

Community and Enterprise Resources

Final Notification Schedule - October 2019

Final notification

Notification under section 49 of the Communications Act 2003

Decision by South Lanarkshire Council in response to a proposal by British Telecommunications plc for the removal of public call boxes pursuant to Part 2 of the Schedule to a Direction published by Ofcom on 14 March 2006 ('the Direction').

- 1. On 11 September 2019, South Lanarkshire Council, in accordance with section 49(4) of the Communications Act 2003 ('the Act'), issued a notification setting out its draft decision in response to a proposal by British Telecommunications plc for the removal of public call boxes pursuant to Part 2 of the Direction ('the First Notification').
- 2. A copy of the First Notification was sent to the Secretary of State in accordance with section 50(1)(b) of the Act.
- 3. In the First Notification, South Lanarkshire Council invited representations about the draft decision by 12.00pm on 17 October 2019.
- 4. South Lanarkshire Council has considered every representation about the draft decision duly made to it and Ofcom has not notified South Lanarkshire Council of any international obligation of the United Kingdom for this purpose.
- 5. The decision is set out in the schedule to this Notification.
- 6. The effect of, and South Lanarkshire Council reasons for making, the decision is set out in the Schedule to this Notification.
- 7. South Lanarkshire Council consider that the decision complies with the requirements of section 45 to 50 of the Act, as appropriate and relevant to the proposals.
- 8. In making the decision, South Lanarkshire Council has considered and acted in accordance with the six community requirements in section 4 of the Act.
- 9. A copy of this Notification has been sent to the Secretary of State in accordance with section 50(1)(b) of the Act.
- 10. The Schedule to this notification shall form part of this Notification.

Pauline Elliott Head of Planning and Economic Development 18 October 2019

Schedule

Decision by South Lanarkshire Council in response to a proposal by British Telecommunications plc for the removal of public call boxes pursuant to Part 2 of the Schedule to a Direction published by Ofcom on 14 March 2006 9'the Direction')

	Telephone number	Location	Decision (Object/ Consent)	Reason(s)
1	01355220803	PCO PC01 CALDERWOOD SQUARE EAST KILBRIDE GLASGOW, G74 3BQ	Object	 High usage. Higher percentage of public comments in favour of its retention rather than its removal. Located in shopping area where it provides useful service.
2	01355221285	PCO1 CALDERWOOD ROAD EAST KILBRIDE GLASGOW, G74 3EU	Consent	 High percentage of public comments in favour of its removal. Agree to removal on basis of retention of Calderwood Square phone (01355220803) which is within 0.5 miles
3	01355221511	ADJ TO SHOPS PCO1 WESTWOOD HILL EAST KILBRIDE, GLASGOW, G75 8DD	Object	 Reasonable usage Serves a large number of households, with 98% of dwellings in the area being terraced or flatted properties (58.2% nationally) Located adjacent to shops where the phone may provide a valuable service to customers
4	01355223484	PCO PCO 1 WESTWOOD SQUARE EAST KILBRIDE GLASGOW, G75 8JQ	Object	 Reasonable usage Relatively higher social need of the area: higher % of population is 75+ compared to national average

	Telephone number	Location	Decision (Object/ Consent)	Reason(s)
				- high density of population (high % of terraced houses/flats)
				- high % of Council rented accommodation
				 relatively high usage of the phone
				 located adjacent to shops where the phone may be provide valuable service to customers
5	01355265860	OUTSIDE ST. LEONARDS	Object	- Reasonably high usage
		SHOPPING CENTRE ST. LEONARDS SQUARE EAST KILBRIDE GLASGOW, G74 2AT		 higher % of population is 75+ compared to national average, likelihood of less mobile phone ownership
				 located adjacent to shops where the phone may be provide valuable service to customers
6	01357521269	PCO 1 LARKHALL ROAD GLASSFORD STRATHAVEN, ML10 6TH	Object	- Phone was out of order and in poor condition, therefore inaccurate indication of calls made.
7	01555662050	AT SMYLLUM PARK PC01 SMYLLUM ROAD LANARK, ML11 7BT	Object	 Reasonable usage higher social need of the area (ranked in the most deprived 20% in Scotland (SIMD 2016), including: higher than average council rented accommodation (35.9%
				of the housing tenure compared to 13.2% Scottish average)

