the information that has been circulated to Community Planning Partners.

## 2. Recommendation(s)

2.1. The Partnership Board is asked to approve the following recommendation:-

- (1) that the content of the report be noted.

## 3. Background

3.1. This report provides a summary of the information circulated to Community Planning Partners and gives partners an opportunity to seek clarification or an update on any matters contained therein.

## 4. Period Covered – 17 August to 8 November 2022

4.1. Appendix 1 provides a summary of the information circulated from 17 August to 8 November 2022.

## 5. Employee Implications

5.1. There are no employee implications associated with this report.

## 6. Financial Implications

6.1. There are no financial implications associated with this report.

## 7. Climate Change, Sustainability and Environmental Implications

7.1. There are no implications for climate change, sustainability or the environment in terms of the information contained in this report.

## 8. Other Implications

8.1. There are no issues in terms of risk associated with this report.

## 9. Equality Impact Assessment and Consultation Arrangements

9.1. There are no Equality Impact Assessment or Consultation implications associated with this report.

**Paul Manning**  
**Executive Director (Finance and Corporate Resources)**  
**South Lanarkshire Council**

9 November 2022

**Contact for Further Information**

If you would like further information, please contact:-

Rhonda Leith, Community Engagement Manager, South Lanarkshire Council

Tel: 0303 123 1017

Email: [rhonda.leith@southlanarkshire.gov.uk](mailto:rhonda.leith@southlanarkshire.gov.uk)

Register of Information circulated to the Partnership




From 17 August to 8 November 2022

Date	Subject	Received From	Summary	Action taken
30/08/22	NHS Lanarkshire Psychological Services: Digital Resources	NHS Lanarkshire	Leaflet providing details of the digital resources which are currently offered by NHS Lanarkshire's Psychological Services.	Circulated to the Community Planning Progress Group for information.
30/08/22	NHS Lanarkshire Health Improvement Training Calendar	NHS Lanarkshire	Details of NHS Lanarkshire's Autumn/Winter 2022 Health Improvement Training Calendar offering a range of training sessions aligned to the six public health priorities for Scotland.	Circulated to the Community Planning Progress Group for information.
31/08/22	South Lanarkshire Economic Strategy 2022-27 Survey	South Lanarkshire Council	South Lanarkshire Council's Economic Development Team are seeking views on the key themes of People, Place and Business of the South Lanarkshire Economic Strategy 2022-27 as they seek to promote sustainable economic development across the diverse region. The closing date for comments is 26 September 2022.	Circulated to the Community Planning Progress Group for information.
27/09/22	National Discussion on Education	Scottish Government	The Scottish Government and COSLA has launched the national discussion on the vision for Education in Scotland <a href="#">'Let's Talk Scottish Education'</a> . This will provide an opportunity for children, young people and those who support them to have their voices heard in a debate which will establish a twenty-year vision for Scottish Education.	Circulated to the Community Planning Progress Group for information.
28/09/22	Community Networking Event 2022	South Lanarkshire Council	Details of the South Lanarkshire Community Planning Partnership's Community Networking Event being held on 5 October 2022 which is also taking place during Challenge Poverty Week (3-9 October 2022). The event will highlight the vital work that local organisations are carrying out in relation to tackling poverty and inequality in our communities.	Circulated to the Community Planning Progress Group for information.



<b>Date</b>	<b>Subject</b>	<b>Received From</b>	<b>Summary</b>	<b>Action taken</b>
29/09/22	Presentation on public food procurement in South Lanarkshire	South Lanarkshire Council	Online presentation by Sandra Reid, Fare Consulting Limited on 16 November 2022 regarding research undertaken and next steps on the council's requirements in terms of product type, volumes, price and quality standards and to establish the current and potential capacity of the food and drink businesses based within South and North Lanarkshire.	Circulated to the Community Planning Progress Group for information.
04/10/22	Poverty in Scotland 2022 Report - Joseph Rowntree Foundation	South Lanarkshire Council	Publication of the Poverty in Scotland 2022 Report by the Joseph Rowntree Foundation representing the experience of people living in poverty in Scotland.	Circulated to the Community Planning Progress Group for information.
06/10/22	NHS Lanarkshire Health Improvement Training Calendar - updated	NHS Lanarkshire	Details of NHS Lanarkshire Health Improvement Department's latest training calendar providing a wide range of training sessions aligned to the six public health priorities for Scotland.	Circulated to the Community Planning Progress Group for information.
06/10/22	VASLan: Moving To Action	Voluntary Action South Lanarkshire (VASLan)	Launch of the new VASLan Strategy 2022-2024 'Moving to Action' which sets out a new set of strategic objectives, which will best support VASLan to deliver their key functions of building capacity, being a source of knowledge, connecting partners and facilitating the voice of the sector.	Circulated to the Community Planning Progress Group for information.
07/10/22	The Warm Welcome Programme Survey	South Lanarkshire Council	Circulation of the Warm Welcome Programme Survey seeking views on community support, which is currently available, who may wish to be involved and also any issues that might be stopping or hindering people/groups being involved.	Circulated to the Community Planning Progress Group for information.
12/10/22	Poverty in Scotland 2022 Report and Child Poverty - Audit Scotland	South Lanarkshire Council	Summary and presentation of the Poverty in Scotland 2022 Report by the Joseph Rowntree Foundation (previously circulated on 4 October 2022) together with Audit Scotland Briefings on recent policy responses to tackling child poverty.	Circulated to the Community Planning Progress Group for information.

