

Community Payback Order Annual Report

Financial Year: **2018/19**

Local Authority: **South Lanarkshire Council**

Types of Unpaid Work projects and activities which have been carried out; the total number of Unpaid Work hours completed during the year; and information and examples that help to demonstrate how communities benefit from Unpaid Work

During the reporting period 01 April 2018 - 31 March 2019 South Lanarkshire Council Unpaid Work Service have developed and provided a range of individual and group work placements. Increased partnership working has led to an increasing variety and availability of placements to meet the range of service user needs. Over the reporting period 669 Orders with an Unpaid Work requirement for 576 Service Users were received. The total amount of hours imposed was 83,707 and during this period the total amount of hours the Unpaid Work Service delivered for the benefit of the Community in the reporting period was **59,925.2 hours**. The breakdown of order types, volume of orders and hours is outlined in the table below:

Order Type	Number of Orders	Total Number of Hours	Average hours per Order
Level 1	348	26,338	75.68
Level 2	319	57,369	179.84
Fiscal Work Orders	46	1830	39.78

Community Referrals

During this reporting period the Unpaid Work Service received **519** referrals. The volume and range of referrals has increased over the past year. Referrals to the Unpaid Work Service were submitted by individuals, groups charities, 3rd sector agencies including; Project, Shelter, Woman's Aid, Homelessness Support Groups , East Kilbride Hospice, Blue Triangle, local Primary Schools, Churches, Braehead House, Friends of Langlands Moss, Uddingston Pride, Friends of Cadzow Glen, K-Woodlands, Grow 73, Richmond Allotments, TACT Hall, Agape Wellbeing Centre, Community Links, Lanarkshire Beekeepers Association, Bonnie Blantyre, Mandra Centre, Allers Allotments, Cambuslang Community Carers Project, Salvation Army and Netherburn Residents Association.

Work Undertaken within Communities:

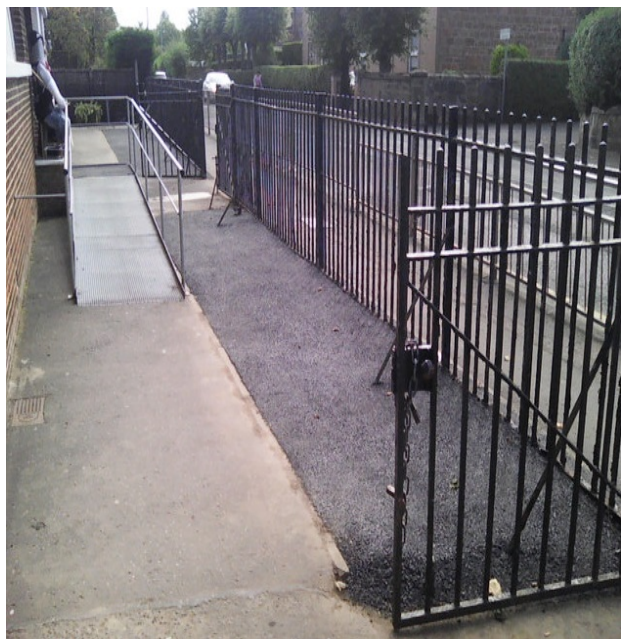
Caldergleng Country Park

The Unpaid Work Service continued to provide assistance with the ongoing improvements and maintenance within Caldergleng Country Park. Work has involved clearance of pathways leading to improved public access and staircases. The improvements made by the Unpaid Work Service have been very visible and welcomed by the public who have regularly expressed their appreciation to the Unpaid Work Service whilst they work within Caldergleng Country Park.



Uddingston Pride

Dilapidated brick planters from the Community Centre in Uddingston were removed and replaced with raised beds to increase safety and accessibility to the centre.



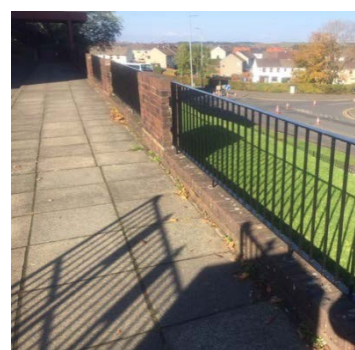
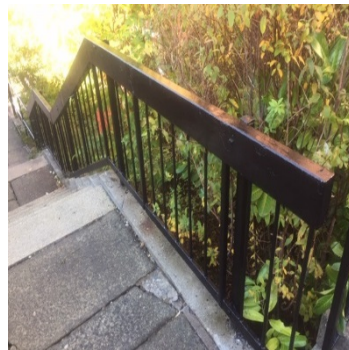
Burnside Primary and Grow 73

The Unpaid Work Service constructed a poly tunnel to be used by pupils at Burnside Primary with support from Grow 73. The work delivered helped to increase children's gardening skills and knowledge of healthy eating.