	Telephone number	Location	Decision (Object/ Consent)	Reason(s)
				- higher than average working aged residents employment deprived (18.4% compared to 10.8% Scottish average)
				- higher than average income deprived (19.4% compared to 12.3% Scottish average)
				 close to primary school where presence of payphone can provide a valuable service.
8	01555811242	PCO PC01 MAIN STREET FORTH LANARK, ML11 8AE	Object	- Higher social need of the area -(ranked in the most deprived 20% in Scotland (SIMD 2016), including:
				 higher than average council rented accommodation (41.4% of the housing tenure compared to 13.2% Scottish average)
				- 87.8% of houses in council tax bands A and B, compared to 44% Scottish average
				 higher than average working aged residents employment deprived (20.5% compared to 10.8% Scottish average)
				- Higher than average income deprived (21.2% compared to 12.3% Scottish average)
				- close to shops/commercial area where presence of

	Telephone number	Location	Decision (Object/ Consent)	Reason(s)
				payphone can provide a valuable service - if both this phone and the phone at Merlindale, Forth are lost, Forth will have no public payphone. The nearest payphones would be approximately 7 miles away in Carwath/Carstairs. This would be unacceptable for the community.
9	01555811269	PCO PCO1 MERLINDALE FORTH LANARK, ML11 8DP	Consent	- Removal of this payphone is agreed solely on the basis that the phone in Main Street, Forth (01555811242) is retained in order to prevent the village having no payphone at all.
10	01555840499	OPP. N0.38 PCO1 MAIN STREET NEWBIGGING LANARK, ML11 8LZ	Object	 Phone was out of order and in poor condition, therefore inaccurate indication of calls made. inconsistent mobile coverage located on A721 which has a history of road traffic accidents area frequented by tourists who may not have access to the network
11	01555860270	CROSSFORD HALL PCO2 LANARK ROAD CROSSFORD CARLUKE, ML8 5RE	Object	Reasonable usage adjacent to community facility

	Telephone number	Location	Decision (Object/ Consent)	Reason(s)
				- near a stretch of the A72 that has a history of vehicle accidents.
				 located at a main entrance point to the Clyde Walkway, frequented by walkers, fishermen, swimmers and cyclists
				 area frequented by tourists who may not have access to the network
				 high percentage of public comments in favour of its retention rather than its removal.
12	01555870221	ADJ. NO.2 PCO1 FORREST LANE	Object	- Higher social need of the area:
		CARSTAIRS LANARK, ML11 8QB		- Significant proportion of council rented accommodation (33.4%, compared to Scottish average of 13.2%)
				 Located adjacent to playpark and shops where payphone may provide a valuable service
13	01555870361	PCO PCO1 ST. CHARLES AVENUE CARSTAIRS	Object	- Higher social need of the area:
		JUNCTION LANARK, ML11 8PG		- significant proportion of council rented accommodation (47.1%, compared to Scottish average of 13.2%);
				 close to railway station where presence of payphone can provide a valuable service.

	Telephone number	Location	Decision (Object/ Consent)	Reason(s)
				- Adjacent to playpark where phone may provide a valuable service
14	01555880257	PCO PCO1 BEECHGROVE STREET RIGSIDE LANARK, ML11 9LU	Object	- Higher social need of the area (ranked in the worst 5% in Scotland - SIMD 2016), including:
				- higher than average council rented accommodation (50.1% of the housing tenure compared to 13.2% Scottish average)
				 isolated rural area where payphone provides valuable service
15	01555892244	PCO PCO / 01555 892244	Object	- Reasonable usage
		ABBEYGREEN ROAD LESMAHAGOW LANARK, ML11 0AL		- Higher social need of the area (ranked in worst 10% in Scotland – SIMD 2016) including:
				- higher than average council rented accommodation (37.9% of the housing tenure compared to 13.2% Scottish average)
				- higher than average working aged residents employment deprived (27.5% compared to 10.8% Scottish average)
				- Higher than average income deprived (28.1% compared to 12.3% Scottish average)

	Telephone number	Location	Decision (Object/ Consent)	Reason(s)
				 98% of dwellings in council tax band A (13.2% for Scotland) Higher percentage of public comments objected to its removal than favoured its retention
16	01555892341	PCO PCO / 01555892341 ABBEYGREEN ROAD LESMAHAGOW LANARK, ML11 0AL	Consent	- No objection to loss of this phone if the other Abbeygreen Road payphone (01555892244) is retained.
17	0165974254	ADJ BUS .SHELTER PCO 1 RAMSAY ROAD LEADHILLS BIGGAR, ML12 6YA	Object	 Reasonable usage Lack of mobile of mobile coverage Safety – emergency calls Extreme weather conditions: lifeline only publically accessible fixed line phone on 15 mile stretch between Abington/ Mennock highest usage of the rural phones listed loss of red phone box in Conservation Area Leadhills Community Council would favour use of the box for housing a defibrillator if the facility was lost higher percentage of public comments in favour of retention rather than removal