Date	Subject	Received From	Summary	Action taken
17/10/22	Media Release	South Lanarkshire Health and Social Care Partnership	Appointment of Dr Veronica Rainey as the new Associate Medical Director for South Lanarkshire Health and Social Care Partnership.	Circulated to the Community Planning Progress Group for information.
21/10/22	Stigma Free Lanarkshire – Flash Report October 2022	South Lanarkshire Health and Social Care Partnership	Stigma Free Lanarkshire Flash Report for October 2022 providing details of the specialist local programme focussing on removing stigma from all stages of a person's mental health journey.	Circulated to the Community Planning Progress Group for information.
31/10/22	Suicide Prevention Week Activity Flash Reports	NHS Lanarkshire	Flash reports on the Suicide Prevention Week activities held within Clydesdale and Hamilton during 4-10 September 2022.	Circulated to the Community Planning Progress Group for information.
01/11/22	Tackling Child Poverty Presentation	Strathclyde Partnership for Transport	Details of the Tackling Child Poverty Presentation from the Glasgow City Region – City Deal meeting of 22 September 2022.	Circulated to the Community Planning Progress Group for information.
03/11/22	Faculty of Public Health Statement on the Cost of Living	South Lanarkshire Health and Social Care Partnership	<p>The Committee of the Faculty of Public Health in Scotland has issued <a href="#">this call for urgent action from the UK and Scottish Governments</a> to mitigate the impacts of the cost-of-living crisis and reduce health inequalities.</p> <p>The statement calls for a range of immediate and long-term actions to tackle the current crisis and deliver for communities across Scotland.</p>	Circulated to the Community Planning Progress Group for information.
08/11/22	Local Police Plan 2023-2026 Consultation	Police Scotland	<p>The current Local Police Plan for North and South Lanarkshire expires on 31 March 2023 and the new plan is now out for consultation. The activities in the new plan will be where Police Scotland will direct their new finite resources and has three priorities: Protecting our communities; Safeguarding our citizens and Enhancing our Service.</p> <p><a href="#">Local Police Plans 2023-2026 - Police Scotland - Citizen Space</a></p>	Circulated to the Community Planning Progress Group for information.

Date	Subject	Received From	Summary	Action taken
08/11/22	Community Learning and Development (CLD) Strategic 3 Year Plan 2021–2024	South Lanarkshire Council	<p>Update on progress made in the first year of the South Lanarkshire Community Learning and Development (CLD) 3-year plan for 2021-2024 with the vision to ‘Improve the quality of life for people in South Lanarkshire by offering vibrant learning and development opportunities that lead to personal development and community empowerment’.</p>  <p>Community Learning and Development (CLD)</p>	Circulated to the Community Planning Partnership Board for information.
08/11/22	South Lanarkshire Council Rapid Rehousing Transition Plan Annual Review 2021-2022	South Lanarkshire Council	<p>Update on the third year of South Lanarkshire’s Rapid Rehousing Transition Plan detailing the wide range of services and partner organisations coming together and working towards the shared aim of addressing homelessness across South Lanarkshire.</p>  <p>SLC - RRTP Annual Review 2021-22.docx</p>	Circulated to the Community Planning Partnership Board for information.
08/11/22	State of the Environment Report 2021	South Lanarkshire Council	<p>Update on the completion and key findings of the South Lanarkshire State of the Environment Report 2021 together with details of the conclusion of the Strategic Environmental Assessment of the new Community Plan 2022-2032.</p>  <p>State of Environment Report 2021 Update.c</p>	Circulated to the Community Planning Partnership Board for information.