Our Lady of Lourdes Church

The Church requested assistance with the painting of their perimeter fence which is in excess of 400 meters. This was a vast job as the fence required three paint coats including; anti-rust, primer and top coat.



Bonnie Blantyre

A referral was made to the Unpaid Work Service to assist Bonnie Blantyre in their preparation for the Beautiful Scotland Awards in September 2018. This involved the Wood Workshop designing and constructing planters, from reclaimed wood, which represented coal mining carts to promote Blantyre's mining history.



Clyde Walkway Crossford

The Unpaid Work Service have on-going involvement in maintaining section of the Clyde Walkway. During this period the Unpaid Work Service undertook work that involved re-surfacing part of the walkway with Type 1 which has delivered a safe, smooth walking surfacing for the public.



Cozie Glen Carluke

The pathway for Cozie Glen was overgrown and through the work undertaken by the Unpaid Work Service the old stairway was unearthed and now creates a safer access and walkway for the public.





Glenburgh Primary School

Requested the construction of a number of mud kitchens at various heights to expand on their outdoor learning for their pupils.

Unpaid Work Service Laundry Project

During this period the Unpaid Work Service continued to focus on the development of the Laundry Project and promoting this service to increase referrals within communities and Social Work Resources.

The Laundry Project provides a four weekly emergency laundry provision to vulnerable adults and families. Referrals can be made by Social Work Resources and the majority of these come from some of the most deprived areas in South Lanarkshire as identified by the Scottish Index of Multiple Deprivation (SIMD). The Laundry Project also provides a service to the wider community which includes laundering youth football kits through South Lanarkshire Leisure, towels used during holistic and therapeutic treatment provided by charities as well as laundering and ironing clothing for individual charity shops.

The Unpaid Work Service received a "short notice" referral in July 2018 from Community Links to launder and iron in excess of 300 school uniforms which the service was able to achieve to the delight of the referrer and those families which benefited.



X 300

Community Links

During the month of October 2018, Community Links planned a Skip Initiative which was a direct action requested by three local areas within Hamilton. During a three day period, skips were available within these three areas to enable residents to discard their unwanted items as well as support other less able neighbours in doing so with the shared aim of improving their neighbourhood.

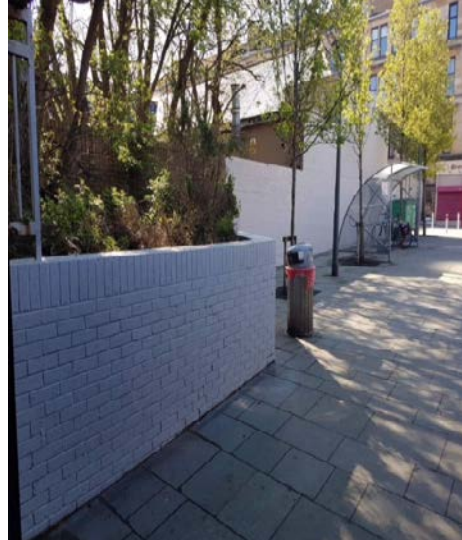
The Unpaid Work Service played a key role in the Skips Initiative. Firstly the Unpaid Work Service was involved in the leaflet drop to promote awareness of the Skip Initiative and secondly encouraged community participation in this project. The Unpaid Work Service was available throughout this three day event to assist with the filling of the skips.

Feedback from the Communities, Community Links, Service Users and Supervisors involved in the Skip Initiative was very positive particularly as the improvements to these three communities was very evident at the end of this successful event.



Rutherglen Railway Station

In preparation for the unveiling of a new mural at Rutherglen Railway Station the Unpaid Work Service were involved in painting and path clearance within the area of the station. The mural was the idea of community group **Grow 73** who were seeking to create a cheerful way to greet visitors to the area.



Armistice Memorial

Within the Wood Workshop the Unpaid Work Service constructed a new memorial garden and fencing for the planned service in Hamilton.



Clydesmill Fire Station Phase 2

Clydesmill Fire Station Phase 2 commenced in November 2018. Phase 2 has included plans for the Unpaid Work Service alongside various community groups and charities to develop another area of wasteland surrounding Clydesmill Fire Station. These plans have progressed and have involved the Unpaid Work Service constructing a poly tunnel, raised beds and a shed which will be used by various community groups and schools.



