

Sustaining the future of local halls survey 2025/26

South Lanarkshire Leisure and Culture recognises the vital contribution community and school halls make towards our vision for healthier, happier, more connected lives by bringing people together, improving health and wellbeing, and strengthening community ties.

We intend to move from five categories of booking to three categories in order to streamline the booking process.

We therefore invite your feedback on the use and capacity of our lettable community and school spaces, along with a proposed pricing structure designed to better reflect the operational costs needed to sustain them.

Please note – this consultation is focused on our lettable indoor spaces and therefore does **not** include pitches.

Please return the completed form to:

FAO: Customer Engagement Officer
South Lanarkshire Leisure and Culture SCIO
Floor 5, Council Offices
Almada Street
Hamilton
ML3 0EW

Consultation submissions received after Sunday 26 October 2025 will not be included.

1. Are you a resident of South Lanarkshire? Please tick the appropriate box.			
☐ Yes		☐ No	
2. If yes, which South Lanarkshire locality do you live in? Please tick the appropriate box.			
☐ Cambuslang / Rutherglen	☐ Clydesdale	☐ East Kilbride	☐ Hamilton
3. Are you currently a user of SLLC halls? Please tick the appropriate box.			
☐ Yes		☐ No	
4. Have you used an SLLC hall within the last 3 years? Please tick the appropriate box.			
☐ Yes		☐ No	

Use and capacity

Our aim is to make sure community and school halls are utilised to their fullest potential. To support this, we are reviewing our policies and processes to help remove potential barriers that may prevent people from easily booking a local space.

We have several versatile rooms and halls available for communities and businesses to book for a number of activities and events.

5. Please indicate how you feel about this statement. I have a good understanding of the types of activities and events my local community and school spaces can accommodate. Please tick the appropriate box.

☐ Strongly agree	☐ Agree	☐ Neutral	☐ Disagree	☐ Strongly disagree
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Please include any additional brief comments in the box below.

6. Which function are you most likely to consider using a hall for, ranking in order of priority of most likely to least likely? Please number the boxes from 1 – Most likely to 7 – least likely.

☐ Commercial activity	☐ Community activity e.g., hobby group, etc.	☐ Live event e.g., performance, fundraiser, etc.	☐ Meeting
☐ Social function e.g., party, quiz night, wedding, etc.	☐ Sport and fitness activity	☐ Support services e.g., foodbanks, support groups, etc.	

Please include any additional brief comments in the box below.

7. Please indicate how you feel about this statement. I find it easy to make a booking at my local community hall/school. Please tick the appropriate box.

☐ Strongly agree

☐ Agree

☐ Neutral

☐ Disagree

☐ Strongly disagree

Please include any additional brief comments in the box below.

8. Please indicate how you feel about this statement. I believe the facilities in my local community and school halls meets my needs. Please tick the appropriate box.

☐ Strongly agree

☐ Agree

☐ Neutral

☐ Disagree

☐ Strongly disagree

Please include any additional brief comments in the box below.

9. What do you value most about your local community and school halls? Please provide a brief comment.

Pricing

SLLC has withdrawn from 42 halls in recent years. In order to help prevent further withdrawals in our localities, our current pricing model needs to change to one that is more financially sustainable.

Our aim throughout this process is to ensure we meet our communities' needs through the appropriate subsidies, while also remaining attractive financially to customers wishing to use them on a commercial basis.

10. Please indicate how you feel about this statement. Community activities should benefit from subsidised rates for using community and school spaces than profit-making ventures. Please tick the appropriate box.

☐ Strongly agree

☐ Agree

☐ Neutral

☐ Disagree

☐ Strongly disagree

Please include any additional brief comments in the box below.

11. Please indicate how you feel about this statement. Activities supporting older adults (over 60) and young children (under 5) should benefit from subsidised rates for using community and school spaces. Please tick the appropriate box.

☐ Strongly agree

☐ Agree

☐ Neutral

☐ Disagree

☐ Strongly disagree

Please include any additional brief comments in the box below.