	Telephone number	Location	Decision (Object/ Consent)	Reason(s)
				- remote rural area where provision of such a facility is important to the community
18	01698285904	O/S LOW WATERS POST	Object	- Reasonably high usage
		OFFICE PCO1 BIRKHALL ROAD HAMILTON, ML3 8BG		- Higher social need of the area (ranked in the most deprived 20% in Scotland - SIMD 2016), including:
				- higher than average council rented accommodation (25.9% of the housing tenure compared to 13.2% Scottish average)
				 higher density of housing in the vicinity (higher percentage of flats than national average)
				- higher than average working aged residents employment deprived (15.5% compared to 10.8% Scottish average)
				- Higher than average income deprived (15.0% compared to 12.3% Scottish average)
				 located adjacent to shops, pub and local facilities where payphone useful for calling taxis
				- higher percentage of public comments in favour of retention rather than removal

	Telephone number	Location	Decision (Object/ Consent)	Reason(s)
19	01698373229	PCO PCO 1 STATION ROAD LAW CARLUKE, ML8 5JA	Consent	 Low usage Socio-economic factors do not support retention.
20	01698711466	PCO O/S CLARKWELL ROAD HAMILTON, ML3 9TQ	Object	 High usage higher social need of the area (ranked in the most deprived 5% in Scotland (SIMD 2016), including: higher than average council rented accommodation (60.7% of the housing tenure compared to 13.2% Scottish average) higher than average working aged residents employment deprived (29.8% compared to 10.8% Scottish average) Higher than average income deprived (36.9% compared to 12.3% Scottish average) Close to primary school and shops where presence of payphone can provide a valuable service. higher percentage of public comments favour retention rather than removal
21	01698713049	PCO PCO1 MAIN STREET BLANTYRE GLASGOW, G72 0EL	Consent	- Low usage. - higher percentage of public comments favour removal rather than retention

	Telephone number	Location	Decision (Object/ Consent)	Reason(s)
22	01698822271	JCN STATION RD PCO1 FARM ROAD BLANTYRE GLASGOW, G72 9AH	Object	- Reasonably high usage, higher social need of the area (ranked in the most deprived 30% in Scotland - SIMD 2016), including:
				- higher than average council rented accommodation (33.3% of the housing tenure compared to 13.2% Scottish average)
				- higher than average working aged residents employment deprived (25.3% compared to 10.8% Scottish average)
				- Higher than average income deprived (27.4% compared to 12.3% Scottish average)
				 close to railway station and primary school where presence of payphone can provide a valuable service.
				higher percentage of public comments favour retention rather than removal
23	01698822752	OPP NO 72 PCO 1 FLEMING WAY HAMILTON, ML3 9PF	Object	- Reasonably high usage, higher social need of the area (ranked in the most deprived 20% in Scotland (SIMD 2016), including:
				- higher than average council rented accommodation (31.0% of the housing tenure

	Telephone number	Location	Decision (Object/ Consent)	Reason(s)
				compared to 13.2% Scottish average) - higher than average working aged residents employment deprived (21.1% compared to 10.8% Scottish average) - higher than average income deprived (19.2% compared to 12.3% Scottish average) - close to a primary school where presence of payphone can provide a valuable service. - more public comment in favour of retention rather than removal.
24	01698823599	PCO PCO1 RUSSELL STREET HAMILTON, ML3 0QP	Object	 Reasonable usage, higher social need of the adjacent areas (ranked in the most deprived 10% and 20% in Scotland (SIMD 2016), including: higher than average council rented accommodation (34.7% of the housing tenure compared to 13.2% Scottish average) higher than average working aged residents employment deprived (20% compared to 10.8% Scottish average) higher than average income deprived (22.9%

	Telephone number	Location	Decision (Object/ Consent)	Reason(s)
				compared to 12.3% Scottish average) - close to main commercial/retail area where presence of payphone can provide a valuable service.
25	01698828542	OPPOSITE SPORTS CENTRE PCO1 GLASGOW ROAD BLANTYRE GLASGOW, G72 9HN	Object	- Reasonably high usage, higher social need of the area (ranked in the most deprived 10% in Scotland (SIMD 2016), including:
				- higher than average council rented accommodation (28.4% of the housing tenure compared to 13.2% Scottish average)
				- higher than average working aged residents employment deprived (21.1% compared to 10.8% Scottish average)
				- higher than average income deprived (22.9% compared to 12.3% Scottish average)
				- close to main commercial/retail area where presence of payphone can provide a valuable service.
				- on a stretch of road which has had numerous accidents over recent years
				higher percentage of public comments in