Clydesmill Fire Station Phase 2



Individual Placements

Personal Placements accounted for 10% of the hours delivered which is a total of 6040.8 hours. During this reporting period, there has been an increased use of individual placements which has provided better outcomes for Service Users. Such outcomes have related to the management of care and/or employment commitments, the use of existing skills and development of new skills whilst working directly within their own community. There has also been an increased number of Service Users who have continued as volunteers following the completion of their placement within Charity Shops. One Service User progressed as a Trustee within the charity where he completed his Unpaid Work hours. Organisations hosting and developing individualised placements include Marie Curie, Debra, Barnardos, Shelter, Blameless, Pathfinders, Kirkton House and Kilbride Hospice.



German Shepherds
The Original Guide Dog



Feedback from our partner agencies and Service Users with regards to individual placements continues to be very positive. One Service User progressed as a Trustee within the charity where he completed his Unpaid Work hours.

Bread Making Classes

On 08 October 2018 the Unpaid Work Service delivered their first Bread Making Class. These classes provide Service Users with the opportunity to develop their skills and knowledge associated with bread making as well as addressing issues relating to their nutrition, health and well-being.

The majority of the bread that is produced has been offered to our local foodbanks and homeless projects.



Written feedback from Service Users is requested after each Bread Making Class. Feedback to date has been very positive and encouraging. Service Users recognise how they are able to transfer their bread making skills to their home life whilst feeling positive with regards to assisting those who access the local foodbank or seek assistance from homeless projects.

Quotes from people on CPOs and beneficiaries about the impact of the Unpaid Work on them and/or the community.

Service User Feedback

Following self-evaluation of the Unpaid Work Service there has been a strong focus on improving the application of service user feedback to the delivery of services.

On the completion of their Unpaid Work or other activity requirement, Service Users are requested to complete an Exit Questionnaire which provides the Unpaid Work Service with invaluable information in relation to the areas of good practice, needs met as well as areas for development within the service.

During a three week period in November 2018 we complete our Annual Service User Survey involving Service Users who were currently completing their Unpaid Work hours.

On the whole feedback from the survey was very positive. The survey explored a number of issues including:

- induction to Unpaid Work Service – **95%** of Services Users Agreed or Strongly Agreed their induction was clear and helpful

- working relationship – **95%** of Services User Agreed or Strongly Agreed their working relationship with their Case Manager was effective and helpful
- additional support – Service Users highlighted, out with their Unpaid Work, they received support and guidance in relation to issues including; health, housing finance, lifestyle, substance misuse, employment and relationships.
- impact of Unpaid Work – **83%** of Services Users stated their attendance at Unpaid Work had Positive or Very Positive impact on their life.

Other views in relation to Unpaid Work expressed by Service Users included:

“It helped me by keeping me close to my family and not in prisons, I learned new skills and made new friends not just other clients but the full team at Auchentibber”

“Helped understand what I had done and how badly it impacted on my victims”

“Learned a few new skills, met many new people, understanding of what is behind a lot of offences committed, Service Officer and Case Worker Lilian are doing excellent jobs”

“Provided a wakeup call to stay out of trouble”

“Changed my attitude on the streets”

“Help me get my life on track again”

“Made me confident to do other things”

“Kept me from going to jail and gave me time to view how I looked at things and how much I got to be with my child”

“Routine to my day. Made me think about the bad choices I had made”

“Instead of just being punished I done something constructive that benefitted the community and I could see the results of the work done”

“Allowed me to learn new skills”

“Gave me a chance to better myself, learn from my mistakes”

"I very much enjoyed my time at Marie Curie charity shop, the road traffic group too was fantastic as it was a huge eye opener to how many people I actually effect by my actions"

"Taught me that actions have consequences and to take time to think about my choices"

"Learned new cooking skills and confidence to get back to work"

"I really can't fault any of it, it went smoothly from start to finish and every one was really kind and non-judgmental"

"Gave me focus on what I can and can't do with myself, took me away from that crowds that peer pressured me into committing crime, time well spent"

"From being arrested to going to court then being involved with the payback team has helped me turn my life around"

Beneficiaries Feedback

Beneficiaries of the Unpaid Work Service are asked for their feedback in relation to the work undertaken. Generally the feedback received is very positive and reflects the quality of work completed and the conduct of Service Users and staff whilst undertaking their tasks.