12. Please indicate how you feel about this statement. Activities supporting vulnerable community members should benefit from subsidised rates for using community and school spaces. Please tick the appropriate box.

☐ Strongly agree

☐ Agree

☐ Neutral

☐ Disagree

☐ Strongly disagree

Please include any additional brief comments in the box below.

13. Please indicate how you feel about this statement. Commercial activities with potential financial gain by businesses/organisations should benefit from subsidised rates for using community and school spaces. Please tick the appropriate box.

☐ Strongly agree

☐ Agree

☐ Neutral

☐ Disagree

☐ Strongly disagree

Please include any additional brief comments in the box below.

14. Please indicate how you feel about this statement. I would be willing to pay more for improved facilities and services. Please tick the appropriate box.

☐ Strongly agree

☐ Agree

☐ Neutral

☐ Disagree

☐ Strongly disagree

Please include any additional brief comments in the box below.

15. Please indicate how you feel about this statement. New pricing should be phased in for those customers most impacted by the increase. Please tick the appropriate box.

☐ Strongly agree

☐ Agree

☐ Neutral

☐ Disagree

☐ Strongly disagree

Please include any additional brief comments in the box below.

16. Please indicate how you feel about this statement. The cost of a hall is a bigger influence in my booking decision than the location, size, accessibility, or available facilities. Please tick the appropriate box.

☐ Strongly agree

☐ Agree

☐ Neutral

☐ Disagree

☐ Strongly disagree

Please include any additional brief comments in the box below.

Equality Monitoring

We are keen to update our equalities monitoring information.

The information you provide in this next section is optional and is not linked to your previous responses. It is used to help us understand our customers better, and in turn improve our practices and procedures.

All information you provide is held in accordance with GDPR and General Data Protection Act (2018). No individual can be identified from the information given.

17. Have you visited any South Lanarkshire Leisure and Culture facilities in the last year? Please tick the appropriate box.			
☐ Yes		☐ No	
18. Please select your age group: Please tick the appropriate box.			
☐ Under 16 years	☐ 16 – 24 years	☐ 25 – 34 years	☐ 35 – 44 years
☐ 45 – 54 years	☐ 55 – 64 years	☐ 65 years or over	☐ Prefer not to answer
19. Gender identity: Please tick the appropriate box.			
☐ Male	☐ Female	☐ Prefer not to answer	
Other:			
20. Which of the following best describes your sexual orientation? Please tick the appropriate box.			
☐ Bisexual	☐ Gay	☐ Heterosexual / Straight	
☐ Lesbian		☐ Prefer not to answer	
Other:			
21. Do you have caring responsibilities? Please tick the appropriate box.			
☐ Yes, childcare (under 14)	☐ No caring responsibilities	☐ Prefer not to answer	
Other:			
22. What is your ethnic background? Please tick the appropriate box.			
☐ White	☐ Mixed/Multiple ethnic groups	☐ Asian, Asian Scottish, Asian British	
☐ African	☐ Caribbean or Black	☐ Arab	☐ Prefer not to answer
Other:			

23. What do you consider your National Identity? Please tick the appropriate box.				
☐ Scottish	☐ British		☐ English	
☐ Irish	☐ Welsh		☐ Prefer not to answer	
Other:				
24. What religion, religious denomination or body do you belong to?				
☐ None	☐ Buddhist	☐ Church of Scotland	☐ Hindu	☐ Jewish
☐ Muslim	☐ Sikh	☐ Roman Catholic	☐ Prefer not to answer	
Other:				
25. Do you consider yourself to have a disability according to the terms given in the Equality Act 2010? Please tick the appropriate box.				
☐ Yes	☐ No		☐ Prefer not to answer	

Thank you

Thank you for your time in completing this survey.

Your valuable feedback will be included in the development of proposals for consideration by the SLLC Board.

If you have any questions about the halls consultation process, please contact:

Kirsty Rodger at kirsty.rodger@southlanarkshireleisure.co.uk.