	Telephone number	Location	Decision (Object/ Consent)	Reason(s)
				favour of its retention than its removal.
26	01698884502	NEAR JCN CARLISLE RD PCO1 ROBERT SMILLIE CRESCENT LARKHALL, ML9 1LE	Consent	- Phone had been vandalised and didn't have a receiver, therefore inaccurate indication of calls made.
				Other payphones located nearby in the centre of Larkhall.
				- Higher percentage of public comments in favour of its removal rather than retention
27	01698886502	PCO PCO 1 CHURCH STREET LARKHALL, ML9 1EZ	Consent	- Low usage in past year.
				Other payphones located in the centre of Larkhall.
				- Higher percentage of public comments in favour of its removal rather than retention
28	01864502200	PCO PCO1 CARLISLE ROAD CRAWFORD BIGGAR, ML12 6TP	Object	- Phone was out of order and in poor condition, therefore inaccurate indication of calls made.
				- Adjacent to playpark where there may be need for emergency call or for emergency use by children without mobiles
				- isolated rural area where the phone can be a lifeline to the community
				- located on National Cycle Route 74 where the phone may provide a valuable service to passing cyclists

	Telephone number	Location	Decision (Object/ Consent)	Reason(s)
29	01864502334	PCO PCO1 CARLISLE ROAD ABINGTON BIGGAR, ML12 6SD	Object	- isolated rural area where the phone can be a lifeline to the community
				- located on National Cycle Route 74 where the phone may provide a valuable service to passing cyclists
30	01864504242	PCO PCO 1 GATESIDE ROAD CRAWFORDJOHN BIGGAR, ML12 6SL	Object	- Phone was out of order and in poor condition, therefore inaccurate indication of calls made.
				- Rural area with inconsistent mobile coverage
				- Isolated rural area where the phone can be a lifeline to the community
31	01864505218	PCO PCO 1 DUMFRIES ROAD ELVANFOOT BIGGAR, ML12 6TF	Object	- Phone was out of order and in poor condition, therefore inaccurate indication of calls made.
				- Inconsistent mobile coverage
				- A702 at this location has suffered four traffic accidents in the last 5 years - requirement for emergency payphone
				isolated rural area where the phone can be a lifeline to the community
32	01899308258	PCO PCO1 MAIN STREET SYMINGTON BIGGAR, ML12 6LL	Object	- Phone was out of order and in poor condition, therefore inaccurate indication of calls made.
				- isolated rural area where the phone can be

	Telephone number	Location	Decision (Object/ Consent)	Reason(s)
				a lifeline to the community
33	01899308301	PCO PCO MILLANDS ROAD THANKERTON BIGGAR, ML12 6NX	Object	- Reasonable level of usage. Mobile coverage variable.
				- in an area of social housing
				 higher percentage of public comments in favour of its retention than its removal.
				- Isolated rural area where the phone can be a lifeline to the community
34	01899810231	ADJ WALSTON U.A.X. PCO CARNWATH LANARK, ML11 8NF	Object	- Phone was out of order and in poor condition, therefore inaccurate indication of calls made.
				- poor mobile coverage in the locality
				- area frequented by tourists and walkers who may require access to a payphone
				- isolated rural area where the phone can be a lifeline to the community
35	01899810271	PCO PCO 1 CARNWATH ROAD ELSRICKLE BIGGAR, ML12 6QZ	Object	- Phone was out of order and in poor condition, therefore inaccurate indication of calls made.
				- inconsistent mobile coverage
				located on A721 which has had a number of road traffic accidents in

	Telephone number	Location	Decision (Object/ Consent)	Reason(s)
				recent years in the locality
				 area frequented by tourists who may not have access to the network
				- isolated rural area where the phone can be a lifeline to the community
36	01968682225	PCO PCO1 EDINBURGH ROAD DOLPHINTON WEST LINTON, EH46 7AD	Object	- Phone was out of order and in poor condition, therefore inaccurate indication of calls made.
				 inconsistent mobile coverage
				- located on A702 which has 14 road traffic accidents in the last 10 years along this stretch close to Dolphinton – potential emergency requirement for payphone
				- area frequented by tourists and walkers who may require access to a payphone