Feedback from Beneficiaries during this reporting period included:

"Just to let you know that Stevie & "the boys" did a great paint job for us at Brighter Bothwell last week. Perfect timing before the rain arrived"
from a local Community Centre

"We cannot thank your team enough for the work they did for us at such short notice and it was done for our quick deadline. Without this service we would have been unable to launder the uniforms that provided over 300 people the essentials needed for the new school term. Your team were very quick at responding to us and were very helpful. Thank you again for this support"
from a Community Links Representative

*"I wanted to email you, to say a **big thank you**, to those hard working men and their supervisor Hugh. They were brilliant, they got on with the work of moving my clients household items from and putting carpets, bed/couches/bags of rubbish out on the kerb for an uplift, on Wednesday 30 May. Nothing was a bother for the men and they didn't even complain, especially as it was so hot that day and they had to make three runs with my clients' furniture etc. The men were polite and respectful and they were a credit to you. So once again I would like to say "**thank you**" to your men and their supervisor Hugh and would definitely recommend their services"*
From a Senior Community Support Worker

"Please could you pass on my thanks and appreciation to Noel, Andrew and their squads for the speedy response and high quality work they carried out on the River Clyde Walkway boardwalk adjacent to Rosebank, Clydesdale. The boardwalk was a hazard with all the broken timber boards and some of their supports, and the work the teams did will make the walkway much safer to use for its many users who will also be very appreciative as a result. Many thanks again"

From a Sites and Volunteer Officer, Countryside and Greenspace Service

"On behalf of the clergy and parishioners of Our Lady of Lourdes Parish, East Kilbride, I would like to express our thanks for the excellent job made of painting the perimeter fence of the Church grounds by the Community Payback Unpaid Work Teams of SLC. The iron fence was prepared, treated, primed and painted to a very high standard. In fact, we doubt that professionals would have made a better job! Parishioners and the local community have commented most favourably. The supervisors liaised well with the parish, always respecting religious service times - daily Masses, funerals, weddings etc. They also gave invaluable advice. The teams themselves were diligent and always polite" ***From Lady of Our Lords Church***

"I am writing to give you an update regarding the team that have been working within Stanmore. The team have been great, always willing to help and very professional to work with. The work they have completed/are working on; picking up leaves, ground maintenance, fencing, restoration of gardening furniture, clearing of Poly Tunnel, painting. It really has been so beneficial to the young people at Stanmore to have the team working on the list above, so thank you very much. Kind regards"

From Capability Scotland, Stanmore House School

"We would like to thank the workers that have been maintaining our Church Gardens. They work very hard, are well mannered and always tidy after themselves. We hope that the working relationship will continue through 2019"

From St Vincent Church EK

"My wife, infant son and I were able to enjoy the refurbished fiddlers gill walk for the first time in years at the weekend. It was fantastic, the improvements made negotiating a buggy much easier. Well done to all those involved"

From a member of the Community

"My service user asked me to thank you and the team for all your help last Monday moving his belongings. All your help was appreciated"

From Community Addiction Recovery Service (CAREs)

"A big thanks to you, John and the team who painted my mum's living room and kitchen, she is over the moon. They have done a fantastic job and we are very grateful. Thanks again for all your help" ***From a member of the Community***

"Many thanks from the beekeepers. It's great to see the slabs are down at Clydesmill. Please convey our thanks to everyone involved"

From Lanarkshire Beekeepers Association

"A big thanks to all at the workshop for the great work you have done in making the benches for us. They are good and strong and one in particular is a Work of Art. Thanks you all so much and many thanks to all who worked in our garden. You did a great job" **From the Poor Clare's Nunnery in Bothwell**

"I just wanted to drop a quick note to you for your assistance with our Armistice memorials. I would be grateful if you would convey my thanks to your team who were involved in the construction of our new memorial garden"

"As you can see from the image the garden looks great in-situ and serves as a fitting memorial this year and for future year's memorials. Again many thanks to you and your team" **From a local community member**

"I write to record my heartfelt appreciation for the work that your Supervisors and the Unpaid Workers have done for us here at Braehead House. After relaying pathways in the walled garden to the standard which is professional they tackled the area around the gate house. It was badly in need of relaying and especially in the interest of safety"

"Once again the workers, so ably guided and encouraged by your Supervisors have produced a most credible outcome which had drawn many positive comments. The grounds surrounding the House have been transformed by their work over the past few years. Just this past week a visitor exclaimed "My goodness, this place looks a whole lot different to the last time I was here"

"Without your support please know that this charity could never have made such improvements to Braehead House nor even contemplate them and please know that every opportunity is taken to sing the praises of the Unpaid Work Service"

