

Housing and Technical Resources

Carnwath Neighbourhood News 2019/20

Housing Services continues to work with the community, local groups, elected members and other partners to deliver local housing plans

In the last edition, we provided you with an update on the housing plan for Carnwath which we continue to implement and review each year.

The housing plan sets out the priorities for the year ahead and takes into consideration the supply and demand for housing in the area, the condition and management of open space and the condition of gardens.

You will see from the update below 2019/20 has been a busy year for housing services with good progress made against the actions we agreed with some of these continuing to be a focus for 2020/21.

Progress over the last year included:

- a slight increase in demand for housing
- overall improvements to individual maintenance of gardens
- Housing Services continue to focus on a number of 'hot spot' areas and work with individual residents has continued throughout the year.

A good news story!

Your views matter

We now want to continue to build on the original housing plan and develop this further for the future sustainment of Carnwath. It is now a good time for us all to think about further opportunities and identify priorities for the year ahead.

Although at present we are not able to come together in more traditional ways we are still keen to hear your views and be involved in our future housing plans.

Options may include:

- virtual contact with housing staff
- Surveys/questionnaires
- Online options to engage

The original plan is available should you wish a copy, or if you would like any further information or to discuss the plan or how you can get involved please contact the Clydesdale Housing Office on 0303 123 1012 or by email at <u>housing.lanark@southlanarkshire.gov.uk</u>.

Please let us know what you think and we can agree next steps together. We look forward to hearing from you and working together for the long term benefit of your community.

Carnwath Housing Plan

Priorities agreed in 2019	April 2019 to March 2020 update
Address lack of demand for housing resulting in long term empty properties and risk to longer term sustainability of area	 Housing Services continued to market properties available to let during 2019/20 leading to a slight increase in demand. We continue to promote the area through our Home Options Service. There were 30 homes let during 2019/20, this compares to 32 lets for the previous period. We continue to promote our tenancy sustainment services in the area to assist tenants sustain and manage their tenancies. This is of benefit to both the individual and the community as a whole.
Remove blight of concentrated long terms empty properties in area	 No immediate action required by Housing Services as currently there are no long term empty properties. We continue to monitor demand for housing in the area and consider future housing requirements in the area.
Ongoing maintenance and improvement of housing stock	 Home+ programme ongoing across council homes to fully meet and maintain Scottish Housing Quality and Energy Efficiency Standards.
Improve standards of individual gardens	 We have continued our enhanced programme of inspections undertaken during 2019/20. During 2019/20 we carried out 474 garden inspections. A number of 'hot spot' areas have been identified and Housing Services have been working with Environmental Services to tackle these issues were necessary. We have also given advice to residents throughout the year on council services available to assist them with the maintenance of their gardens.
Improve condition of open space/refuse disposal	 Four weekly area inspections led by Housing Services. Hot Spot areas identified and these remain the focus with the Housing Officer continuing to liaise with individual tenants and residents
Promote community safety	 There was an increase in anti-social behaviour complaints in the area during 2019/20, a total of 13 complaints were received. It is encouraging that residents are reporting issues with anti-social behaviour to Housing Services for investigation as we encouraged you to do so in our newsletter last year. We want to continue to encourage tenants and residents to report concerns to Police Scotland and also report anti-social issues to your local Housing Officer or to the Anti-social Behaviour Hotline (0800 389 1105). During 2019/20 we continued to work with partners such as Joint Problem Solving Unit, Police Scotland and Scottish Fire and Rescue Service to tackle issues in the community.
Create opportunities for community involvement	 Consultation continued throughout last year via one to one discussions and Clydesdale local housing forum. We want to encourage further engagement from tenants and residents so that we can build on the housing plan and work together to tackle concerns.

If you need this information in a different format or language, please contact us to discuss how we can best meet your needs on 0303 123 1015 or equalities@southlanarkshire.gov.uk