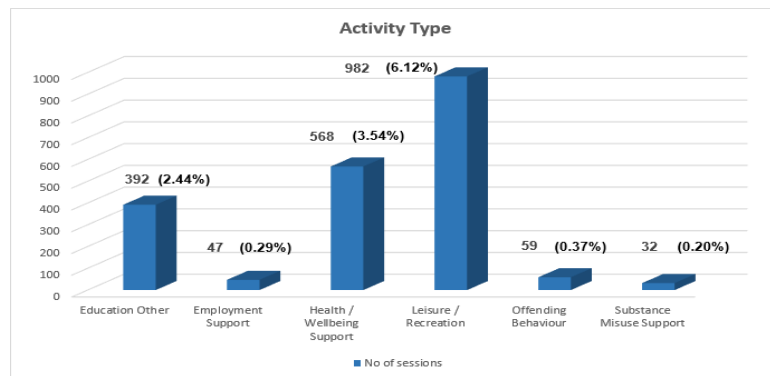
"I do hope that those who come to help us here enjoy the location and feel that they are valued. We do tell them. Please do not hesitate to ask if we can assist you to let others know of the positive benefits of the service you provide under the scheme. Yours sincerely and with all good wishes" **From a local Church**

"I wanted to thank you for making such a difference to the wellbeing of (this family). Erecting the fence in the back garden has given Mr A a sense of security, he told me it's great, I feel it is a safe place for me and the weans now, we can go out in the garden and I won't be worrying something will happen to us, with support from Shelter, Mental Health Services, South Lanarkshire Council and yourselves Mr A has a safe home, he has been given a sense of security and a new beginning which will hopefully improve the wellbeing of the family" **From a local Councillor**

Types of "other activity" carried out as part of the Unpaid Work or other activity requirement.

In South Lanarkshire in the reporting period 6% of all Unpaid Work hours were delivered through the effective utilising of Other Activity. This represents 4033.8 hours in total.

The breakdown of the areas of other activity are as follows:



Other activity provides an opportunity to address underlying issues associated with offending. Examples of "other activity" are outlined below:

Health and Wellbeing Needs

Two community practice nurses attend the Unpaid Work service twice monthly to help support Service Users who may have health and wellbeing issues.

The aim of the Well Clinic is to offer a cardiovascular risk assessment health check with supportive information and interventions structured to reduce the risk of heart disease; diabetes and stroke by identifying people at risk of developing these conditions. The opportunity to discuss any other health concerns is given including mental health as well as any other physical health concerns. Other issues discussed include the transmission of blood borne viruses with the opportunity to have confidential testing, the results of which are provided in partnership with NHSL Harm Reduction Team.

Well Clinic Nurses also assess Service Users in relation to Leisure and Recreational opportunities provided in partnership with Leisure and Culture Services. This support work is highly beneficial to individuals who are experiencing mental health issues including depression and anxiety and those who are in the recovery and maintenance phases of substance misuse programmes.



Employability Skills and Experience

Kitchen Learning Hub (KLH) – is facilitated by Lanarkshire Community Food and Health Partnership. The KLH is a service delivered four days per week by a nutritionist within our kitchen facility at Auchentibber. The KLH has provided our Service Users with the opportunity to develop their skills and knowledge in relation to food, nutrition, health, hygiene and well-being. The KLH staff is qualified to deliver REHIS accredited programmes to our Service Users including; 1 Day - REHIS Food and Health Certificate, 2 Days - REHIS Food and Hygiene Certificate as a means to provide our Service Users with an opportunity to increase their employability, skills, knowledge and confidence.



Offending Behaviours

Police Scotland Groupwork Session – During this reporting period we had a partnership with Police Scotland which involves two Police Constables delivering a groupwork session aimed at breaking down barriers whilst also increasing Services Users' knowledge and understanding of the role of Police Scotland at the arrest stage. These groupwork sessions were planned every four weeks.



IT Drop- In Session - Consultation was held with Community Learning and Home School Partnership Team and plans were made for them to delivery and IT Drop-In Session every Monday morning, within Auchentibber IT suite. This was felt particularly relevant given the introduction of Universal Credit. During this period the IT Drop-In Session has delivered assistance in relation to a variety of matters including; benefits, access jobmatching website, CVs, completion of an application online and setting up an email address.



Creative Star Personal Development Workshop – The Creative Star, Personal Development Workshop commenced in July 2018 is an art workshop which applies experience and researched knowledge of the positive impact of art on recidivism. The Workshop is designed to complement our planned future use of the 'Outcomes Star', a tool which enables Service Users to identify their goals and evidence positive change.

Each workshop is created around a star point, for example, mental health and well-being, relationships, housing. Service Users are given time to reflect and gain a new understanding and perspective on areas of their lives which they have identified as a priority to introduce change. Each Workshop consists of practical activities using arts and crafts to embed the Service User's learning experience and provide them with the opportunity to gain new skills.



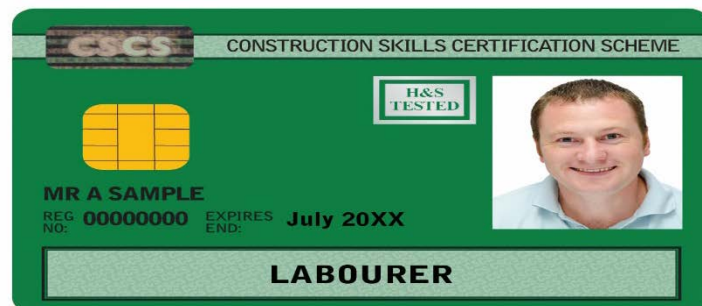
Creative Star

Personal Development Workshops

• DRAWING • PAINTING • JEWELLERY • PRINTING •
• CARD MAKING • CLAY MODELING •

EVERY FRIDAY, STARTING FROM 06 JULY 2018
DISCUSS A REFERRAL WITH YOUR CASE MANAGER
FOR MORE INFO CALL VICKI 01698 722161

CSCS Certificate Preparation Day – Increasing employability opportunities for our Service Users continues to be a priority within the Unpaid Work Service. Due to the success of our pilot programme, during this reporting period, the Unpaid Work Service have organised various CSCS Certificate Preparation Days. These preparation days provided Service Users with a support class, access to computers and consultation with a provider of the CSCS Certificate to support them in gaining this certificate to increase their employability within the construction business.



Remploy Employability Workshop

Fair Start Scotland is a government programme which aims to help at least 38.000 people to find employment, including those facing barriers to entering the labour market.



Following on from a visit to Remploy, Hamilton who are one of the main government providers of Fair Start Scotland, plans were developed in partnerships with Remploy, to enable all willing Service Users, within the Unpaid Work Service, to attend a workshop on Fair Start Scotland and gain easier access to agencies to assist them on their journey to employment.

In March 2019 Remploy delivered a daily workshop, Monday to Friday, on Fair Start Scotland and approximately 100 Service Users attended these workshops. 29+ Service Users completed a self-referral to Remploy.

Addiction Support

Addiction support can also be provided to attendees through Addaction, referrals CaRES or Reintegr8.

Activities carried out to consult prescribed persons and organisations, pursuant to section 227ZL of the 1995 Act, and wider communities on the nature of Unpaid Work and other activities and how the consultation results helped determine which projects were undertaken.

The Unpaid Work Service has an online referral process which is available to everyone. Members of the public can self-refer as well as agencies and community groups. The online referral has recently been reviewed to make it more accessible and easier to complete for all.

Each referral is assessed to determine if the work can be undertaken. The referrer will always be informed of the outcome of this assessment. If the work is undertaken by the Unpaid Work Service consultation and joint planning with the referrer is key to a positive outcome for the referrer and the Unpaid Work Service.

On 12 September 2018, the Unpaid Work Service held their annual Open Day which welcomes individuals, agencies, charities, councillors, other social work staff and beneficiaries to Auchentibber to showcase the work and development of the Unpaid Work Service.

Quarterly Reports are presented to the Social Work Committee which provides those in attendance with up to date information of the work undertaken, changes within the service including staff development and performance management.

Team Leaders and Placement Co-ordinators have visited local community groups, projects, agencies and Community Council Meetings to share and gain information on projects which have or could benefit from the support and intervention of the Unpaid Work Service.

Team Leaders attended 3rd Sector Forums to share information and develop an understanding of community needs and resources which could benefit from the Unpaid Work Service as well as build on new partnership work.

The Unpaid Work Service has made positive use of social media to reach the wider communities in relation to the work undertaken and how to make a referral to the service. This has been done through SLC's Facebook page as well as articles within local newspapers and SLCs newsletter.

The Unpaid Work Service will continue to develop opportunities to gain a greater understanding of the views of the wider communities within South Lanarkshire to ensure the work undertaken is reflective of the needs of our communities.

Use by the courts of CPO requirements other than Unpaid Work, for example what, and in what way, different requirements are being used for those whose offending is driven by drug, alcohol and mental health issues; or how requirements such as programme or conduct are being used to address offending behaviour.

Requirement	2018/2019
Supervision Requirement	585
Unpaid Work or Other Activity Requirement	669
Alcohol Treatment Requirement	5
Compensation Requirement	14
Conduct Requirement	206
Drug Treatment Requirement	1
Mental Health Treatment Requirement	2
Programme Requirement	20
Residence Requirement	2

The above table provides a breakdown of Community Payback Orders over the 2018-2019 period. Performance information indicates that 985 new Community Payback Orders were received.

Unpaid Work and/or Supervision requirement are the disposals imposed most frequently by the courts.

Drug Testing and Treatment Orders (DTTO)

The table below outlines the volume and performance of Drug Treatment and Testing orders imposed during the period 1.04.2018-31.03.19. The figures reflect that over the past year the DTTO Service is no longer pan Lanarkshire and the figures are for South Lanarkshire alone. Support for health, housing and employability issues has continued over the past and partnership working with Liber8 a local third sector provider has increased over this period.

Period 1.04.18 – 31.03.19	South Lanarkshire
No. of assessments (1 st and 2 nd stage)	74 assessments
Total number of Orders commenced	41
Number of Service Users	22
Successful completions	15
No. of Orders revoked after review	2
No. of Orders breached	6
Total no. of Orders completed/terminated (no. of Service Users)	33 orders (24 Service Users)

Domestic Abuse Interventions Preventing Abuse In Relationships (PAIR) Pilot

During the reporting period Sacro delivered two Pilot (PAIR) programmes on behalf of SLC's Justice Services. This programme was aimed at those individuals who were subject to a court mandated Community Payback Order with a requirement to attend the Change Programme. The approach taken through the Change Programme is broadly described as a cognitive behavioural in as much as the starting place is from men's own understanding of their behaviour and then understanding that from another viewpoint. There is an emphasis on challenging attitudes and beliefs; about self; about men and women as they relate to their own actions.

The PAIR Programme is a 16 session, groupwork programme aimed at reducing harmful and controlling behaviour towards women and children. PAIR is aimed at males over the age of 18 who meet strict criteria. The groupwork element of the PAIR Service is supported by a minimum of five further sessions involving the programme participant, a PAIR facilitator and the Criminal Justice Social Worker. All those assessed as suitable for the programme received a written, detailed, evidence-based report at the midway and end stage of the programme. Over the period **13 individuals** completed the programme with outcome STAR identifying improvements.

During the reporting period the Change Groupwork Programme was delivered in in the Lanark area and completed by six men. During this period, Women's Aid offered a service to women and children impacted by domestic abuse. The Change Programme has now ceased due to staffing issues.

Caledonian System

During 2018, South Lanarkshire Council secured funding from the Scottish Government over a two year period to deliver the Caledonian System and was one of five local authorities to succeed in the recent bid. Funding has been provided to deliver the Caledonian System Pilot in partnership with Women's Aid and CIRCLE. Over the two year pilot period it is projected that the programme will support 70 men subject to Community Payback Orders, 50 women and 75 children affected by domestic abuse. A centralised multi-agency team has been established to provide the service across SLC. This service became operational on 11 March 2019 and has been well received by all stakeholders. Due to the programme commencing in March 2019, performance reporting and progress of the service will be accounted for in March 2020.

Women's Service

South Lanarkshire Council has hubs in each locality which women can attend on a weekly basis. Hubs are trauma informed networks of support for women with involvement in the criminal justice system. The manager of this service received a Butler Trust Award in recognition of the exceptional care and support this service has consistently offered to women.

Hubs enable access to support for women who attend to help health and wellbeing and increase their skills and experiences. Partner agencies involved in supporting women attending the hubs include Addaction, NHS health and wellbeing Nurses, Community Learning, Sacro (Shine), Money Matters, Healthy Valleys, Routes to

Work, Healthy and Happy, Venture Trust, Women's Aid and Liber8.

68 women have been helped to address a range of issues, with 65 women being supported on a 1-1 bases. Women have been supported to manage debt issues and maximise their income. Others have been supported to attend health, addictions housing and court appointments to help improve their wellbeing.

Some of the skills and achievements the women who attend have developed include:

- women from the Hamilton and East Kilbride hubs participating in the Write to Recovery project with two women now facilitating their own Write to Recovery in the Hamilton and East Kilbride area
- completion of the Rehis course and received food hygiene certificates
- completion of the Addaction peer mentoring course which supports other women in their recovery journey.
- participation in the Second Chances Programme work undertaken by Community Justice Scotland with one women's story made into a short film clip
- East Kilbride hub women participated in a Golf event provided by Play Sport
- participation in the Venture Trust residential placement course to develop self confidence and resilience
- developing volunteer profiles through lived experiences to support women involved in Liber8

Moving Forward Making Changes (MFMC)

Moving Forward Making Changes is the nationally accredited behavioural programme designed to provide treatment for men who commit sexual offences or offences with a sexual element. The programme is modular and can be tailored to meet the needs of individuals' specific needs. The programme aims to reduce offending, increase self confidence and self esteem, improve relationships and identify positive goals and realistic steps to achieve these. 10 people screened were screened as suitable for MFMC from April 01 2018 – March 31 2019, 15 attended during these dates and seven have completed the programme. MFMC groupwork is delivered by our High Risk Offender team who consist of experience practitioners trained to deliver the group work modules.

Court Services

South Lanarkshire continue to host Social Work Services across Lanarkshire and service Airdrie, Hamilton and Lanark Sheriff Courts. Stand down court reports, bail supervision and diversion assessments are carried out by this team.

Bail Supervision

In response to the revised Bail Supervision guidance produced by the Scottish Government in January 2019 a Court Services work groups was initiated for North and South Lanarkshire Justice Services to review the current Bail Supervision Service. Led by South Lanarkshire, a review of current assessment and staff guidance was reviewed.

Historically it was identified that the take up of Bail Supervision has been low and it was important to offer a robust and credible service to our courts that reduced the remand and custodial population. An enhanced assessment template has now been developed which included the use of the Outcome Star and an action plan relating to the supervision and monitoring of the disposal.

In addition to this a flowchart and guidance sheet were devised for staff to follow the process. It was recognised that Bail Supervision should offer a comparable support to Service Users where they are experiencing challenges that may impact on their liberty.

This includes Bail Supervision Officers supporting Service Users to attend appointments, for example debt advice, housing support and addressing social isolation and mental health difficulties.

This will be reviewed to determine the feasibility of a more intensive support package within the current funding arrangements for Bail Supervision.

Structured Deferred Sentencing Initiative

As part of the extension of a Whole System Approach for young people up to the age of 21 years a Structured Sentencing Court has been established in Hamilton to improve outcomes for young people involved in offending behaviour. An evaluation report from the University of the West of Scotland reflected an 86% success rate for young people appearing before the court. Success relates to cooperation from young people and being admonished at the end of the order. The evaluation also reflected that young people had greater citizenship and were more employable as a result of the programme they had engaged with.

The work the SDS team undertake to support young people includes employability services from Access to Industry, 1-1 support from Action from Children and our Link Service Support Workers who support young people who at risk of custody.

Any issues affecting access to services which are provided by other partners (e.g. drug and alcohol services) and, where such issues have been identified, what work is underway to resolve them.

The provision of Alcohol and Drug Services continue to be a key area for development in Justice Services. The formation of trauma informed recovery hubs called "NEXUS" in all localities in South Lanarkshire is a dynamic new initiative which offers additional supports from "lived experience experts" to Service Users with drug and alcohol issues. Justice Services are on the steering group and have created pathways for Service Users to access this support as required.

To add to this Justice Services are represented on the Alcohol and Drug Partnership Board and attend key strategic groups such as the Drug-related Death Operational Group.

Domestic abuse continues to be a strong focus for Justice Services. Suitable alternative programmes are being explored for Service Users who are not suitable for the Caledonian Programme. Justice Services have strong links with children and adult protection partnerships and are a key partner at MARAC meetings.

Any other relevant information, which may include:

- **examples of any work carried out with people on CPOs to address their offending behaviour but which does not fall into the category of a specific requirement**
- **examples of work carried out in partnership with the third sector**
- **Areas identified where improvements can be made, for example, CPO commencement/completion rates**
- **any other areas identified for improvement and planned next steps**
- **any other information**

Employability

An annual employability event is taking place to promote service user links with a range of agencies such as routes to work, job centre plus and other employability agencies. Organisations such as Action for Children and Access to Industry are offering enhanced support to young people experiencing barriers to employment. Reintegr8 a mentoring and support service delivered by Liber8 to persons leaving custody who have a history of substance misuse issue is also supporting access to employment.

Health Checks

Work is underway to explore barriers to accessing health supports and health checks can be organised for all Service Users subject to a Community Payback Order.

Promoting completion of Community Payback Order with Unpaid Work requirement in timescales

Flexibility is offered to Service Users with complex needs and risks in order to support the completion of their orders within timescales. Examples of this include offering opportunities to undertake light duties or to undertake half shifts. Bread Making Sessions and Evening Sessions within our laundry and wood workshop are examples of work offered and have been particularly beneficial to Service Users with complex mental health issues who are unable to complete a seven hour shift and require a more quiet, structured, work environment. The evening sessions have also benefitted Service Users with demanding work or care commitments.

High Risk Offender Service

A number of Service Users subject to Community Payback Orders present with complex and challenging high risk behaviour that requires additional risk assessment and intensive offence focused work. The High Risk Offender Team provide initial support to locality teams in the management of such cases with a particular emphasis of risk formulation and risk management strategies. Positive work has been developed over the last reporting period in relation to Care and Risk Management arrangements for young people who are subject to Community Payback Orders with no active Children and Families services involvement. Specific risk assessments such as AIMS 2, Savry and START A:V are tools the High Risk Offender team are trained in and support locality teams in the interpretation of these assessments to put in place robust risk management and support plans.

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